



# AT&T

## Complete user's manual

GL2101/GL2101-2

DECT 6.0 cordless telephone



# Congratulations

on purchasing your new AT&T product. Before using this AT&T product, please read the **Important safety information** section on pages 1-3 of this manual.

Please thoroughly read this Complete user's manual for all the feature operations and troubleshooting information necessary to install and operate your new AT&T product. You can also visit our website at **<https://telephones.att.com>** or call **1 (800) 222-3111**. In Canada, dial **1 (866) 288-4268**.

This telephone meets the California Energy Commission regulations for energy consumption. Your telephone is set up to comply with the energy-conserving standards right out of the box. No further action is necessary.

This telephone system is compatible with certain AT&T DECT 6.0 cordless headsets. Visit **<https://telephones.att.com/accessories>** for a list of compatible cordless headsets.

Model number: GL2101 (one-handset system)  
GL2101-2 (two-handset system)

Type: DECT 6.0 cordless telephone

Serial number: \_\_\_\_\_

Purchase date: \_\_\_\_\_

Place of purchase: \_\_\_\_\_

Both the model and serial numbers of your AT&T product can be found on the bottom of the telephone base.

Save your sales receipt and original packaging in case it is necessary to return your telephone for warranty service.



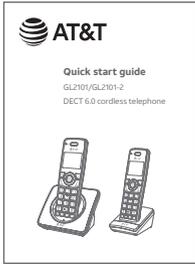
Telephones identified with this logo have reduced noise and interference when used with most T-coil equipped hearing aids and cochlear implants. The TIA-1083 Compliant Logo is a trademark of the Telecommunications Industry Association. Used under license.



The ENERGY STAR® program ([www.energystar.gov](http://www.energystar.gov)) recognizes and encourages the use of products that save energy and help protect our environment. We are proud to mark this product with the ENERGY STAR® label indicating it meets the latest energy efficiency guidelines.

# Parts checklist

Your telephone package contains the following items. Save your sales receipt and original packaging in the event warranty service is necessary.



Quick start guide



Telephone base



Power adapter for telephone base



Telephone line cord



Cordless handset  
(2 for GL2101-2)



Charger for cordless handset with power adapter installed  
(1 for GL2101-2)



Battery for cordless handset  
(2 for GL2101-2)

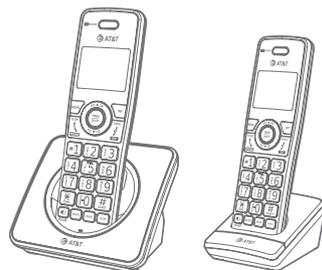


Battery compartment cover  
(2 for GL2101-2)

# Complete user's manual

GL2101/GL2101-2

DECT 6.0 cordless telephone



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# Important safety information



This symbol is to alert you to important operating or servicing instructions that may appear in this user's manual. Always follow basic safety precautions when using this product to reduce the risk of injury, fire, or electric shock.

## Safety information

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- ▶ Read and understand all instructions in the user's manual. Observe all markings on the product.
- ▶ Avoid using a telephone during a thunderstorm. There might be a slight chance of electric shock from lightning.
- ▶ Do not use a telephone in the vicinity of a gas leak. Under certain circumstances, a spark may be created when the adapter is plugged into the power outlet, or when the handset is replaced in its cradle. This is a common event associated with the closing of any electrical circuit. In an inadequately ventilated environment, the user should not plug the phone into a power outlet, nor put a charged handset into the cradle where there are concentrations of flammable or flame-supporting gases. A spark in such an environment could create a fire or explosion. Such environments might include: medical use of oxygen without adequate ventilation; industrial gases (cleaning solvents; gasoline vapors; etc.); a leak of natural gas; etc.
- ▶ Do not use this product near water or when you are wet. For example, do not use it in a wet basement or shower, nor next to a swimming pool, bathtub, kitchen sink, and laundry tub. Do not use liquids or aerosol sprays for cleaning. If the product comes in contact with any liquids, unplug any line or power cord immediately. Do not plug the product back in until it has dried thoroughly.
- ▶ Install this product in a protected location where no one can trip over any line or power cords. Protect cords from damage or abrasion.
- ▶ If this product does not operate normally, read the **Troubleshooting** section on pages 60-63 of this user's manual. If you cannot solve the problem, or if the product is damaged, refer to the **Limited warranty** section on pages 72-73. Do not open this product except as may be directed in your user's manual. Opening the product or reassembling it incorrectly may expose you to hazardous voltages or other risks.
- ▶ Replace batteries only as described in your user's manual (pages 12-14). Do not burn or puncture batteries — they contain caustic chemicals.
- ▶ The power adapters are intended to be correctly oriented in a vertical or floor mount position. The prongs are not designed to hold the plug in place if it is plugged into a ceiling, under-the-table or cabinet outlet.
- ▶ For pluggable equipment, the socket-outlet shall be installed near the equipment and shall be easily accessible.



### CAUTIONS:

- ▶ Use only the power adapters provided with this product. To obtain a replacement, visit our website at <https://telephones.att.com>, or call **1 (800) 222-3111**. In Canada, dial **1 (866) 288-4268**.



**CAUTION:** To prevent risk of fire or battery explosion, replace with the correct battery type. Dispose of used batteries according to the instructions.

- ▶ Disconnect the telephone line from the equipment before open the battery door.  
Do not use the battery in following conditions:
  - ▶ High or low extreme temperature during use, storage or transportation.
  - ▶ Replacement of a battery with an incorrect type that can defeat a safeguard.

Getting started

## Important safety information

- ▶ Disposal of a battery into fire or a hot oven, or mechanically crushing or cutting of a battery, that can result in an explosion.
- ▶ Leaving a battery in an extremely high temperature surrounding environment that can result in an explosion or the leakage of flammable liquid or gas.
- ▶ A battery subjected to extremely low air pressure that can result in an explosion or the leakage of flammable liquid or gas.
- ▶ Use only the supplied rechargeable battery or replacement battery (model BT162342/BT262342). To order, visit our website at <https://telephones.att.com> or call **1 (800) 222-3111**. In Canada, dial **1 (866) 288-4268**.
- ▶ The applied nameplate is located at the bottom or near of the product.

### Especially about cordless telephones

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- ▶ **Privacy:** The same features that make a cordless telephone convenient create some limitations. Telephone calls are transmitted between the telephone base and the handset by radio waves, so there is a possibility that your cordless telephone conversations could be intercepted by radio receiving equipment within range of the cordless handset. For this reason, you should not think of cordless telephone conversations as being as private as those on corded telephones.
- ▶ **Electrical power:** The telephone base of this cordless telephone must be connected to a working electrical outlet which is not controlled by a wall switch. Calls cannot be made from the handset if the telephone base is unplugged, switched off or if the electrical power is interrupted.
- ▶ **Potential TV interference:** Some cordless telephones operate at frequencies that may cause interference to TVs and VCRs. To minimize or prevent such interference, do not place the telephone base of the cordless telephone near or on top of a TV or VCR. If interference is experienced, moving the cordless telephone farther away from the TV or VCR will often reduce or eliminate the interference.
- ▶ **Rechargeable batteries:** This product contains nickel-metal hydride rechargeable batteries. Exercise care in handling batteries in order not to create a short circuit with conductive material such as rings, bracelets, and keys. The battery or conductor may overheat and cause harm. Observe proper polarity between the battery and the battery charger.
- ▶ **Nickel-metal hydride rechargeable batteries:** Dispose of these batteries in a safe manner. Do not burn or puncture. Like other batteries of this type, if burned or punctured, they could release caustic material which could cause injury.



The RBRC Seal means that the manufacturer is voluntarily participating in an industry program to collect and recycle nickel-metal hydride rechargeable batteries when taken out of service within the United States. These batteries may be taken to a participating local retailer of replacement batteries or recycling center. You may call 1-800-8-BATTERY® for locations accepting spent Ni-MH batteries.

The RBRC Seal and 1-800-8-BATTERY® are registered trademarks of Call2recycle, Inc.

## Important safety information

### **Precautions for users of implanted cardiac pacemakers**

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Cardiac pacemakers (applies only to digital cordless telephones):

Wireless Technology Research, LLC (WTR), an independent research entity, led a multidisciplinary evaluation of the interference between portable wireless telephones and implanted cardiac pacemakers. Supported by the U.S. Food and Drug Administration, WTR recommends to physicians that:

#### **Pacemaker patients:**

- ▶ Should keep wireless telephones at least six inches from the pacemaker.
- ▶ Should NOT place wireless telephones directly over the pacemaker, such as in a breast pocket, when it is turned ON.
- ▶ Should use the wireless telephone at the ear opposite the pacemaker.

WTR's evaluation did not identify any risk to bystanders with pacemakers from other persons using wireless telephones.

### **ECO mode**

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This power conserving technology reduces power consumption for optimal battery performance. The ECO mode activates automatically whenever the handset is synchronized with the telephone base.

### **Especially about telephone answering systems**

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Two-way recording: This unit does not sound warning beeps to inform the other party that the call is being recorded. To ensure that you are in compliance with any federal or state regulations regarding recording a telephone call, you should start the recording process and then inform the other party that you are recording the conversation.

## **SAVE THESE INSTRUCTIONS**

## Getting started Installation

You must install and charge the battery before using the cordless handset.



See pages 12-14 for easy instructions.

Install the telephone base close to a telephone jack and a power outlet not controlled by a wall switch. The telephone base can be placed on a flat surface. For optimum range and better reception, place the telephone base in a central and open location.

You may hear interference if your cellular phone is too close to the telephone base during a **CELLULAR** call. Make sure that your Bluetooth enabled cellular phone is within 15 feet of the telephone base in order to maintain a clear and consistent connection between your Bluetooth cell phone, telephone base and cell tower.

If you subscribe to high-speed Internet service (DSL - digital subscriber line) through your telephone line, you must install a DSL filter between the telephone line cord and the telephone wall jack (page 10). The filter prevents noise and caller ID problems caused by DSL interference. Please contact your DSL service provider for more information about DSL filters.

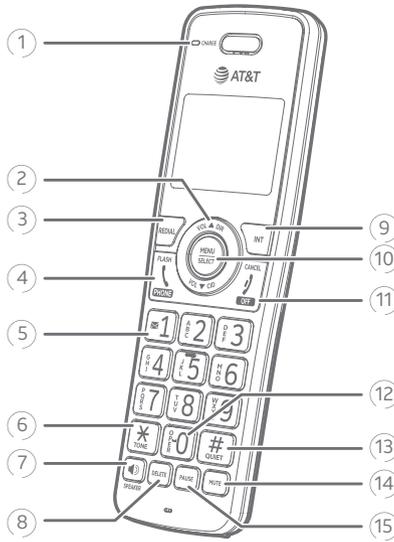
Your product may be shipped with a protective sticker covering the handset or telephone base display - remove it before use.

For customer service or product information, visit our website at <https://telephones.att.com> or call **1 (800) 222-3111**. In Canada, dial **1 (866) 288-4268**.

### **Avoid placing the telephone base and charger too close to:**

- ▶ Communication devices such as television sets, VCRs, or other cordless telephones.
- ▶ Excessive heat sources.
- ▶ Noise sources such as a window with traffic outside, motors, microwave ovens, refrigerators, or fluorescent lighting.
- ▶ Excessive dust sources such as a workshop or garage.
- ▶ Excessive moisture.
- ▶ Extremely low temperature.
- ▶ Mechanical vibration or shock, such as on top of washing machine or workbench.

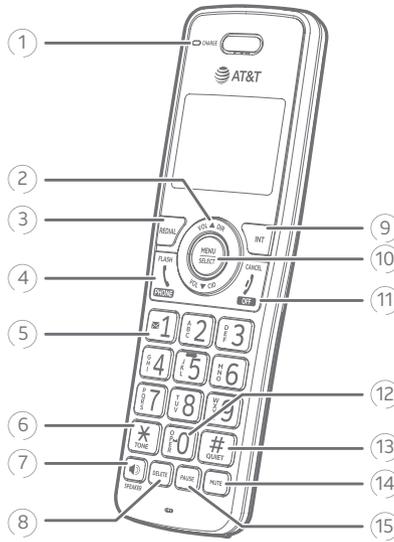
# Quick reference guide - handset



## Handset

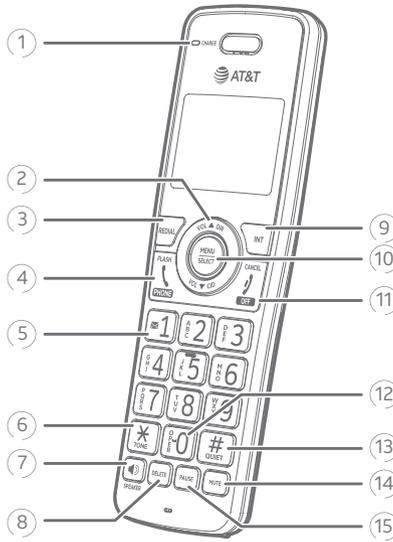
- |  |   |
|--|---|
| ① <b>CHARGE</b> light                      | <ul style="list-style-type: none"> <li>▶ On when the handset is charging in the telephone base or charger.</li> </ul>   |
| ② <b>VOL ▲ DIR</b><br><br><b>VOL ▼ CID</b> | <ul style="list-style-type: none"> <li>▶ Press to show directory entries when the handset is not in use.</li> <li>▶ Press to scroll up while in menus.</li> <li>▶ While entering names or numbers, press to move the cursor to the right.</li> <li>▶ Press to increase the listening volume when on a call.</li> <li>▶ Press to show caller ID log when the handset is not in use.</li> <li>▶ Press to scroll down while in menus.</li> <li>▶ While entering names or numbers, press to move the cursor to the left.</li> <li>▶ Press to decrease the listening volume when on a call.</li> </ul> |
| ③ <b>REDIAL</b>                            | <ul style="list-style-type: none"> <li>▶ Press repeatedly to view the last 10 numbers dialed.</li> </ul>  |
| ④ <b>PHONE/FLASH</b>                       | <ul style="list-style-type: none"> <li>▶ Press to make or answer a call.</li> <li>▶ During a call, press to answer an incoming call when you receive a call waiting alert.</li> </ul>   |

# Quick reference guide - handset



- 
- 5 
  - ▶ While reviewing a caller ID log entry, press repeatedly to add or remove 1 in front of the telephone number before dialing or saving it in the directory.
  - ▶ Press and hold to set or to dial your voicemail number.
- 
- 6 
  - ▶ Press to switch to tone dialing temporarily during a call if you have pulse service.
- 
- 7  /SPEAKER
  - ▶ Press to make or answer a call using the speakerphone.
  - ▶ Press to switch between the speakerphone and the handset.
- 
- 8 **DELETE**
  - ▶ While reviewing the caller ID log, the directory or the redial memory, press to delete an individual entry.
  - ▶ While predialing, press to delete digits.
- 
- 9 **INT**
  - ▶ Press to start an intercom conversation or transfer a call (for multi-handset models only).
- 
- 10 **MENU/SELECT**
  - ▶ When the handset is not in use, press to show the menu.
  - ▶ While in the menu, press to select an item or save an entry or setting.
-

# Quick reference guide - handset



- 11 **OFF/CANCEL**
- ▶ During a call, press to hang up.
  - ▶ While in a menu, press to cancel an operation, back up to the previous menu, or exit the menu display; or press and hold this button to exit to idle mode.
  - ▶ When the handset is ringing, press to mute the ringer temporarily.
  - ▶ Press and hold while the telephone is not in use to erase the missed call indicator.

- 12 **SPACE**
- ▶ While entering names or numbers, press to add a spacing.

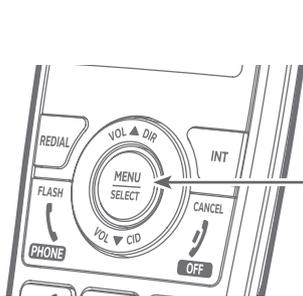
- 13 **# QUIET (pound key)**
- ▶ Press repeatedly to display other dialing options when reviewing a caller ID log entry.
  - ▶ Press and hold to enter the **QUIET** mode setting screen, or to deactivate **QUIET** mode.

- 14 **MUTE**
- ▶ During a call, press to mute the microphone.
  - ▶ When the handset is ringing, press to mute the ringer temporarily.

- 15 **PAUSE**
- ▶ While entering numbers, press to insert a dialing pause.

## Main menu

The selected menu item is highlighted.



### Feature menu

- › Directory (page 32)
- › Caller ID log (page 40)
- › Intercom (page 29)
- › Call block (page 48)
- › Ringers (page 15)
- › Set date/time (page 16)
- › Settings (page 16)

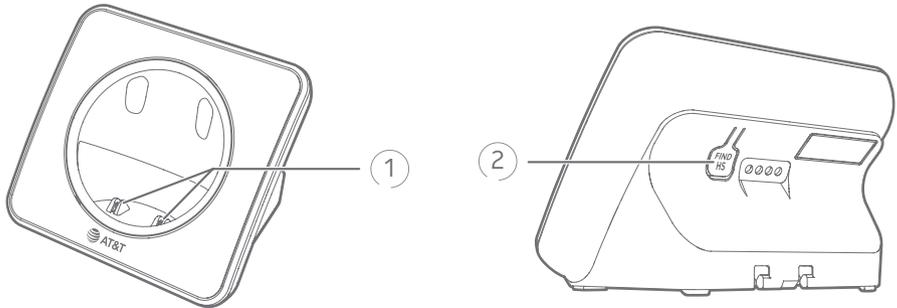
### Using menus:

1. Press **MENU/SELECT** in idle mode (when the telephone is not in use) to enter the main menu.
2. Press **▼CID** or **▲DIR** to scroll through menu items.
3. Press **MENU/SELECT** to select or save the highlighted item.

**-OR-**

Press **↵OFF/CANCEL** to cancel an operation, back up to the previous menu, or exit the menu display. Press and hold **↵OFF/CANCEL** on the handset to return to idle mode.

# Quick reference guide - telephone base



## Telephone base

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① **Charging pole**

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② **FIND HS**      ▶ Press to page all handsets.

---

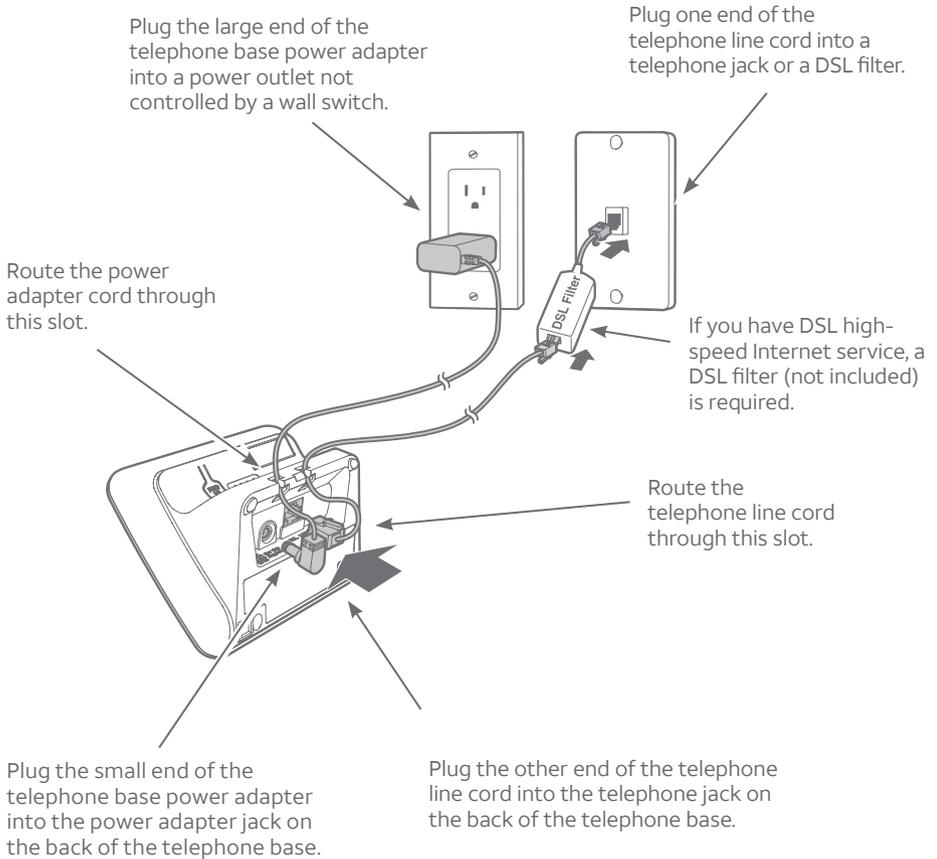
# Telephone base and charger installation

Install the telephone base and charger, as shown below.

The telephone base is ready for tabletop use.

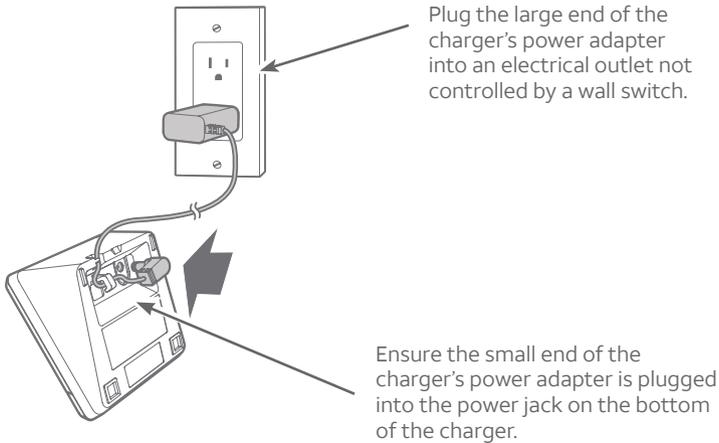
## Telephone base installation

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## Charger installation

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Plug the large end of the charger's power adapter into an electrical outlet not controlled by a wall switch.

Ensure the small end of the charger's power adapter is plugged into the power jack on the bottom of the charger.

### IMPORTANT INFORMATION

- ▶ Use only the power adapter(s) provided with this product. To obtain a replacement, visit our website at <https://telephones.att.com> or call **1 (800) 222-3111**. In Canada, dial **1 (866) 288-4268**.
- ▶ The power adapters are intended to be correctly oriented in a vertical or floor mount position. The prongs are not designed to hold the plug in place if it is plugged into a ceiling, under-the-table or cabinet outlet.

## Battery installation and charging

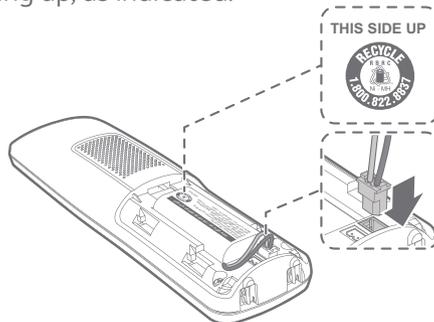
Install the battery, as shown below. Once you have installed the battery, the screen indicates the battery status (see the following table). If necessary, place the handset in the telephone base or charger to charge the battery. For best performance, keep the handset in the telephone base or charger when not in use. The battery is fully charged after 16 hours of continuous charging. See the table on page 74 for battery operating times.

If the screen is blank or shows **Put in charger** and a flashing , you need to charge the handset without interruption for at least 30 minutes to give the handset enough charge to use the telephone for a short time. When the battery is low, the handset shows **Low battery** and a flashing . If you are on a call in low battery mode, the handset beeps every minute.

The following table summarizes the battery charge indicators and actions to take.

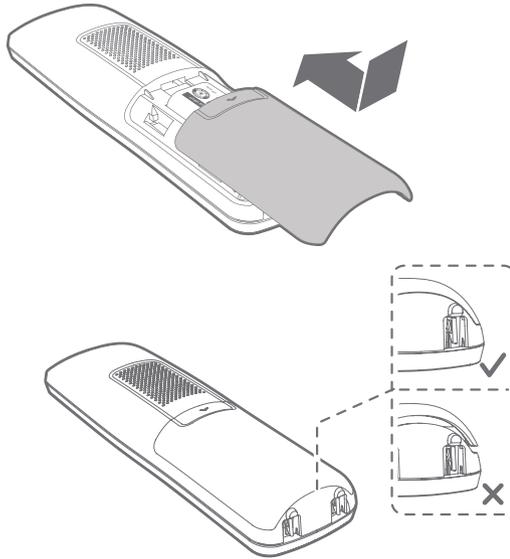
Battery indicators	Battery status	Action
The screen is blank or shows <b>Put in charger</b> and  flashes.	The battery has no or very little charge. The handset cannot be used.	Charge without interruption (at least 30 minutes).
The screen shows <b>Low battery</b> and  flashes.	Battery has enough charge to be used for a short time.	Charge without interruption (at least 30 minutes).
The screen shows <b>HANDSET X</b> .	Battery is charged.	To keep the battery charged, place it in the telephone base or charger when not in use.

1. Plug the battery connector securely into the socket inside the handset battery compartment. Insert the supplied battery with the label **THIS SIDE UP** facing up, as indicated.

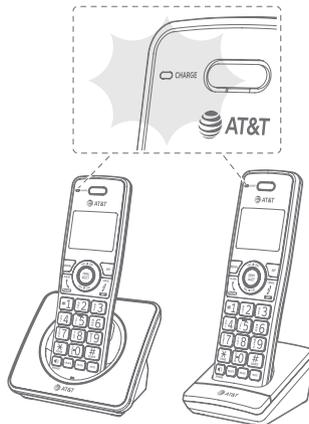


## Battery installation and charging

2. Align the cover flat against the battery compartment, then slide it upwards until it clicks into place.



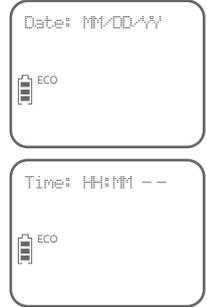
3. Charge the handset by placing it face forward in the telephone base or charger. The **CHARGE** light on the top of the handset is on during charging.



Getting started

## Battery installation and charging

After you install your telephone or power returns following a power outage, the handset and telephone base will prompt you to set the date and time. For instructions, see **Set date/time** on page 16. To skip setting the date and time, press **OFF/CANCEL** on the handset.



### IMPORTANT INFORMATION

- ▶ Use only the supplied rechargeable battery or replacement battery (model BT162342/BT262342). To order, visit our website at **<https://telephones.att.com>** or call **1 (800) 222-3111**. In Canada, dial **1 (866) 288-4268**.
- ▶ If you do not use the handset for a long time, disconnect and remove the battery to prevent possible leakage.

## Ringer volume

You can select the ringer volume for incoming calls. A ringer off icon  shows when the volume is set to off.

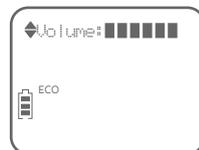
### To set the ringer volume:

1. Press **MENU/SELECT** in idle mode.
2. Press **▼CID** or **▲DIR** to highlight **Ringers**, then press **MENU/SELECT**.
3. Press **MENU/SELECT** to select **Home volume**.
4. Press **▼CID** or **▲DIR** to sample each ringer volume for home line.
5. Press **MENU/SELECT** to save.



#### Notes:

- ▶ Changing the handset ringer volume does not affect base ringer volume.
- ▶ If the ringer volume is set to off, that handset or the telephone base is silenced for all incoming calls.
- ▶ The ringer volume level also determines the ringer levels of intercom calls.



## Ringer tone

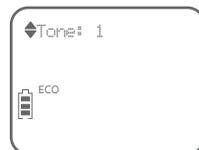
You can select the ringer tones for incoming calls.

### To set the ringer tone on home line:

1. Press **MENU/SELECT** in idle mode.
2. Press **▼CID** or **▲DIR** to highlight **Ringers**, then press **MENU/SELECT**.
3. Press **▼CID** or **▲DIR** to select **Home ringtone**, then press **MENU/SELECT**,
4. Press **▼CID** or **▲DIR** to sample each ring tone for home line.
5. Press **MENU/SELECT** to save.



Note: When you turn off the ringer volume, you will not hear ringer tone samples.



## LCD language

You can select English, French, or Spanish to be used for all screen displays.

### To select the LCD language:

1. Press **MENU/SELECT** in idle mode.
2. Press **▼CID** or **▲DIR** to highlight **Settings**, then press **MENU/SELECT**.
3. Press **MENU/SELECT** to select **LCD language**.
4. Press **▼CID** or **▲DIR** to highlight **English, Français** or **Español**, then press **MENU/SELECT** to confirm.



Note: If you accidentally change the LCD language to French or Spanish, you can reset it back to English without going through the French or Spanish menus. Press **MENU/SELECT** in idle mode, then enter **\*364#**. There is a confirmation tone.

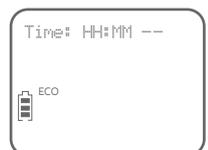
## Set date and time

If you subscribe to caller ID service, the day, month and time are set automatically with each incoming call. However, the year must be correct so that the day of the week can be calculated from the caller ID information.

After handset registration or a power failure, the handset will prompt you to set the date and time.

### To set the date and time manually:

1. Press **MENU/SELECT** in idle mode.
2. Press **▼CID** or **▲DIR** to highlight **Set date/time**, then press **MENU/SELECT**.
3. Enter the month using the dialing keys.
4. Enter the day using the dialing keys.
5. Enter the year using the dialing keys, then press **MENU/SELECT** to move on to set the time.
6. Enter the hour using the dialing keys.
7. Enter the minute using the dialing keys.
8. Press **▼CID** or **▲DIR** to highlight **AM** or **PM**, then press **MENU/SELECT** to confirm.



Note: If the date and time are not set when a message is recorded, the system announces, "Time and day not set," before each message plays.

## Handset settings

### Set speed dial voicemail number

---

This feature lets you save your voicemail number for quick access when you press and hold the  **1** key.

#### To set your voicemail number:

1. Press **MENU/SELECT** in idle mode.
2. Press **▼CID** or **▲DIR** to highlight **Settings**, then press **MENU/SELECT**.
3. Press **▼CID** or **▲DIR** to highlight **Voicemail #**, then press **MENU/SELECT**.
4. Use the dialing keys to enter the voicemail access number (up to 30 digits) provided by your telephone service provider.
  - ▶ Press **▼CID** or **▲DIR** to move the cursor to the left or right.
  - ▶ Press **DELETE** on the handset to erase a digit.
  - ▶ Press and hold **DELETE** on the handset to erase all digits.
  - ▶ Press and hold **PAUSE** to enter a three-second dialing pause (a **P** appears).
5. Press **MENU/SELECT** to confirm.



### Voicemail (visual message waiting) indicator

---

If you subscribe to a voicemail service offered by your telephone service provider, **New voicemail** and the  icon appear on the handset and telephone base screen when you have new voicemail messages. Contact your service provider for more information and assistance about using your voicemail service.

## Clear voicemail indicator/indication

Use this feature when the telephone indicates there is new voicemail but there is none. For example, when you have accessed your voicemail while away from home. This feature only turns off the displayed **New voicemail** and the  icon; it does not delete your voicemail messages. As long as you have new voicemail messages, your telephone service provider continues to send the signal to turn on the indicator.

### To manually turn off the new voicemail indicator:

1. Press **MENU/SELECT** in idle mode.
2. Press **▼CID** or **▲DIR** to highlight **Settings**, then press **MENU/SELECT**.
3. Press **▼CID** or **▲DIR** to highlight **Clr voicemail**, then press **MENU/SELECT** to turn the voicemail indicator off.



#### Notes:

- ▶ Your telephone service provider voicemail might alert you to new messages with a stutter (broken) dial tone. Contact your telephone service provider for more details.
- ▶ For information about using your voicemail service, contact your telephone service provider.

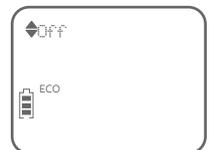
## Key tone

The handset is set to beep with each key press. You can adjust the key tone volume or turn it off.

If you turn off the key tone, there are no beeps when you press keys.

### To set the key tone:

1. Press **MENU/SELECT** in idle mode.
2. Press **▼CID** or **▲DIR** to highlight **Settings**, then press **MENU/SELECT**.
3. Press **▼CID** or **▲DIR** to highlight **Key tone**, then press **MENU/SELECT**.
4. Press **▼CID** or **▲DIR** to select **On** or **Off**.
5. Press **MENU/SELECT** to confirm.



## Home area code

If you dial seven digits to make a local call (no area code required), enter your area code into the telephone as the home area code. When you receive a call from within your home area code, the caller ID log only displays the seven digits of the telephone number.

This feature makes it easy for you to place a call from the caller ID log. If you dial 10 digits to make a local phone call, do not use this home area code feature. If you do, you cannot place local calls from your caller ID log, as they will have only seven digits.

### To set the home area code:

1. Press **MENU/SELECT** in idle mode.
2. Press **▼CID** or **▲DIR** to highlight **Settings**, then press **MENU/SELECT**.
3. Press **▼CID** or **▲DIR** to highlight **Home area code**, then press **MENU/SELECT**.
4. Use the dialing keys to enter a three-digit home area code.
  - Press **▼CID** or **▲DIR** to move the cursor to the left or right.
  - Press **DELETE** to erase a digit.
  - Press and hold **DELETE** to erase all digits.
5. Press **MENU/SELECT** to confirm.



 Note: If, in the future, your telephone service provider requires you to dial 10 digits to make a local call (area code + telephone number), you need to delete your home area code. While the home area code is displaying in Step 4, press and hold **DELETE**. The home area code is now restored to its default setting of \_\_\_ (empty). Press **MENU/SELECT** to save.

# Handset settings

## Dial mode

---

The dial mode is preset to tone dialing. If you have pulse (rotary) service, you must change the dial mode to pulse dialing before using the telephone.

### To set the dial mode:

1. Press **MENU/SELECT** in idle mode.
2. Press **▼CID** or **▲DIR** to highlight **Settings**, then press **MENU/SELECT**.
3. Press **▼CID** or **▲DIR** to highlight **Dial mode**, then press **MENU/SELECT**.
4. Press **▼CID** or **▲DIR** to choose **Touch-tone** or **Pulse**, then press **MENU/SELECT**.



Note: If you have dial pulse (rotary) dialing service only, refer to **Temporary tone dialing** on page 23 to temporarily switch from pulse to touch-tone dialing during a call.

## Handset settings

### QUIET mode

---

When **QUIET** mode is turned on, the telephone silences all sounds during the set period of time (1-12 hours). However, the handset locator paging tone and any sound-generating operations initiated by users, such as making calls using the speakerphone or setting ringer volume, will sound as normal. After you turn on **QUIET** mode, this feature activates immediately and the answering system turns on automatically.

When **QUIET** mode is on, the answering system takes calls and records messages without broadcasting them.

#### To turn QUIET mode on:

1. Press and hold **QUIET #** in idle mode to enter the **QUIET** mode setting screen. The screen shows **Quiet: \_\_ hours [1-12]**.
2. Use the dialing keys to enter the desired number of hours (1-12) you would like to turn on **QUIET** mode, then press **MENU/SELECT**. Your screen shows **Quiet mode on**

#### To turn QUIET mode off:

- ▶ While **QUIET** mode is on, press and hold **QUIET #**. The screen shows **Quiet mode off** briefly and then returns to idle.



#### Notes:

- ▶ If you change the base ringer, handset ringer, ringer volume, or key tone when **QUIET** mode is on, the sample plays but the feature is still muted after saving the setting.
- ▶ After **QUIET** mode is turned off or the set period of time has expired, all muted features will be activated again.

# Telephone operation

## Make, answer or end a call

---

### To make a call:

- Press **PHONE/FLASH** or **Ⓜ/SPEAKER** on the handset, then enter the telephone number.

The screen displays the elapsed time as you talk (in hours, minutes and seconds).

### To predial a call:

- Enter the telephone number, then press **PHONE/FLASH** or **Ⓜ/SPEAKER** to dial.

### To answer a call:

- Press **PHONE/FLASH** or **Ⓜ/SPEAKER**, or any dialing key (**0-9**, **TONE** **X** or **QUIET#**) on the handset.

### To end a call:

- Press **OFF/CANCEL**, or put the handset in the telephone base or charger.



#### Notes:

- The handset displays **Unable to call** if the telephone line is in use.
- The screen shows the elapsed time as you talk (in hours, minutes and seconds).
- When predialing (preview numbers before dialing), press **DELETE** on the handset to backspace and delete; press and hold **PAUSE** to insert a dialing pause (a **P** appears).

## Silence the ringer

---

When the telephone is ringing, you can temporarily silence the ringer of the handset or telephone base without disconnecting the call. The next call rings normally at the preset volume.

### To silence the handset ringer:

- Press **OFF/CANCEL** or **MUTE** on the handset. The handset screen shows **Ringer muted**.



## Call waiting

---

If you subscribe to call waiting service from your telephone service provider, and someone calls while you are already on a call, you hear two beeps.

- Press **PHONE/FLASH** on the handset to put your current call on hold and take the new call.
- Press **PHONE/FLASH** on the handset at any time to switch back and forth between calls.

## Options while on calls

### Handset speakerphone

---

During a call, press **⏪/SPEAKER** to switch between the speakerphone and normal handset use.

Press **⏩/OFF/CANCEL**, or return the handset to the telephone base or charger to hang up.

### Volume control

---

While on a call, you can adjust the listening volume on the handset.

#### To adjust the listening volume of a handset:

- ▶ Press **VOL ▲** or **VOL ▼** on the handset while on a call.

### Mute

---

Use the mute function to turn off the microphone. You can hear the caller, but the caller cannot hear you.

#### To mute a call:

- ▶ While on a call, press **MUTE** on the handset. The screen displays **Muted** until the mute function is turned off.

#### To end mute a call:

- ▶ Press **MUTE** on the handset again and resume speaking. The screen briefly displays **Microphone on**.

Mute is automatically canceled when you end the call.

### Temporary tone dialing

---

If you have pulse (rotary) service only, you can switch from pulse to touch-tone dialing temporarily during a call. This is useful if you need to send touch-tone signals to access your telephone banking or long distance services.

#### During a call:

1. Press **TONE ✕** on the handset.
2. Use the dialing keys to enter the relevant number. The telephone sends touch-tone signals.
3. The telephone automatically returns to pulse dialing after you end the call.

## Options while on calls

**Chain dialing**

Use this feature to initiate a dialing sequence from numbers stored in the directory, caller ID log or redial list while you are on a call.

Chain dialing is useful if you wish to access other numbers (such as bank account numbers or access codes) from the directory, caller ID log or redial list.

**To access a number in the directory while on a call:**

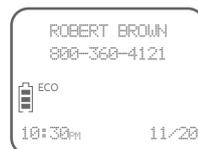
1. Press **MENU/SELECT**.
2. Press **MENU/SELECT** to select **Directory**.
3. Press **▼CID** or **▲DIR** to scroll to the desired entry or perform an alphabetical search (page 37), then press **MENU/SELECT** to dial the displayed number.

**To access a number in the caller ID log while on a call:**

1. Press **MENU/SELECT**.
2. Press **▼CID** or **▲DIR** to highlight **Caller ID log**, then press **MENU/SELECT**.
3. Press **▼CID** or **▲DIR** to scroll to the desired entry, then press **MENU/SELECT** to dial the displayed number.

**To access the redial list while on a call:**

1. Press **REDIAL**.
2. Press **▼CID**, **▲DIR**, or **REDIAL** until the desired number displays.
3. Press **MENU/SELECT** to dial the displayed number.

**Notes:**

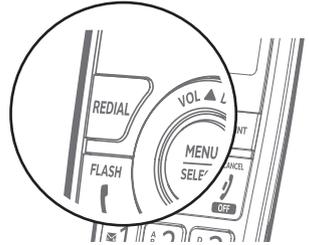
- ▶ You cannot edit a directory entry while on a call. For more details about the directory, see pages 32-39.
- ▶ You cannot copy a caller ID log entry into the directory while on a call. For more details about caller ID log, see pages 40-47.
- ▶ You can only view the numbers in the directory, caller ID log or redial list while on a call and cannot edit, delete or save entries.
- ▶ Press **OFF/CANCEL** on the handset to exit redial list, directory or caller ID log while on a call.

## Last number redial

Each handset stores the last 10 dialed numbers (up to 30 digits each) in the redial list.

### To view the 10 most recently dialed numbers:

1. Press **REDIAL** in idle mode.
2. Press **▼CID**, **▲DIR** or **REDIAL** repeatedly to browse until the desired number displays. The handset beeps twice at the end of the list.
3. Press **OFF/CANCEL** on the handset.



### To dial a redial entry:

- ▶ When the desired redial entry displays on the handset, press **PHONE/FLASH** or **CALL/SPEAKER** to dial.

- OR -

1. Press **PHONE/FLASH** or **CALL/SPEAKER**.
2. Press **REDIAL** to enter the redial list.
3. Press **▼CID**, **▲DIR** or **REDIAL** repeatedly to browse until the desired entry displays.
4. Press **MENU/SELECT** to dial the displayed number.



## Redial

### Save a redial entry to the directory

---

1. Press **REDIAL** on the handset or telephone base in idle mode.
2. Press **▼CID**, **▲DIR** or **REDIAL** repeatedly to browse until the desired number displays.
3. Press **MENU/SELECT** twice.
4. The screen displays **Enter number**. Use the dialing keys to edit the number, if necessary.
  - Press **▼CID** or **▲DIR** to move the cursor to the left or right.
  - Press **DELETE** on the handset to erase a digit.
  - Press and hold **DELETE** on the handset to erase all digits.
  - Press and hold **PAUSE** to insert a three-second dialing pause (a **P** appears).
5. Press **MENU/SELECT**.
6. The screen displays **Enter name**. Use the dialing keys to enter a name (up to 15 characters). Press a key repeatedly until the desired character shows on the screen (see **Character chart** on page 34).
  - Press **▼CID** or **▲DIR** to move the cursor to the left or right.
  - Press **0** to add a space.
  - Press **DELETE** on the handset to erase a character.
  - Press and hold **DELETE** on the handset to erase all characters.
7. Press **MENU/SELECT**. You hear a confirmation tone.

### Delete a redial entry

---

1. Press **REDIAL** in idle mode.
2. Press **▼CID**, **▲DIR** or **REDIAL** repeatedly to browse until the desired number displays.
3. Press **DELETE** on the handset to delete the displayed number. You hear a confirmation tone.

## Telephone operation

# Handset locator

This feature helps you find a misplaced handset.

### To start paging:

- Press **FIND HS** on the telephone base when it is not in use. All idle handsets ring and display **\*\* Paging \*\***.

### To end paging:

- Press **PHONE/FLASH**, **OFF/CANCEL** or **SPEAKER** on the handset.

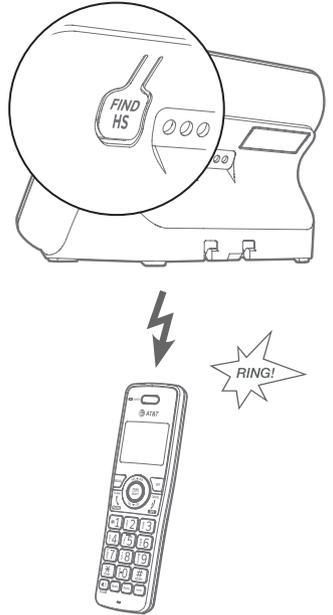
**-OR-**

- Place the handset in the telephone base or charger.



Note:

- If you press **MUTE** on a handset, the ringer of that handset is silenced but the paging tone continues on the other handsets.



## Join a call in progress

Another handset can join you on a call. The call continues until all parties hang up. You can share an outside call with up to two system handsets.

- ▶ When a handset is already on a call, press **PHONE/FLASH** or **SPEAKER** on another handset to join the call.
- ▶ Press **OFF/CANCEL** or place the handset in the telephone base or handset charger to exit the call. The call continues on the other handset until both handsets hang up.

## Multiple handset use Intercom

Use the intercom feature for conversations between two handsets.

You can buy additional expansion handsets (AT&T model **GL2101-0**, sold separately) and cordless headsets for this telephone system. You can register up to five handsets, or three handsets and two cordless headsets to the telephone base.

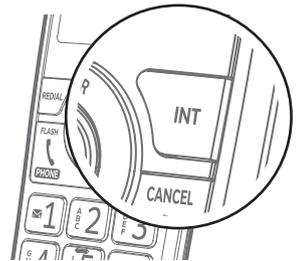
### Initiate an intercom call

1. Press **INT**.

**-OR-**

Press **MENU/SELECT** in idle mode, then press **▼CID** or **▲DIR** to highlight **Intercom**. Press **MENU/SELECT**.

2. Press **▼CID** or **▲DIR** to select a device. The handset shows **Calling HS X** (X represents the handset number). The destination handset rings and shows **HS X is calling**.



### To answer an intercom call with the cordless handset:

▶ Press **PHONE/FLASH** or **▶/SPEAKER** on the handset. Both devices now show **Intercom**.

### To end an intercom call with the cordless handset:

▶ Press **OFF/CANCEL** or place the handset back in the telephone base or charger.



Notes:

- ▶ For cordless headsets, refer to the corresponding user's manual on how to answer and end an intercom call.
- ▶ If the destination device does not answer the intercom call within 100 seconds, or if the device is in use, on a call, or out of range, the initiating handset displays **Unable to call**, and returns to idle mode.
- ▶ To temporarily silence the intercom ringer, press **OFF/CANCEL** or **MUTE** on the destination handset/headset.
- ▶ You can only use one pair of devices at a time to make intercom calls.



## Intercom

### **Answer an incoming call during an intercom call**

---

If you receive an incoming call during an intercom call, you will hear an alert tone. Handsets display the caller ID.

#### **To answer a call during an intercom call:**

- ▶ Press **\PHONE/FLASH** to answer the call and the intercom call ends automatically.
- ▶ Press **/OFF/CANCEL** to end the intercom call. The telephone continues to ring. Then, press **\PHONE/FLASH**.
- ▶ To end the intercom call without answering the outside call, press **/OFF/CANCEL**. The intercom call ends and the telephone continues to ring.
- ▶ The intercom call ends and the telephone continues to ring.

## Call transfer using intercom

While on an outside call, you can use the intercom feature to transfer the call from one device to another.

### To transfer an outside call using intercom:

1. When on an outside call, press **MENU/SELECT**.
2. Press **▼CID** or **▲DIR** to highlight **Intercom**, then press **MENU/SELECT**. The call is automatically put on hold.
3. Press **▼CID** or **▲DIR** to select a device. The handset shows **Calling HS X** (X represents the handset number). The destination device rings and shows **HS X is calling**.
4. To answer the intercom call on the other handset, press **PHONE/FLASH** or **▶)/SPEAKER** on the destination handset. The outside call is still on hold. Both devices now show **Intercom**.
5. To transfer the call, press **OFF/CANCEL** or place the handset back in the telephone base or charger. The other handset automatically connects to the outside call.

### - OR -

The called party can end the intercom call by pressing **OFF/CANCEL** or by placing the other handset back in the telephone base or charger. The outside call continues with the originating handset.



### Notes:

- ▶ If you want to cancel an intercom call and reconnect to the outside call before the destination handset answers, press **OFF/CANCEL** on the originating handset.
- ▶ If the called device does not answer the intercom call within 100 seconds, or if the device is in use, on a call or out of range, the initiating handset displays **Unable to call**, and returns to the outside call.
- ▶ You can press **OFF/CANCEL** or **MUTE** on the destination handset to temporarily silence the intercom ringer.
- ▶ Only one intercom call can be established at a time.



## About the directory

The directory stores up to 50 entries with up to 30 digits for each phone number and 15 characters for each name.

- ▶ Directory entries are stored at the telephone base and shared by all system handsets. Any changes made on one handset apply to all.
- ▶ Only one handset can review the directory at a time. If another handset tries to enter the directory, its screen shows **Not available**.
- ▶ When there are no records in the directory, the screen shows **List empty**.
- ▶ When you try to save a number already stored in the directory, the screen shows **Number repeated**.



## Create and review entries

**Create a new directory entry**

---

1. Press **MENU/SELECT** in idle mode.
2. Press **▼CID** or **▲DIR** to highlight **Directory**, then press **MENU/SELECT**.
3. Press **MENU/SELECT** again to choose **Add new entry**, then press **MENU/SELECT**.
4. When the screen shows **Enter number**, use the dialing keys to enter a telephone number (up to 30 digits).
  - ▶ Press **▼CID** or **▲DIR** to move the cursor to the left or right.
  - ▶ Press **DELETE** to erase a digit.
  - ▶ Press and hold **DELETE** to erase all digits.
  - ▶ Press and hold **PAUSE** to insert a three-second dialing pause (a **P** appears).

**-OR-**

Press **REDIAL** to copy a number from the redial list. Press **▼CID** or **▲DIR**, or press **REDIAL** repeatedly to locate the desired number. Press **MENU/SELECT** to copy the displayed number.

5. Press **MENU/SELECT** to move on to the name.
6. Use the dialing keys to enter a name (up to 15 characters) when prompted. Press a key repeatedly until the desired character shows on the screen.
  - ▶ Press **▼CID** or **▲DIR** to move the cursor to the left or right.
  - ▶ Press **0** to add a space.
  - ▶ Press **DELETE** to erase a character.
  - ▶ Press and hold **DELETE** to erase all characters.
7. Press **MENU/SELECT** to store your new directory entry.



## Create and review entries

**Character chart:**

Dialing keys	Characters by number of key presses										
	1	2	3	4	5	6	7	8	9	10	11
<b>1</b>	1	.	-	'	(	)	*	#	&	/	,
<b>2</b>	A	B	C	a	b	c	2				
<b>3</b>	D	E	F	d	e	f	3				
<b>4</b>	G	H	I	g	h	i	4				
<b>5</b>	J	K	L	j	k	l	5				
<b>6</b>	M	N	O	m	n	o	6				
<b>7</b>	P	Q	R	S	p	q	r	s	7		
<b>8</b>	T	U	V	t	u	v	8				
<b>9</b>	W	X	Y	Z	w	x	y	z	9		
<b>0</b>	Space	0									
<b>*</b>											
<b>#</b>											



Note: When entering a name in the directory, the first letter of each word is automatically capitalized.

## Create and review entries

### Add a predialed telephone number to the directory

---

You can save a predialed telephone number to the directory.

1. While the telephone is not in use, use the dialing keys to enter the telephone number (up to 30 digits).
  - ▶ Press and hold PAUSE to insert a 3-second dialing pause (a **P** appears).
  - ▶ Press **DELETE** to erase a digit.
  - ▶ Press and hold DELETE to erase all digits.
2. Press **MENU/SELECT** twice to move on to edit the name. Refer to Step 6 in **Create a new directory entry** on page 33.
3. Press **MENU/SELECT** to store your new directory entry. You hear a confirmation tone.



## Create and review entries

### Review the directory

---

1. Press **▲DIR** when in idle mode. The screen shows the first entry in the directory. **List empty** appears if there are no directory entries.
2. Press **▼CID** or **▲DIR** to browse through the directory or use the dialing keys to start a name search (page 37).

#### -OR-

1. Press **MENU/SELECT** when in idle mode.
2. Press **▼CID** or **▲DIR** to scroll to **Directory**, then press **MENU/SELECT**.
3. Press **▼CID** or **▲DIR** to scroll to **Review**, then press **MENU/SELECT**. The screen shows the first entry in the directory.
4. Press **▼CID** or **▲DIR** to browse through the directory. Entries appear alphabetically by the first letter in the name.



 Notes: Only one handset can review the directory at time. If another handset tries to enter the directory, caller ID log or call block list, it shows **Not available**.

## Create and review entries

**Search by name**

1. Press **▲DIR** when the handset is in idle mode.
2. When an entry appears, use the dialing keys (**0-9**) to start a name search (alphabetical search).



The directory shows the first name beginning with the first letter associated with the dialing key, if there is an entry in the directory that begins with that letter. Press **▼CID** or **▲DIR** to scroll through the entries beginning with that letter.

3. To see other names that start with the letters on the same dialing key, keep pressing the key until the desired letter is shown. The names appear in alphabetical order.

For example, if you have the names Jennifer, Jessie, Kevin and Linda in your directory:

- ▶ If you press **5 (JKL)** once, **J** and then **Jennifer** displays.
- ▶ If you press **5 (JKL)** once, **J** displays. Press **▼CID**. **Jessie** displays.
- ▶ If you press **5 (JKL)** twice, **K** and then **Kevin** displays.
- ▶ If you press **5 (JKL)** three times, **L** and then **Linda** displays.
- ▶ If you press **5 (JKL)** four times, **5** displays.
- ▶ If you press **5 (JKL)** five times, **J** displays and then **Jennifer** displays again.

 Note: If you press a dialing key (0-9) and no name starts with any letter on that key, the directory shows the entry that matches the next letter in the directory.

## Dial, delete and edit a directory entry

**Dial a directory entry**

1. Search for the desired entry in the directory (see **Review the directory** on page 36 and **Search by name** on page 37).
2. When the displayed number is in the correct format, press **PHONE/FLASH** or **SPEAKER** to dial.

**Edit a directory entry**

1. While reviewing a directory entry, press **MENU/SELECT**. The screen shows **Enter number** with the current number of the entry.
2. Use the dialing keys to edit the number (up to 30 digits).
  - ▶ Press **▼CID** or **▲DIR** to move the cursor to the left or right.
  - ▶ Press and hold PAUSE to enter a 3-second dialing pause (a **P** appears).
  - ▶ Press **DELETE** to erase a digit.
  - ▶ Press and hold DELETE to erase all digits.

**-OR-**

Copy a number from the redial list by pressing **REDIAL** and then **▼CID** or **▲DIR**, or pressing **REDIAL** repeatedly to locate the desired number. Press **MENU/SELECT** to copy the number.

3. Press **MENU/SELECT** to save the number. The screen shows **Enter name** briefly and then the current name of the entry.
4. Edit the characters.
  - ▶ Press **0** to add a space.
  - ▶ Press **▼CID** or **▲DIR** to move the cursor to the left or right.
  - ▶ Press **DELETE** to erase a character.
  - ▶ Press and hold DELETE to erase all characters.
5. Press **MENU/SELECT** to save. The handset shows the updated entry.



## Dial, delete and edit a directory entry

### Delete a directory entry

---

1. While reviewing a directory entry, press **DELETE** on the handset. The screen shows **Delete entry?**.
2. Press **MENU/SELECT** to delete the displayed entry from the directory. The handset shows **Deleting...** and then you hear a confirmation tone. Once deleted, you cannot retrieve that entry.



Note: Once a directory entry is deleted, it cannot be retrieved.

### Delete all directory entries

---

1. Press **MENU/SELECT** when in idle mode.
2. Press **▼CID** or **▲DIR** to scroll to **Directory**, then press **MENU/SELECT**.
3. Press **▼CID** or **▲DIR** to scroll to **Delete all**, then press **MENU/SELECT**.
4. The handset shows **Delete all?**. Press **MENU/SELECT** to confirm. The handset shows **Deleting...**. You hear a confirmation tone.



## About caller ID

This product supports caller ID services offered by most telephone service providers. Caller ID allows you to see the name, number, date and time of calls. The available caller ID information will appear after the first or second ring.

### Information about caller ID with call waiting

---

Caller ID with call waiting lets you see the name and telephone number of the caller before answering the telephone, even while on another call.

It may be necessary to change your telephone service to use this feature. Contact your telephone service provider if:

- ▶ You have both caller ID and call waiting, but as separate services (you may need to combine these services).
- ▶ You have only caller ID service, or only call waiting service.
- ▶ You don't subscribe to caller ID or call waiting services.

There are fees for caller ID services. In addition, services may not be available in all areas.

This product can provide information only if both you and the caller are in areas offering caller ID service and if both telephone service providers use compatible equipment. The time and date, along with the call information, are from the telephone service provider.

Caller ID information may not be available for every incoming call. Callers may intentionally block their names and/or telephone numbers. You can only view a maximum of 15 digits of every caller ID log entry.



Note: You can use this product with regular caller ID service, or you can use this product's other features without subscribing to caller ID or combined caller ID with call waiting service.

## Caller ID operation

### How the caller ID log works

---

The telephone stores caller ID information about the last 30 incoming calls in the telephone base. Entries are stored in reverse chronological order. The phone deletes the oldest entry when the log is full to make room for new calls. This information is common to the telephone base and all handsets, so changes made using any handset or the telephone base are reflected in all other devices. If you answer a call before the information appears on the screen, it does not show in the caller ID log.



Note: Each entry may have up to 24 digits for the phone number and 15 characters for the name.

### Missed (new) call indicator

---

When a cordless handset or the telephone base is in idle mode and has new or missed calls, its screen shows **XX Missed calls**.



All new and missed entries are counted as missed calls. Each time you review a new caller ID log entry (indicated by **NEW** on the screen), the missed calls message goes away. When there is a new unanswered call, the missed calls message displays again. The number of missed calls includes all new and missed entries that have not been reviewed.



If you do not want to review the missed calls one by one, but still want to keep them in the caller ID log, you can press and hold **OFF/CANCEL** on the handset for four seconds when the handset is idle. You will hear a confirmation tone. All the entries in the caller ID log become old (reviewed already), and the missed calls message goes away.

### Memory match

---

If the incoming telephone number matches the last 7 digits of a telephone number in your directory, the name that appears on the screen matches the corresponding name in your directory.

For example, if **Christine Smith** calls, her name appears as **Chris** if this is how you entered it into your directory.



Note: The number you see on your caller ID is in the format sent by the telephone service provider. It usually delivers 10-digit telephone numbers (area code plus telephone number). If the last 7 digits of the incoming telephone number do not match a number in your directory, the name appears as it is delivered by the telephone service provider.

## Caller ID operation

### Review the caller ID log

---

Review the caller ID log to find out who called, to return the call or to copy the caller's name and number into your directory.

1. When the telephone is in idle mode, press **▼CID** to view the caller ID log in reverse chronological order starting with the most recent call.

**-OR-**

You can also review the caller ID log by pressing **MENU/SELECT** in idle mode, then press **▼CID** or **▲DIR** to scroll to **Caller ID log**. Press **MENU/SELECT** twice to select **Review**.

2. Press **▼CID** or **▲DIR** to scroll through the list. The handset beeps twice when you reach the beginning or end of the caller ID log.
3. Press **⏏OFF/CANCEL** to exit the caller ID log.



 Note: Only one handset can review the caller ID log at time. If another handset tries to enter the directory, caller ID log or call block list, it shows **Not available**.

## Caller ID operation

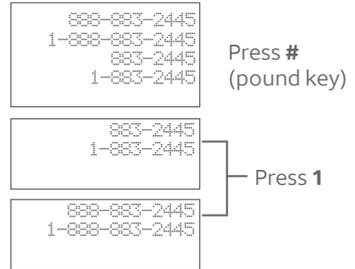
### View dialing options

---

Although the caller ID log entries may contain 10 digits (the area code plus the 7-digit number), in some areas, you may need to dial only the seven digits, or 1 plus the seven digits, or 1 plus the area code plus the seven digits. You can change the number of digits that you dial from the caller ID log or store to the directory.

While reviewing the caller ID log, press **#** (pound key) repeatedly to show different dialing options for local and long distance numbers before dialing or saving the telephone number in the directory.

Press **1** repeatedly if you need to add or remove 1 in front of the telephone number before dialing or saving it in the directory.



When the number shows the correct format for dialing:

- Press **PHONE/FLASH** or **MEMO/SPEAKER** to call the number.

### Dial a caller ID log entry

---

- Search for the desired entry in the caller ID log (see **Review the caller ID log** on page 42).
- When the desired entry is displayed and is in the correct format for dialing:
  - Press **PHONE/FLASH** or **MEMO/SPEAKER** to dial.

## Save a caller ID log entry to the directory

---

1. While reviewing the caller ID log, press **▼CID** or **▲DIR** to browse through the caller ID log.
2. When the desired entry displays, press **MENU/SELECT**.
3. Press **MENU/SELECT** again to choose **To Directory**.
4. When the screen shows **Enter number**, use the dialing keys to modify the telephone number (up to 30 digits), if necessary.
  - ▶ Press **▼CID** or **▲DIR** to move the cursor to the left or right.
  - ▶ Press and hold **PAUSE** to enter a 3-second dialing pause (a **P** appears).
  - ▶ Press **DELETE** to erase a digit.
  - ▶ Press and hold **DELETE** to erase all digits.
5. Press **MENU/SELECT** to save the number in the display. The screen shows **Enter name**.
6. Use the dialing keys and refer to **Character chart** on page 34 to modify the name (up to 15 characters), if necessary.
  - ▶ Press **0** to add a space.
  - ▶ Press **▼CID** or **▲DIR** to move the cursor to the left or right.
  - ▶ Press **DELETE** to erase a character.
  - ▶ Press and hold **DELETE** to erase all characters.
7. Press **MENU/SELECT** to save. You hear a confirmation tone.



### Notes:

- ▶ The screen shows **Number repeated** if the number is already in the directory. You cannot save the same number more than once.
- ▶ If you try to save a caller ID log entry to the directory without a number, the handset sounds an error tone.
- ▶ If the telephone number has more than 15 digits, only the last 15 digits appear in the caller ID log. However, the telephone can still save all digits (up to 24 digits) of that telephone number from the caller ID log in the directory.
- ▶ You might need to change how a caller ID number is saved in the directory if the entry does not appear in the correct format. Caller ID numbers might appear with an area code that is not necessary for local calls, or without a **1** that is necessary for long distance calls. For details, see **View dialing options** on page 43.

## Caller ID operation

### Save a caller ID log entry to the call block list

1. While reviewing the caller ID log, press ▼**CID** or ▲**DIR** to browse through the caller ID log.
2. When the desired entry displays, press **MENU/SELECT**.
3. Press ▼**CID** or ▲**DIR** to choose **To Call block**, then press **MENU/SELECT**.
4. When the screen shows **Enter number**, use the dialing keys to modify the telephone number (up to 30 digits), if necessary.
  - ▶ Press ▼**CID** or ▲**DIR** to move the cursor to the left or right.
  - ▶ Press and hold **PAUSE** to enter a 3-second dialing pause (a **P** appears).
  - ▶ Press **DELETE** to erase a digit.
  - ▶ Press and hold **DELETE** to erase all digits.
5. Press **MENU/SELECT** to save the number in the display. The screen shows **Enter name**.
6. Use the dialing keys and refer to **Character chart** on page 34 to modify the name (up to 15 characters), if necessary.
  - ▶ Press **0** to add a space.
  - ▶ Press ▼**CID** or ▲**DIR** to move the cursor to the left or right.
  - ▶ Press **DELETE** to erase a character.
  - ▶ Press and hold **DELETE** to erase all characters.
7. Press **MENU/SELECT** to save. You hear a confirmation tone.



 Note: The screen shows **Number repeated** if the number is already in the call block list. You cannot save the same number more than once.

## Delete caller ID log entries

---

### To delete an entry:

1. Search for the desired entry in the caller ID log (see **Review the caller ID log** on page 42).
2. When the desired entry is displayed, press **DELETE**. You hear a confirmation tone.

### To delete all entries:

1. Press **MENU/SELECT** in idle mode.
2. Press **▼CID** or **▲DIR** to highlight **Caller ID log**, then press **MENU/SELECT**.
3. Press **▼CID** or **▲DIR** to highlight **Delete all**, then press **MENU/SELECT**.
4. When the screen shows **Delete all?**, press **MENU/SELECT** to confirm. There is a confirmation tone and the screen returns to the previous menu.



## Reasons for missing caller ID information

There are occasions when other information or no information shows for various reasons:

On-screen message	Reason
PRIVATE NAME	The caller prefers not to show the name.
PRIVATE NUMBER	The caller prefers not to show the phone number.
PRIVATE CALLER	The caller prefers not to show the phone number and name.
UNKNOWN NAME	Your telephone service provider cannot determine the caller's name.
UNKNOWN NUMBER	Your telephone service provider cannot determine the caller's number.
UNKNOWN CALLER	Your telephone service provider cannot determine the caller's name and telephone number. Calls from other countries may also generate this message.

## Call block settings

If you have subscribed to caller ID service, you can set the telephone to block unknown calls and certain undesired calls. The call block list can store up to 20 entries.

When a call is blocked, the caller will hear a simulated busy tone for one ring cycle. The call recipient may pick up the call during the first ring when there is no caller ID information. Otherwise, the call is disconnected.

### **Block unknown calls**

---

All incoming calls with unknown numbers will be blocked.

1. Press **MENU/SELECT** to enter the main menu when the handset is not in use.
2. Press **▼CID** or **▲DIR** to scroll to **Call block**, then press **MENU/SELECT**.
3. Press **▼CID** or **▲DIR** to scroll to **Call w/o num**, then press **MENU/SELECT**.
4. Press **▼CID** or **▲DIR** to highlight **Unblock** or **Block**, then press **MENU/SELECT** to save the setting. You hear a confirmation tone.

## Call block settings

### Add a call block list entry

---

1. Press **MENU/SELECT** in idle mode.
  2. Press **▼CID** or **▲DIR** to highlight **Call block**, then press **MENU/SELECT**.
  3. Press **MENU/SELECT** to choose **Block list**.
  4. Press **▼CID** or **▲DIR** to highlight **Add new entry**, then press **MENU/SELECT**.
  5. When the screen shows **Enter number**, use the dialing keys to enter a telephone number (up to 30 digits).
    - ▶ Press **▼CID** or **▲DIR** to move the cursor to the left or right.
    - ▶ Press **DELETE** to erase a digit.
    - ▶ Press and hold **DELETE** to erase all digits.
    - ▶ Press and hold **PAUSE** to insert a three-second dialing pause (a **P** appears).
- OR-**
- Press **REDIAL** to copy a number from the redial list. Press **▼CID** or **▲DIR**, or press **REDIAL** repeatedly to locate the desired number. Press **MENU/SELECT** to copy the displayed number.
6. Press **MENU/SELECT** to move on to the name.
  7. Use the dialing keys to enter a name (up to 15 characters) when prompted. Press a key repeatedly until the desired character shows on the screen.
    - ▶ Press **▼CID** or **▲DIR** to move the cursor to the left or right.
    - ▶ Press **0** to add a space.
    - ▶ Press **DELETE** to erase a character.
    - ▶ Press and hold **DELETE** to erase all characters.
  8. Press **MENU/SELECT** to store your block list entry.

## Call block settings

### Review call block list

---

1. Press **MENU/SELECT** to enter the main menu when the handset is not in use.
2. Press **▼CID** or **▲DIR** to scroll to **Call block**, then press **MENU/SELECT**.
3. Press **MENU/SELECT** to choose **Block list**.
4. Press **MENU/SELECT** to choose **Review**.
5. Press **▼CID** or **▲DIR** to browse through the call block list.

### Edit a call block list entry

---

1. Search for the desired entry in the call block list (see **Review call block list** on page 50).
2. When the desired entry appears, press **MENU/SELECT**. The handset displays **Enter number** and the stored number.
3. Use the dialing keys to edit the telephone number, if necessary (up to 30 digits).
  - ▶ Press **▼CID** or **▲DIR** to move the cursor to the left or right.
  - ▶ Press **DELETE** to erase a digit.
  - ▶ Press and hold **DELETE** to erase all digits.
  - ▶ Press and hold **PAUSE** to insert a three-second dialing pause (a **P** appears).
4. Press **MENU/SELECT** to move on to the name.
5. Use the dialing keys to edit the name (up to 15 characters), if necessary, when prompted. Press a key repeatedly until the desired character shows on the screen.
  - ▶ Press **▼CID** or **▲DIR** to move the cursor to the left or right.
  - ▶ Press **0** to add a space.
  - ▶ Press **DELETE** to erase a character.
  - ▶ Press and hold **DELETE** to erase all characters.
6. Press **MENU/SELECT** to store your block list entry.

## Save a caller ID log entry to the call block list

---

1. While reviewing the caller ID log, press **▼CID** or **▲DIR** to browse through the caller ID log.
2. When the desired entry displays, press **MENU/SELECT**.
3. Press **▼CID** or **▲DIR** to choose **To Call block**, then press **MENU/SELECT**.
4. When the screen shows **Enter number**, use the dialing keys to modify the telephone number (up to 30 digits), if necessary.
  - ▶ Press **▼CID** or **▲DIR** to move the cursor to the left or right.
  - ▶ Press and hold **PAUSE** to enter a 3-second dialing pause (a **P** appears).
  - ▶ Press **DELETE** to erase a digit.
  - ▶ Press and hold **DELETE** to erase all digits.
5. Press **MENU/SELECT** to save the number in the display. The screen shows **Enter name**.
6. Use the dialing keys and refer to **Character chart** on page 34 to modify the name (up to 15 characters), if necessary.
  - ▶ Press **0** to add a space.
  - ▶ Press **▼CID** or **▲DIR** to move the cursor to the left or right.
  - ▶ Press **DELETE** to erase a character.
  - ▶ Press and hold **DELETE** to erase all characters.
7. Press **MENU/SELECT** to save. You hear a confirmation tone.



Note: The screen shows **Number repeated** if the number is already in the call block list. You cannot save the same number more than once.

## Call block settings

### Unblock a telephone number

---

1. Press **MENU/SELECT** to enter the main menu when the handset is not in use.
2. Press **▼CID** or **▲DIR** to scroll to **Call block**, then press **MENU/SELECT**.
3. Press **MENU/SELECT** to choose **Block list**.
4. Press **MENU/SELECT** to choose **Review**.
5. Press **▼CID** or **▲DIR** to browse through the call block list.
6. When the desired call block list entry displays, press **DELETE** and you hear a confirmation tone.

### Mute rings of blocked calls

---

Your telephone rings once for blocked calls. You can choose to mute the first ring for all incoming calls, so that there will be no ring for blocked calls. By default, the first ring is set to On.

1. Press **MENU/SELECT** when the handset is not in use.
2. Press **7464#** on the handset.
3. Press **▼CID** or **▲DIR** to scroll to choose **First ring:On** to keep the first ring, or **First ring:Off** to mute the first ring.
4. Press **MENU/SELECT** to save. You hear a confirmation tone.



Note: If you have muted the first ring, you will hear one ring less before the answering system and voicemail answer the incoming calls.

## Add and register handsets/headsets

Your telephone can support up to five DECT 6.0 cordless handsets (AT&T model **GL2101-0**, sold separately) and cordless headsets (sold separately). Visit <https://telephones.att.com/accessories> for a list of compatible DECT 6.0 cordless headsets. Each new handset or headset must be registered to the telephone base before use. You must register each handset or headset separately.

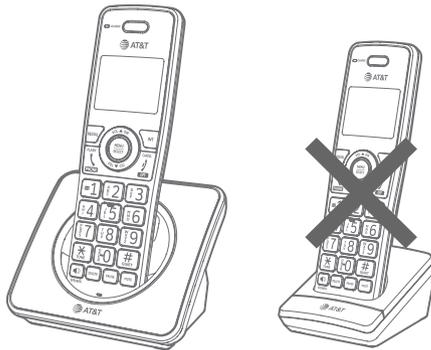
To register a cordless headset to this telephone system, please refer to the corresponding user's manual for more details. To register a cordless handset, see the following.

The handsets provided within your product box are already registered as **HANDSET 1**, and so forth. Additional handsets are assigned numbers in the sequential order they are registered (up to **HANDSET 5**).

### Register a handset to your telephone base

---

1. Before you begin registration, make sure the handset is out of the telephone base or charger and shows **To register HS...** and **... see manual**.
2. Put the handset you wish to register on the telephone base cradle.



For registration, put the handset on the telephone base, not the handset charger.

3. The handset shows **Registering...** If the registration is successful, the handset screen displays **Registered** and beeps. The handset is now registered with the telephone base.

## Add and register handsets/headsets

If registration fails, the system will automatically try to register again. If registration fails after the third try, **Registration failed** appears on the handset screen. The handset shows **To register HS...** and **...see manual**. This may take up to five minutes to occur. Please start again from Step 1.



Note: You cannot register a handset if any other system handset is in use.

## Deregister handsets

You may need to deregister your handsets if:

- ▶ You have five registered handsets and need to replace a handset.

**-OR-**

- ▶ You wish to change the designated handset number of your registered handsets.

You must first deregister ALL handsets, and then register each handset you wish to use again, one at a time.

**Please read carefully through all the instructions on this page before beginning the deregistration process.**

### **Deregister all handsets from the telephone base**

---

In addition to the cordless handsets, this operation will also deregister all cordless headsets registered to your telephone base.

1. Make sure that all handsets are out of the telephone base and chargers before you begin deregistration.
2. Press and hold **FIND HS** on the telephone base for about 10 seconds. Release **FIND HS**, and then immediately press **FIND HS** again. It takes up to one minute to complete the deregistration process. Before registering the handset again, wait for the cordless handset screen to display **To register HS...** and **...see manual**.
3. To register the handset(s) to the telephone base again, follow the registration instructions on pages 53-54.



Notes:

- ▶ If the deregistration process fails, you may need to reset the system and try again. To reset, unplug the power from the telephone base and plug it back in.
- ▶ You cannot deregister the handsets if any other system handset is in use.
- ▶ Even if the battery is depleted, you can still deregister the handsets by following the steps. After the handset is charged for at least 10 minutes, the screen shows **To register HS** and **...see manual**.

# Screen icons, indicator lights and alert tones

## Screen icons



 (flashing)	The battery icon flashes when the battery is low and needs charging.
 (animated display)	The battery icon animates when the battery is charging.
	The battery icon becomes solid when the battery is fully charged.
	The handset ringer is turned off.
	There are new voicemail received from the telephone service provider.
<b>ECO</b>	The ECO mode activates automatically to reduce power consumption when the handset is within range from the telephone base.
<b>NEW</b>	The entry you are reviewing is new in the caller ID log.

## Handset indicator lights

### CHARGE light

On when the handset is charging in the telephone base or charger.

### Extra large display

### Lighted big buttons

### 🔊/SPEAKER light

On when the speakerphone is in use.



**Handset alert tones**

1 short beep	▶ A key is pressed.
2 short beeps	▶ Error tone. The command has failed. ▶ You have reached the beginning or end of the list. ▶ You have reached the minimum or maximum listening volume.
3 short high-pitched beeps	Confirmation tone. The telephone has completed the command successfully.
4 short beeps	Low battery warning.

## Screen messages

<b>Calling HS X</b> (For models with two or more handsets only)	The handset is calling another handset (for intercom calls).
<b>Ended</b>	You have just ended a call.
<b>HS X is calling</b> (For models with two or more handsets only)	Another handset is calling.
<b>Intercom</b>	The handset is on an intercom call.
<b>Intercom to:</b> (For models with two or more devices only)	You have started the intercom process, and need to enter the number of the device you wish to call.
<b>Line in use</b>	An extension telephone on the same line or one of the handsets is in use.
<b>List empty</b>	There are no directory entries or call block list entries.
<b>Low battery</b>	The battery needs to be charged.
<b>Microphone on</b>	Mute is off so the other party can hear your voice.
<b>Muted</b>	The microphone is off.
<b>New voicemail</b>	There are new voicemail messages from your telephone service provider.
<b>No battery</b>	The handset in the telephone base or charger does not have a battery properly installed.
<b>No line</b>	There is no telephone line connected.
<b>Not available</b>	Someone else is already using the directory or caller ID log.
<b>Number repeated</b>	The telephone number you have entered is already stored in the directory.
<b>Out of range or no pwr at base</b>	The handset has lost communication with the telephone base.
<b>** Paging **</b>	The telephone base is paging all handsets.
<b>Put in charger</b>	The battery is very low. The handset should be placed in the telephone base or charger.
<b>Quiet mode off</b>	The quiet mode is turned off.
<b>Quiet mode on</b>	The quiet mode is turned on.
<b>Ringer muted</b>	The ringer is muted temporarily during an incoming call.

## Screen messages

<b>Speaker</b>	The handset speakerphone is in use.
<b>To register HS... ...see manual</b>	The handset is not registered to any telephone base
<b>Unable to call</b>	<ul style="list-style-type: none"><li>▶ Intercom failed.</li><li>▶ You try to make a call when the handset is out of range.</li></ul>

## Troubleshooting

If you have difficulty with your telephone, please try the following suggestions. For customer service, or to purchase accessories or replacement parts, visit our website at <https://telephones.att.com>, or call **1 (800) 222-3111**. In Canada, dial **1 (866) 288-4268**.

### **My phone doesn't work at all.**

- › Make sure the power cord is securely plugged in.
- › Make sure that the battery connector is securely plugged into the handset.
- › Make sure the telephone line cord is securely and firmly plugged into the telephone base and the telephone wall jack.
- › Charge the battery in the handset for at least 16 hours. For optimum daily performance, return the handset to the telephone base or charger when not in use.
- › If the battery is depleted, charge the handset for at least 30 minutes before you use it. Refer to page 12 for details.
- › Reset the telephone base. Unplug the electrical power. Wait for approximately 15 seconds, then plug it back in. Allow up to one minute for the handset and telephone base to reset.
- › You may need to purchase a new battery. Please refer to **Battery installation and charging** (pages 12-14) in this user's manual.

### **The display shows No line. I cannot get a dial tone.**

- › First try all the suggestions mentioned above.
- › If the previous suggestions do not work, disconnect the telephone line cord from your telephone and connect the telephone line cord to another telephone.
  - › If there is no dial tone on that other telephone either, your telephone line cord may be defective. Install a new telephone line cord.
  - › If changing the telephone line cord does not help, the wall jack (or the wiring to this wall jack) may be defective. Try using a different wall jack in your home to connect your **GL2101/GL2101-2** telephone, or contact your telephone service provider (charges may apply).

## Troubleshooting

### **I cannot dial out.**

- ▶ Try all the suggestions in **The display shows No line. I cannot get a dial tone** mentioned above.
- ▶ Make sure you have a dial tone before dialing. The handset may take a second or two to find the telephone base and produce a dial tone. This is normal. Wait an extra second before dialing.
- ▶ Eliminate any background noise. Noise from a television, radio or other appliances may cause the phone to not dial out properly. If you cannot eliminate the background noise, first try muting the handset before dialing, or dialing from another room in your home with less background noise.
- ▶ Disconnect the telephone base from the telephone wall jack and plug in a working telephone. If the other phones in your home are having the same problem, the problem is in your wiring or telephone service. Contact your telephone service provider (charges may apply).
- ▶ Do not install this phone near a microwave oven or on the same electrical outlet. You may experience decreased performance while the microwave oven is operating.
- ▶ If your phone is plugged in with a modem or a surge protector, plug the phone (or modem/surge protector) into a different location. If this doesn't solve the problem, relocate your phone or modem farther apart from one another, or use a different surge protector.
- ▶ Relocate your phone to a higher location. The phone may have better reception when installed in a high area.
- ▶ Disconnect the telephone base from the telephone wall jack and plug in a working telephone. If the other phones in your home are having the same problem, the problem is in your wiring or telephone service. Contact your telephone service provider (charges may apply).

### **The charge light is off.**

- ▶ Make sure the power and line cords are plugged in correctly and securely.
- ▶ Unplug the electrical power. Wait for 15 seconds, then plug it back in. Allow up to one minute for the handset and telephone base to reset.
- ▶ Clean the handset and telephone base charging contacts each month using a pencil eraser or cloth.

## Troubleshooting

### **My caller ID isn't working.**

- › Caller ID is a subscription service. You must subscribe to this service from your telephone service provider for this feature to work on your phone.
- › The caller may not be calling from an area that supports caller ID.
- › Both your telephone service provider and your caller's telephone service provider must use caller ID compatible equipment.
- › If you subscribe to high-speed Internet service (digital subscriber line - DSL) through your telephone lines, you must install a DSL filter between the telephone line cord and the telephone wall jack (see page 10). The filter prevents noise and caller ID problems caused by DSL interference. Please contact your DSL service provider for more information about DSL filters.

### **I cannot retrieve voicemail messages.**

- › If you subscribe to voicemail service from your telephone service provider (charges may apply), contact your telephone service provider for more information on how to access your voicemail.

### **I've set my LCD language to Spanish or French and I don't know how to change it back to English.**

- › On a cordless handset, press **MENU/SELECT** in idle mode, then enter **\*364#** using the dialing keys. You hear a confirmation tone.

## **Common cure for electronic equipment:**

If the telephone is not responding normally, try resetting the telephone. Do the following in the order listed:

1. Disconnect the power to the telephone base.
2. Disconnect the handset battery, and spare battery, if applicable.
3. Wait a few minutes.
4. Connect power to the telephone base.
5. Completely remove the battery. Replace the battery and place the handset into the telephone base.
6. Wait for the handset to reestablish its connection with the telephone base. Allow up to one minute for this to take place.

### **Taking care of your telephone**

- ▶ Your cordless telephone contains sophisticated electronic parts, so it must be treated with care.
- ▶ Avoid rough treatment.
- ▶ Place the handset down gently.
- ▶ Save the original packing materials to protect your telephone if you ever need to ship it.

### **Avoid water**

- ▶ Your telephone can be damaged if it gets wet. Do not use the handset in the rain, or handle it with wet hands. Do not install the telephone base near a sink, bathtub or shower.

### **Electrical storms**

- ▶ Electrical storms can sometimes cause power surges harmful to electronic equipment. For your own safety, take caution when using electric appliances during storms.

### **Cleaning your telephone**

- ▶ Your telephone has a durable plastic casing that should retain its luster for many years. Clean it only with a soft cloth slightly dampened with water or mild soap.
- ▶ Do not use excess water or cleaning solvents of any kind.

Remember that electrical appliances can cause serious injury if used when you are wet or standing in water. If the telephone base should fall into water, DO NOT RETRIEVE IT UNTIL YOU UNPLUG THE POWER CORD AND TELEPHONE LINE CORDS FROM THE WALL. Pull the telephone out by the unplugged cords.

## For C-UL compliance

In compliance with the bilingual requirements for safety, caution, and warning markings of Canadian Federal and Provincial/Territorial statutes and regulations, the French version of Important safety information is included.

### Mesures de sécurité importantes

---

Ce symbole vous alertera d'informations importantes ou d'instructions d'entretien pouvant apparaître dans ce guide d'utilisation. Respectez toujours les mesures de sécurité et de sécurité de base lorsque vous utilisez ce produit, afin de réduire les risques de blessures, d'incendie, ou d'électrocution.

#### Information relative à la sécurité

---

- ▶ Veuillez lire et comprendre toutes les instructions de ce guide d'utilisation. Relectez toutes les inscriptions apparaissant sur le produit.
- ▶ Évitez d'utiliser le téléphone pendant un orage. Il pourrait y avoir un faible risque d'électrocution.
- ▶ N'utilisez pas un téléphone près d'une fuite de gaz. Dans certaines circonstances, une flammèche pourrait se produire lorsque l'adaptateur est branché à une prise de courant, ou lorsque le combiné est déposé sur son chargeur. Ceci est un événement fréquent associé avec la fermeture d'un circuit électrique. L'utilisateur ne devrait pas brancher un téléphone dans une prise de courant, et ne devrait pas déposer un combiné chargé dans le chargeur, si le téléphone se trouve dans un environnement comportant une concentration de gaz inflammables ou ignifuges, à moins de se trouver dans un endroit où la ventilation est adéquate. Une flammèche dans de tels environnements pourrait provoquer une explosion. De tels environnements peuvent comprendre : les endroits où de l'oxygène à des fins médicales est utilisé sans ventilation adéquate; des endroits où se trouvent des gaz industriels (dissolvants de nettoyage, des vapeurs de gazoline, etc.), une fuite de gaz naturel, etc.
- ▶ N'utilisez pas ce produit près de l'eau ou lorsque vous êtes mouillés. Par exemple, ne l'utilisez pas dans des sous-sols humides ou sous la douche, ou près d'une piscine, d'un bain, d'un évier de cuisine, ou d'une cuve de lavage. N'utilisez pas de liquides, ou de vaporisateurs aérosol de nettoyage. Si le produit entre en contact avec du liquide, débranchez immédiatement le fil téléphonique ou le cordon d'alimentation. Ne rebranchez pas le produit avant qu'il soit complètement sec.
- ▶ Installez cet appareil dans un endroit protégé où personne ne peut trébucher sur les cordons d'alimentation ou la ligne téléphonique. Protégez les câbles contre les dommages ou l'abrasion.
- ▶ Si le produit ne fonctionne pas correctement, consultez la section **Dépannage (Troubleshooting)** des pages 60-63 de ce guide d'utilisation. Si vous ne pouvez pas régler le problème, ou si le produit est endommagé, consultez la section **Garantie limitée (Limited warranty)** des pages 72-73. N'ouvrez pas ce produit, sauf tel qu'indiqué dans le guide d'utilisation. L'ouverture du produit ou le remontage inadéquat pourrait vous exposer à des tensions dangereuses ou autres dangers.
- ▶ Remplacez les piles uniquement tel que décrit dans votre guide d'utilisation (pages 12-14). N'incinerez pas et ne percez pas les piles — elles contiennent des produits chimiques caustiques.
- ▶ Les adaptateurs secteurs sont conçus pour être orientés verticalement ou installés sur le plancher. Les broches ne sont pas conçues pour se maintenir en place si la fiche est branchée dans une prise de courant au plafond, sous la table ou sous une armoire.
- ▶ Pour les produits à brancher à une prise de courant, la prise de courant doit être installée près du produit, afin d'assurer une accessibilité sécuritaire à la prise de courant.

## Appendix For C-UL compliance



### MISES EN GARDE:

- ▶ N'utilisez que les adaptateurs inclus avec ce produit. Pour obtenir une pièce de rechange, visitez notre site Web au **<https://telephones.att.com>** ou composez le **1-800-222-3111**. Au Canada, composez le **1-866-288-4268**.



**ATTENTION:** Afin de prévenir les risques d'incendie ou d'explosion de la pile, remplacez la pile avec une pile du même type. Jetez les piles épuisées en respectant les instructions.

- ▶ Débrancher les lignes téléphoniques avant le remplacement des piles.

Évitez d'utiliser la batterie dans les conditions suivantes:

- ▶ des températures extrêmes faibles ou élevées auxquelles une batterie peut être soumise pendant l'utilisation, le stockage ou le transport.
  - ▶ remplacement d'une batterie par un type incorrect pouvant supprimer une protection.
  - ▶ mise au rebut d'une batterie dans un feu ou dans un four chaud, ou écrasement mécanique ou coupure d'une batterie, susceptible de provoquer une explosion.
  - ▶ maintien d'une batterie dans un environnement à très haute température pouvant provoquer une explosion ou la fuite de liquide ou de gaz inflammables.
  - ▶ batterie soumise à une pression de l'air extrêmement faible pouvant provoquer une explosion ou la fuite de liquide ou de gaz inflammables.
- ▶ N'utilisez que la pile de rechargeable incluse ou une pile de rechange (modèle BT162342/ BT262342). Pour commander, visitez notre site Web **<https://telephones.att.com>** ou composez le **1-800-222-3111**. Au Canada, composez le **1-866-288-4268**.
  - ▶ La plaque signalétique appliquée est située au bas ou à proximité du produit.

### Spécifiquement en rapport avec les téléphones sans fil

- ▶ Confidentialité : Les mêmes caractéristiques qui rendent les téléphones sans fil si pratiques créent également des restrictions. Les appels téléphoniques sont transmis entre le socle du téléphone et le combiné par le biais d'ondes radio, et il se peut que vos conversations téléphoniques soient interceptées par d'autres équipements de réception d'ondes radio au sein de la portée du téléphone sans fil. Pour cette raison, vous ne devez pas considérer les conversations sur un téléphone sans fil comme étant aussi confidentielles que celles d'un téléphone à cordon.
- ▶ Alimentation électrique : La base de ce téléphone sans fil doit être branchée à une prise de courant électrique fonctionnelle. La prise électrique ne doit pas être contrôlée par un interrupteur mural. Les appels ne peuvent pas être effectués à partir du combiné si la base n'est pas branchée, si elle est hors fonction ou si le courant électrique est coupé.
- ▶ Interférences potentielles aux téléviseurs : Certains téléphones sans fil fonctionnent sur des fréquences pouvant causer des interférences aux téléviseurs et magnétoscopes. Pour réduire ou prévenir de tels parasites, ne pas déposer la base du téléphone sans fil à proximité d'un téléviseur ou magnétoscope, ni directement sur celui-ci. Si votre téléviseur affiche des interférences, éloignez le téléphone sans fil de celui-ci afin de réduire les parasites.
- ▶ Piles rechargeables : Ce produit comporte des piles rechargeables à l'hydrure métallique de nickel. Usez de prudence lorsque vous manipulez de telles piles et veillez à ne pas les court-circuiter avec des matériaux conducteurs, tels que des bagues, bracelets et clés. La pile ou le conducteur peut surchauffer et vous brûler. Respectez la polarité adéquate entre les piles et le chargeur de piles.

## For C-UL compliance

- ▶ Piles rechargeables à l'hydruure métallique de nickel : Jetez ces piles de manière sécuritaire. N'incinérerez pas et ne percez pas les piles. Comme pour les autres piles du même type, si elles sont brûlées ou percées, des matières corrosives peuvent s'en échapper, ce qui risque de causer des brûlures ou autres blessures corporelles.



Le sceau de l'organisme de recyclage RBRC sur les piles à l'hydruure métallique de nickel signifie que le fabricant de cet appareil participe volontairement au programme industriel visant à reprendre et recycler ce type de piles lorsqu'elles ne servent plus, au sein du territoire des États-Unis et du Canada. Vous devez apporter ces piles chez un détaillant participant ou le centre de recyclage le plus près de chez vous. Ou vous pouvez composer le 1-800-8-BATTERY<sup>MD</sup> afin de connaître les endroits qui acceptent les piles à l'hydruure métallique de nickel mortes.

RBRC et 1-800-8-BATTERY<sup>MD</sup> sont des marques déposées de Call2recycle, Inc.

### Mesures préventives pour les utilisateurs de stimulateurs cardiaques implantés dans l'organisme

---

Stimulateurs cardiaques (ne s'applique qu'aux téléphones sans fil numériques) :

L'organisme 'Wireless Technology Research, LLC (WTR), une firme de recherche indépendante, a mené une évaluation pluridisciplinaire des interférences entre les téléphones sans fil portatifs et les stimulateurs cardiaques implantés dans l'organisme. Appuyée par l'Administration des aliments et drogues (FDA) des États-unis, la firme WTR recommande aux médecins :

#### Avis aux détenteurs de stimulateurs cardiaques:

- ▶ Ils doivent tenir le téléphone sans fil à une distance d'au moins six pouces du stimulateur cardiaque.
- ▶ Ils ne doivent PAS placer le téléphone sans fil directement sur le stimulateur cardiaque, tel que dans une poche de chemise, lorsque celui-ci est en fonction.
- ▶ Ils doivent utiliser le téléphone sans fil en l'appuyant sur l'oreille qui se trouve dans la direction opposée au stimulateur cardiaque.

L'étude effectuée par l'organisme WRS n'a pas identifié de risque pour les détenteurs de simulateurs cardiaques causé par les gens qui utilisent un téléphone sans fil à proximité de ceux-ci.

#### Mode ECO

Lorsque le socle communique avec le combiné, le mode ECO sera activé automatiquement. Ceci réduit la consommation d'énergie selon la distance entre le socle du téléphone et le combiné.

#### Spécifiquement en rapport avec les répondeurs téléphoniques

---

Enregistrement deux voies : Cet appareil n'émet pas de bips d'avertissement qui permettent de prévenir l'autre partie que vous enregistrez la conversation. Pour assurer votre conformité aux règlements fédéraux ou provinciaux en rapport avec les enregistrements des conversations téléphoniques, vous devriez informer l'autre partie lorsque vous activez l'enregistrement.

## CONSERVEZ CES INSTRUCTIONS

## FCC Part 68 and ACTA

This equipment complies with Part 68 of the FCC rules and with technical requirements adopted by the Administrative Council for Terminal Attachments (ACTA). The label on the back or bottom of this equipment contains, among other things, a product identifier in the format US:AAAEQ##TXXXX. This identifier must be provided to your telephone service provider upon request.

The plug and jack used to connect this equipment to premises wiring and the telephone network must comply with the applicable Part 68 rules and technical requirements adopted by ACTA. A compliant telephone cord and modular plug is provided with this product. It is designed to be connected to a compatible modular jack that is also compliant. An RJ11 jack should normally be used for connecting to a single line and an RJ14 jack for two lines. See Installation Instructions in the user's manual.

The Ringer Equivalence Number (REN) is used to determine how many devices you may connect to your telephone line and still have them ring when you are called. The REN for this product is encoded as the 6th and 7th characters following the US: in the product identifier (e.g., if ## is 03, the REN is 0.3). In most, but not all areas, the sum of all RENs should be five (5.0) or less. For more information, please contact your telephone service provider.

This equipment must not be used with Party Lines. If you have specially wired alarm dialing equipment connected to your telephone line, ensure the connection of this equipment does not disable your alarm equipment. If you have questions about what will disable the alarm equipment, consult your telephone service provider or a qualified installer.

If this equipment is malfunctioning, it must be unplugged from the modular jack until the problem has been corrected. Replacement to this telephone equipment can only be made by the manufacturer or its authorized agents. For replacement procedures, follow the instructions outlined under the Limited Warranty.

If this equipment is causing harm to the telephone network, the telephone service provider may temporarily discontinue your telephone service. The telephone service provider is required to notify you before interrupting service. If advance notice is not practical, you will be notified as soon as possible. You will be given the opportunity to correct the problem and the telephone service provider is required to inform you of your right to file a complaint with the FCC. Your telephone service provider may make changes in its facilities, equipment, operation, or procedures that could affect the proper functioning of this product. The telephone service provider is required to notify you if such changes are planned.

If this product is equipped with a corded or cordless handset, it is hearing aid compatible.

If this product has memory dialing locations, you may choose to store emergency telephone numbers (e.g., police, fire, medical) in these locations. If you do store or test emergency numbers, please:

- ▶ Remain on the line and briefly explain the reason for the call before hanging up.
- ▶ Perform such activities in off-peak hours, such as early morning or late evening.

## FCC Part 68 and ACTA

### **Industry Canada**

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

(1) This device may not cause interference.

(2) This device must accept any interference, including interference that may cause undesired operation of the device.

Privacy of communications may not be ensured when using this telephone.

The term "IC:" before the certification/registration number only signifies that the Industry Canada technical specifications were met.

The Ringer Equivalence Number (REN) for this terminal equipment is 1.0. The REN indicates the maximum number of devices allowed to be connected to a telephone interface. The termination of an interface may consist of any combination of devices subject only to the requirement that the sum of the RENs of all the devices not exceed five.

This product meets the applicable Innovation, Science and Economic Development Canada technical specifications.

## Appendix FCC Part 15

NOTE: This equipment has been tested and found to comply with the requirements for a Class B digital device under Part 15 of the Federal Communications Commission (FCC) rules.

These requirements are intended to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- ▶ Reorient or relocate the receiving antenna.
- ▶ Increase the separation between the equipment and receiver.
- ▶ Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- ▶ Consult the dealer or an experienced radio/TV technician for help.

WARNING: Changes or modifications to this equipment not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with Part 15 of the FCC rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. Privacy of communications may not be ensured when using this telephone.

To ensure safety of users, the FCC has established criteria for the amount of radio frequency energy that can be safely absorbed by a user or bystander according to the intended usage of the product. This product has been tested and found to comply with the FCC criteria. The handset may be safely held against the ear of the user. The telephone base shall be installed and used such that parts of the user's body other than the hands are maintained at a distance of approximately 20cm (8 inches) or more.

This Class B digital apparatus complies with Canadian requirement:  
CAN ICES-3 (B)/NMB-3(B)

# California Energy Commission battery charging testing instructions

This telephone is set up to comply with the energy-conserving standards right out of the box. These instructions are intended for California Energy Commission (CEC) compliance testing only. When the CEC battery charging testing mode is activated, all telephone functions, except handset battery charging, will be disabled.

## To activate the CEC battery charging testing mode:

1. Unplug the telephone base power adapter from the power outlet. Make sure all handsets are inserted with charged batteries before proceeding.
2. While you press and hold **FIND HS**, plug the telephone base power adapter back to the power outlet.
3. Keep pressing **FIND HS** after about 10 seconds, then release **FIND HS** and then press it again within two seconds. You hear a confirmation tone. All handsets display **To register HS...** and **...see manual**. Allow up to one minute for the process to complete.



If the phone fails to enter this mode, repeat Step 1 through Step 3.

The telephone base will be powered up as normal if you fail to press **FIND HS** within two seconds in Step 3.

## To deactivate the CEC battery charging testing mode:

1. Unplug the telephone base power adapter from the power outlet, then plug it back in. The telephone base is powered up as normal.
2. Register your handsets back to the telephone base. See pages 53-54 for handset registration instructions.

## Limited warranty

The AT&T brands are used under license. This product is covered by a one-year limited warranty. Any replacement or warranty service, and all questions about this product, should be directed to our website at <https://telephones.att.com> or call **1 (800) 222-3111**. In Canada, dial **1 (866) 288-4268**.

### 1. What does this limited warranty cover?

The manufacturer of this AT&T Product, Advanced American Telephones, warrants to the holder of a valid proof of purchase (“Consumer” or “you”) that the Product and all accessories provided by Advanced American Telephones in the sales package (“Product”) are free from material defects in material and workmanship, pursuant to the following terms and conditions, when installed and used normally and in accordance with operation instructions. This limited warranty extends only to the Consumer for Products purchased and used in the United States of America and Canada.

### 2. What will Advanced American Telephones do if the Product is not free from material defects in materials and workmanship during the limited warranty period (“Materially Defective Product”)?

During the limited warranty period, Advanced American Telephones’ authorized service representative will replace, at Advanced American Telephones’ option, without charge, a Materially Defective Product. If we choose to replace this Product, we may replace it with a new or refurbished Product of the same or similar design. Advanced American Telephones will return replacement Products to you in working condition.

Advanced American Telephones will retain defective parts, modules, or equipment. Replacement of Product, at Advanced American Telephones’ option, is your exclusive remedy. You should expect the replacement to take approximately 30 days.

### 3. How long is the limited warranty period?

The limited warranty period for SynJ® and Syn248® products is TWO (2) YEARS from the date of purchase, while all other products limited warranty period is ONE (1) YEAR from the date of purchase. If we replace a Materially Defective Product under the terms of this limited warranty, this limited warranty also applies to replacement Products for a period of either (a) 90 days from the date the replacement Product is shipped to you or (b) the time remaining on the original one-year limited warranty, whichever is longer.

### 4. What is not covered by this limited warranty?

This limited warranty does not cover:

- ▶ Product that has been subjected to misuse, accident, shipping or other physical damage, improper installation, abnormal operation or handling, neglect, inundation, fire, water or other liquid intrusion; or
- ▶ Product that has been damaged due to repair, alteration or modification by anyone other than an authorized service representative of Advanced American Telephones; or
- ▶ Product to the extent that the problem experienced is caused by signal conditions, network reliability or cable or antenna systems; or
- ▶ Product to the extent that the problem is caused by use with non-Advanced American Telephones electrical accessories; or
- ▶ Product whose warranty/quality stickers, Product serial numbers plates or electronic serial numbers have been removed, altered or rendered illegible; or
- ▶ Product purchased, used, serviced, or shipped for repair from outside the United States, or used for commercial or institutional purposes (including but not limited to Products used for rental purposes); or
- ▶ Product returned without valid proof of purchase (see 2 below); or

## Limited warranty

- ▶ Charges for installation or set up, adjustment of customer controls, and installation or repair of systems outside the unit.

### 5. How do you get warranty service?

To obtain warranty service in the United States of America, visit

**<https://telephones.att.com>** or call **1 (800) 222-3111**. In Canada, please dial **1 (866) 288-4268**.

NOTE: Before calling for service, please check the user's manual. A check of the Product controls and features may save you a service call.

Except as provided by applicable law, you assume the risk of loss or damage during transit and transportation and are responsible for delivery or handling charges incurred in the transport of Product(s) to the service location. Advanced American Telephones will return replaced Product under this limited warranty to you, transportation, delivery or handling charges prepaid. Advanced American Telephones assumes no risk for damage or loss of the Product in transit.

### 6. What must you return with the PRODUCT to get warranty service?

1. Return the entire original package and contents including the Product to the Advanced American Telephones service location along with a description of the malfunction or difficulty;
2. Include "valid proof of purchase" (sales receipt) identifying the Product purchased (Product model) and the date of purchase or receipt; and
3. Provide your name, complete and correct mailing address and telephone number.

### 7. Other limitations

This warranty is the complete and exclusive agreement between you and Advanced American Telephones. It supersedes all other written or oral communications related to this Product. Advanced American Telephones provides no other warranties for this Product. The warranty exclusively describes all of Advanced American Telephones' responsibilities regarding the Product. There are no other express warranties. No one is authorized to make modifications to this limited warranty and you should not rely on any such modification.

**State/Provincial Law Rights:** This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

**Limitations:** Implied warranties, including those of fitness for a particular purpose and merchantability (an unwritten warranty that the Product is fit for ordinary use) are limited to one year from date of purchase. Some states/provinces do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

In no event shall Advanced American Telephones be liable for any indirect, special, incidental, consequential, or similar damages (including, but not limited to lost profits or revenue, inability to use the Product, or other associated equipment, the cost of substitute equipment, and claims by third parties) resulting from the use of this Product. Some states/provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

**Please retain your original sales receipt as proof of purchase.**

# Technical specifications

RF frequency band	1921.536MHz — 1928.448MHz
Channels	5
Telephone base voltage (AC voltage, 60Hz)	96 — 129 Vrms
Telephone base voltage (DC adapter output)	6VDC @0.6A Max. PS1 or LPS
Handset voltage	2.4 VDC, AAA x 2, Ni-MH
Charger voltage (DC adapter output)	6VDC @0.4A Max. PS1 or LPS
Operating times*	Talk time (handset): up to 10 hours Standby: up to 5 days

\* Operating times vary depending on your actual use and the age of the battery.

## **DECT 6.0 digital technology**

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The AT&T DECT 6.0 products offer unsurpassed range performance and sound clarity. This is achieved through a unique antenna design and advances in noise-filtering technology. An independent laboratory has confirmed that AT&T DECT 6.0 products perform up to 45% better in range competitions against similarly equipped phones of the leading competition. Now, calls can be taken in the basement, backyard and garage with exceptional sound quality.

## **Telephone operating range**

---

This cordless telephone operates within the maximum power allowed by the Federal Communications Commission (FCC). Even so, this handset and telephone base can communicate over a certain distance — which can vary with the locations of the telephone base and handset, the weather, and the construction of your home or office.

## **Redefining long range coverage and clarity**

---

This telephone base comes with an antenna which gives much better clarity and covers a longer range than before.

## **Simulated full-duplex handset and base speakerphones**

---

The simulated full-duplex speakerphones on your handset and telephone base allow both ends of a call to speak and be heard at the same time. Optimal performance is subject to external factors and individual usage.

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<https://telephones.att.com>

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