



# Line Appearance Mode & Call Appearance Mode

## Feature Comparison Chart

System Requirements and Capacity	Line Appearance	Call Appearance
Compatible Synapse Devices	PSTN Gateway, ATA, SB6703x/02x Desksets, Cordless Headset, Expansion Module	PSTN/T1/SIP Gateway, ATA, SB6703x/02x Desksets, SB67040 Cordless Handset, Cordless Headset, Expansion Module
Max. Number of Incoming Lines Available (System)	16 (up to 4 PSTN Gateways)	49: 16 PSTN Lines, 23 T1 Channels 10 SIP accounts (16 concurrent calls)
Number of Incoming Lines Available (per Deskset)	4 (SB6703x), 9 (SB6702x)	Every incoming line can ring a Deskset. Admins can configure DID numbers and Trunk Routing to assign lines to individual Desksets.
Features	Line Appearance	Call Appearance
Extension Monitoring (BLF) - Expansion Module	Yes	Yes
Extension Monitoring (BLF) - Deskset Programmable Key LED	Yes (SB6702x only)	Yes (SB6702x only)
Line Activity Monitoring via Deskset LEDs	Yes	No
Extension Status	No	Yes <sup>i</sup>
Call Queue	No	Yes
Ring Groups	Yes	Yes
Call Forward—No Answer	Yes (Intercom Calls Only)	Yes
Auto Answer	Yes (Intercom Calls Only)	Yes
Voicemail to Email	Yes	Yes
Auto Attendant	Yes <sup>ii</sup>	Yes
Direct Inward Dial	No	Yes
Customizable Dial Plan	Limited <sup>iii</sup>	Yes
Outbound Trunk Reservation	No	Yes
Inbound Trunk Routing	Yes	Yes
Call Screening (Monitoring voicemail as it is being recorded)	No	Yes
Call Parking	No	Yes
Fax	Yes <sup>iv</sup>	Yes
Trunk Port (FXO) Door Phone	Yes	Yes
Station Port (FXS) Door Phone (using the ATA Private Line Automatic Ringdown setting)	Yes <sup>v</sup>	Yes
Group Mailbox (requires ATA)	Yes	Yes
Overhead Paging	Yes	Yes
Outbound Call Restriction	No	Yes
Automatic Off-Hook Line Selection	Yes	No
Audible Ring Delay	No	Yes
Hook Flash	Yes	No

<sup>i</sup> Deskset users can be notified if they call another extension that has “Do Not Disturb” enabled or is on a call.

<sup>ii</sup> The Auto Attendant is a Call Forward—No Answer destination in Line Appearance mode. Calls cannot be routed directly to the Auto Attendant. The incoming call must ring at least 5 seconds on phones before it is forwarded to the Auto Attendant.

<sup>iii</sup> Dial plan is limited to selecting the number of digits in extension numbers and default phone extension prefix.

<sup>iv</sup> A dedicated fax line is recommended. A shared voice/fax PSTN line will ring any Desksets assigned to that line until a fax call is detected (using a fax ring detector device) and directed to the fax machine.

<sup>v</sup> Because Ring Groups are not available in Line Appearance mode, the PLAR destination can only be a single extension.

