AT&T

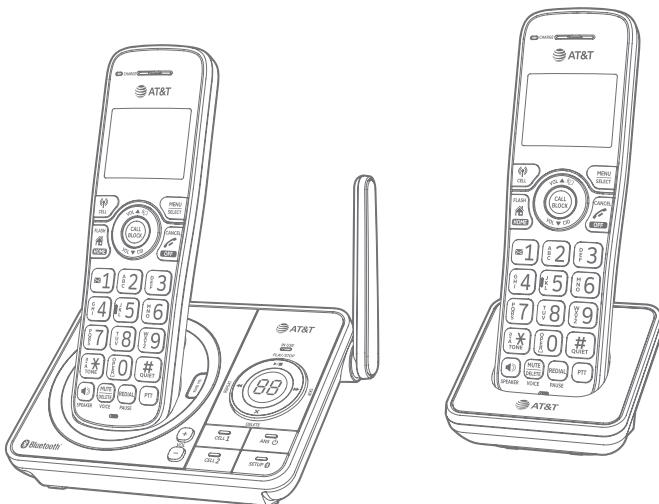# **Complete user's manual**

DLP72212/DLP72362/DLP72412

DECT 6.0 cordless telephone/
answering system with
BLUETOOTH® wireless technology

Scan the QR code for
support information

Congratulations

on purchasing your new AT&T product. Before using this AT&T product, please read the **Important safety information** section on pages 1-3 of this manual.

Please thoroughly read this Complete user's manual for all the feature operations and troubleshooting information necessary to install and operate your new AT&T product. You can also visit our website at **https://telephones.att.com** or call **1 (800) 222-3111**. In Canada, dial **1 (866) 288-4268**.

This telephone meets the California Energy Commission regulations for energy consumption. Your telephone is set up to comply with the energy–conserving standards right out of the box. No further action is necessary.

This telephone system is compatible with certain AT&T DECT 6.0 cordless headsets. Visit **https://telephones.att.com/accessories** for a list of compatible cordless headsets.

Model number: DLP72212 (two handsets)
DLP72362 (three handsets)
DLP72412 (four handsets)

Type: DECT 6.0 cordless telephone/answering system with BLUETOOTH® wireless technology

Serial number: _____

Purchase date: _____

Place of purchase: _____

Both the model and serial numbers of your AT&T product can be found on the bottom of the telephone base.

Save your sales receipt and original packaging in case it is necessary to return your telephone for warranty service.

 Telephones identified with this logo have reduced noise and interference when used with most T-coil equipped hearing aids and cochlear implants. The TIA-1083 Compliant Logo is a trademark of the Telecommunications Industry Association. Used under license.

 The ENERGY STAR® program (www.energystar.gov) recognizes and encourages the use of products that save energy and help protect our environment. We are proud to mark this product with the ENERGY STAR® label indicating it meets the latest energy efficiency guidelines.
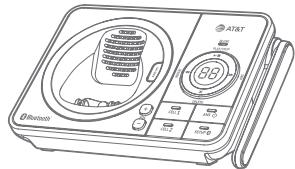
Parts checklist

Your telephone package contains the following items. Save your sales receipt and original packaging in the event warranty service is necessary.

Quick start guide

Smart call blocker leaflet

Telephone base

Cordless handset
(2 for DLP72212)
(3 for DLP72362)
(4 for DLP72412)

Charger for cordless handset
with power adapter installed
(1 for DLP72212)
(2 for DLP72362)
(3 for DLP72412)

Battery for cordless
handset
(2 for DLP72212)
(3 for DLP72362)
(4 for DLP72412)
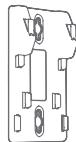
Battery compartment
cover
(2 for DLP72212)
(3 for DLP72362)
(4 for DLP72412)
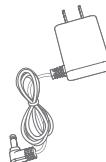
Power adapter for
telephone base

Telephone line cord

Wall-mount bracket

Complete user's manual

DLP72212/DLP72362/DLP72412
DECT 6.0 cordless telephone/
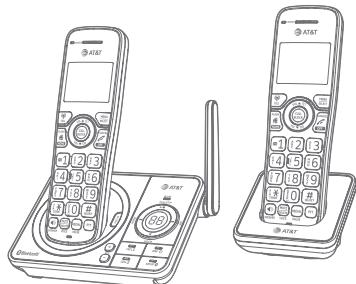answering system with
BLUETOOTH® wireless technology

Table of contents

Important safety information

This symbol is to alert you to important operating or servicing instructions that may appear in this user's manual. Always follow basic safety precautions when using this product to reduce the risk of injury, fire, or electric shock.

Safety information

‣ Read and understand all instructions in the user's manual. Observe all markings on the product.

‣ Avoid using a telephone during a thunderstorm. There might be a slight chance of electric shock from lightning.

‣ Do not use a telephone in the vicinity of a gas leak. Under certain circumstances, a spark may be created when the adapter is plugged into the power outlet, or when the handset is replaced in its cradle. This is a common event associated with the closing of any electrical circuit. In an inadequately ventilated environment, the user should not plug the phone into a power outlet, nor put a charged handset into the cradle where there are concentrations of flammable or flame-supporting gases. A spark in such an environment could create a fire or explosion. Such environments might include: medical use of oxygen without adequate ventilation; industrial gases (cleaning solvents; gasoline vapors; etc.); a leak of natural gas; etc.

‣ Do not use this product near water or when you are wet. For example, do not use it in a wet basement or shower, nor next to a swimming pool, bathtub, kitchen sink, and laundry tub. Do not use liquids or aerosol sprays for cleaning. If the product comes in contact with any liquids, unplug any line or power cord immediately. Do not plug the product back in until it has dried thoroughly.

‣ Install this product in a protected location where no one can trip over any line or power cords. Protect cords from damage or abrasion.

‣ If this product does not operate normally, read the **Troubleshooting** section on pages 134-143 of this user's manual. If you cannot solve the problem, or if the product is damaged, refer to the **Limited warranty** section on pages 149-150. Do not open this product except as may be directed in your user's manual. Opening the product or reassembling it incorrectly may expose you to hazardous voltages or other risks.

‣ Replace batteries only as described in your user's manual (pages 17-18). Do not burn or puncture batteries — they contain caustic chemicals.

‣ The power adapters are intended to be correctly oriented in a vertical or floor mount position. The prongs are not designed to hold the plug in place if it is plugged into a ceiling, under-the-table or cabinet outlet.

‣ For pluggable equipment, the socket-outlet shall be installed near the equipment and shall be easily accessible.

CAUTIONS:

‣ Use only the power adapters provided with this product. To obtain a replacement, visit our website at **https://telephones.att.com**, or call **1 (800) 222–3111**. In Canada, dial **1 (866) 288-4268**.

CAUTION: To prevent risk of fire or battery explosion, replace with the correct battery type. Dispose of used batteries according to the instructions.

‣ Disconnect the telephone line from the equipment before open the battery door.

Do not use the battery in following conditions:

‣ High or low extreme temperature during use, storage or transportation.

‣ Replacement of a battery with an incorrect type that can defeat a safeguard.

Important safety information

- ‣ Disposal of a battery into fire or a hot oven, or mechanically crushing or cutting of a battery, that can result in an explosion.

- ‣ Leaving a battery in an extremely high temperature surrounding environment that can result in an explosion or the leakage of flammable liquid or gas.

- ‣ A battery subjected to extremely low air pressure that can result in an explosion or the leakage of flammable liquid or gas.

- ‣ Use only the supplied rechargeable battery or replacement battery (model BT162342/BT262342). To order, visit our website at **https://telephones.att.com** or call **1 (800) 222-3111**. In Canada, dial **1 (866) 288-4268**.

- ‣ The applied nameplate is located at the bottom or near of the product.

Especially about cordless telephones

- ‣ Privacy: The same features that make a cordless telephone convenient create some limitations. Telephone calls are transmitted between the telephone base and the handset by radio waves, so there is a possibility that your cordless telephone conversations could be intercepted by radio receiving equipment within range of the cordless handset. For this reason, you should not think of cordless telephone conversations as being as private as those on corded telephones.

- ‣ Electrical power: The telephone base of this cordless telephone must be connected to a working electrical outlet which is not controlled by a wall switch. Calls cannot be made from the handset if the telephone base is unplugged, switched off or if the electrical power is interrupted.

- ‣ Potential TV interference: Some cordless telephones operate at frequencies that may cause interference to TVs and VCRs. To minimize or prevent such interference, do not place the telephone base of the cordless telephone near or on top of a TV or VCR. If interference is experienced, moving the cordless telephone farther away from the TV or VCR will often reduce or eliminate the interference.

- ‣ Rechargeable batteries: This product contains nickel-metal hydride rechargeable batteries. Exercise care in handling batteries in order not to create a short circuit with conductive material such as rings, bracelets, and keys. The battery or conductor may overheat and cause harm. Observe proper polarity between the battery and the battery charger.

- ‣ Nickel-metal hydride rechargeable batteries: Dispose of these batteries in a safe manner. Do not burn or puncture. Like other batteries of this type, if burned or punctured, they could release caustic material which could cause injury.

The RBRC Seal means that the manufacturer is voluntarily participating in an industry program to collect and recycle nickel-metal hydride rechargeable batteries when taken out of service within the United States. These batteries may be taken to a participating local retailer of replacement batteries or recycling center. You may call 1-800-8-BATTERY® for locations accepting spent Ni-MH batteries.

The RBRC Seal and 1-800-8-BATTERY® are registered trademarks of Call2recycle, Inc.

Important safety information

Precautions for users of implanted cardiac pacemakers

Cardiac pacemakers (applies only to digital cordless telephones):

Wireless Technology Research, LLC (WTR), an independent research entity, led a multidisciplinary evaluation of the interference between portable wireless telephones and implanted cardiac pacemakers. Supported by the U.S. Food and Drug Administration, WTR recommends to physicians that:

Pacemaker patients:

- Should keep wireless telephones at least six inches from the pacemaker.
- Should NOT place wireless telephones directly over the pacemaker, such as in a breast pocket, when it is turned ON.
- Should use the wireless telephone at the ear opposite the pacemaker.

WTR's evaluation did not identify any risk to bystanders with pacemakers from other persons using wireless telephones.

ECO mode

This power conserving technology reduces power consumption for optimal battery performance. The ECO mode activates automatically whenever the handset is synchronized with the telephone base.

Especially about telephone answering systems

Two-way recording: This unit does not sound warning beeps to inform the other party that the call is being recorded. To ensure that you are in compliance with any federal or state regulations regarding recording a telephone call, you should start the recording process and then inform the other party that you are recording the conversation.

SAVE THESE INSTRUCTIONS

You must install and charge the battery before using the cordless handset.

STOP!

See pages 17-18 for easy instructions.

Install the telephone base close to a telephone jack and a power outlet not controlled by a wall switch. The telephone base can be placed on a flat surface. For optimum range and better reception, place the telephone base in a central and open location.

You may hear interference if your cellular phone is too close to the telephone base during a **CELLULAR** call. Make sure that your Bluetooth enabled cellular phone is within 15 feet of the telephone base in order to maintain a clear and consistent connection between your Bluetooth cell phone, telephone base and cell tower.

If you subscribe to high-speed Internet service (DSL - digital subscriber line) through your telephone line, you must install a DSL filter between the telephone line cord and the telephone wall jack (page 15). The filter prevents noise and caller ID problems caused by DSL interference. Please contact your DSL service provider for more information about DSL filters.

Your product may be shipped with a protective sticker covering the handset or telephone base display - remove it before use.

For customer service or product information, visit our website at **https://telephones.att.com** or call **1 (800) 222-3111**. In Canada, dial **1 (866) 288-4268**.

Avoid placing the telephone base and charger too close to:
- Communication devices such as television sets, VCRs, or other cordless telephones.
- Excessive heat sources.
- Noise sources such as a window with traffic outside, motors, microwave ovens, refrigerators, or fluorescent lighting.
- Excessive dust sources such as a workshop or garage.
- Excessive moisture.
- Extremely low temperature.
- Mechanical vibration or shock, such as on top of washing machine or workbench.

Quick reference guide - telephone base

Quick reference guide - telephone base
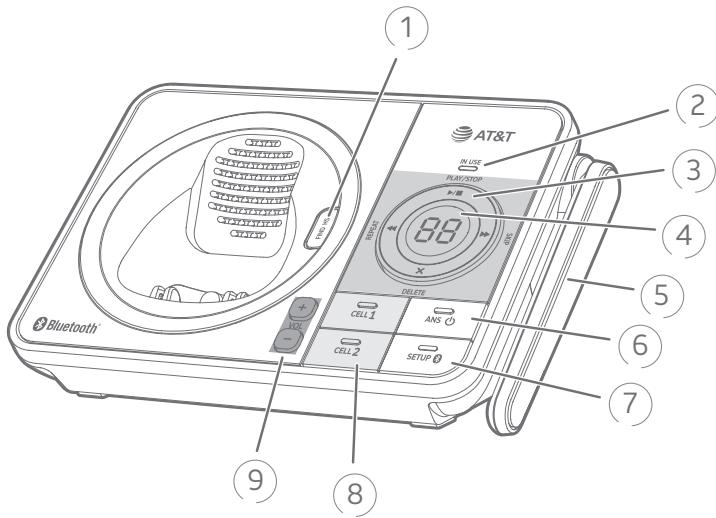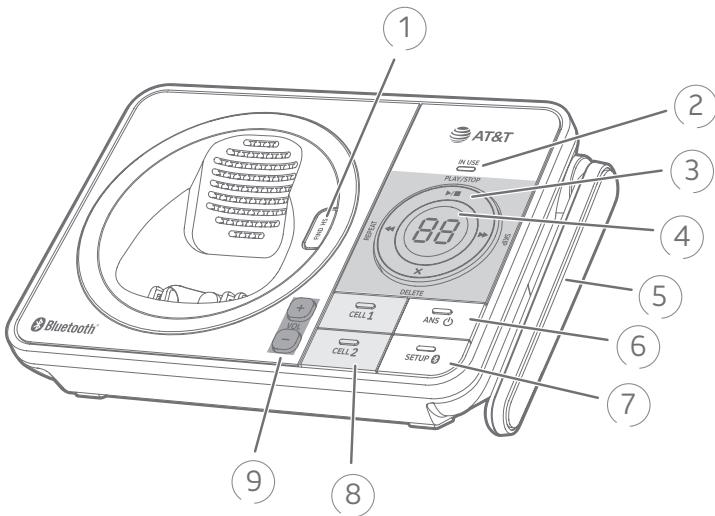
Quick reference guide - telephone base
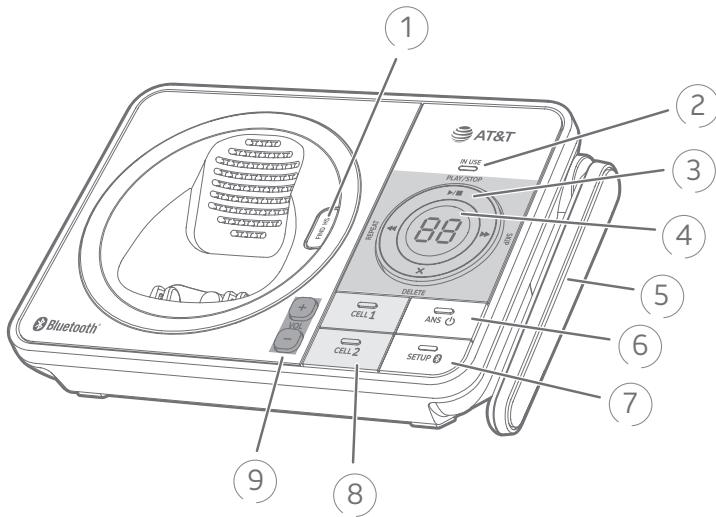
Quick reference guide - handset
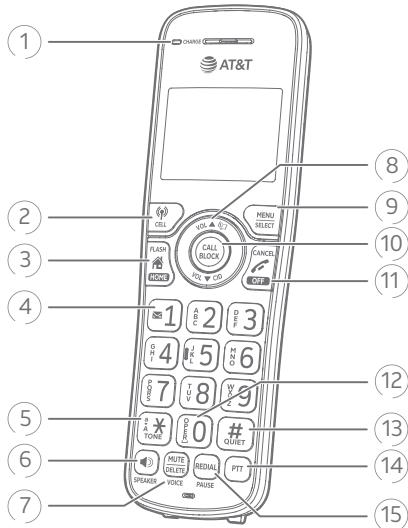
Handset

(1)	**CHARGE** light	‣ On when the handset is charging in the telephone base or charger.
(2)	(•) **CELL**	‣ Press to make a cell call ‣ Press to answer a cell call. ‣ During a call, press to answer an incoming cell call when you hear a call waiting alert.
(3)	🏠 **HOME/ FLASH**	‣ Press to make a home call. ‣ Press to answer a home call. ‣ During a call, press to answer an incoming home call when you receive a call waiting alert.
(4)	✉1	‣ While reviewing a caller ID log entry, press repeatedly to add or remove 1 in front of the telephone number before dialing or saving it in the phonebook. ‣ <u>Press and hold</u> to set or to dial your voicemail number.
(5)	**TONE ✳/a>A**	‣ Press to switch to tone dialing temporarily during a call if you have pulse service. ‣ Press to change the next letter to upper or lower case while entering names..

Quick reference guide - handset
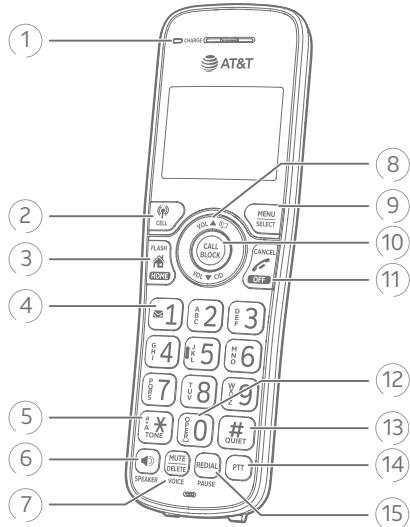
⑥	◀》/SPEAKER	‣ Press to make or answer a home or cell call using the speakerphone. ‣ Press to switch between the speakerphone and the handset.
⑦	**MUTE/ DELETE/ VOICE**	‣ Press to mute the microphone during a call. ‣ Press to mute the ringer temporarily when the handset is ringing. ‣ Press to delete an individual entry while reviewing the redial list, phonebook, caller ID log, block list, or the star name list. ‣ Press to delete digits while predialing. ‣ Press to delete a digit or character when entering names or numbers. ‣ <u>Press and hold</u> to erase all digits or characters when entering names or numbers. ‣ During message or announcement playback, press to delete the playing message or the recorded announcement.

Quick reference guide - handset
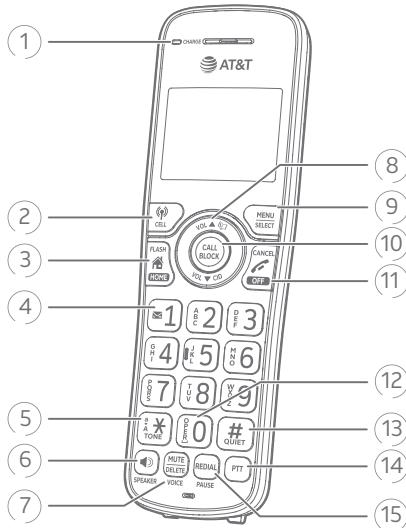
⑦	**MUTE/ DELETE/ VOICE**	‣ While connected to one or two cell phones and the system is in not in use, press to activate the voice-controlled application of one of the connected cell phones.
		‣ Press this key while the system is not in use and has no paired cell phone(s), then the handset will prompt **Pair cell first** to remind you for remote voice control activation.
⑧	**VOL ▲ 📖**	‣ Press to show phonebook entries when the handset is not in use.
		‣ Press to scroll up while in menus.
		‣ Press to move the cursor to the right while entering names or numbers.
		‣ Press to increase the listening volume when on a call, or to increase the message playback volume.
	VOL ▼ CID	‣ Press to show caller ID log when the handset is not in use.
		‣ Press to scroll down while in menus.
		‣ Press to move the cursor to the left while entering names or numbers.
		‣ Press to decrease the listening volume when on a call, or to decrease the message playback volume.

Quick reference guide - handset
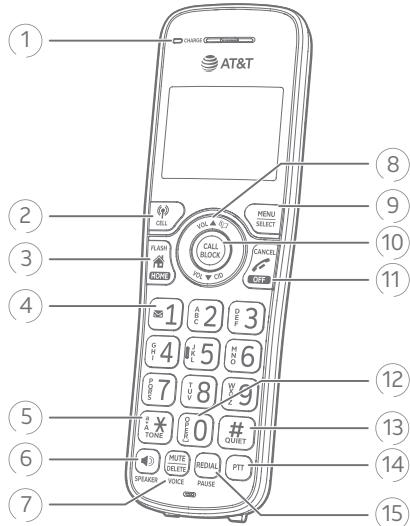
	MENU/ SELECT	‣ Press to display the menu.
⑨		‣ Press to select an item while in the menu
		‣ Press to save an entry or setting while in the menu.

	CALL BLOCK	‣ Press to show the call block menu options when the handset is not in use.
⑩		‣ Press to block the incoming home call or cell call when the telephone is ringing.
		‣ Press to block the call when on a home call or cell call.

	⌢OFF/ CANCEL	‣ Press to hang up during a call.
⑪		‣ Press to cancel an operation while in a menu.
		‣ Press to back up to the previous menu.
		‣ Press and hold to exit the menu display completely.
		‣ Press to mute the ringer temporarily when the handset is ringing.
		‣ Press and hold while the telephone is not in use to erase the missed call indicator.

⑫	⌴ OPER 0	‣ Press to insert a space when entering names.

Quick reference guide - handset
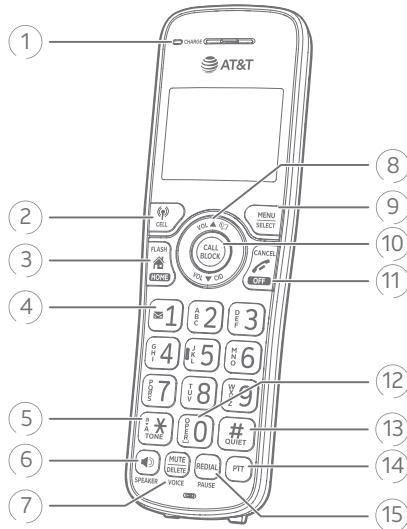
	QUIET#	‣ Press repeatedly to display other dialing options when reviewing a caller ID log entry.
(13)		‣ <u>Press and hold</u> to enter the **QUIET** mode setting screen, or to deactivate **QUIET** mode.
(14)	**PTT (PUSH TO TALK)**	‣ Press to initiate a one-to-one or one-to-group broadcast.
		‣ <u>Press and hold</u> to broadcast to a group of system devices.
(15)	**REDIAL/ PAUSE**	‣ Press repeatedly to view the last 10 numbers dialed.
		‣ <u>Press and hold</u> to insert a dialing pause while entering numbers.

Quick reference guide - handset

```
┌─────────────────────────────────┐
│                                 │
│        HANDSET  1               │
│                                 │
│                                 │
│      ECO                 NEW    │
│   ▯  ✉   🏠 ✦¹ ((•))  ANS ON  │
│      M        ²                 │
│                         MSG #   │
│   10:30 AM  🔕  │10/16│        │
│         PM                      │
│                                 │
└─────────────────────────────────┘
```

Handset display

▯	The battery icon flashes when the battery is low and needs charging.
▯►▮►▮	The battery icon animates when the battery is charging.
▮	The battery icon becomes solid when the battery is fully charged.
🔕	The handset ringer is turned off.
✉M	There are new voicemail received from the telephone service provider.
🏠	Displays when Home line is in use.
✦¹₂	Bluetooth device is paired and active.
((•))	Bluetooth device / Cell line is in use.
ANS ON	The answering system is turned on.
ECO	The ECO mode activates automatically to reduce power consumption when the handset is within range from the telephone base.
NEW	The entry you are reviewing is new in the caller ID log.
10:30 AM PM	Time with AM or PM.
│10/16│ MSG #	The message number currently playing and total number of new/old messages recorded.

Quick reference guide - handset

Main menu

The selected menu
item is highlighted.
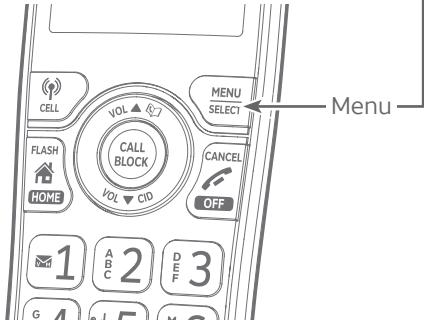
Menu

Feature menu

‣ Play messages (page 120)
‣ Answering sys (page 108)
‣ SCB screening (page 95)
‣ SCB settings (page 83)
‣ Block list (page 89)
‣ Phonebook (page 66)
‣ Caller ID log (page 89)
‣ Intercom (page 57)
‣ Ringers (page 35)
‣ Set date/time (page 37)
‣ Caller ID annc (page 38)
‣ Settings (page 34)

Using menus:

1. Press **MENU/SELECT** when the telephone is not in use to enter the main menu.
2. Press ▼**CID** or ▲ to scroll through menu items.
3. Press **MENU/SELECT** to select or save the highlighted item.

   -OR-

   Press ⌀ **OFF/CANCEL** to cancel an operation, back up to the previous menu, or exit the menu display.

Telephone base and charger installation

Install the telephone base and charger, as shown below.

The telephone base is ready for tabletop use.

Telephone base installation

Plug the large end of the telephone base power adapter into a power outlet not controlled by a wall switch.

Plug one end of the telephone line cord into a telephone jack or a DSL filter.

Route the power adapter cord and telephone line cord through these slots.
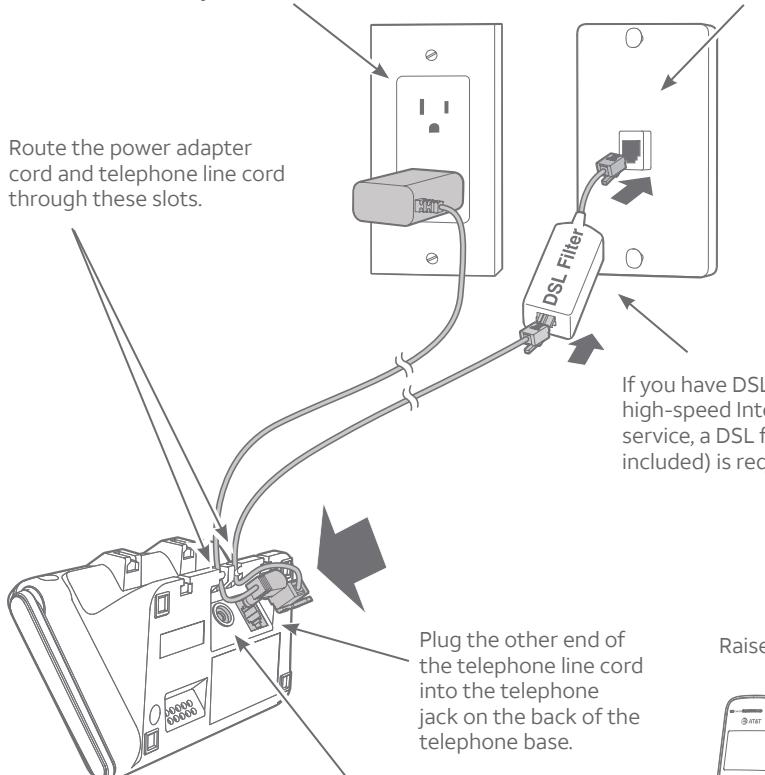
DSL Filter

If you have DSL high-speed Internet service, a DSL filter (not included) is required.

Plug the other end of the telephone line cord into the telephone jack on the back of the telephone base.

Raise the antenna.

Plug the small end of the telephone base power adapter into the power adapter jack on the back of the telephone base.

Telephone base and charger installation

Charger installation
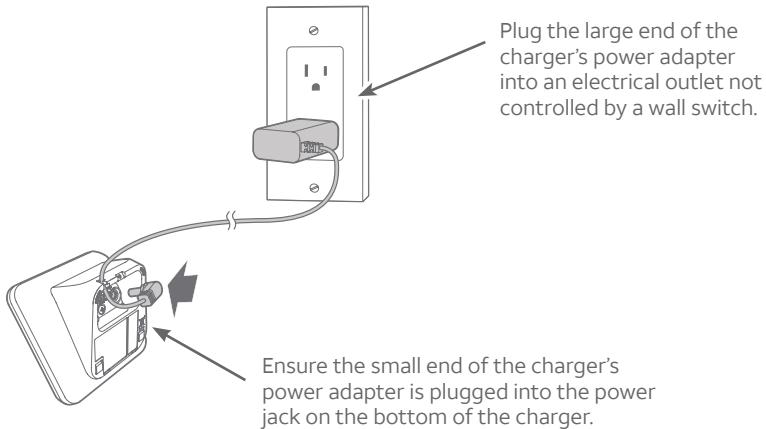
Plug the large end of the charger's power adapter into an electrical outlet not controlled by a wall switch.

Ensure the small end of the charger's power adapter is plugged into the power jack on the bottom of the charger.

IMPORTANT INFORMATION

‣ Use only the power adapter(s) provided with this product. To obtain a replacement, visit our website at **https://telephones.att.com** or call **1 (800) 222-3111**. In Canada, dial **1 (866) 288-4268**.

‣ The power adapters are intended to be correctly oriented in a vertical or floor mount position. The prongs are not designed to hold the plug in place if it is plugged into a ceiling, under-the-table or cabinet outlet.

Battery installation and charging

Install the battery, as shown below. Once you have installed the battery, the screen indicates the battery status (see the following table). If necessary, place the handset in the telephone base or charger to charge the battery. For best performance, keep the handset in the telephone base or charger when not in use. The battery is fully charged after 16 hours of continuous charging. See the table on page 151 for battery operating times.

If the screen is blank or shows **Place in charger** and a flashing 🔋, you need to charge the handset without interruption for at least 30 minutes to give the handset enough charge to use the telephone for a short time. When the battery is low, the handset shows **Low battery** and a flashing 🔋. If you are on a call in low battery mode, the handset beeps every minute.

The following table summarizes the battery charge indicators and actions to take.

Battery indicators	Battery status	Action
The screen is blank or shows **Place in charger** and 🔋 flashes.	The battery has no or very little charge. The handset cannot be used.	Charge without interruption (at least 30 minutes).
The screen shows **Low battery** and 🔋 flashes.	Battery has enough charge to be used for a short time.	Charge without interruption (at least 30 minutes).
The screen shows **HANDSET X**.	Battery is charged.	To keep the battery charged, place it in the telephone base or charger when not in use.

1. Plug the battery connector securely into the socket inside the handset battery compartment. Insert the supplied battery with the label **THIS SIDE UP** facing up, as indicated.
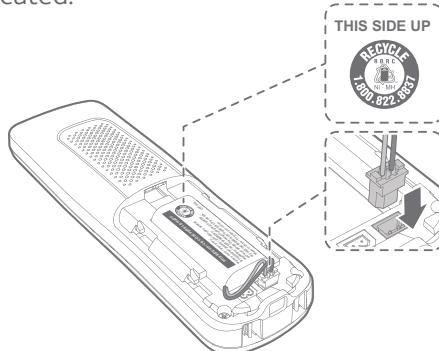
Battery installation and charging

2. Align the cover flat against the battery compartment, then slide it upwards until it clicks into place.
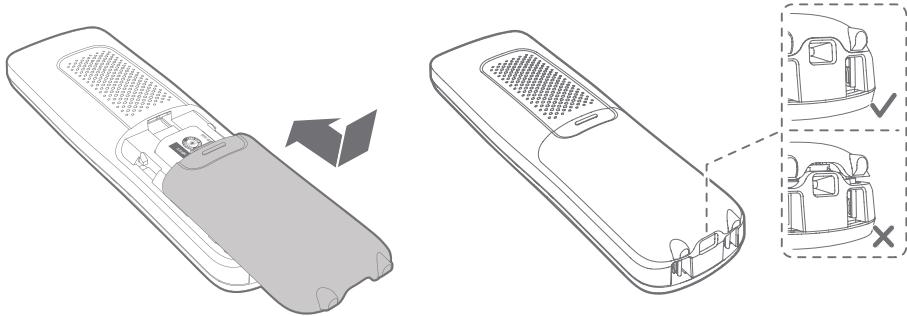
3. Charge the handset by placing it face forward in the telephone base or charger. The **CHARGE** light on the top of the handset is on during charging.
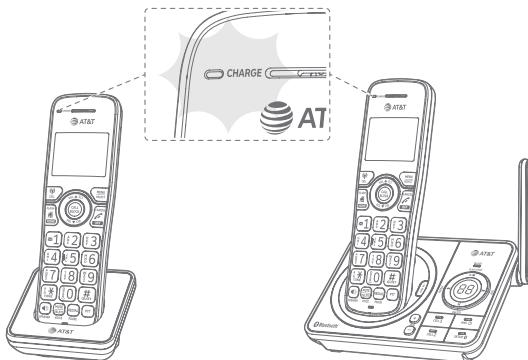
IMPORTANT INFORMATION

‣ Use only the supplied rechargeable batteries or replacement battery (model BT162342/BT262342). To order, visit our website at **https://telephones.att.com** or call **1 (800) 222-3111**. In Canada, dial **1 (866) 288-4268**.

‣ If you do not use the handset for a long time, disconnect and remove the battery to prevent possible leakage.

Initial setups

After you install your telephone or power returns following a power outage, the handset will prompt you to set the date and time. For instructions, see **Set date/time** on page 37. To skip setting the date and time, press 📞**OFF/CANCEL** on the handset.

```
        SET DATE
        MM/DD/YY

 🔋
```

```
        SET TIME
        HH:MM --

 🔋
```

After you install your telephone for the first time, the telephone base will prompt if you want to set Smart call blocker and answering system. Follow the voice guide to set or skip the settings. To skip or stop the setup, press **X/DELETE** on the telephone base anytime.

Voice guide to set Smart call blocker

The telephone base announces, "*Hello! This voice guide will assist you with the basic setup of Smart call blocker. Do you want to continue?*" Follow the voice guide to set or skip the settings.

With the voice guide, you can set your Smart call blocker:

‣ To screen calls with telephone numbers that are not saved in your phonebook or star name list:-

  ‣ All the callers will be asked to leave their names before connecting to you, unless you have saved their numbers in phonebook or their names in star name list.

- OR -

‣ Do not screen calls, and allow all incoming calls to get through.

  ‣ All incoming calls will ring but calls with numbers you have saved in your block list will be rejected.

If you intend to set your Smart call blocker to screen all incoming calls, we recommend that you add the phone numbers of your family members and friends, and desired businesses to your Phonebook (see page 66) or add their names to the Star name list (see page 92). This will avoid Smart call blocker to screen their calls.

For more details, see Smart call blocker on page 83.

Initial setups

Voice guide to set answering system

After the Smart call blocker setting is done or skipped, the telephone base will then prompt if you want to set the number of rings and message alert tone of the answering system. Listen to the instructions to set up your answering system.

Using the telephone gase

‣ Listen to the instructions at the base to set up your answering system.

Restart the voice guide

‣ On the telephone base, press the keys in the following sequence.
▶▶/SKIP -> **▶▶/SKIP** -> **▶▶/SKIP** -> **◀◀/REPEAT** -> **◀◀/REPEAT** -> **▶▶/SKIP** -> **▶/■/PLAY/STOP**.

Installation options

Your telephone base is ready for tabletop use. If you want to mount your telephone on a wall, use the provided wall-mount bracket to connect with a standard dual-stud telephone wall-mounting plate. If you do not have this mounting plate, you can purchase one from many hardware or consumer electronic retailers. You might need a professional to install the mounting plate.

Tabletop to wall-mount installation

1. Plug the telephone line into the telephone base. If you are using a DSL filter, plug the other end of the telephone line into the filter. Route the telephone line cord (or DSL filter) through the wall-mount bracket hole.
2. Align the holes on the wall-mount bracket with the standard wall plate and slide the wall-mount bracket down until it locks securely.
3. Position the telephone base, as shown below. Insert the extended tabs of the wall-mount bracket into the slots on the back of the telephone base. Push the telephone base down until it is securely in place.
4. Plug the power adapter into a power outlet not controlled by a wall switch. Plug the other end of the power adapter into the telephone base. Bundle the telephone line cord and power adapter cord neatly with twist ties.
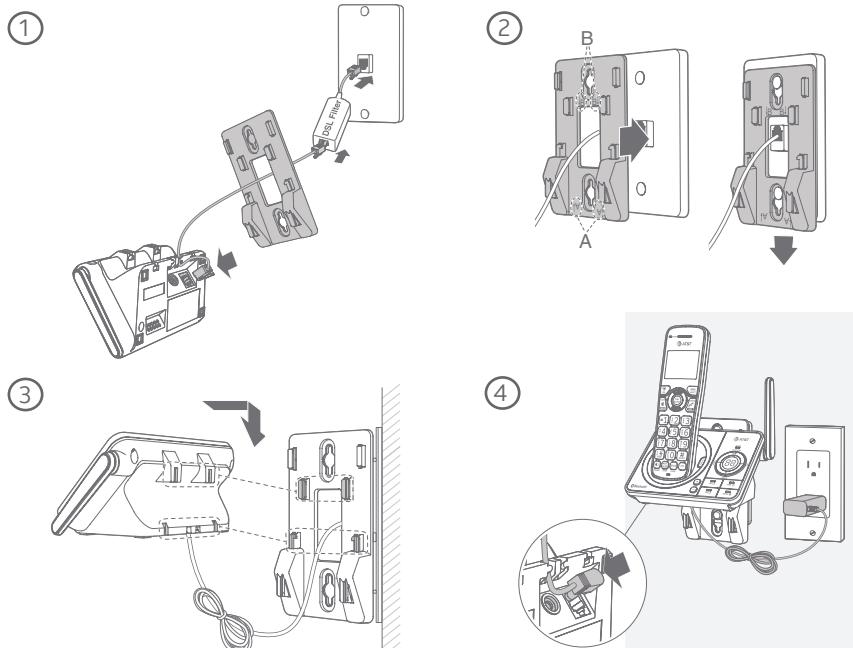
Installation options

Wall-mount to tabletop installation

1. Unplug the large end of the power adapter from the electrical outlet.
2. If the telephone line cord and power adapter cord are bundled, untie them first. Slide the wall-mount bracket up and remove it from the wall-mounting plate.
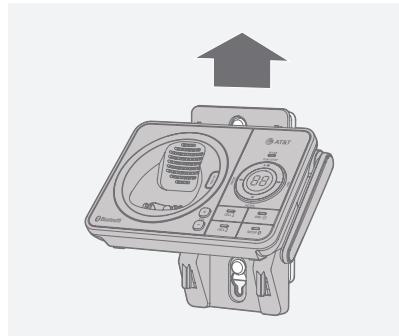
3. Unplug the telephone line cord or the DSL filter from the telephone wall jack. Push the telephone base up and away from the wall-mount bracket to detach it from the wall-mount bracket.
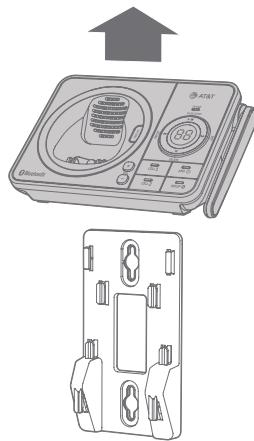
4. See **Telephone base and charger installation** on page 17.

Introducing Bluetooth

Your new AT&T **DLP72212/DLP72362/DLP72412** telephone system with Bluetooth wireless technology has the following features:

▸ Pair up to two Bluetooth enabled devices (two cell phones, or one cell phone and one headset) with the telephone base.

▸ Connect a maximum of two Bluetooth enabled devices to make and receive cell calls. Only one cell phone can be active on a call at a time.

▸ Connect a Bluetooth enabled headset for making and receiving home calls.

▸ Make and receive calls using your cell phone service with your telephone base or system handsets.

▸ Download phonebook entries from your cell phone.

IMPORTANT INFORMATION

▸ Your **DLP72212/DLP72362/DLP72412** is compatible with Bluetooth version 2.0 or above devices.

▸ After plugging in the telephone base, wait at least 20 seconds before connecting a Bluetooth device. The screen shows **Bluetooth system busy** if you try to connect too soon.

▸ Refer to the user's manual of your Bluetooth enabled cell phone or headset for more information about how that device uses Bluetooth connectivity.

▸ Bluetooth wireless technology operates within a short range (a maximum of approximately 15 feet) from the telephone base. Keep connected cell phones and headsets within this range.

▸ If your cell phone has poor reception in your home, the **DLP72212/DLP72362/DLP72412** cannot improve the reception. However, if there is a location in your house with better reception, you can leave your cell phone at that location while you use the **DLP72212/DLP72362/DLP72412** cell line. For optimal performance, place your cell phone next to the telephone base while using the cell line.

Introducing Bluetooth

‣ If you experience poor sound quality, it may be caused by the distance between your cell phone and the telephone base. To improve the performance, place your cell phone closer to the telephone base (within 15 feet) and make sure that there are no physical obstacles such as large furniture or thick wall in between.

15 feet

DECT 6.0

Bluetooth®

Cellular signal
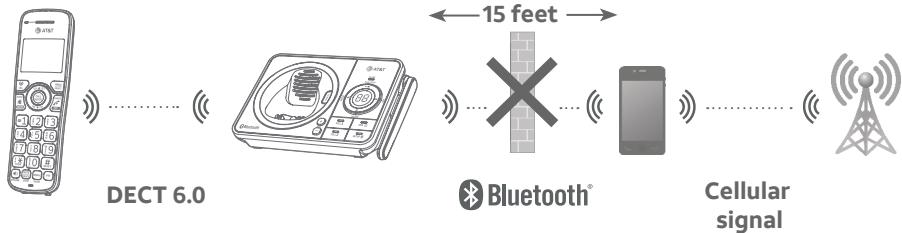
‣ Charge your cell phone while it is connected to the telephone base. Your cell phone's battery discharges faster while it is connected to the telephone base via Bluetooth wireless technology.

‣ Monitor your cell phone's usage, because minutes may be deducted from your cellular plan for the duration of all cell calls, depending on the terms of your plan.

Refer to the **Bluetooth setup** section (pages 27-30) to learn how to set up your Bluetooth device. Refer to the **Telephone operation** section (pages 45-55) on how to operate your Bluetooth devices with your new **DLP72212/DLP72362/DLP72412** AT&T telephone system with Bluetooth wireless technology. Refer to the **Troubleshooting** section (pages 134-143) if you experience difficulty when using the telephone system.

Introducing Bluetooth

Connect to Cell™ application

If you are using Bluetooth-enabled cell phones with Android® OS 2.3 or above, you can further extend the flexibility of your telephone system with use of the free **Connect to Cell** application.

Connect to Cell comprises **Caller ID manager** and **Alerts manager** that help integrate your cell phone with the AT&T telephone system.

Caller ID manager (Caller ID share) allows you:

‣ To view your AT&T phone's caller ID log on your Android cell phone;

‣ To use your Android cell phone to call back or send messages to individuals who have called your home line on the AT&T telephone;

‣ To store callers' names and numbers to your Android phone's phonebook for future use.

Alerts manager (Mobile notification) allows you to extend your Android phone's alerts to your AT&T telephone system. Your AT&T telephone will notify you whenever you receive certain text messages, e-mails or social media updates on your Android phone, so you will always be kept up to date.

To use **Caller ID manager** and **Alerts manager**, you must first download **Connect to Cell** to your Android cell phone using the **Google Play® Store** app. Scan the QR code on the right to download the application.

Connect to Cell™ is a trademark of Advanced American Telephones.
Android® and Google Play® are registered trademarks of Google Inc.

Glossary of terms

Below are some terms used in this user's manual to help you become familiar with using your Bluetooth devices and your new AT&T telephone system.

Bluetooth cell phone - refers to a mobile Bluetooth enabled cellular telephone.

CELL line - the telephone line associated with your cell phone service. On your **DLP72212/DLP72362/DLP72412** handset, press 📶**CELL** to use the cell line.

Connected - when you pair a Bluetooth device to the **DLP72212/DLP72362/ DLP72412**, it is placed in an active slot and automatically connected. When a device is connected, a **1** and/or **2** will display after 🔵 on the handset screen. Also, the **CELL 1** and/or **CELL 2** light on the telephone base will be on. If a device loses its connection to the telephone base, it must be reconnected before you can use the device with the telephone system.

Disconnected - when device(s) is/are disconnected, 🔵^{1} and/or 🔵$_2$ is/are not displayed on the handset screen. The **CELL 1** and/or **CELL 2** light on the telephone base is/are off.

Discoverable mode - before a Bluetooth enabled device can be paired, it must be set to this mode. When pairing your cell phone, the telephone base is in this mode. When pairing a headset, the headset must be set to this mode. Depending on the manufacturer, this mode is sometimes referred to as **Find Me** or **Visibility**.

HOME line - your conventional telephone land line. On your **DLP72212/ DLP72362/DLP72412**, press 🏠**HOME/FLASH** on the handset to use the home line.

Paired devices - Bluetooth enabled devices (cell phone or headset) that have shared registration information with the telephone base. A total of two Bluetooth enabled devices can be paired to the telephone base. However, only one paired device can communicate with the base at a time.

Pairing - sometimes refers to as **bonding**. The process of sharing registration information between two Bluetooth enabled devices. Your Bluetooth enabled cell phone or headset must first be paired to the telephone base in order to use it with this cordless phone system.

Bluetooth setup

To use a Bluetooth enabled cellular phone or headset with your telephone, you must first pair and connect your Bluetooth cellular phone or headset with the telephone base. Then, the **DLP72212/DLP72362/DLP72412** can be used to make or answer calls on the cell phone line.

Bluetooth wireless technology operates within a short range (up to 15 feet). When you pair a Bluetooth cell phone or Bluetooth headset to the telephone base, keep the device within 15 feet of the telephone base for optimal performance.

Add a Bluetooth cell phone/headset

Before you begin, make sure that you have cellular coverage and your Bluetooth enabled cell phone/headset is not connected to any other Bluetooth device. Refer to your cell phone/headset user's manual to learn how to search for or add new Bluetooth devices.

Method 1:

To pair and connect a cell phone using the telephone base:

Cell phone:

1. Choose a slot **CELL 1** or **CELL 2** to pair the cell phone. Press and hold **CELL 1** or **CELL 2** on the telephone base for about four seconds until the **CELL 1** or **CELL 2** light flashes.

2. Place the cell phone next to the telephone base. Turn on the Bluetooth feature of your cell phone and search for or add new devices. Once your cell phone finds your AT&T phone (**AT&T DECT 6.0**), press the appropriate key on your cell phone to continue the pairing process.
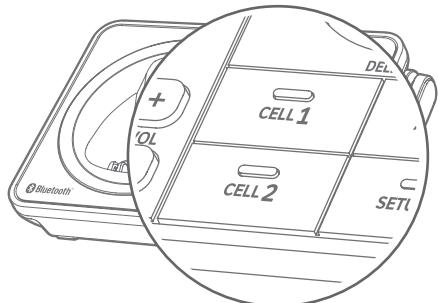
Bluetooth setup

Method 2:

To pair and connect a cell phone or headset using the voice guide:

‣ Press **SETUP** 🚫 on the telephone base and then follow the voice guide to pair and connect a cell phone or headset.

When a device is successfully paired and connected, the corresponding status icon (🚫**1** or 🚫**2**) displays. The corresponding device light on the telephone base (**CELL 1** or **CELL 2**) turns on.

```
┌─────────────────────┐
│     HANDSET 1       │
│                     │
│ ▯         🚫1       │
│            2        │
│ 10:30 PM    12/25   │
└─────────────────────┘
```

If you have trouble pairing your cell phone, it may not be compatible with your DLP72212/DLP72362/DLP72412. Check the Bluetooth compatibility list at https:/telephones.att.com/bluetooth.

Notes:

‣ The pairing process may take up to one minute. If the pairing process fails, try again.
‣ The steps for the pairing process may vary for different cell phones. If this happens, follow the prompts on your cell phone and your **DLP72212/DLP72362/DLP72412** to complete the pairing process.
‣ Refer to the user's manual of your cell phone or headset on how to search for or add a new Bluetooth device.

Bluetooth setup

Auto connection

When an active device moves within Bluetooth range of the telephone base, or is turned on within range, the telephone base tries to connect to the device. When the device moves out of range, it is disconnected. Your device might make a connect or disconnect sound.

A connected device could also be disconnected by:

- Turning off the Bluetooth device.
- Turning off the Bluetooth feature of the device.
- The Bluetooth device is not within range of the telephone base.

Connect a paired device

If you need to connect your paired cell phone to the telephone base manually:

1. Press **CELL 1** and/or **CELL 2** on the telephone base when it is not in use. The **CELL 1** and/or **CELL 2** light flashes.
2. When the cell phone is connected to the telephone base, you hear two beeps. The corresponding status icon ($\text{\Bluetooth}^1$ or $\text{\Bluetooth}_2$) displays. The corresponding device light (**CELL 1** and/or **CELL 2**) turns on.

Disconnect a paired device

If you need to disconnect a paired cell phone from the telephone base, refer to the user's manuals of your cell phone for instructions to disconnect a Bluetooth device.

If you press and hold **CELL 1** and/or **CELL 2** on the telephone base, the existing paired cell phone in that slot will be erased. See **Add a Bluetooth cell phone or headset** (page 27) on how to pair and connect a new cell phone or headset.

Bluetooth setup

Download phonebook

You can download cell phone phonebook entries to your **DLP72212/DLP72362/DLP72412** telephone system via Bluetooth wireless technology. Each downloaded cell phone phonebook entry are stored in the handset phonebook with up to 30 digits for each phone number and 15 characters for each name.

Before downloading the cell phone phonebook, make sure the cell phone is paired, active, and connected to your **DLP72212/DLP72362/DLP72412**. Make sure the handset battery is charged for at least 10 minutes.

Place your cell phone next to the telephone base while downloading.

To download a cell phone phonbook using the voice guide:

1. Press **SETUP** ❽ on the telephone base and then follow the voice guide to pair and connect a cell phone if you have not done so.
2. Then, follow the voice guide to download your cell phone phonebook.

Scan the QR code on the right to watch the tutorial video and learn how to pair and connect your cell phone or headset, or to download your cellphone phonebook using the voice guide.

Bluetooth
setup video

Notes:

▸ Cell phone contacts can be downloaded from the phone memory only. You can transfer the contacts from your SIM card to your cell phone memory first, and then download from your cell phone memory. For more information on how to transfer contacts from your SIM card to your cell phone memory, see the user's manual of your cell phone.
▸ When downloading the phonebook from your Bluetooth enabled cell phone, some data may not transfer. For example, if you have home, mobile and work numbers for a particular contact, the three categories may not transfer to your **DLP72212/DLP72362/DLP72412.**

Remote voice control

If you have connected a cell phone to your telephone system, you can activate the voice-controlled application (voice app) of the cell phone, such as Siri®, Google Now™ or S Voice®, using your handset.

The remote voice control feature works with:

Voice-controlled application	Siri	Google Now	S Voice
Operation System (Versions supported)	iOS (8 or above)	Android (4 or above)	Android (4 or above)

Before using the remote voice control feature, make sure you checked the following:

‣ Your cell phone is paired and connected to your telephone system via Bluetooth.

‣ No Bluetooth applications are running in the background of your cell phone.

‣ Keep your cell phone within 15 feet of the telephone base.

‣ Do not lock up your cell phone's screen or set passcode for activating the voice app.

‣ Make sure you have turned on or logged in to the applications on your cell phone that you will be sending your voice commands, such as GPS, e-mail and social networking accounts.

‣ Your cell phone's data or Wi-Fi signal is in full strength and your cell phone can connect to the Internet.

‣ Try to activate the voice app on your cell phone to ensure it is in place.

Siri® is a registered trademark of Apple Inc.
Google Now™ is a trademark of Google Inc.
S Voice® is a registered mark of Samsung Electronics Co., Ltd.
IOS is a trademark or registered trademark of Cisco in the U.S. and other countries and is used under license.

Remote voice control

Activate remote voice control

1. Press **MUTE/DELETE/VOICE** on the handset when it is not in use.

   ‣ If you have connected one cell phone to the telephone, the handset shows the device name of the connected cell phone directly.

   ‣ If you have connected two cell phones to the telephone, the handset shows **Select a device**, followed by the device name list of the connected cell phones. Press ▼**CID** or ▲ to scroll to the desired cell phone, and then press **MENU/SELECT** to choose.

   ‣ If there is no cell phone paired to the system, the handset displays **Pair cell first** and then returns to the previous menu.

2. The handset then shows the remote voice control icon 📶.

   ‣ If the activation fails, the handset displays **Not available**. Repeat from Step 1.

3. When the handset plays the confirmation tone as forwarded by the cell phone's voice app, start speaking toward the handset, and then wait for feedback. Make reply to the voice app's feedback, if necessary.

   ‣ You can press 🔊**/SPEAKER** on the handset to turn off the speakerphone and listen to the feedback through the handset earpiece.

4. To end the current remote voice control session, press 📞**OFF/CANCEL** on the handset. You can restart by following Steps 1-3 mentioned above.
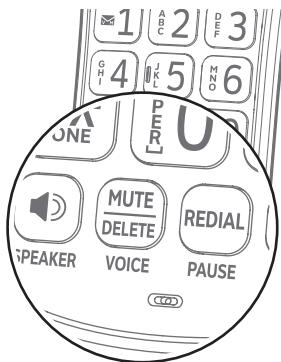
Remote voice control

📄 Notes:

‣ Once you have activated the remote voice control feature, you are using your cell phone's voice app to operate your cell phone.

‣ Please check the cell phone user's manual and the voice app's help topics to find out what commands you can use and any limitations of the voice app.

‣ Some cell phone manufacturers or network carriers may customize the phone's operating system and implement their own voice app. If you want to use Google Now, you need to manually set it as your default voice app. For detailed instructions, refer to your cell phone user's manual, or contact your cell phone's manufacturer or network carrier. You may also go to "Google Product Forums" on the Internet and check the corresponding help topics.

‣ Due to the settings of certain cell phones and voice apps, your cell phone may not support the remote voice control feature. Contact your cell phone's manufacturer or network carrier, or check the voice app's help topics if you encounter any problems.

‣ During the remote voice control activation, if your Android cell phone comes with both a dedicated voice app and Google Now, it may prompt you to select which voice app to use, and whether use it for just once or always. Select the desired options. If you do not respond to your cell phone's prompt in time, the handset screen will return to idle, and the 📶 icon will disappear. You can restart by following Steps 1-3 mentioned above.

‣ If you receive a landline or cell line incoming call when you have activated remote voice control on a connected cell phone, the remote voice control operation will be ended.

‣ The feature may be ended automatically by your cell phone. For example, a cell call has been established via the remote voice control feature and the call has just ended.

‣ If you need to press dialing keys (**0**-**9**, **TONE**⚹, **QUIET#**) during a cell call, please make the call using the cell lines of your telephone system instead of using the voice app via the remote voice control feature (see **Make, answer or end a cell call** on page 46).

Handset settings

Use the menu to change the telephone settings.

1. Press **MENU/SELECT** on the handset when it is not in use to enter the main menu.
2. Press ▼**CID** or ▲🕮 to scroll to the feature to be changed. When scrolling through the menu, the selected menu item is highlighted.
3. Press **MENU/SELECT** to select the highlighted item.

Note: Press ☎ **OFF/CANCEL** on the handset to cancel an operation, back up to the previous menu or exit the menu display. Press and hold ☎ **OFF/CANCEL** on the handset to return to idle.

Handset settings

Ringer volume

You can select the ringer volume for incoming home and cell calls. A ringer off icon 🔔 shows when the volume is set to off.

To set the ringer volume on home line:

1. Press **MENU/SELECT** when the handset is not in use.
2. Press ▼**CID** or ▲🕮 to highlight **Ringers**, then press **MENU/SELECT**.
3. Press **MENU/SELECT** to select **Home volume**.
4. Press ▼**CID** or ▲🕮 to sample each ringer volume for home line.
5. Press **MENU/SELECT** to save.

To set the ringer volume on cell lines:

1. Press **MENU/SELECT** when the handset is not in use.
2. Press ▼**CID** or ▲🕮 to highlight **Ringers**, then press **MENU/SELECT**.
3. Press ▼**CID** or ▲🕮 to select **Cell volume**, then press **MENU/SELECT**,
4. Press ▼**CID** or ▲🕮 to sample each ringer volume for cell lines.
5. Press **MENU/SELECT** to save.

Telephone base ringer volume

When the telephone base is not in use, press **VOL +** or **VOL -** on the telephone base to adjust the ringer volume.

When you set the ringer volume to zero, the base ringer is off and the system announces, "*Base ringer is off.*"

🗒 Notes:

- Changing the handset ringer volume does not affect base ringer volume.
- If the ringer volume is set to off, that handset or the telephone base is silenced for all incoming calls.
- The ringer volume level also determines the ringer levels of intercom calls.

>Ringers
 Set date/time

>Home volume
 Home ringtone

 HOME VOLUME
■■■■■

 Home ringtone
>Cell volume

 CELL VOLUME
■■■■■

Handset settings

Ringer tone

You can select the ringer tones for incoming home and cell calls.

To set the ringer tone on home line:

1. Press **MENU/SELECT** when the handset is not in use.
2. Press ▼**CID** or ▲🕮 to highlight **Ringers**, then press **MENU/SELECT**.
3. Press ▼**CID** or ▲🕮 to select **Home ringtone**, then press **MENU/SELECT**,
4. Press ▼**CID** or ▲🕮 to sample each ring tone for home line.
5. Press **MENU/SELECT** to save.

To set the ringer tone on cell lines:

1. Press **MENU/SELECT** when the handset is not in use.
2. Press ▼**CID** or ▲🕮 to highlight **Ringers**, then press **MENU/SELECT**.
3. Press ▼**CID** or ▲🕮 to select **Cell ringtone**, then press **MENU/SELECT**,
4. Press ▼**CID** or ▲🕮 to sample each ring tone for cell lines.
5. Press **MENU/SELECT** to save.
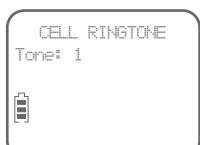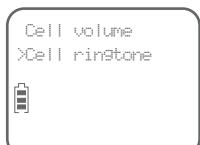
Note: When you turn off the ringer volume, you will not hear ringer tone samples.

> \>Ringers
> Set date/time

> Home volume
> \>Home ringtone

>   HOME RINGTONE
> \>Tone: 1

> Cell volume
> \>Cell ringtone

>   CELL RINGTONE
> Tone: 1

Handset settings

Set date and time

The answering system announces the day and time of each message prior to playing it. Before using the answering system, set the date and time as follows. If you subscribe to caller ID service, the day, month and time are set automatically with each incoming call. However, the year must be correct so that the day of the week can be calculated from the caller ID information. You can turn off the date and time settings of the caller ID service and set the date and time manually (see **Use caller ID to automatically set date and time** on page 39).

After handset registration or a power failure, the handset will prompt you to set the date and time.

To set the date and time manually:

1. Press **MENU/SELECT** when the handset is not in use.
2. Press ▼**CID** or ▲ to highlight **Set date/time**, then press **MENU/SELECT**.
3. Enter the month using the dialing keys.
4. Enter the day using the dialing keys.
5. Enter the year using the dialing keys, then press **MENU/SELECT** to move on to set the time.
6. Enter the hour using the dialing keys.
7. Enter the minute using the dialing keys.
8. Press ▼**CID** or ▲ to highlight **AM** or **PM**, then press **MENU/SELECT** to confirm.

> Note: If the date and time are not set when a message is recorded, the system announces, "*Time and day not set,*" before each message plays.

```
 Ringers
>Set date/time

▯
```

```
     SET DATE
     MM/DD/YY

▯
```

```
     SET TIME
     HH:MM --

▯
```

Handset settings

Caller ID announce

The caller ID announce feature lets you know who's calling without having to look at the display. When you have an incoming call, the handset speaks "*Call from...*" and the name of the caller based on the Phonebook or caller ID information. If the caller's name is private or unknown, the phone number up to the last 11 digits will be spoken. If the caller's phone number is also private or unknown, no information will be spoken. By default, the caller ID announce feature is programmed **On**.

To turn on/off the caller ID announce on your handset:

1. Press **MENU/SELECT** when the handset is not in use to enter the main menu.
2. Press ▼**CID** or ▲🕮 to scroll to **Caller ID annc**, then press **MENU/SELECT**.
3. Press ▼**CID** or ▲🕮 to select **On** or **Off**, then press **MENU/SELECT** to confirm.

```
Set date/time
>Caller ID annc

🔋
```

```
 CALLER ID ANNC
>On

🔋
```

Notes:
- To use the caller ID announce feature, you must subscribe to caller ID service from your telephone service provider.
- This feature does not announce information for call waiting calls.
- It takes at least two rings for the phone to receive caller ID information and announce it. If the phone is answered before the end of the second ring, the phone won't have time to announce the caller's information.
- Pronunciation of names may vary with this feature. Not all names may be pronounced correctly.
- Caller ID announce is available in English only.

LCD language

You can select English, French, or Spanish to be used for all screen displays.

To select the LCD language:

1. Press **MENU/SELECT** when the handset is not in use.
2. Press ▼**CID** or ▲🕮 to highlight **Settings**, then press **MENU/SELECT**.
3. Press **MENU/SELECT** to select **LCD language**.
4. Press ▼**CID** or ▲🕮 to highlight **English**, **Français** or **Español**, then press **MENU/SELECT**.
5. Press **MENU/SELECT** again to confirm.

```
>LCD language
 CID Time sync

🔋
```

```
 LCD LANGUAGE
>English

🔋
```

Note: If you accidentally change the LCD language to French or Spanish, you can reset it back to English without going through the French or Spanish menus. Press **MENU/SELECT** when the handset is not in use, then enter **364#**. There is a confirmation tone.

Handset settings

Voice language

📄 Note: This feature is available for Canada version only.

The voice prompt language is preset to English. You can select English or French to be used for all voice prompts.

```
LCD language
>Voice language

🔋
```

1. Press **MENU/SELECT** when the handset is not in use.
2. Press ▼**CID** or ▲🕮 to highlight **Settings**, then press **MENU/SELECT**.
3. Press ▼**CID** or ▲🕮 to highlight **Voice language**, then press **MENU/SELECT**.
4. Press ▼**CID** or ▲🕮 to highlight **English** or **Français**, then press **MENU/SELECT** to confirm.

```
 VOICE LANGUAGE
>English

🔋
```

Use caller ID to automatically set date and time

If you subscribe to caller ID service, the day, month and time are set automatically with each incoming call. Follow the steps to turn the **CID time sync** feature on or off. The default setting is **On**.

1. Press **MENU/SELECT** when the handset is not in use.
2. Press ▼**CID** or ▲🕮 to highlight **Settings**, then press **MENU/SELECT**.
3. Press ▼**CID** or ▲🕮 to highlight **CID time sync**, then press **MENU/SELECT**.
4. Press ▼**CID** or ▲🕮 to select **On** or **Off**, then press **MENU/SELECT**.

```
LCD language
>CID time sync

🔋
```

```
 CID TIME SYNC
>On

🔋
```

Handset settings

Set speed dial voicemail number

This feature lets you save your voicemail number for quick access when you press and hold the ✉ **1** key.

To set your voicemail number:

1. Press **MENU/SELECT** when the handset is not in use.
2. Press ▼**CID** or ▲✉ to highlight **Settings**, then press **MENU/SELECT**.
3. Press ▼**CID** or ▲✉ to highlight **Voicemail #**, then press **MENU/SELECT**.
4. Use the dialing keys to enter the voicemail access number (up to 30 digits) provided by your telephone service provider.

   ‣ Press ▼**CID** or ▲✉ to move the cursor to the left or right.
   ‣ Press **MUTE/DELETE** on the handset to erase a digit.
   ‣ Press and hold **MUTE/DELETE** on the handset to erase all digits.
   ‣ Press and hold **REDIAL/PAUSE** to enter a three-second dialing pause (a **P** appears).
5. Press **MENU/SELECT** to confirm.

```
 CID time sync
>Voicemail #

🔋
```

```
  Voicemail #
              _

🔋
```
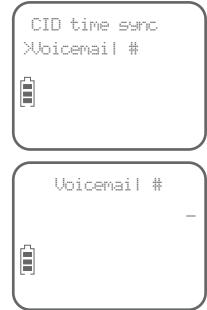
Voicemail (visual message waiting) indicator

If you subscribe to a voicemail service offered by your telephone service provider, **New voicemail** and the ✉ icon appear on the handset and telephone base screen when you have new voicemail messages. Contact your service provider for more information and assistance about using your voicemail service.

📄 Notes:

‣ This feature does not indicate new messages recorded on your phone's built-in answering system.
‣ For more information about the difference between your answering system and voicemail, see page 116.

Handset settings

Clear voicemail indicator/indication

Use this feature when the telephone indicates there is new voicemail but there is none. For example, when you have accessed your voicemail while away from home. This feature only turns off the displayed **New voicemail** and the ✉ icon; it does not delete your voicemail messages. As long as you have new voicemail messages, your telephone service provider continues to send the signal to turn on the indicator.

To manually turn off the new voicemail indicator:

1. Press **MENU/SELECT** when the handset is not in use.
2. Press ▼**CID** or ▲🕮 to highlight **Settings**, then press **MENU/SELECT**.
3. Press ▼**CID** or ▲🕮 to highlight **Clr voicemail**, then press **MENU/SELECT** to turn the voicemail indicator off.

```
Voicemail #
>Clr voicemail

▮
```

```
    Turn off
   indicator?

▮ ✉
```
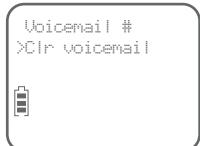
📄 Notes:

‣ Your telephone service provider voicemail might alert you to new messages with a stutter (broken) dial tone. Contact your telephone service provider for more details.

‣ For information about using your voicemail service, contact your telephone service provider.

Key tone

The handset is set to beep with each key press. You can adjust the key tone volume or turn it off.
If you turn off the key tone, there are no beeps when you press keys.

To set the key tone:

1. Press **MENU/SELECT** when the handset is not in use.
2. Press ▼**CID** or ▲🕮 to highlight **Settings**, then press **MENU/SELECT**.
3. Press ▼**CID** or ▲🕮 to highlight **Key tone**, then press **MENU/SELECT**.
4. Press ▼**CID** or ▲🕮 to change to volume level 3, 2 or 1, or turn it off.
5. Press **MENU/SELECT** to confirm.

```
Clr voicemail
>Key tone

▮
```

```
   KEY TONE
▮▮▮

▮
```

Handset settings
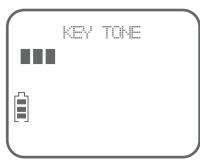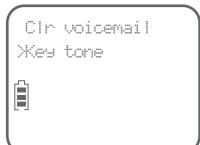
Dial mode

The dial mode is preset to tone dialing. If you have pulse (rotary) service, you must change the dial mode to pulse dialing before using the telephone.

To set the dial mode:

1. Press **MENU/SELECT** when the handset is not in use.
2. Press ▼**CID** or ▲📖 to highlight **Settings**, then press **MENU/SELECT**.
3. Press ▼**CID** or ▲📖 to highlight **Dial mode**, then press **MENU/SELECT**.
4. Press ▼**CID** or ▲📖 to choose **Touch-tone** or **Pulse**, then press **MENU/SELECT**.

> Note: If you have dial pulse (rotary) dialing service only, refer to **Temporary tone dialing** on page 51 to temporarily switch from pulse to touch-tone dialing during a call.

```
 Key tone
>Dial mode

 🔋
```

```
  DIAL MODE
>Touch-tone

 🔋
```

Handset settings

QUIET mode

When **QUIET** mode is turned on, the telephone silences all sounds during the set period of time (1-12 hours). However, the handset locator paging tone and any sound-generating operations initiated by users, such as making calls using the speakerphone or setting ringer volume, will sound as normal. After you turn on **QUIET** mode, this feature activates immediately and the answering system turns on automatically.

When **QUIET** mode is on, the answering system takes calls and records messages without broadcasting them.

To turn QUIET mode on:

1. Press and hold **QUIET #** when the handset is not in use to enter the **QUIET** mode setting screen. The screen shows **Quiet: _ _ hours [1-12]**.
2. Use the dialing keys to enter the desired number of hours (1-12) you would like to turn on **QUIET** mode, then press **MENU/SELECT**. Your screen shows **Quiet mode on**

To turn QUIET mode off:

▸ While **QUIET** mode is on, press and hold **QUIET #**. The screen shows **Quiet mode off** briefly and then returns to idle.

Notes:
▸ If you change the base ringer, handset ringer, ringer volume, or key tone when **QUIET** mode is on, the sample plays but the feature is still muted after saving the setting.
▸ After **QUIET** mode is turned off or the set period of time has expired, all muted features will be activated again.
▸ When **QUIET** mode is on, and Smart call blocker is on and in screening mode, all screened home calls will be sent to the answering system after screening. For more information on Smart call blocker, see page 83.

Telephone base ringer volume

When the telephone base is not in use, press **VOL +** or **VOL -** on the telephone base to set the ringer volume level (1-6), or turn the ringer off. A sample of the ringer sounds as you adjust the volume. The telephone base announces, "*Base ringer is off*" when you set the volume to 0.
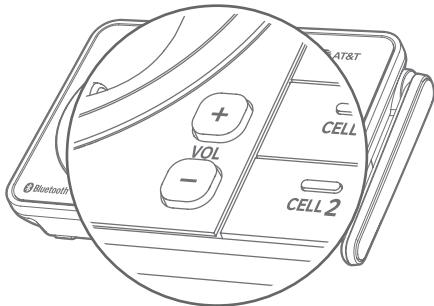
Note: If a handset is on an outside call, the telephone base volume cannot be changed.

Telephone operation

Make, answer or end a home call

To make a home call:

‣ Press 🏠**HOME/FLASH** or ◀)/**SPEAKER** on the handset, then enter the telephone number.

To predial a home call:

‣ Enter the telephone number, then press 🏠**HOME/FLASH** or ◀)/**SPEAKER** to dial.

To answer a home call:

‣ Press 🏠**HOME/FLASH**, ◀)/**SPEAKER**, or any dialing key (**0**-**9**, **TONE**✱, **QUIET#**).

To end a home call:

‣ Press 📞**OFF/CANCEL,** or put the handset in the telephone base or charger.

The screen displays the elapsed time as you talk (in hours, minutes and seconds).

Home	0:01:30
	888-722-7702
🔋 ECO	
10:30 PM	12/25

	888-722-7702
🔋 ECO	
10:30 PM	12/25

Using a Bluetooth headset to answer a home call:

You can use a Bluetooth headset to answer home calls. However, you need to keep the device within 15 feet of the telephone base for optimal performance. Please see the user's manual of your Bluetooth headset for more information.

To answer or end a home call using a Bluetooth headset:

‣ Press the call key on your headset.

📋 Notes:

‣ The handset displays **Unable to call** if the telephone line is in use.
‣ The screen shows the elapsed time as you talk (in hours, minutes and seconds).
‣ When predialing (preview numbers before dialing), press **MUTE/DELETE** on the handset to backspace and delete; press and hold **REDIAL/PAUSE** to insert a dialing pause (a **p** appears).

Telephone operation

Make, answer or end a cell call

The **DLP72212/DLP72362/DLP72412** can be used to make or answer calls on the cell line. You can connect a maximum of two Bluetooth enabled cell phones to the telephone base.

To make a cell call:

1. Press **(ǐ) CELL** on the handset. The handset displays **Select a device**.
   - ‣ If you have only one cell phone connected to the telephone base, press **MENU/SELECT** to select the only device.
   - ‣ If you have two cell phones connected to the telephone, press ▼**CID** or ▲⁊ to select a cell phone and then press **MENU/SELECT**.
2. Enter the telephone number, then press **(ǐ) CELL** to dial.

To predial a cell call:

1. Enter the telephone number.
2. Press **(ǐ) CELL** on the handset to dial.
   - ‣ If you have only one cell phone connected to the telephone base, it is automatically selected to make cell calls.
   - ‣ If you have two cell phones connected to the telephone base, the handset displays **Select a device**. Press ▼**CID** or ▲⁊ to select a cell phone and then press **MENU/SELECT**.

To answer a cell call:

‣ Press **(ǐ) CELL**, **◁)/SPEAKER**, or any dialing key (**0**-**9**, **TONE⁎**, **QUIET#**).

To end a cell call:

‣ Press **⌀ OFF/CANCEL**, or put the handset in the telephone base or charger.

Notes:
- ‣ The handset displays **Unable to call** if your cell phone is in use.
- ‣ You can also use your cell phone to answer the call. If you answer with your cell phone, it disconnects from the telephone base.
- ‣ The screen shows the elapsed time as you talk (in hours, minutes and seconds).
- ‣ When predialing (preview numbers before dialing), press **MUTE/DELETE** on the handset to backspace and delete; press and hold **REDIAL/PAUSE** to insert a dialing pause (a **p** appears).
- ‣ Make a cell call using the cell lines of your telephone system instead of the remote voice control feature, if you need to press dialing keys (**0-9**, **TONE⁎**, **QUIET #**) during a call.

Telephone operation

Silence the ringer

When the telephone is ringing, you can temporarily silence the ringer of the handset without disconnecting the call. The next call rings normally at the preset volume.

```
┌────────────────────┐
│     Ringer muted   │
│                    │
│ ▯                  │
│              🔕     │
└────────────────────┘
```

To silence the handset ringer:

‣ Press ✆**OFF/CANCEL** or **MUTE/DELETE** on the handset. The handset screen shows **Ringer muted**.

Call waiting on the home line

If you subscribe to call waiting service from your telephone service provider, and someone calls while you are already on a call on the home line, you hear two beeps.

If you subscribe to call waiting service from your telephone service provider, and someone calls while you are already on a call on the home line, the handset flashes 🏠, and you hear a beep.

‣ Press 🏠**HOME/FLASH** on the handset to put your current call on hold and take the new call.

‣ Press 🏠**HOME/FLASH** on the handset at any time to switch back and forth between calls.

📄 Notes:

‣ If the Smart call blocker feature is on and in screening mode, and you receive a call waiting home call:

  - If you have already picked up a screened home call, the telephone checks whether the call waiting call's number can be found in the phonebook or block list. It also checks whether the caller name is in the star name list. After that, the telephone displays the caller ID information or **Blocked call** accordingly. You can press 🏠**HOME/FLASH** or ◀))**/SPEAKER** to take the new call.

  - If the telephone is screening a home call, the call waiting call will be ignored and logged as missed call in the caller ID log.

‣ The screening feature of Smart call blocker is applicable to home calls only.

Telephone operation

Call waiting on the cell line

If you subscribe to call waiting service from your cell phone service provider, and someone calls while you are already on a call on the cell line, the handset flashes ((•)), and you hear a beep.

- Press ((•))**CELL** on the handset to put your current call on hold and take the new call.
- Press ((•))**CELL** on the handset at any time to switch back and forth between calls.

📄 Notes:
- If the Smart call blocker feature is on and in screening mode, and you receive a call waiting cell call:
  - If you have already picked up a screened home call, the telephone checks whether the call waiting cell call's number can be found in the block list. If yes, the telephone displays **Blocked call** and rejects the call.
- The screening feature of Smart call blocker is applicable to home calls only.

Answer an incoming cell call while on a home call

If you are on a home call and you receive an incoming cell call, you hear a beep and ((•)) displays on the handset. The telephone base and all other handsets ring.

To answer the incoming cell call:
- Press ((•))**CELL** on the handset. The home call is automatically placed on hold.

To end the cell call:
- Press ✎**OFF/CANCEL** on the handset. The home line is still on hold.

To resume the home call on hold:
- Press ⌂**HOME/FLASH** on the handset.

Telephone operation

Answer an incoming home call while on a cell call

If you are on a cell call and you receive an incoming home call, you hear a beep and 🏠 displays on the handset. The telephone base and all other handsets ring.

To answer the incoming home call:

▸ Press 🏠**HOME/FLASH** on the handset. The cell call is automatically placed on hold.

To end the home call:

▸ Press ✐**OFF/CANCEL** on the handset. The cell line is still on hold.

To resume the cell call on hold:

▸ Press 📶**CELL** on the handset.

Note: If you have turned on your answering system and you do not answer the incoming home call, the call is answered by your answering system.

Options while on calls

Handset speakerphone

During a call, press ◀)/**SPEAKER** to switch between the speakerphone and normal handset use.

Press ✆ **OFF/CANCEL**, or return the handset to the telephone base or charger to hang up.

Volume control

While on a call or message playback, you can adjust the listening volume on the handset or telephone base.

If it is a cell call and the volume is too loud, too quiet or drops out, try changing the volume on your cell phone. On some cell phones, changing the volume on the cell phone affects your cell call volume on the **DLP72212/DLP72362/DLP72412** handsets.

To adjust the listening volume of a handset:

‣ Press **VOL ▼** or **VOL ▲** on the handset while on a call.

To adjust the listening volume of the telephone base:

‣ Press **VOL +** or **VOL -** while listening to the message playback on the telephone base.

Mute

Use the mute function to turn off the microphone. You can hear the caller, but the caller cannot hear you.

To mute a call:

‣ While on a call, press **MUTE/DELETE** on the handset. The handset displays **Muted** until the mute function is turned off.

To end mute a call:

‣ Press **MUTE/DELETE** on the handset again and resume speaking. The handset briefly displays **Microphone on**.

Mute is automatically canceled when you end the call.

Options while on calls

Temporary tone dialing

If you have pulse (rotary) service only, you can switch from pulse to touch-tone dialing temporarily during a call. This is useful if you need to send touch-tone signals to access your telephone banking or long distance services.

During a call:

1. Press **TONE** ⚹ on the handset.
2. Use the dialing keys to enter the relevant number. The telephone sends touch-tone signals.
3. The telephone automatically returns to pulse dialing after you end the call.

Equalizer

The handset equalizer enables you to change the quality of the audio to best suit your hearing.

While on a call or intercom call, press **MENU/SELECT** to select the equalizer setting **Treble 1**, **Treble 2**, **Bass** or **Natural** (the default setting). The current setting is shown on the handset screen for two seconds.

Notes:

▸ If you switch the call between the handset and the speakerphone by pressing ◀◎/**SPEAKER**, the audio setting remains unchanged.
▸ The current equalizer setting remains unchanged until a new setting is selected.

Chain dialing

Use this feature to initiate a dialing sequence from numbers stored in the phonebook, caller ID log or redial list while you are on a call.

Chain dialing is useful if you wish to access other numbers (such as bank account numbers or access codes) from the phonebook, caller ID log or redial list.

To access a number in the phonebook while on a call:

1. Press **MENU/SELECT**.
2. Press ▼**CID** or ▲🕮 to scroll to **Phonebook**, then press **MENU/SELECT**.
3. Press ▼**CID** or ▲🕮 to scroll to the desired entry or perform an alphabetical search (page 71), then press **MENU/SELECT** to dial the displayed number.
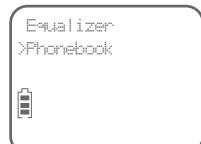
To access a number in the caller ID log while on a call:

1. Press **MENU/SELECT**.
2. Press ▼**CID** or ▲🕮 to highlight **Caller ID log**, then press **MENU/SELECT**.
3. Press ▼**CID** or ▲🕮 to scroll to the desired entry, then press **MENU/SELECT** to dial the displayed number.
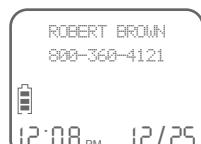
To access the redial list while on a call:

1. Press **REDIAL/PAUSE**.
2. Press ▼**CID**, ▲🕮, or **REDIAL/PAUSE** until the desired number displays.
3. Press **MENU/SELECT** to dial the displayed number.

Notes:
- You cannot edit a phonebook entry while on a call. For more details about the phonebook, see pages 66-74.
- You cannot copy a caller ID log entry into the phonebook while on a call. For more details about caller ID log, see pages 89-82.
- You can only view the numbers in the phonebook, caller ID log or redial list while on a call and cannot edit, delete or save entries.
- Press ✆ **OFF/CANCEL** on the handset to exit redial list, phonebook or caller ID log while on a call.

Redial

Last number redial

Each handset stores the last 10 dialed numbers (up to 30 digits each) in the redial list. The list of dialed numbers include both dialed home calls and cell calls.

To view the 10 most recently dialed numbers:

1. Press **REDIAL/PAUSE** when the handset is not in use.

2. Press ▼**CID**, ▲ or **REDIAL/PAUSE** repeatedly to browse until the desired number displays. The handset beeps twice at the end of the list.

3. Press ✆ **OFF/CANCEL** on the handset to exit.

To dial a redial entry:

‣ When the desired redial entry displays, press **HOME/FLASH** or /**SPEAKER** to dial using the home line, or press **CELL** to dial using the cell line.

- OR -

1. Press **HOME/FLASH** or /**SPEAKER** to use the home line, or press **CELL** to use the cell line.

2. Press **REDIAL/PAUSE** to enter the redial list.

3. Press ▼**CID**, ▲ or **REDIAL/PAUSE** repeatedly to browse until the desired entry displays.

4. Press **MENU/SELECT** to dial the displayed number.
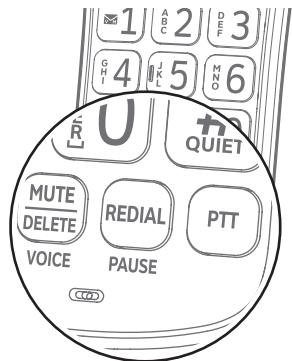
Save a redial entry to the phonebook

1. Press **REDIAL/PAUSE** on the handset when it is not in use.
2. Press ▼**CID**, ▲ or **REDIAL/PAUSE** repeatedly to browse until the desired number displays.
3. Press **MENU/SELECT** twice.
4. The screen displays **EDIT NUMBER**. Use the dialing keys to edit the number, if necessary.
   ‣ Press ▼**CID** or ▲ to move the cursor to the left or right.
   ‣ Press **MUTE/DELETE** to erase a digit.
   ‣ Press and hold **MUTE/DELETE** to erase all digits.
   ‣ Press and hold **REDIAL/PAUSE** to insert a three-second dialing pause (a **p** appears).
5. Press **MENU/SELECT**.
6. The screen displays **EDIT NAME**. Use the dialing keys to enter a name (up to 15 characters). Press a key repeatedly until the desired character shows on the screen (see **Character chart** on page 68).
   ‣ Press ▼**CID** or ▲ to move the cursor to the left or right.
   ‣ Press **0** to add a space.
   ‣ Press **MUTE/DELETE** to erase a character.
   ‣ Press and hold **MUTE/DELETE** to erase all characters.
7. Press **MENU/SELECT**. You hear a confirmation tone.

Delete a redial entry

1. Press **REDIAL/PAUSE** when the handset is not in use.
2. Press ▼**CID**, ▲ or **REDIAL/PAUSE** repeatedly to browse until the desired number displays.
3. Press **MUTE/DELETE** on the handset to delete the displayed number. You hear a confirmation tone.

Handset locator

This feature helps you find a misplaced handset.

To start paging:

‣ Press **FIND HS** on the telephone base when it is not in use. All idle handsets ring and display **∗∗ Paging ∗∗**.

To end paging:

‣ Press **⌂HOME/FLASH**, **(ᵠ)CELL**, **✆ OFF/CANCEL** or **◀))/SPEAKER** on the handset .

-OR-

‣ Press **FIND HS** again on the telephone base.

-OR-

‣ Place the handset in the telephone base or charger.

RING!

📄 Notes:

‣ If you press **MUTE/DELETE** on a handset, the ringer of that handset is silenced but the paging tone continues on the other handsets.

‣ If a handset is accessing the answering system, on a call (intercom call or outside call), or out of range, that handset does not beep when paged.

‣ You cannot use the find handset feature while the telephone base is playing messages or the answering system is being accessed remotely.
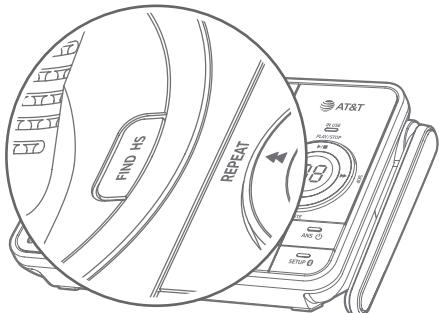
Join a call in progress

Another handset can join you on home call. The call continues until all parties hang up. You can share an outside call with up to two system handsets.

‣ When a handset is already on a call, press **⌂HOME/FLASH** or **◀))/SPEAKER** on another handset to join the call.

‣ Press **✐ OFF/CANCEL** or place the handset in the telephone base or handset charger to exit the call. The call continues on the other handset until both handsets hang up.

Notes: If you have paired a DECT 6.0 cordless headset to the telephone base, you can also join a call in progress using the paired device. Refer to the user's manuals of the respective product for more information.

Intercom

Use the intercom feature for conversations between two devices.

Initiate an intercom call

1. Press **MENU/select** on the handset when it is not in use.

2. Press ▼**CID** or ▲🕮 to highlight **Intercom**, then press **MENU/SELECT**.

   ‣ If you have a two-handset system and no other registered devices, the handset shows **Calling other handset**.

   ‣ If you have more than two handsets and/or cordless headset(s), press ▼**CID** or ▲🕮 to scroll to the desired handset and press **MENU/SELECT**. Your handset screen shows **Calling HANDSET X** or **Calling all handsets**.

   The destination handset(s) rings and shows **Other handset is calling**, **HANDSET X is calling** or **HANDSET X is calling all** (**HANDSET** represents the handset name, **X** represents the handset number).

3. To answer the intercom call, press 🏠**HOME/flash**, 📞**CELL** or 🔊**/SPEAKER** on the handset. Both handsets now show **Intercom**.

4. To end the intercom call, press 📞 **OFF/cancel** or place the handset back in the telephone base or charger.

```
Caller ID log
>Intercom

🔋
```

```
   HANDSET X
   is calling

🔋
```

```
Intercom

🔋

10:30 PM   12/25
```

📄
  Notes:

‣ For cordless headsets, refer to the corresponding user's manual on how to answer and end an intercom call.

‣ You can cancel the intercom call before it is answered by pressing 📞 **OFF/cancel** on the handset.

‣ If the called party does not answer within 100 seconds or if the handset is in use, on a call or out of range, the initiating device shows **No answer. Try again**.

‣ To temporarily silence the intercom ringer, press 📞 **OFF/cancel** or **MUTE/delete** on the destination handset/headset.

‣ You can only use one pair of devices at a time to make intercom calls.

Answer an incoming call during an intercom call

If you receive an incoming home call during an intercom call, you will hear an alert tone. Handsets flash and display the caller ID.

If you receive an incoming cell call during an intercom call, you will hear an alert tone. Handsets flash and display the caller ID.

To answer a home call during an intercom call:

‣ Press **HOME/FLASH** to answer the home call and the intercom call ends automatically.

‣ Press **OFF/CANCEL** to end the intercom call. The telephone continues to ring. Then, press **HOME/FLASH**.

‣ To end the intercom call without answering the outside call, press **OFF/CANCEL**. The intercom call ends and the telephone continues to ring.

Call transfer using intercom

While on an outside call, you can use the intercom feature to transfer the call from one device to another.

To transfer an outside call using intercom:

1. When on an outside call, press **MENU/select**.

2. Press ▼**CID** or ▲🖾 to highlight **Intercom**, then press **MENU/SELECT**. The call is automatically put on hold.

3. If you have a two-handset system and no other registered devices, your handset screen shows **Calling other handset**.
- OR -
If you have more than two handsets and/or cordless headset(s), press ▼**CID** or ▲🖾 to scroll to the desired handset and press **MENU/SELECT**. Your handset screen shows **Calling HANDSET X**, or **Calling all handsets**.

4. To answer the intercom call on the other device, press 🏠**HOME/flash**, 📱**CELL** or ◀))**/SPEAKER** on the destination handset. The outside call is still on hold. Both handsets now show **Intercom**.

5. To transfer the call, press 📞 **OFF/cancel** or place the handset back in the telephone base or charger. The other handset automatically connects to the outside call.

    - OR -

    You can let the other device join you on the outside call in a three-way conversation. Press 🏠**HOME/flash** on the originating or destination handset.

    - OR -

    The called party can end the intercom call by pressing 📞 **OFF/cancel** or by placing the other handset back in the telephone base or charger. The outside call continues with the originating handset.

📝 Notes:

▸ If you want to cancel an intercom call and reconnect to the outside call before the destination handset answers, press 📞 **OFF/cancel** on the originating handset.

▸ If the called party does not answer within 100 seconds or if the handset is in use, on a call or out of range, the initiating device shows **No answer. Try again**.

▸ You can press 📞 **OFF/CANCEL** or **MUTE/delete** on the destination handset to temporarily silence the intercom ringer.

▸ Only one intercom call can be established at a time.

Push-to-talk (PTT)

You can directly broadcast messages to the speakerphone of any device. Press and hold **PTT** on a handset to begin two-way communication.

‣ Only one device can talk at a time. To do so, press and hold **PTT**.

‣ You must release **PTT**, so the other person can respond.

‣ Only one PTT session can be active at a time.

‣ While PTT is in use between two devices, other devices cannot use the intercom feature but can access the answering system.

‣ When you attempt to place a PTT call to another device which is accessing the answering system or on an intercom call or outside call, your device screen shows **Not available at this time**.
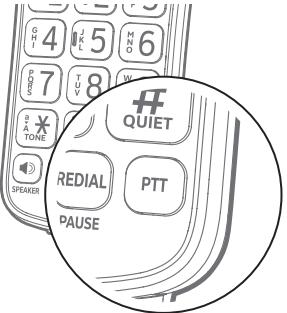
Note: The PTT function is not available when QUIET mode is on or if you have only one handset.

Turn PTT on or off

1. Press **PTT** when the handset is not in use. The **PUSH TO TALK** menu displays.

2. Press ▼**CID** or ▲🕮 to highlight **PTT On/Off**, then press **MENU/SELECT**.

3. Press ▼**CID** or ▲🕮 to choose **On** or **Off**, then press **MENU/SELECT**.

```
PUSH TO TALK
>PTT On/Off

▤
```

Note: The handset screen displays **No Incoming PTT** when PTT is turned off.

Push-to-talk (PTT)

PTT call to a single device

1. There are a few ways to begin a PTT call to a single device. When the handset is not in use:

   ‣ If you have a two-handset system, press and hold **PTT**.

   ‣ If you have more than two handsets:

      ◆ Press **PTT** on the handset, then use the dialing keys to enter the destination device number.

      -OR-

      ◆ Press **PTT** on the handset. Press ▼**CID** or ▲🕮 to highlight the destination device number, then press **MENU/SELECT** or **PTT**.

   The handset shows **Connecting to HANDSET X...** (**HANDSET** represents the handset name, **X** represents the destination handset number). When the connection is made, both your and the destination device screens display **Press and hold [PTT] to talk**.

   ```
   PUSH TO TALK
   >HANDSET        X
   ▯
   ```

   ```
   Connecting to
    HANDSET X...
   ▯
   ```

   ```
   Press and hold
    [PTT] to talk
   ▯
   ```

2. Press and hold **PTT**. A chirp indicates your microphone is on. Speak towards the device. Your voice is broadcast to the destination device.
   While you are speaking, your handset shows **PTT To handset: X**.

   ```
   PTT To
    handset: X
   ▯
   ```

3. Release **PTT** after speaking. Both devices beep once again and the screens show **Press and hold [PTT] to talk**, then you can press and hold **PTT** to continue speaking or the destination device can respond (see **Answer a PTT call** on page 63).

4. To end the PTT call, press ☎ **OFF/CANCEL** or place the handset in the telephone base or charger. The handset shows **Push to talk Ended**.

Push-to-talk (PTT)

PTT call to multiple devices

When there are multiple handsets registered to the phone system, PTT supports one-to-group calls. PTT supports a maximum of one-to-four calls when one to five handsets are registered, and a maximum of one-to-three calls when six or more handsets are registered. The first four registered handsets will be able to use this feature. Other handsets can only use PTT for one-to-one calls.

To call multiple devices:

1. You have three ways to call multiple devices. When the handset is not in use:
   ‣ Press and hold **PTT** until the handset shows **Connecting to group...**.
   ‣ Press **PTT**. Press ▼**CID** or ▲ to choose **Group**. Press **MENU/SELECT** or press **PTT** and your handset shows **Connecting to group...**.
   ‣ Press **PTT**. Press **TONE** followed by **#** (pound key). The handset shows **Connecting to group...**.

   When the connection is made, both the caller and the destination parties hear a beep. The speakerphones on all other devices automatically activate.

2. You need to press and hold **PTT** when you want to speak. Speak towards the handset. Your voice is broadcast to all devices.

3. Release **PTT** after speaking.

4. Any extension can reply (see **Answer a PTT call** on page 63).

≡ Note: After **PTT** on the handset is released, the PTT call remains open for a short time. If no one presses **PTT** on the handset within ten seconds, the PTT call ends automatically.

Push-to-talk (PTT)

Answer a PTT call

You can respond to a PTT call, as described below.

1. When your device receives a PTT call, it beeps and shows **Press and hold [PTT] to talk**.
2. When the other party is speaking, your speakerphone light is on, and your device shows **PTT From HS X To HS X** (the first **X** represents the initiating handset number, and the second **X** represents your handset number; a maximum of four handset numbers appear).
3. When your speakerphone light is off (the screen shows **Press and hold [PTT] to talk**), press and hold **PTT** on your handset. You will hear a chirp. Speak towards the device.

   ‣ While you are speaking, your device shows **PTT To handset: X** (**X** represents the handset numbers of one or more destination handsets; a maximum of four handset numbers appear).
   ‣ Your voice is broadcast to all destination devices.

   After speaking, release **PTT**. Your device will beep. After the beep, if your speakerphone light is off, you can press and hold **PTT** to continue speaking.

Change a one-to-one PTT call to an intercom call

You can convert a one-to-one PTT session to an intercom call.

1. When your device shows **Press and hold [PTT] to talk**, press **MENU/SELECT**. The screen shows **Intercom**.
2. Press **MENU/SELECT**. Your device displays **Calling other handset** or **Calling HANDSET X**. The destination device briefly shows **Push to talk Ended** and then **Other handset is calling** or **HANDSET X is calling**. The destination device rings.
3. Press **HOME/FLASH**, **CELL** or **/SPEAKER** or any dialing keys (**0-9, #** or **TONE**) on the destination device to answer the intercom call. Both devices now show **Intercom**.
4. To end the intercom call, press **OFF/CANCEL** on your handset or place the handset in the telephone base or charger. Both screens show **Intercom ended**.

Push-to-talk (PTT)

Answer an incoming call during a PTT call

When you receive an outside call during PTT, there is an alert tone.

‣ During a one-to-one PTT, press **⌂HOME/FLASH** on the initiating or destination handset. The PTT call ends automatically and the outside call is answered.

‣ During a one-to-group PTT call, press **⌂HOME/FLASH** on the initiating handset. The PTT call ends automatically and the outside call is answered.

‣ During a one-to-group PTT call, press **⌂HOME/FLASH** on any one of the destination handsets. That device answers the outside call. The PTT call continues for the rest of the PTT participants.

‣ To leave the PTT call without answering the incoming call, press **☎ OFF/CANCEL**. The telephone continues to ring.

Make an outgoing call during PTT call

‣ During a one-to-one PTT call, press **⌂HOME/FLASH** to get a dial tone. The PTT call ends automatically.

‣ During a one-to-group PTT call, press **⌂HOME/FLASH** on the initiating handset. The PTT call ends automatically and you get a dial tone.

‣ During a one-to-group PTT call, press **⌂HOME/FLASH** on any one of the destination handsets. That device gets a dial tone. The PTT call continues for the rest of the PTT participants.

Push-to-talk (PTT)

Make an outgoing call during PTT call

For one-to-one PTT calls, both initiating and destination devices can end the PTT call. For PTT calls to multiple devices, the initiating device can end the PTT call. If any one of the destination devices leaves the PTT call, the call continues until all participants or the initiator hangs up.

Press ✐ **OFF/CANCEL** on the handset. The screen shows **Push to talk Ended**.

-OR-

Place the handset in the telephone base or charger, then the handset returns to idle.

> Note: After **PTT** on the handset is released, the PTT call remains open for a short time. If no one presses **PTT** on the handset within ten seconds, the PTT call ends automatically.

About the phonebook

The phonebook stores up to 1,200 entries with up to 30 digits for each phone number and 15 characters for each name.

- ‣ Phonebook entries are stored at the telephone base and shared by all system handsets. Any changes made on one handset apply to all.

- ‣ Only one handset can review the phonebook at a time. If another handset tries to enter the phonebook, its screen shows **Not available at this time**.

- ‣ When Smart call blocker is in call screening mode, calls with numbers saved in the phonebook will get through and ring on your telephone. If a number saved in the phonebook is also saved in the block list, calls from this number will be blocked.

```
Charlie Johnson
  888-883-2445
```

Create and review entries

Create a new phonebook entry

1. Press **MENU/SELECT** on the handset when it is not in use.

2. Press ▼**CID** or ▲🕮 to highlight **Phonebook**, then press **MENU/SELECT**.

3. Press ▼**CID** or ▲🕮 to highlight **Add contact**, then press **MENU/SELECT**.

4. When the screen shows **ENTER NUMBER**, use the dialing keys to enter a telephone number (up to 30 digits).

   ‣ Press ▼**CID** or ▲🕮 to move the cursor to the left or right.

   ‣ Press **MUTE/DELETE** on the handset to erase a digit.

   ‣ Press and hold **MUTE/DELETE** on the handset to erase all digits.

   ‣ Press and hold **REDIAL/PAUSE** to insert a three-second dialing pause

   (a **p** appears).

   -OR-

   Press **REDIAL/PAUSE** to copy a number from the redial list. Press ▼**CID** or ▲🕮, or press **REDIAL/PAUSE** repeatedly to locate the desired number. Press **MENU/SELECT** to copy the displayed number.

5. Press **MENU/SELECT** to move on to the name.

6. Use the dialing keys to enter a name (up to 15 characters) when prompted. Press a key repeatedly until the desired character shows on the screen.

   ‣ Press ▼**CID** or ▲🕮 to move the cursor to the left or right.

   ‣ Press **0** to add a space.

   ‣ Press **MUTE/DELETE** on the handset to erase a character.

   ‣ Press and hold **MUTE/DELETE** on the handset to erase all characters.

   ‣ Press **TONE** ✱ to change the next letter to upper or lower case.

7. Press **MENU/SELECT** to store your new phonebook entry.

```
 Block list
>Phonebook

🔋
```

```
 Review
>Add contact

🔋
```

```
ENTER NUMBER
      888-883-2445_

🔋
```

```
ENTER NAME
Robert Brown_

🔋
```

```
          Saved

🔋
```

Create and review entries

Character chart:

Dialing keys	Characters by number of key presses										
	1	**2**	**3**	**4**	**5**	**6**	**7**	**8**	**9**	**10**	**11**
1	1	.	–	'	(	)	*	#	&	/	,
2	A	B	C	a	b	c	2				
3	D	E	F	d	e	f	3				
4	G	H	I	g	h	i	4				
5	J	K	L	j	k	l	5				
6	M	N	O	m	n	o	6				
7	P	Q	R	S	p	q	r	s	7		
8	T	U	V	t	u	v	8				
9	W	X	Y	Z	w	x	y	z	9		
0	Space	0									
*											
#											

Note: When entering a name in the phonebook, the first letter of each word is automatically capitalized.

Create and review entries

Add a predialed telephone number to the phonebook

You can save a predialed telephone number to the phonebook.

1. While the handset is not in use, use the dialing keys to enter the telephone number (up to 30 digits).

   ▸ Press and hold **REDIAL/PAUSE** to insert a 3-second dialing pause (a **p** appears).

   ▸ Press **MUTE/DELETE** to erase a digit.

   ▸ Press and hold **MUTE/DELETE** to erase all digits.

2. Press **MENU/SELECT** twice to move on to edit the name. Refer to Step 6 in **Create a new phonebook entry** on page 67.

3. Press **MENU/SELECT** to store your new phonebook entry. You hear a confirmation tone.

```
        Linda Miller
        888-722-7702

  ▤
```

```
EDIT NUMBER
888-883-2445_

  ▤
```

```
EDIT NAME
Robert Brown_

  ▤
```

```
        Robert Brown
        888-883-2445

  ▤
```
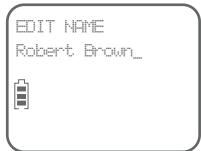
Create and review entries

Review the phonebook

1. Press ▲🕮 when the handset is not in use. The screen shows the first entry in the phonebook.

2. Press ▼**CID** or ▲🕮 to browse through the phonebook or use the dialing keys to start a name search (page 71).

-OR-

1. Press **MENU/select** when the handset is not in use.

2. Press ▼**CID** or ▲🕮 to scroll to **phonebook**, then press **menu/SELECT**.

3. Press ▼**CID** or ▲🕮 to scroll to **Review**, then press **menu/SELECT**. The screen shows the first entry in the phonebook.

4. Press ▼**CID** or ▲🕮 to browse through the phonebook. Entries appear alphabetically by the first letter in the name.

```
Charlie Johnson
 888-883-2445
```

```
Christine Smith
 888-722-7702
```

Notes:

▸ If the telephone number in the directory exceeds 15 digits, ⊰✳ appears in front of the telephone number. Press **TONE ✳** to move towards the end of the telephone number or press **#** (pound key) to move towards the beginning of the telephone number.

▸ If there are no phonebook entries when you press ▲🕮, **Phonebook empty** appears briefly on the screen, followed by **Add contact?**. If you would like to add a new contact, press **menu/SELECT** and refer to page 67 for instructions on creating a new phonebook entry. Otherwise, press ☎ **OFF/CANCEL** to cancel.

Create and review entries

Search by name

1. Press ▲🕮 when the handset is not in use.

2. When an entry appears, use the dialing keys (**0**-**9**) to start a name search (alphabetical search).

   ```
   Charlie Johnson
     888-883-2445

   🔋
   ```

   The phonebook shows the first name beginning with the first letter associated with the dialing key, if there is an entry in the phonebook that begins with that letter. Press ▼**CID** or ▲🕮 to scroll through the entries beginning with that letter.

3. To see other names that start with the letters on the same dialing key, keep pressing the key until the desired letter is shown. The names appear in alphabetical order.

For example, if you have the names **Jennifer**, **Jessie**, **Kevin** and **Linda** in your phonebook:

▸ If you press **5** (**JKL**) once, **J** and then **Jennifer** displays.

▸ If you press **5** (**JKL**) once, **J** displays. Press ▼**CID**. **Jessie** displays.

▸ If you press **5** (**JKL**) twice, **K** and then **Kevin** displays.

▸ If you press **5** (**JKL**) three times, **L** and then **Linda** displays.

▸ If you press **5** (**JKL**) four times, **5** displays.

▸ If you press **5** (**JKL**) five times, **J** displays and then **Jennifer** displays again.

📄 Notes:

▸ If there is no name matching the first letter of the key you press, the phonebook shows a name matching the following letters of the key.

▸ If you press a dialing key (**0**-**9**) and no name starts with any letter on that key, the phonebook shows the entry that matches the next letter in the phonebook.

Dial, delete and edit a phonebook entry

Dial a phonebook entry

You can dial a phonebook entry on either a home or cell line.

1. Search for the desired entry in the phonebook (see **Review the phonebook** on page 70 and **Search by name** on page 71).

2. When the displayed number is in the correct format, press **HOME/FLASH** or **/SPEAKER** on the handset to dial with the home line.

   - OR -

   Press **CELL** on the handset to dial with the cell line.

Dial, delete and edit a phonebook entry

Edit a phonebook entry

1. While reviewing a phonebook entry, press **MENU/SELECT**. The screen shows **EDIT NUMBER** with the current number of the entry.

```
EDIT NUMBER
        360-4121_

🔋
```

2. Use the dialing keys to edit the number (up to 30 digits).

   ► Press ▼**CID** or ▲🕮 to move the cursor to the left or right.

   ► Press and hold **REDIAL/PAUSE** to enter a 3-second dialing pause (a **p** appears).

   ► Press **MUTE/DELETE** to erase a digit.

   ► Press and hold **MUTE/DELETE** to erase all digits.

3. Press **MENU/SELECT** to save the number. The screen shows **EDIT NAME** along with the name to be edited.

4. Edit the characters.

   ► Press **0** to add a space.

   ► Press ▼**CID** or ▲🕮 to move the cursor to the left or right.

```
EDIT NAME
Robert Brown_

🔋
```

   ► Press **MUTE/DELETE** to erase a character.

   ► Press and hold **MUTE/DELETE** to erase all characters.

   ► Press **TONE** ✳ to change the next letter to upper or lower case.

5. Press **MENU/SELECT** to save.

Dial, delete and edit a phonebook entry

Delete a phonebook entry

1. While reviewing a phonebook entry, press **MUTE/DELETE**. The screen shows **Delete contact?**.

2. Press **MENU/SELECT** to delete the displayed entry from the phonebook. There is a confirmation tone and the screen shows **Contact deleted**. You cannot retrieve a deleted entry.

```
    Robert Brown
  Delete contact?

▯
```

Note: Once a phonebook entry is deleted, it cannot be retrieved.

Delete all phonebook entries

1. Press **MENU/SELECT** when the handset is not in use.

2. Press ▼**CID** or ▲🕮 to scroll to **Phonebook**, then press **MENU/SELECT**.

3. Press ▼**CID** or ▲🕮 to scroll to **Delete all**, then press **MENU/SELECT**.

4. The handset shows **Delete all?**. Press **MENU/SELECT** to confirm. You hear a confirmation tone.

```
   Add contact
  >Delete all

▯
```

```
   Delete all?

▯
```

About caller ID

This product supports caller ID services offered by most telephone service providers. Caller ID allows you to see the name, number, date and time of calls. The available caller ID information will appear after the first or second ring.

Information about caller ID with call waiting

Caller ID with call waiting lets you see the name and telephone number of the caller before answering the telephone, even while on another call.

It may be necessary to change your telephone service to use this feature. Contact your telephone service provider if:

‣ You have both caller ID and call waiting, but as separate services (you may need to combine these services).

‣ You have only caller ID service, or only call waiting service.

‣ You don't subscribe to caller ID or call waiting services.

There are fees for caller ID services. In addition, services may not be available in all areas.

This product can provide information only if both you and the caller are in areas offering caller ID service and if both telephone service providers use compatible equipment. The time and date, along with the call information, are from the telephone service provider.

Caller ID information may not be available for every incoming call. Callers may intentionally block their names and/or telephone numbers. You can only view a maximum of 15 digits of every caller ID log entry.

Note: You can use this product with regular caller ID service, or you can use this product's other features without subscribing to caller ID or combined caller ID with call waiting service.

Caller ID operation

How the caller ID log works

The telephone stores caller ID information about the last 50 incoming calls in the telephone base. Entries are stored in reverse chronological order. The phone deletes the oldest entry when the log is full to make room for new calls. This information is common to the telephone base and all handsets, so changes made using any handset or the telephone base are reflected in all other devices. If you answer a call before the information appears on the screen, it does not show in the caller ID log.

Note: Each entry may have up to 24 digits for the phone number and 15 characters for the name.

Missed (new) call indicator

When a cordless handset is not in use and has new or missed calls, its screen shows **XX Missed calls**.

```
    HANDSET 1
  16 Missed calls

10:30 PM    12/25
```

All new and missed entries are counted as missed calls. Each time you review a new caller ID log entry (indicated by *NEW* on the screen), the missed calls message goes away. When there is a new unanswered call, the missed calls message displays again. The number of missed calls includes all new and missed entries that have not been reviewed.

```
    HANDSET 1



10:30 PM    12/25
```

If you do not want to review the missed calls one by one, but still want to keep them in the caller ID log, you can press and hold ⌒ **OFF/CANCEL** on the handset for four seconds when the handset is idle. You will hear a confirmation tone. All the entries in the caller ID log become old (reviewed already), and the missed calls message goes away.

Memory match

If the incoming telephone number matches the last 7 digits of a telephone number in your phonebook, the name that appears on the screen matches the corresponding name in your phonebook.

For example, if Christine Smith calls, her name appears as **Chris** if this is how you entered it into your phonebook.

Note: The number you see on your caller ID is in the format sent by the telephone service provider. It usually delivers 10-digit telephone numbers (area code plus telephone number). If the last 7 digits of the incoming telephone number do not match a number in your phonebook, the name appears as it is delivered by the telephone service provider.

Caller ID operation

Review the caller ID log

Review the caller ID log to find out who called, to return the call or to copy the caller's name and number into your phonebook. **Caller ID log empty** appears if there are no records in the caller ID log.

1. When a handset is not in use, press ▼**CID** to view the caller ID log in reverse chronological order starting with the most recent call.

   -OR-

   You can also review the caller ID log by pressing **MENU/SELECT** when the handset is not in use, then press ▼**CID** or ▲ to scroll to **Caller ID log**. Press **MENU/SELECT** twice to select **Review**.

2. Press ▼**CID** or ▲ to scroll through the list. The handset beeps twice when you reach the beginning or end of the caller ID log.

3. Press **OFF/CANCEL** to exit the caller ID log.

Note: Only one handset or the telephone base can review the caller ID log at time. If another handset tries to enter the phonebook, caller ID log or call block list, it shows **Not available at this time**.

Caller ID operation

View dialing options

Although the caller ID log entries may contain 10 digits (the area code plus the 7-digit number), in some areas, you may need to dial only the seven digits, or 1 plus the seven digits, or 1 plus the area code plus the seven digits. You can change the number of digits that you dial from the caller ID log or store to the phonebook.

While reviewing the caller ID log, press **#** (pound key) repeatedly to show different dialing options for local and long distance numbers before dialing or saving the telephone number in the phonebook.

```
888-883-2445
1-888-883-2445      Press #
883-2445           (pound key)
1-883-2445
```

```
883-2445
1-883-2445
                   Press 1
888-883-2445
1-888-883-2445
```

Press **1** repeatedly if you need to add or remove 1 in front of the telephone number before dialing or saving it in the phonebook.
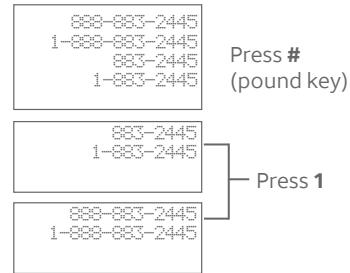
When the number shows the correct format for dialing:

‣ Press **HOME/FLASH**, or **/SPEAKER** on the handset to call the number using the home line.

- OR -

‣ Press **CELL** on the handset to call the number using the cell line.

Dial a caller ID log entry

1. Search for the desired entry in the caller ID log (see **Review the caller ID log** on page 77).
2. When the desired entry is displayed and is in the correct format for dialing:
   ‣ Press **HOME/FLASH** or **/SPEAKER** on the handset to dial with the home line.

   - OR -

   ‣ Press **CELL** on the handset to dial with the cell line.

Caller ID operation

Save a caller ID log entry to the phonebook

1. While reviewing the caller ID log, press ▼**CID** or ▲ to browse through the caller ID log.

2. When the desired entry displays, press **MENU/SELECT**.

3. Press ▼**CID** or ▲ to scroll to **Phonebook**, then press **MENU/SELECT**.

4. When the screen shows **EDIT NUMBER**, use the dialing keys to modify the telephone number (up to 30 digits).

   ▸ Press ▼**CID** or ▲ to move the cursor to the left or right.

   ▸ Press and hold **REDIAL/PAUSE** to enter a 3-second dialing pause (a **p** appears).

   ▸ Press **MUTE/DELETE** to erase a digit.

   ▸ Press and hold **MUTE/DELETE** to erase all digits.

5. Press **MENU/SELECT** to save the number in the display. The screen shows **EDIT NAME**.

6. Use the dialing keys and refer to **Character chart** on page 68 to modify the name (up to 15 characters).

   ▸ Press **0** to add a space.

   ▸ Press ▼**CID** or ▲ to move the cursor to the left or right.

   ▸ Press **MUTE/DELETE** to erase a character.

   ▸ Press and hold **MUTE/DELETE** to erase all characters.

   ▸ Press **#** (pound key) to move the last word to the front. For example, **Johnson Charlie** becomes **Charlie Johnson** when you press **#** (pound key).

   ▸ Press **TONE ✳** to change the next letter to upper or lower case.

7. Press **MENU/SELECT** to save. You hear a confirmation tone.

Notes:

▸ If you try to save a caller ID log entry to the phonebook without a number, the handset sounds an error tone.

▸ If the telephone number has more than 15 digits, only the last 15 digits appear in the caller ID log. However, the telephone can still save all digits (up to 24 digits) of that telephone number from the caller ID log in the phonebook.

▸ You might need to change how a caller ID number is saved in the phonebook if the entry does not appear in the correct format. Caller ID numbers might appear with an area code that is not necessary for local calls, or without a **1** that is necessary for long distance calls. For details, see **View dialing options** on page 78.

Caller ID operation

Save a caller ID log entry to the block list

1. Select a desired entry in the caller ID log (see **Review the caller ID log** on page 77).

2. When the desired entry appears, press **MENU/SELECT**.

3. Press ▼**CID** or ▲🕮 to highlight **Block list**, and then press **MENU/SELECT**. The screen displays **EDIT NUMBER**.

4. Use the dialing keys to edit the number, if necessary.

   ‣ Press ▼**CID** or ▲🕮 to move the cursor to the left or right.

   ‣ Press **MUTE/DELETE** on the handset to backspace and erase a digit.

   ‣ Press and hold **MUTE/DELETE** on the handset to erase the entire entry.

   ‣ Press and hold **REDIAL/PAUSE** to insert a dialing pause (a **p** appears).

5. Press **MENU/SELECT**. The handset displays **EDIT NAME**.

6. Use the dialing keys to edit the name.

   ‣ Press ▼**CID** or ▲🕮 to move the cursor to the left or right.

   ‣ Press **0** to add a space.

   ‣ Press **MUTE/DELETE** on the handset to erase a character.

   ‣ Press and hold **MUTE/DELETE** on the handset to erase all characters.

   ‣ Press **#** (pound key) to move the last word to the front. For example, **Johnson Charlie** becomes **Charlie Johnson** when you press **#** (pound key).

   ‣ Press **TONE** ✳ to change the next letter to upper or lower case.

7. Press **MENU/SELECT** to confirm. You hear a confirmation tone.

Caller ID operation

Save a caller ID log entry to the star name list

1. Select a desired entry in the caller ID log (see **Review the caller ID log** on page 77).
2. When the desired entry appears, press **MENU/SELECT**.
3. Press ▼**CID** or ▲🕮 to highlight **Star name list**, and then press **MENU/SELECT**. The screen displays **Star this name?**.
4. Press **MENU/SELECT** to confirm. You hear a confirmation tone.

```
 Block list
>Star name list

▯
```

Delete caller ID log entries

To delete an entry:

1. Search for the desired entry in the caller ID log (see **Review the caller ID log** on page 77).
2. When the desired entry is displayed, press **MUTE/DELETE** on the handset. You hear a confirmation tone.

To delete all entries:

1. Press **MENU/SELECT** on the handset when it is not in use.
2. Press ▼**CID** or ▲🕮 to highlight **Caller ID log**, then press **MENU/SELECT**.
3. Press ▼**CID** or ▲🕮 to highlight **Del all calls**, then press **MENU/SELECT**.
4. When the screen shows **Delete all calls?**, press **MENU/SELECT** to confirm. There is a confirmation tone and the screen returns to the previous menu.

```
 Phonebook
>Caller ID log

▯
```

```
 Review
>Del all calls

▯
```

```
Delete all calls?


▯
```

Reasons for missing caller ID information

There are occasions when other information or no information shows for various reasons:

On-screen message	Reason
PRIVATE NAME	The caller prefers not to show the name.
PRIVATE NUMBER	The caller prefers not to show the phone number.
PRIVATE CALLER	The caller prefers not to show the phone number and name.
UNKNOWN NAME	Your telephone service provider cannot determine the caller's name.
UNKNOWN NUMBER	Your telephone service provider cannot determine the caller's number.
UNKNOWN CALLER	Your telephone service provider cannot determine the caller's name and telephone number. Calls from other countries may also generate this message.

About Smart call blocker*

If you have subscribed to caller ID service, then you can use Smart call blocker to screen incoming calls.

Smart call blocker is an effective call screening tool, which allows your phone system to screen **ALL** home calls.

The screening feature of Smart call blocker is applicable to home calls only. All incoming cell calls will get through and ring. If you want to block a cell call, add the number to the block list. Read on and learn how to change to call screening mode †, add the number to the block list, and perform the necessary preparations before use.

† With Call screening active, Smart Call Blocker screens and filters all incoming home calls from numbers or names that are not saved in your Phonebook, Block list, or Star name list. You can easily add incoming phone numbers to your Block list. This allows you to build up your lists of allowed and blocked numbers, and Smart Call Blocker will know how to handle these calls when they call again. This allows you to build up your lists of allowed and blocked numbers, and Smart call blocker will know how to deal with these calls when they come in again.

Smart call blocker filters robocalls and unwanted calls for you, while allowing welcome calls to get through.

You can set up your lists of welcome callers and unwelcome callers. The Smart call blocker allows calls from your welcome callers to get through, and it blocks calls from your unwelcome callers.

When you add your welcome callers to your Phonebook, they will bypass all screening and ring directly to your handsets.

For other unknown home calls, you can block, screen, or forward these calls to the answering system.

By default, your telephone allows all incoming calls to get through, but it will reject calls with numbers you have saved in the Block list.

* Includes licenced Qaltel™ technology.

Qaltel™ is a trademark of Truecall Group Limited.

About Smart call blocker

Overview

Unknown callers

Family and friends

Schools and pharmacies

Robocalls and telemarketers

Smart call blocker

Search and screen
based on caller ID

Welcome calls
Family and friends with numbers:
- In Phonebook

Robocalls with caller names (e.g. your pharmacy):
- In Star name list^

Unwelcome calls
Robocalls and telemarketing calls:
- Numbers in your block list

Unknown calls
(for home calls only)

1. Calls without numbers:
- Calls without caller ID

2. Uncategorized calls:
Numbers or names that are NOT found in your:
- Phonebook
- Star name list
- Block list

Telephone ringing

Call rejected

SCB screening is set
to **"Screen unknown"**

SCB annc type is set
to **"Robocalls only"**

Ask caller to press **#**

Smart call blocker

Caller

No response

Call rejected

Telephone ringing

SCB annc type is set
to **"Unknown caller"**

Ask caller to announce
his or her name, then
press **#**

Smart call blocker

Caller

No response

Call rejected

◁)) "John" + #

Call from John

Telephone ringing

Ask you to select:
① Answer call
② Answer call and save number to Phonebook
③ Block call and save number to Block list
④ To answering system

About Smart call blocker

Call categories

Calls are classified into four categories:

Welcome calls

Welcome calls are calls with telephone numbers saved in your Phonebook, and not in your block list. Welcome calls also include calls with caller names saved in your star name list.

📄 Notes:

- All incoming calls on your cell lines will get through and ring, unless the caller's numbers are saved in your block list. If you want to block a cell call, add the number to the block list. See **Block list** on page 89.
- There are many organizations like **schools**, **medical offices**, and **pharmacies that use robocalls** to communicate important information to you. Robocall uses an autodialer to deliver pre-recorded messages. By entering the **EXACT** Caller ID (CID)'s name of the organizations into the star name list, it ensures these calls will ring through when you only know the caller names but not their numbers. See **Star name list** on page 92.

Unwelcome calls

Unwelcome calls are calls with telephone numbers saved in your block list, and you want to block their calls.

Calls without numbers (for home calls only)

Calls without numbers are calls that are "out of area" or with numbers set to "Private".

Uncategorized calls (for home calls only)

Uncategorized calls include calls with absent caller ID number, calls with numbers that are not in your phonebook or block list, or calls with caller ID names that are not in your star name list.

📄 Note: The block list stores up to 1,000 entries, and the star name list stores up to 10 names.

About Smart call blocker

Call handling

‣ Call screening mode is set to off and to allow all incoming calls by default. When call screening mode is on, the first ring of all incoming home calls will be muted.

‣ If both call screening mode and **QUIET** mode is on, all screened home calls will be sent to the answering system after screening.

Smart call blocker handles calls in the following ways:

Call category		Screening profile options
Welcome calls	‣ Numbers saved in phonebook. ‣ Numbers not found in block list. ‣ Caller ID names saved in star name list.	‣ The telephone rings when there is an incoming home call with number saved in your phonebook, but not in your block list. Robocalls with caller names saved in your star name list will also ring. ‣ All incoming calls on your cell line will get through and ring.
Unwelcome calls	‣ Numbers saved in block list.	The telephone does not ring when there is an incoming call with number saved in your block list, and the call will be rejected.

About Smart call blocker

Call category		Screening profile options
Unknown calls (for home calls only)	‣ Calls without numbers – Numbers that are "out of area" or set to "Private".	You can set Smart call blocker to one of the following screening options for handling all unknown home calls. **No screening** (default settings) The telephone allows these calls to get through and ring. **Screen unknown** If you select this option to screen all unknown calls, you can further select one of the screening announcements "**Unknown caller**" or "**Robocalls only**". If you select "**Unknown caller**", the telephone plays the screening announcement, and then ask the caller to say his/her name before it puts the call through to you. You can then answer the call, and hear the caller's name announced. You can decide whether to accept or reject the call, or to forward the call to the answering system.

	‣ Uncategorized calls
	  – With absent caller ID number.
	  – Numbers not found in phonebook.
	  – Numbers not found in block list.
	  – With caller ID names not found in star name list
		If you select "**Robocalls only**", the telephone plays the screening announcement, and then ask the caller to press the pound key (**#**) before the call rings on your telephone. You can then answer the call.
		
		Unknown to answering system
		The telephone forwards these calls to the answering system without ringing.
		
		Block unknown
		The telephone rejects these calls with block announcement without ringing. The caller's number, even if it's available, will not be saved to the block list.

Call block settings

Voice guide to set up Smart call blocker

After you install your telephone for the first time, the telephone base will prompt if you want to set Smart call blocker and answering system. Follow the voice guide to set or skip the settings.

To restart the voice guide:

▸ On the telephone base, press the keys in the following sequence.
▶▶/SKIP -> **▶▶/SKIP** -> **▶▶/SKIP** -> **◀◀/REPEAT** -> **◀◀/REPEAT** -> **▶▶/SKIP** -> **▶/■/PLAY/STOP**.

Set up your Smart call blocker by inputting designated numbers, as instructed in the voice guide.

To stop the voice guide

▸ While the voice guide is playing, press **X/DELETE** on the telephone base.

Note:

▸ The screening feature of Smart call blocker is applicable to home calls only. All incoming cell calls will get through and ring. If you want to block a cell call, add the number to the block list. See **Block list** on page 89.

Call block settings

Block list

Add numbers that you want to prevent their calls from ringing through. The block list stores up to 1,000 entries.

📄 Note: Home or cell calls with numbers that have been added to your block list will be blocked.

Add a block entry:

1. Press **CALL BLOCK** to enter the SCB screening menu when the telephone is not in use.
   -OR-
   Press **MENU/SELECT** to enter the main menu.
2. Press ▼**CID** or ▲🕮 to scroll to **Block list**, and then press **MENU/SELECT**.
3. Press ▼**CID** or ▲🕮 to scroll to **Add new entry**, then press **MENU/SELECT**.
4. When the screen displays **ENTER NUMBER**, use the dialing keys to enter a number (up to 30 digits).
   ‣ Press ▼**CID** or ▲🕮 to move the cursor to the left or right.
   ‣ Press **MUTE/DELETE** on the handset to erase a digit.
   ‣ Press and hold **MUTE/DELETE** on the handset to erase all digits.
   ‣ Press and hold **REDIAL/PAUSE** to enter a three-second dialing pause (a **p** appears).

   -OR-

   Copy a number from the redial list by pressing **REDIAL/PAUSE**. Then, press ▼**CID** or ▲🕮, or **REDIAL/PAUSE** repeatedly to find the desired number. Press **MENU/SELECT** to copy the number.
5. Press **MENU/SELECT** to move on to the name.
   ‣ The screen shows **Number already saved** if the number is already in the block list. You cannot save the same number twice.
6. When the screen displays **ENTER NAME**, use the dialing keys to enter a name (up to 15 characters). Press a key repeatedly until the desired character appears. The first character of every word is capitalized.
   ‣ Press ▼**CID** or ▲🕮 to move the cursor to the left or right.
   ‣ Press **0** to add a space.
   ‣ Press **MUTE/DELETE** on the handset to erase a character.
   ‣ Press and hold **MUTE/DELETE** on the handset to erase all characters.
   ‣ Press **TONE** ✱ to change the next letter to upper or lower case.
7. Press **MENU/SELECT** to store your block entry.

Call block settings

Review block list:

1. Press **CALL BLOCK** to enter the SCB screening menu when the telephone is not in use.
   -OR-
   Press **MENU/SELECT** to enter the main menu.
2. Press ▼**CID** or ▲🕮 to scroll to **Block list**, and then press **MENU/SELECT**.
3. Press **MENU/SELECT** to choose **Review**.
4. Press ▼**CID** or ▲🕮 to browse through the block entries.

> 📄 Note: **List empty** appears if there are no block entries.

Save a caller ID log entry to block list:

1. Search for the desired caller ID log entry (see **Review the caller ID log** on page 77).
2. When the desired entry displays, press **MENU/SELECT**.
3. Press ▼**CID** or ▲🕮 to scroll to **Block list**, then press **MENU/SELECT**.
4. The handset displays **EDIT NUMBER**. Use the dialing keys to edit the number, when necessary.
   ‣ Press ▼**CID** or ▲🕮 to move the cursor to the left or right.
   ‣ Press **MUTE/DELETE** on the handset to backspace and erase a digit.
   ‣ Press and hold **MUTE/DELETE** to erase the entire entry.
   ‣ Press and hold **REDIAL/PAUSE** to insert a three-second dialing pause (a **p** appears).
5. Press **MENU/SELECT** to move to the name. The screen displays **EDIT NAME**.
6. Use the dialing keys to add or edit the name.
   ‣ Press ▼**CID** or ▲🕮 to move the cursor to the left or right.
   ‣ Press **0** to add a space.
   ‣ Press **MUTE/DELETE** to erase a character.
   ‣ Press and hold **MUTE/DELETE** to erase all characters.
   ‣ Press **TONE** ✳ to change the next letter to upper or lower case.
7. Press **MENU/SELECT** when done.

Call block settings

Edit a block entry:

1. Search for the desired entry in the block list (see **Review block list** on page 90).

2. When the desired entry displays, press **MENU/SELECT**. The screen displays **EDIT NUMBER** along with the phone number to be edited. If you only want to edit the name, skip to Step 4.

3. To edit the number:

   ‣ Use the dialing keys to enter digits.

   ‣ Press ▼**CID** or ▲🕮 to move the cursor to the left or right.

   ‣ Press **MUTE/DELETE** on the handset to erase a digit.

   ‣ Press and hold **MUTE/DELETE** to erase all digits.

   ‣ Press and hold **REDIAL/PAUSE** to enter a three-second dialing pause (a **p** appears).

4. Press **MENU/SELECT** to move on to the name. The screen displays **EDIT NAME** along with the name to be edited.

5. To edit the name:

   ‣ Use the dialing keys to enter characters.

   ‣ Press ▼**CID** or ▲🕮 to move the cursor to the left or right.

   ‣ Press **0** to add a space.

   ‣ Press **MUTE/DELETE** to erase a character.

   ‣ Press and hold **MUTE/DELETE** to erase all characters.

   ‣ Press **TONE ✶** to change the next letter to upper or lower case.

6. Press **MENU/SELECT** to save the entry.

Delete a block entry:

1. Search for the desired entry in the block list (see **Review block list** on page 90).

2. When the desired entry displays, press **MUTE/DELETE** on the handset. The screen shows **Delete entry?**.

3. Press **MENU/SELECT** to confirm. The screen show **Entry deleted**. You hear a confirmation tone. You cannot retrieve a deleted entry.

Call block settings

Delete all block list entries:

1. Press **CALL BLOCK** to enter the SCB screening menu when the telephone is not in use.
   -OR-
   Press **MENU/SELECT** to enter the main menu.
2. Press ▼**CID** or ▲🕮 to scroll to **Block list**, and then press **MENU/SELECT**.
3. Press ▼**CID** or ▲🕮 to highlight **Delete all**, then press **MENU/SELECT**. The screen shows **Delete all in block list?**.
4. Press **MENU/SELECT** again to confirm. The screen displays **Deleted**. There is a confirmation tone.

Star name list

There are many organizations like schools, medical offices, and pharmacies that use robocalls to communicate important information to you. Robocall uses an autodialer to deliver pre-recorded messages. By entering the **EXACT** Caller ID (CID)'s name of the organizations into the star name list, it ensures these calls will ring through when you only know the caller names but not their numbers.

If the first 15 characters of the incoming caller ID's name match a name saved in your star name list, the call will get through and ring. The star name list stores up to 10 names.

Add a star name entry:

1. Press **CALL BLOCK** to enter the SCB screening menu when the telephone is not in use.
   -OR-
   Press **MENU/SELECT** to enter the main menu. Press ▼**CID** or ▲🕮 to scroll to **SCB settings**, then press **MENU/SELECT**.
2. Press ▼**CID** or ▲🕮 to scroll to **Star name list**, and then press **MENU/SELECT**.
3. Press ▼**CID** or ▲🕮 to scroll to **Add new entry**, then press **MENU/SELECT**.

Call block settings

4. When the screen displays **ENTER NAME**, use the dialing keys to enter a name (up to 15 characters). Press a key repeatedly until the desired character appears. The first character of every word is capitalized.

```
ENTER NAME
Bayriver Eleme_

▐
```

‣ Press ▼**CID** or ▲🕮 to move the cursor to the left or right.
‣ Press **0** to add a space.
‣ Press **MUTE/DELETE** to erase a character.
‣ Press and hold **MUTE/DELETE** to erase all characters.
‣ Press **TONE** ✳ to change the next letter to upper or lower case.

5. Press **MENU/SELECT** to store your star name entry. The display shows **Name already saved** if the name is already in the star name list. You cannot save the same name twice.

Review star name list:

1. Press **CALL BLOCK** to enter the SCB screening menu when the telephone is not in use.
   -OR-
   Press **MENU/SELECT** to enter the main menu. Press ▼**CID** or ▲🕮 to scroll to **SCB settings**, then press **MENU/SELECT**.
2. Press ▼**CID** or ▲🕮 to scroll to **Star name list**, and then press **MENU/SELECT**.
3. Press **MENU/SELECT** to choose **Review**.
4. Press ▼**CID** or ▲🕮 to browse through the star name entries.

📄 Note: **Star name list is empty** appears if there are no star name entries.

Save a caller ID log entry to star name list:

1. Search for the desired caller ID log entry (see **Review the caller ID log** on page 77).
2. When the desired entry displays, press **MENU/SELECT**.
3. Press ▼**CID** or ▲🕮 to scroll to **Star name list**, then press **MENU/SELECT**.
4. The handset displays **Star this name?** and the caller ID name of the caller.
5. Press **MENU/SELECT** to confirm. You hear a confirmation tone.

Call block settings

Edit a star name entry:

1. Search for the desired entry in the star name list (see **Review star name list** on this page).

2. When the desired entry displays, press **MENU/SELECT**. The screen displays **EDIT NAME** along with the name to be edited.

3. To edit the name:

   ‣ Use the dialing keys to enter characters.

   ‣ Press ▼**CID** or ▲🖳 to move the cursor to the left or right.

   ‣ Press **0** to add a space.

   ‣ Press **MUTE/DELETE** to erase a character.

   ‣ Press and hold **MUTE/DELETE** to erase all characters.

   ‣ Press **TONE ✶** to change the next letter to upper or lower case.

4. Press **MENU/SELECT** to save the entry. You hear a confirmation tone.

Delete a star name entry:

1. Search for the desired entry in the star name list (see **Review star name list** on page 93).

2. When the desired entry displays, press **MUTE/DELETE** on the handset. The screen shows **Delete entry?**.

3. Press **MENU/SELECT** to confirm. The screen show **Entry deleted**, and the next entry displays. You cannot retrieve a deleted entry.

Delete all star name entries:

1. Press **CALL BLOCK** to enter the SCB screening menu when the telephone is not in use.
   -OR-
   Press **MENU/SELECT** to enter the main menu. Press ▼**CID** or ▲🖳 to scroll to **SCB settings**, then press **MENU/SELECT**.

2. Press ▼**CID** or ▲🖳 to scroll to **Star name list**, and then press **MENU/SELECT**.

3. Press ▼**CID** or ▲🖳 to highlight **Delete all**, then press **MENU/SELECT**. The screen shows **Delete all in star name list?**.

4. Press **MENU/SELECT** again to confirm. The screen displays **Deleted**. There is a confirmation tone.

Call block settings

Set call screening mode on/off

The Smart call blocker feature is set to **No screening** by default.

If you wish to use the screen unknown home calls, make sure you have set up your lists of welcome callers and unwelcome callers by adding their telephone numbers to the **Phonebook** (page 67), **Star name list** (page 92) and **Block list** (page 89).

To turn call screening mode on or off:

1. Press **CALL BLOCK** to enter the SCB screening menu when the telephone is not in use. Press **MENU/SELECT** to select **SCB screening**.

   - OR -

   Press **MENU/SELECT** to enter the main menu. Then, press ▼**CID** or ▲🕮 to scroll to **SCB screening**. Press **MENU/SELECT**.

2. Press ▼**CID** or ▲🕮 to scroll to your preferred options of Smart call blocker. There are four options:
   - **No screening**
   - **Screen unknown**
   - **UnknownToAns.S**
   - **Block unknown**

3. Press **MENU/SELECT** to save the setting. You hear a confirmation tone.

> Note: To allow all calls to ring through, you just need to select **No screening** option and have no contact or number in Block list.

Call block settings

Screening announcements

If you have set screening profile to screen all unknown home calls (**Unknown caller**) or screen robocalls (**Robocalls only**), the callers of the following incoming call categories will hear a screening announcement.

‣ Home calls that are "out of area" or with numbers set to "Private".

‣ Home calls with numbers that are not on your phonebook or block list, or with absent caller ID number.

‣ Home calls with caller ID names that are not on your star name list.

There are two default screening announcements for screening unknown calls and screening robocalls on home line.

Screening with caller name - *"Hello. Calls to this number are being screened by Smart call blocker. Please say your name after the tone, then press pound."*

 - This default announcement is played if you have set profile to screen all unknown home calls.

–OR–

Screening without caller name - *"Hello. Calls to this number are being screened by Smart call blocker. If you're a family member, friend or invited caller, please press pound to be connected. If you're a solicitor, please hang up now."*

 - This default announcement is played if you have set profile to screen robocalls on home line.

You can use these announcements, or record your own name to replace "*this number*" in the announcements. Please refer to **Record your name for screening announcements** on page 97.

Call block settings

Play your current screening announcement:

1. Press **CALL BLOCK** to enter the SCB screening menu when the telephone is not in use. Press ▼**CID** or ▲🕮 to scroll to **SCB settings**, then press **MENU/SELECT**.

   - OR -

   Press **MENU/SELECT** to enter the main menu. Then, press ▼**CID** or ▲🕮 to scroll to **SCB settings**. Press **MENU/SELECT**.

2. Press ▼**CID** or ▲🕮 to scroll to **Screening annc**, then press **MENU/SELECT**.

3. Press **MENU/SELECT** to select **SCB annc type**.

4. Press ▼**CID** or ▲🕮 to scroll to **Unknown caller** or **Robocalls only**, then press **MENU/SELECT**. The announcement plays automatically.

Record your name for screening announcements for Unknown callers or Robocalls:

1. Press **CALL BLOCK** to enter the SCB screening menu when the telephone is not in use. Press ▼**CID** or ▲🕮 to scroll to **SCB settings**, then press **MENU/SELECT**.

   - OR -

   Press **MENU/SELECT** to enter the main menu. Then, press ▼**CID** or ▲🕮 to scroll to **SCB settings**. Press **MENU/SELECT**.

2. Press ▼**CID** or ▲🕮 to scroll to **Screening annc**, then press **MENU/SELECT**.

3. Press **MENU/SELECT** to select **Rec your name**. The system announces, *"Record after the tone. Press* 5 *when you are done."*

4. Speak towards the handset to record your name. Press **5** to end recording.

Call block settings

Reset all your screening announcements:

1. Press **CALL BLOCK** to enter the SCB screening menu when the telephone is not in use. Press ▼**CID** or ▲ to scroll to **SCB settings**, then press **MENU/SELECT**.

    - OR -

    Press **MENU/SELECT** to enter the main menu. Then, press ▼**CID** or ▲ to scroll to **SCB settings**. Press **MENU/SELECT**.

2. Press ▼**CID** or ▲ to scroll to **Screening annc**, then press **MENU/SELECT**.

3. Press ▼**CID** or ▲ to scroll to **Reset SCB annc**, then press **MENU/SELECT**. The screen shows **Reset to default annc?**. Press **MENU/SELECT** again to confirm. The screen shows **Annc. reset to default** before returning to the previous menu.

Your name will be deleted from all the screening announcements, and the telephone will use the default screening announcements described on page 96.

Call block settings

Set SCB screening profile

There are five profile options, which allows you to quickly set up Smart call blocker with your handset.

Set profile	Steps
Screen unknown Screen all unknown home calls	1. Press **CALL BLOCK** to enter the SCB screening menu when the telephone is not in use. Press **MENU/SELECT** to select **SCB screening**. **- OR -** Press **MENU/SELECT** to enter the main menu. Then, press ▼**CID** or ▲🕮 to scroll to **SCB screening**. Press **MENU/SELECT**. 2. Press ▼**CID** or ▲🕮 to scroll to **Screen unknown**, then press **MENU/SELECT**. 3. To set screening announcement, press ▼**CID** or ▲🕮 to scroll to **SCB settings**, then press **MENU/SELECT**. 4. Press ▼**CID** or ▲🕮 to scroll to **Screening annc**, then press **MENU/SELECT**. 5. Press **MENU/SELECT** to select **SCB annc type**. 6. Press **MENU/SELECT** to select **Unknown caller**.
Screen robot Screen robocalls	1. Press **CALL BLOCK** to enter the SCB screening menu when the telephone is not in use. Press **MENU/SELECT** to select **SCB screening**. **- OR -** Press **MENU/SELECT** to enter the main menu. Then, press ▼**CID** or ▲🕮 to scroll to **SCB screening**. Press **MENU/SELECT**. 2. Press ▼**CID** or ▲🕮 to scroll to **Screen unknown**, then press **MENU/SELECT**. 3. To set screening announcement, press ▼**CID** or ▲🕮 to scroll to **SCB settings**, then press **MENU/SELECT**. 4. Press ▼**CID** or ▲🕮 to scroll to **Screening annc**, then press **MENU/SELECT**. 5. Press **MENU/SELECT** to select **SCB annc type**. 6. Press ▼**CID** or ▲🕮 to scroll to **Robocalls only**, then press **MENU/SELECT**.

Call block settings

Set profile	Steps
Allow unknown | No screening Block calls on the block list only (default settings)	1. Press **CALL BLOCK** to enter the SCB screening menu when the telephone is not in use. Press **MENU/SELECT** to select **SCB screening**. **- OR -** Press **MENU/SELECT** to enter the main menu. Then, press ▼**CID** or ▲🕮 to scroll to **SCB screening**. Press **MENU/SELECT**. 2. Press **MENU/SELECT** to select **No screening**.
UnknownToAns.S Forward all unknown home calls to the answering system	1. Press **CALL BLOCK** to enter the SCB screening menu when the telephone is not in use. Press **MENU/SELECT** to select **SCB screening**. **- OR -** Press **MENU/SELECT** to enter the main menu. Then, press ▼**CID** or ▲🕮 to scroll to **SCB screening**. Press **MENU/SELECT**. 2. Press ▼**CID** or ▲🕮 to scroll to **UnknownToAns.S**, then press **MENU/SELECT**.
Block unknown Block all unknown home calls	1. Press **CALL BLOCK** to enter the SCB screening menu when the telephone is not in use. Press **MENU/SELECT** to select **SCB screening**. **- OR -** Press **MENU/SELECT** to enter the main menu. Then, press ▼**CID** or ▲🕮 to scroll to **SCB screening**. Press **MENU/SELECT**. 2. Press ▼**CID** or ▲🕮 to scroll to **Block unknown**, then press **MENU/SELECT**.

Allowed calls

If Smart call blocker is on, the following types of incoming calls can get through to you and ring on your telephone system:

- Home calls with numbers saved in your phonebook, but not on your block list.
- Home calls with caller ID names saved in your star name list.
- Cell calls with numbers not saved in your block list.

📋 Note:

- **No screening** is the default screening profile setting. With this default setting, all unknown home calls will ring. If you want to save a caller's number to your block list, you can retrieve the number from caller ID log and save it to the block list. See **Save a caller ID log entry to the block list** on page 90. If you want to retrieve a name from caller ID log and save it to the star name list. See **Save a caller ID log entry to the star name list** on page 93.

Blocked calls

If call screening mode is on, incoming home or cell calls with numbers saved in your block list will not ring. The telephone plays the block announcement *"Calls to this number are being screened by Smart call blocker. The number you are calling is not accepting your call. Please hang up."* to the caller, and the call will be terminated.

```
┌─────────────────┐
│  Blocking call...│
│                 │
│ ▐               │
│ 10:30 PM  12/25 │
└─────────────────┘
```

```
┌─────────────────┐
│   Blocked call  │
│  888-722-7702   │
│ ▐               │
│ 10:30 PM  12/25 │
└─────────────────┘
```

📄 Notes:

- If you have set screening profile to **Block unknown**, all unknown home calls will be rejected. However, the caller's numbers, if available, will not be saved to the block list. If you want to save the caller's number to the block list, you can retrieve the number from caller ID log and save it to the block list. See **Save a caller ID log entry to the block list** on page 90. If you want to retrieve the name from caller ID log and save it to the star name list. See **Save a caller ID log entry to the star name list** on page 93.
- The telephone can respond to remote access code while it is playing the block announcement. This allows you to access your answering system from an unknown number remotely. See **Remote access** on page 126.

Screen unknown callers

If Smart call blocker is on, and you have set screening profile to screen unknown callers, the telephone plays a screening announcement to the caller when receiving the following incoming home calls. It asks the caller to respond before putting the call through to you.

> Home screening...
> 10:30 PM   12/25

- ‣ Incoming home calls with numbers that are "out of area" or with numbers set to "Private";
- ‣ Incoming home calls with absent caller ID numbers;

> Screened call
> PRIVATE CALLER
> 10:30 PM   12/25

- ‣ Incoming home calls with numbers that are not in your phonebook, nor block list; or
- ‣ Incoming home calls with names that are not in your star name list.

> Screened call
> 888-722-7702
> 10:30 PM   12/25
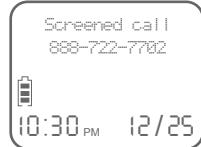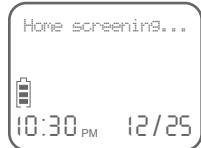
Screen calls and ask for caller names

When screening a home call, the telephone announces to the caller, "*Hello. Calls to this number are being screened by Smart call blocker. Please say your name after the tone, then press pound.*" After the caller completes the request, the telephone announces to the caller "*Please wait a moment while your call is connected.*". The telephone starts ringing and the handset screen displays **Screened call**. After you pick up the call, the telephone announces the caller's name, and then asks whether you want to answer or reject the call, or to forward the call to the answering system.

📄 Notes:

- ‣ You can set Smart call blocker to screen and filter all unknown home calls. You can easily add incoming phone numbers to your block list. This allows you to build up your lists of allowed and blocked numbers, and Smart call blocker will know how to deal with these calls when they come in again.
- ‣ The telephone announces to the caller with "*Hello. Calls to this number are being screened by Smart call blocker...*" If you have recorded your name in the screening announcements, your recorded name will replace "*this number*" in the announcements. See **Screening announcement** on page 96.
- ‣ The screening feature of Smart call blocker is applicable to home calls only.
- ‣ If the caller hangs up before the home call is screened, or without leaving his/her name while the call is being screened, the call will be logged as missed call in the caller ID log.
- ‣ While a home call is being screened, you can press 🏠**HOME/FLASH** or 🔊**/SPEAKER** to stop screening and answer the call.
- ‣ After the telephone screened a home call, and is ringing and announcing the caller's name, you can press 📵 **OFF/CANCEL** to mute the ringer, or press **CALL BLOCK** to reject the call directly.
- ‣ After you picked up a screened home call and the telephone is announcing the screening options, you can press 📵 **OFF/CANCEL** to hang up the call.

Screen unknown callers

▸ If Smart call blocker is on and you receive a call waiting home call:
  - Smart call blocker will not screen a call waiting home call without number while on a call. You can press **⌂HOME/ꜰʟᴀꜱʜ** or **◀))/SPEAKER** to take the new call.

  - After you have picked up a screened home call, the telephone checks whether the call waiting number is in the phonebook or block list. It also checks whether the caller name is in the star name list. After that, The telephone then displays the caller ID information or "Blocked call" accordingly. You can press **⌂HOME/ꜰʟᴀꜱʜ** or **◀))/SPEAKER** to take the new call, or press **CALL BLOCK** on the handset to block it.

  - While the telephone is screening a home call, the new call will be ignored and logged as missed call in the caller ID log.

▸ The telephone can respond to remote access code while it is playing the screening announcement. This allows you to access your answering system from an unknown number remotely. See **Remote access** on page 126.

Screen unknown callers

Screened call options

After the telephone screen an unknown home call and starts ringing, the handset screen displays **Screened call** and the caller's number. The telephone then announces "*Call from...*" and the caller's name recorded when screening the call.

▸ Press ⌂**HOME/FLASH** or ◀ to pick up the call.

The telephone announces, *"To answer this call, press 1. To answer this call and save this number to your Phonebook, press 2. To block this number, press 3. To send this call to the answering system, press 4. To repeat these options, press *".*

Allow this call once:

▸ Press **1** to answer the call once. The telephone number will not be added to your Phonebook.

Always allow this call:

▸ Press **2** to answer the call. The telephone number will be added to your Phonebook.
  - You may want to edit the Phonebook entry to add the caller's name after finishing the call. See **Edit a phonebook entry** on page 73.

```
    Saved to
    Phonebook

🔋
```

Block this call:

▸ Press **3** or **CALL BLOCK** to block the call. The telephone plays the block announcement "*The number you are calling is not accepting your call. Please hang up.*" to the caller. The telephone number will be added to your block list.

```
    Saved to
    Block list

🔋
```

Send this call to the answering system:

▸ Press **4** to forward the call to the answering system.

End this call:

▸ If you do not want to take the call, press ✎**OFF/CANCEL** to end the call.

📄 Notes:

▸ For home calls that are "out of area", "Private", or without caller ID, only options **1** and **4** will be available. The telephone announces "*To answer this call, press 1. To send this call to the answering system, press 4. To repeat these options, press *".*

▸ If you select option **4** to send the call to the answering system, the caller can leave a message even if the answering system is off.

▸ When the telephone is ringing, you can press **MUTE/DELETE** to mute the ringer temporarily.

Screen robocalls

If call screening mode is on, and you have set screening profile to screen robocalls, the telephone plays a screening announcement to the caller when receiving the following incoming home calls. It asks the caller to press the pound key (**#**) before putting the call through to you.

‣ Incoming home calls with numbers that are "out of area" or with numbers set to "Private";

‣ Incoming home calls with absent caller ID numbers;

‣ Incoming home calls with numbers that are not in your phonebook, nor block list; or

‣ Incoming home calls with names that are not in your star name list.

```
Home screening...



10:30 PM   12/25
```

Screen calls without asking for caller names

When screening a home call, the telephone announces to the caller, *"Hello. Calls to this number are being screened by Smart call blocker. If you're a family member, friend or invited caller, please press pound to be connected. If you're a solicitor, please hang up now."* After the caller presses the pound key (**#**), the telephone announces to the caller *"Please wait a moment while your call is connected."*. The telephone starts ringing, and you can answer the call.

This option is suitable for you to filter calls that uses autodialers to deliver pre-recorded messages, for example, robocalls and telemarketing calls.

Notes:

‣ The telephone announces to the caller with "*Hello. Calls to this number are being screened by Smart call blocker...*" If you have recorded your name in the screening announcements, your recorded name will replace "*this number*" in the announcements. See **Screening announcement** on page 96.

‣ The screening feature of Smart call blocker is applicable to home calls only.

‣ If the caller hangs up before the home call is screened, or without leaving his/her name while the call is being screened, the call will be logged as missed call in the caller ID log.

‣ While a home call is being screened, you can press **HOME/FLASH** or **/SPEAKER** to stop screening and answer the call.

‣ If Smart call blocker is on and you receive a call waiting home call:
 - Smart call blocker will not screen a call waiting home call without number while on a call. You can press **HOME/FLASH** or **/SPEAKER** to take the new call.
 - After you have picked up a screened home call, the telephone checks whether the call waiting number is in the phonebook or block list. It also checks whether the caller name is in the star name list. After that, The telephone then displays the caller ID information or "Blocked call" accordingly. You can press **HOME/FLASH** or **/SPEAKER** to take the new call, or press **CALL BLOCK** on the handset to block it.
 - While the telephone is screening a home call, the new call will be ignored and logged as missed call in the caller ID log.

‣ Robocalls are unable to respond to the screening announcement, and therefore, will not get through and ring. If you want to allow some robocalls on the home line to get through, save their names in the star name list. See page 92.

‣ The telephone can respond to remote access code while it is playing the screening announcement. This allows you to access your answering system from an unknown number remotely. See **Remote access** on page 126.

Option while on a call

When you are on a home or cell call and speaking to the caller, and you do not want to continue the call, you can press **CALL BLOCK** to end the call. The telephone plays the block announcement "*The number you are calling is not accepting your call. Please hang up.*" to the caller, and the call will be terminated. The caller's number, if available, will be added to your block list.

‣ Press **CALL BLOCK** on the handset. The screen displays **Block and end?** and the caller's number, if available. Press **MENU/SELECT** to end the call.

Notes: You can press **CALL BLOCK** on the handset to end the call even if Smart call blocker is turned off.
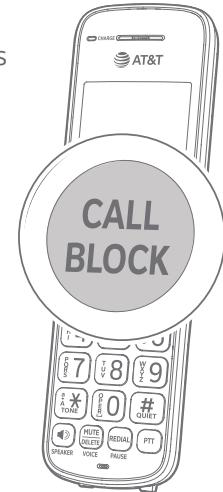
```
Block and end?
Private caller
```

```
No number
to block.
```

```
Blocking call...
```

```
Ended      0:00:30


10:30 PM   12/25
```

Answering system settings

Use the answering system menu of a handset to set up the announcement message, turn on or off the answering system or message alert tone, activate call screening, or change the number of rings or remote access code.

Announcement

Your outgoing announcement plays when calls are answered by the answering system.

The telephone has a default outgoing announcement, *"Hello, please leave a message after the tone."* You can use this announcement, or record your own.

```
Play messages
>Answering sys
```
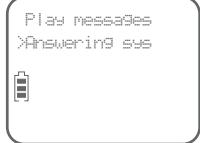
To play your current outgoing announcement:

1. Press **MENU/SELECT** when the handset is not in use.
2. Press ▼**CID** or ▲ to scroll to **Answering sys**, then press **MENU/SELECT**.
3. Press **MENU/SELECT** to select **Announcement**.
4. Press ▼**CID** or ▲ to scroll to **Play annc**, then press **MENU/SELECT**.

```
>Announcement
 Delete all old
```

```
 Record annc
>Play annc
```

To record a new outgoing announcement:

1. Press **MENU/SELECT** when the handset is not in use.
2. Press ▼**CID** or ▲ to scroll to **Answering sys**, then press **MENU/SELECT**.
3. Press **MENU/SELECT** to select **Announcement**.
4. Press **MENU/SELECT** to select **Record annc**. The handset announces, *"Record after the tone. Press 5 when you are done."*
5. After the tone, speak towards the handset microphone. Press **5** to end recording. The newly recorded announcement automatically plays.

```
>Record annc
 Play annc
```

To listen to the recorded announcement again, scroll to **Play annc**, then press **MENU/SELECT**.

Answering system settings

To reset your outgoing announcement:

1. Press **MENU/SELECT** when the handset is not in use.

2. Press ▼**CID** or ▲ to scroll to **Answering sys**, then press **MENU/SELECT**.

3. Press **MENU/SELECT** again to select **Announcement**.

4. Press ▼**CID** or ▲ to scroll to **Reset annc**, then press **MENU/SELECT**. The screen shows **Reset to default annc?**.

Press **MENU/SELECT** again to confirm. The screen shows **Annc. reset to default** before returning to the previous menu.
-OR-
Press ▼**CID** or ▲ to scroll to **Play annc**, then press **MENU/SELECT**. While the announcement is playing, press **MUTE/DELETE** to delete the announcement. The screen shows **Annc. Deleted** before returning to the previous menu.

When your announcement is deleted, the system answers calls with the default announcement described on page 108. You cannot delete the default announcement.

Answering system settings

Answer on/off

If you turn the answering system on, it answers calls and records messages only on the home line. If your paired cell phone has voicemail, callers can leave messages with that voicemail service.
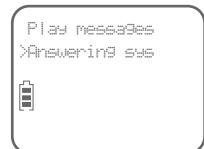
If your answering system is turned off and you change any of its settings, the answering system automatically turns on again.

```
 Play messages
>Answering sys
```

To turn the answering system on or off:

Using a handset:

1. Press **MENU/select** when the handset is not in use.
2. Press ▼**CID** or ▲ to highlight **Answering sys**, then press **MENU/SELECT**.

```
 Record memo
>Answer ON/OFF
```

3. Press ▼**CID** or ▲ to highlight **Answer ON/OFF**, then press **MENU/SELECT**.
4. Press ▼**CID** or ▲ to highlight **On** or **Off**, then press **MENU/SELECT** to save.

```
  ANSWER ON/OFF
>On
```

When the answering system is on, the handset shows **ANS ON**.
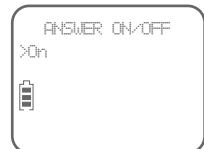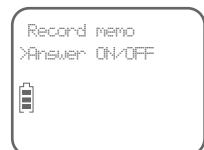
Using the telephone base:

‣ Press **ANS** ⏻ to turn the answering system on or off. When the answering system is turned on, it announces, *"Calls will be answered."* When the answering system is turned off, it announces, *"Calls will not be answered."*

Answering system settings

Voice guide to set up answering system

This feature is an alternative way for you to do the basic setup of the answering system. You can follow the voice guide to record your own announcement, set the number of rings, and set the message alert tone.

After you install your telephone for the first time, the telephone base will prompt if you want to set Smart call blocker and answering system. Follow the voice guide to set or skip the settings.

To restart the voice guide:

‣ On the telephone base, press the keys in the following sequence.
  ▶▶**/SKIP** -> ▶▶**/SKIP** -> ▶▶**/SKIP** -> ◀◀**/REPEAT** -> ◀◀**/REPEAT** -> ▶▶**/SKIP** ->
  ▶/■**/PLAY/STOP**.

To stop the voice guide

‣ While the voice guide is playing, press **X/DELETE** on the telephone base.

Set up your answering system by inputting designated numbers, as instructed in the voice guide.

Answering system settings

Call screening

Use this feature to choose whether incoming messages can be heard over the telephone base when they are being recorded. If you turn call screening on, you hear the incoming message. While monitoring an incoming message, you can answer the call by pressing **⌂HOME/FLASH** on the handset.

To turn on or off the call screening feature:

1. Press **MENU/SELECT** when the handset is not in use.
2. Press **▼CID** or **▲🕮** to highlight **Answering sys**, then press **MENU/SELECT**.
3. Press **▼CID** or **▲🕮** to highlight **Ans sys setup**, then press **MENU/SELECT** twice to select **Call screening**.
4. Press **▼CID** or **▲🕮** to choose between **On** and **Off**, then press **MENU/SELECT** to save.

```
>Call screening
 # of rings

🔋
```

```
  CALL SCREENING
>On

🔋
```
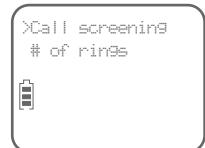
📄 Note: For more information on call screening, see page 118.

Answering system settings

Number of rings

You can set the answering system to answer an incoming call after two, three, four, five, or six rings. You can also select toll saver, which is explained below. By default, the answering system answers an incoming call after four rings.

To set the number of rings:

1. Press **MENU/SELECT** when the handset is not in use.
2. Press ▼**CID** or ▲ to highlight **Answering sys**, then press **MENU/SELECT**.
3. Press ▼**CID** or ▲ to highlight **Ans sys setup**, then press **MENU/SELECT**.
4. Press ▼**CID** or ▲ to highlight **# of rings**, then press **MENU/SELECT**.
5. Press ▼**CID** or ▲ to choose from **2**, **3**, **4, 5, 6** or **Toll saver**.

    ‣ Toll saver - the answering system answers a call after two rings when you have new messages, or after four rings when there is no new message. This feature allows you to check for new messages and avoid paying long distance charges when calling from out of your local area.

6. Press **MENU/SELECT** to save.

```
Call screening
># of rings


🔋
```

```
   # OF RINGS
>4


🔋
```
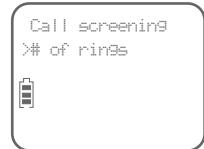
Answering system settings

Remote access code

To access your answering system remotely from any touch-tone phone, you need to enter a two-digit number (00-99). By default, the remote access code is **19**.
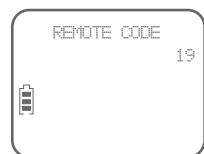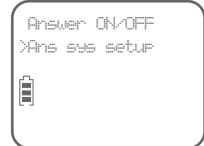
To change the remote access code:

1. Press **MENU/SELECT** when the handset is not in use.

2. Press ▼**CID** or ▲ to highlight **Answering sys**, then press **MENU/SELECT**.

3. Press ▼**CID** or ▲ to highlight **Ans sys setup**, then press **MENU/SELECT**.

4. Press ▼**CID** or ▲ to highlight **Remote code**, then press **MENU/SELECT**.

5. Use the dialing keys to enter a two-digit number.

   -OR-

   Press ▼**CID** or ▲ to scroll to a desired two-digit number.

6. Press **MENU/SELECT** to confirm.

```
 Answer ON/OFF
>Ans sys setup


```

```
 # of rings
>Remote code


```

```
   REMOTE CODE
            19


```

Message alert tone

When the message alert tone is set to **On**, and there is at least one new message, the telephone base beeps every 10 seconds. The tone stops when all new messages have been reviewed. By default, the message alert tone is **Off**.

To turn on or off the message alert tone:

1. Press **MENU/select** when the handset is not in use.
2. Press **▼CID** or **▲** to highlight **Answering sys**, then press **MENU/SELECT**.
3. Press **▼CID** or **▲** to highlight **Ans sys setup**, then press **MENU/SELECT**.
4. Press **▼CID** or **▲** to highlight **Msg alert tone**, then press **MENU/SELECT**.
5. Press **▼CID** or **▲** to choose **On** or **Off**, then press **MENU/SELECT**.

```
 Remote code
>Msg alert tone

```

```
  MSG ALERT TONE
>Off

```

Notes:

▸ To temporarily turn off the message alert tone, see page 119.
▸ The message alert tone beeps only if all the following conditions are met.
  — Answering system is on.
  — Message alert tone setting is on.
  — There are new messages.

About the answering system

Answering system and voicemail

Your telephone has separate indicators for two different types of voice messages: those recorded on its built-in digital answering system and those recorded in your telephone service provider's voicemail (fees may apply). Your telephone's built-in digital answering system messages and voicemail messages are separate. Each alerts you to new messages differently.

‣ If **XX New messages** display on the handsets, there are new messages in the built-in answering system. To listen to messages recorded on your digital answering system, press **▶/■/PLAY/STOP** on the telephone base. To listen to messages with a handset, see **To listen to messages on a cordless handset** on page 120.

‣ If ✉ and **New voicemail** display on the handset, your telephone service provider is indicating that it has new voicemail for you. To listen to your voicemail, dial an access number provided by your telephone service provider, followed by a security code or PIN.

Some service providers bundle or combine multiple services like voicemail and call waiting, so you may not be aware that you have voicemail. To check what services you have and how to access them, contact your telephone service provider.

To use your voicemail service rather than the answering system, turn off the answering system. To use the answering system rather than your voicemail service, contact your telephone service provider to deactivate the voicemail service.

Use the answering system and voicemail together

You can also use the telephone answering system and voicemail together by setting your built-in answering system to answer before voicemail answers, as described below. To learn how to program your voicemail settings, contact your telephone service provider. Then, if you are on a call, or if the answering system is busy recording a message and you receive another call, the second caller can leave a voicemail message.

Set your answering system to answer calls at least two rings earlier than your voicemail is set to answer. For example, if your voicemail answers after six rings, set your answering system to answer after four rings. Some voicemail providers may program the delay before answering calls in seconds instead of rings. In this case, allow six seconds per ring when determining the appropriate setting.

About the answering system

Message capacity

The answering system can record and store up to 99 messages. Each message can be up to 3 minutes in length. The total storage capacity for the announcement, messages and memos is approximately 22 minutes. The actual recording time depends on individual message characteristics. Messages remain available for replay until you delete them.

If the answering system has less than 3 minutes of recording time left, "*Less than 3 minutes to record*" is announced before the message playback and **Rec mem low** appears on the handset screen.

If the memory is full, the answering system announces, "*Memory is full.*" The number of messages and **F** flash, alternatively, in the message window, and **Rec mem full** appears on the handset screen. You must delete some messages before recording new ones.

Voice prompts

The system provides voice prompts to guide you through the setup procedures at the telephone base or handset, message playback, remote access and recording outgoing announcements.

About the answering system

Call screening

To screen calls at the cordless handset:

If the answering system is on and a call is being answered by the answering system, the handset shows **To screen call, press [SELECT]** at the same time. Press **MENU/SELECT** to screen the call on your handset. The handset shows the caller's information. If you do not subscribe to caller ID service, the handset shows **Screening...**.

Options while a message is being recorded:

▸ Press **VOL ▼** or **VOL ▲** on the handset to adjust the call screening volume.

▸ Press **OFF/CANCEL** to temporarily silence the call screening.

▸ Press **/SPEAKER** to switch between speakerphone mode and handset mode.

▸ Press **HOME/FLASH** to answer the call.

About the answering system

Call intercept

When a caller is leaving a message on your answering system, you can stop recording and talk to the caller by pressing **HOME/FLASH** on the handset.

Temporarily turn off the message alert tone

If the message alert tone is turned on, the telephone base beeps every ten seconds when there are new messages. Pressing any telephone base key (except **FIND HS**) temporarily silences the message alert tone.

If you press **X/DELETE** on the telephone base when the telephone is not in use to temporarily turn off the message alert tone, there is a voice prompt directing you to press **X/DELETE** again to delete all old messages. The message alert tone is temporarily off. Only press **X/DELETE** a second time if you wish to erase all old messages in your answering system.

The message alert tone resumes when you receive another message.

Message playback

You can listen to messages at the telephone base or on a cordless handset. When playback begins, the total number of messages is announced. Before each message, you hear the day and time of the recording. After the last message, you hear, "*End of messages.*"

If the date and time are not set, you hear, "*Time and date not set.*" before playback. If the recording time is less than three minutes, you hear, "*Less than three minutes to record.*" before playback (see **Message capacity** on page 117).

To listen to messages at the telephone base:

1. Press ▶/■**/PLAY/STOP** on the telephone base to listen to the messages. If you have new messages, the telephone plays only the new messages (oldest first). If there are no new messages, the telephone plays back all messages (oldest first).

2. The system announces the number of messages, then begins playback. The message sequence is shown on the message window.

3. Press ▶/■**/PLAY/STOP** to stop the playback.

📄 Note: If there are no messages in the answering system, the system announces, "*You have no message.*" when you attempt to listen to messages.

To listen to messages at the handset:

1. Press **MENU/SELECT** when the handset is not in use.

2. Press **MENU/SELECT** again to select **Play messages**.

   ‣ If you have either new or old messages, the messages play automatically.

   ‣ If there are new and old messages, press ▼**CID** or ▲ to select **Play new msgs** or **Play old msgs**, then press **MENU/SELECT**.

3. The system announces the number of messages, then begins playback. The message sequence is shown on the handset's screen.

4. Press ✆**OFF/CANCEL** to stop the playback.

```
>Play new msgs
 Play old msgs

▮
```

```
You have:
 3 New messages

▮
```

```
  Charlie Johnson
4-Repeat    6-Skip

▮
10:30 PM   12/25
```

Message playback

Options during playback

When a message is playing, you can adjust the playback volume, skip, repeat, pause or delete the message.

When messages are playing on the telephone base:

‣ Press **VOL -** or **VOL +** to adjust the message playback volume.

‣ Press ▶/**SKIP** to skip to the next message.

‣ Press ◀/**REPEAT** to repeat the message currently playing.
Press ◀/**REPEAT** twice to listen to the previous message.

‣ Press **X/DELETE** to delete the current message. The system advances to the next message.

‣ Press ▶/■/**PLAY/STOP** to stop the playback.

When messages are playing on a handset:

‣ Press ◀ᴺ/**SPEAKER** to play the messages through the handset earpiece.
Press ◀ᴺ/**SPEAKER** again to return to playing messages through the speakerphone.

‣ Press **VOL ▼** or **VOL ▲** to adjust the message playback volume.

‣ Press **6** to skip to the next message.

‣ Press **4** to repeat the message currently playing. Press **4** twice to listen to the previous message.

‣ Press **MUTE/DELETE** to delete the current message.

‣ Press ⟋ **OFF/CANCEL** to stop the playback.

‣ Press 🏠**HOME/FLASH** to stop playback. The screen shows **Call back?**, then press **MENU/SELECT** or 🏠**HOME/FLASH** to call back the caller if the caller's number is available. If the dialing format used is not correct, then use the following option to choose the correct dialing format before calling back the caller.

‣ Press **MENU/SELECT** to pause playback and show the caller ID information if available. From here, you can press ⟋ **OFF/CANCEL** to resume playback, or press **#** (pound key) repeatedly to show the desired dialing option (page 78), then press **MENU/SELECT** or 🏠**HOME/FLASH** to call back the caller. If you do not call back within ten seconds, message playback resumes automatically.

Message playback

Adjust listening volume during message playback

Using the telephone base:

‣ Press **VOL -** or **VOL +** to adjust the message playback volume.

Using a handset:

‣ Press **VOL ▼** or **VOL ▲** to adjust the message playback volume.

Skip to the next message

Using the telephone base:

‣ Press **▶▶/SKIP** to skip to the next message.

Using a handset:

‣ Press **6** to skip to the next message.

Repeat the playing message

Using the telephone base:

‣ Press **◀◀/REPEAT** to repeat the message currently playing.

Using a handset:

‣ Press **4** to repeat the message currently playing.

Listen to the previous message

Using the telephone base:

‣ Press **◀◀/REPEAT** twice to listen to the previous message.

Using a handset:

‣ Press **4** twice to listen to the previous message.

Stop the message playback

Using the telephone base:

‣ Press **▶/■/PLAY/STOP** to stop the playback.

Using a handset:

‣ Press **📞 OFF/CANCEL** to stop the playback.

Message playback

Delete a message

You can only delete old (reviewed) messages. You cannot delete new messages until you review them. You cannot retrieve deleted messages.

Using the telephone base:

1. Press ▶/■/**PLAY/STOP** on the telephone base to listen to the messages.
2. Press **X/DELETE** to delete the current message. The system advances to the next message.

Using a handset:

1. Press **MENU/SELECT** when the handset is not in use.
2. Press **MENU/SELECT** again to select **Play messages**. The system announces the number of messages, then begins playback. The message sequence is shown on the handset's screen.
3. While the message is playing, press **MUTE/DELETE** to delete the playing message. The handset announces, "*Message deleted,*" and then advances to the next message.

Delete all old messages

Using the telephone base:

1. Press **X/DELETE** when the telephone is not in use. The telephone announces, "*To delete all old messages, press DELETE again.*"
2. Press **X/DELETE** again. All previously reviewed messages are erased and the telephone announces, "*All old messages deleted.*"

Using a handset:

1. Press **MENU/SELECT** when the handset is not in use.
2. Press ▼**CID** or ▲🕮 to highlight **Answering sys**, then press **MENU/SELECT**.
3. Press ▼**CID** or ▲🕮 to highlight **Delete all old**, then press **MENU/SELECT**. The screen shows **Delete all old messages?**.
4. Press **MENU/SELECT** to confirm. The handset displays **Deleting...**, then **All old msgs deleted!**. You hear a confirmation tone.

```
Announcement
>Delete all old

📋
```

```
  Delete all
 old messages?

📋
```

Record and play memos

Memos are your own recorded messages used as reminders for yourself or others using the same answering system. Play and delete them the same way as incoming messages.

Record a memo

1. Press **MENU/SELECT** when the handset is not in use.
2. Press ▼**CID** or ▲🕮 to highlight **Answering sys**, then press **MENU/SELECT**.
3. Press ▼**CID** or ▲🕮 to highlight **Record memo**, then press **MENU/SELECT**. The system announces, *"Record after the tone. Press 5 when you are done."* Speak towards the handset microphone.
4. Press **5** to stop recording. The system announces, *"Recorded."* and then returns to the previous menu. The system does not save memos shorter than two seconds.

```
 Delete all old
>Record memo

🔋
```

```
RECORD MEMO...
5-Stop

🔋
```

Playback a memo

Play memos the same way as messages. See **Message playback** on pages 120-122.

Message window displays

The message window on the telephone base displays the total number of messages. See the following table for other message window displays.

0	There are no messages in the answering system.
0 (flashing)	After a power failure, the number in the message window flashes to indicate that the date and time need to be set.
1 - 99	▸ Total number of messages and memos. ▸ Current message number during old message playback.
1 - 99 (flashing)	▸ Total number of new messages and memos. The number flashes when there are new messages that have not been reviewed. ▸ Current message number during new message playback. ▸ After a power failure, the number in the message window flashes to indicate that the date and time need to be set.
1 - 99 and F (alternating)	Memory is full. Messages must be deleted before new messages can be recorded.
....	▸ The answering system is being programmed by a system handset. ▸ The answering system is answering a call or recording a memo or announcement. ▸ The answering system is being accessed remotely.
0 - 6	Telephone base ringer volume while adjusting.
1 - 8	Speaker volume level of the telephone base while adjusting.

Remote access

You can reach your answering system remotely by dialing your home telephone number from any touch-tone telephone.

To remotely access the answering system

1. Dial your telephone number from any touch-tone telephone.
2. Once the system plays your announcement, enter the two-digit remote access code (**19** is the default code, see page 114 to change it).
   - ‣ The system automatically announces the number of new or old messages (if any), and then begins to play them.
3. You can also enter the following remote commands.

   Remote commands

1	Press to listen to all messages.
2	Press to listen to new messages only.
3	Press to delete the current message (during playback).
33	Press twice to delete all old messages.
4	Press to repeat the current message (during playback).
44	Press twice to listen to the previous message.
5	Press to stop.
*5	Press to listen to a list of remote commands.
6	Press to skip to the next message (during playback).
*7	Press to record a new announcement.
8	Press to hang up the call.
0	Press to turn the answering system on or off.

4. Hang up or press **8** to end the call.

Remote access

Cut and carry the remote access wallet card at the back of this user's manual for quick reference.

📑 Notes:

► If you do not enter a valid remote access code, the system answers the call automatically.

► Once the messages have played, the telephone announces the help menu options. If you do not press any key with 20 seconds, the remote access call ends automatically.

► If the memory is full, the answering system answers after 10 rings and announces, "*Memory is full. Enter the remote access code.*" Enter your remote access code to access the messages and announcements.

► When the answering system is turned off, the telephone answers after 10 rings, and announces, "*Please enter your remote access code.*"

Register handsets/headsets

If you have deregistered a handset from the telephone base, you need to register it back to the telephone base. Each handset must be registered to the telephone base before use. You must register each handset separately.

The handsets provided within your product box are already registered as **HANDSET 1**, and so forth..

Register a handset to your telephone base

1. Before you begin registration, make sure the handset is out of the telephone base or charger and shows **To register HS, see manual**.
2. Put the handset you wish to register on the telephone base cradle.
3. The handset shows **Registering... Please wait**. If the registration is successful, the handset screen displays **HANDSET X Registered** (**HANDSET** represents the handset name, **X** represents the handset number) and beeps. The handset is now registered with the telephone base.
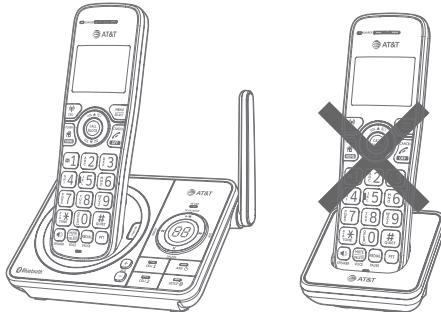
For registration, put the handset on the telephone base, not the handset charger.

If registration fails, the system will automatically try to register again. If registration fails after the third try, **Registration failed** appears on the handset screen. The handset shows **To register HS, see manual** and the telephone base returns to idle. This may take up to five minutes to occur. Please start again from Step 1.

Note: You cannot register a handset if any other system handset is in use.

Appendix
Deregister handsets

You may need to deregister your handsets if:

- You wish to change the designated handset number of your registered handsets.

You must first deregister ALL handsets, and then register each handset you wish to use again, one at a time.

Please read carefully through all the instructions on this page before beginning the deregistration process.

Deregister all handsets from the telephone base

In addition to the cordless handsets, this operation will also deregister all cordless headsets registered to your telephone base.

1. Make sure that all handsets are out of the telephone base and chargers before you begin deregistration.
2. Press and hold **FIND HS** on the telephone base. After about 20 seconds, when the **IN USE** light starts flashing, release **FIND HS** and then press it again within two seconds. You hear a confirmation tone. The **IN USE** light turns off and all handsets display **To register HS, see user manual**. Allow up to one minute for the process to complete.
3. To register the handset(s) to the telephone base again, follow the registration instructions on page 128.

Notes:
- If the deregistration process fails, you may need to reset the system and try again. To reset, unplug the power from the telephone base and plug it back in.
- You cannot deregister the handsets if any other system handset is in use.
- Even if the battery is depleted, you can still deregister the handsets by following the steps. After the handset is charged for at least 10 minutes, the screen shows **To register HS, see manual**.

Screen icons, indicator lights and alert tones

Screen icons

	▯	The battery icon flashes when the battery is low and needs charging.
	▭▸▭▸▯	The battery icon animates when the battery is charging.
	▮	The battery icon becomes solid when the battery is fully charged.
	🔕	The handset ringer is turned off.
	✉	There are new voicemail received from the telephone service provider.
	🏠	Displays when Home line is in use.
	฿¹₂	Bluetooth device is paired and active.
	(•)	Bluetooth device / Cell line is in use.
	ANS ON	The answering system is turned on.
	ECO	The ECO mode activates automatically to reduce power consumption when the handset is within range from the telephone base.
	NEW	The entry you are reviewing is new in the caller ID log.
	MSG # 10/16	The message number currently playing and total number of new/old messages recorded.

Handset indicator lights

CHARGE light ——————————
On when the handset is charging in the telephone base or charger.

Extra large display ——————————

Lighted big buttons ——————————

◀))/**SPEAKER** light ——————————
On when the speakerphone is in use.

Screen icons, indicator lights and alert tones

Telephone base indicator lights

IN USE light

▸ On when the handset is in use, when the answering system is answering an incoming call or when the answering system is being accessed remotely.

▸ On when a handset is being registered.

▸ Flashes slowly when another telephone on the same line is in use, or when all handsets are being deregistered.

▸ Flashes quickly when there is an incoming call.

ANS ⏻ light

On when the built-in answering system is on.

Handset alert tones

1 short beep	▸ A key is pressed. ▸ Plays at the end of each message playback. ▸ End of recording.
1 long beep	▸ Beginning of recording. ▸ Plays at the end of all messages playback.
2 short beeps	▸ Error tone. The command has failed. ▸ You have reached the beginning or end of the list. ▸ You have reached the minimum or maximum listening volume.
3 short high-pitched beeps	Confirmation tone. The telephone has completed the command successfully.
4 short beeps	Low battery warning.

Telephone base alert tones

1 short beep	Plays at the end of each message playback.
Beeps every 10 seconds	Message alert tone is on and there are new messages.
1 long beep	▸ Call screening is on and the answering system is about to record a message. ▸ Plays at the end of all messages playback.

Screen messages

Blocked call	An incoming call is blocked.
Calling HANDSET X (For models with two or more handsets only)	The handset is calling another handset (for intercom calls).
Ended	You have just ended a call.
Home screening...	The telephone is screening an incoming home call.
HANDSET X is calling (For models with two or more handsets only)	Another handset is calling.
Intercom	The handset is on an intercom call.
INTERCOM TO: (For models with two or more devices only)	You have started the intercom process, and need to enter the number of the device you wish to call.
Line in use	An extension telephone on the same line or one of the handsets is in use.
Low battery	The battery needs to be charged.
Microphone ON	Mute is off so the other party can hear your voice.
Muted	The microphone is off.
New voicemail	There are new voicemail messages from your telephone service provider.
No battery	The handset in the telephone base or charger does not have a battery properly installed.
No home line	There is no telephone line connected.
Not available at this time	Someone else is already using the phonebook, caller ID log or answering system.
Number already saved	The telephone number you have entered is already stored in the phonebook.
Out of range OR no pwr at base	The handset has lost communication with the telephone base.
** Paging **	The telephone base is paging all handsets.
Pair cell first	There are no Bluetooth devices paired to the telephone.
Place in charger	The battery is very low. The handset should be placed in the telephone base or charger.
Quiet mode is off	The quiet mode is turned off.

Screen messages

Quiet mode on	The quiet mode is turned on.
Rec mem low	The answering system has less than 3 minutes to record.
Rec mem full	The answering system memory is full.
Ringer muted	The ringer is muted temporarily during an incoming call.
Screened call	The Smart call blocker feature of the telephone has screened a call and is putting the call through to you.
Setting up Ans sys...	The handset is playing voice guide.
Smart call blk screening...	The telephone is screening an incoming call.
Speaker	The handset speakerphone is in use.
Voice guide set Smart call blk?	After you install your telephone or power returns following a power outage, the handset and telephone base will prompt you to set the date and time. After the date and time setting is done or skipped, the telephone base will then prompt if you want to set up the Smart call blocker feature via voice guide.
To register HS, see manual	The handset is not registered to any telephone base.
To screen call, press [SELECT]	The system is recording a message. Press **MENU/SELECT** to screen a call on a handset.
Unable to call. Try again	▸ Intercom failed. ▸ You try to make a call when the handset is out of range.
XX Missed calls	There are XX new calls in the caller ID log.
XX New messages	There are XX new messages in the answering system.

Troubleshooting

If you have difficulty with your telephone, please try the following suggestions. For customer service, or to purchase accessories or replacement parts, visit our website at **https://telephones.att.com**, or call **1 (800) 222-3111**. In Canada, dial **1 (866) 288-4268**.

I cannot pair my cell phone to the telephone base.

- Make sure you have cellular coverage.

- Make sure your cell phone is compatible with your **DLP72212/DLP72362/DLP72412**. Check the Bluetooth compatibility list at **https://telephones.att.com/bluetooth**.

- Make sure the Bluetooth function of your cell phone is turned on. See the user's manual of your cell phone for more information.

- Make sure that you set your cell phone to search for devices.

- If the **DLP72212/DLP72362/DLP72412** is in your cell phone device history list, delete it and try pairing again.

- Carefully follow the pairing instructions on page 27. Make sure that your cell phone is not connected to any other Bluetooth device.

- Turn off your cell phone, then turn it on again.

- Reset the telephone base. Unplug the unit's electrical power. Wait for approximately 15 seconds, then plug it back in. Repeat the suggestions mentioned above.

I cannot pair my headset to the telephone base.

- Make sure that your Bluetooth headset is in discoverable mode when pairing with the telephone base. See the user's manual of your headset for more information on how to set your headset to discoverable mode.

- Make sure your headset is compatible with your **DLP72212/DLP72362/DLP72412**. Check the Bluetooth compatibility list at **https://telephones.att.com/bluetooth**.

Troubleshooting

‣ Carefully follow the pairing instructions on page 27. Make sure that your headset is not connected to any other Bluetooth device.

‣ Reset the telephone base. Unplug the unit's electrical power. Wait for approximately 15 seconds, then plug it back in. Repeat the suggestions mentioned above.

I cannot connect my cell phone with the telephone base.

‣ Make sure that the Bluetooth function of your cell phone is turned on. See the user's manual of your cell phone for more information.

‣ Make sure that your Bluetooth cell phone is not connected to any other Bluetooth device.

‣ Turn off your cell phone, then turn it on again.

‣ Make sure that your cell phone is paired to the telephone.

‣ For some cell phones, you must authorize the **DLP72212/DLP72362/DLP72412** device in your cell phone's Bluetooth feature. See the user's manual of your cell phone for more information.

‣ Manually connect your cell phone to the **DLP72212/DLP72362/DLP72412.** Refer to the user's manual of your cell phone for more information.

I cannot connect my headset with the telephone base.

‣ Make sure that your Bluetooth headset is not connected to any other Bluetooth device.

‣ Make sure that your headset is paired to the telephone.

I cannot download contacts from my cell phone to my DLP72212/DLP72362/DLP72412.

‣ Make sure that your cell phone is paired and connected to the base.

‣ Make sure you place your cell phone next to the base while downloading.

‣ If your cell phone does not support the download, you can send the phonebook from your cell phone. The system can receive the phonebook automatically. See the user's manual of your cell phone for more information.

Troubleshooting

My phone doesn't work at all.

‣ Make sure the power cord is securely plugged in.

‣ Make sure that the battery connector is securely plugged into the handset.

‣ Make sure the telephone line cord is securely and firmly plugged into the telephone base and the telephone wall jack.

‣ Charge the battery in the handset for at least 11 hours. For optimum daily performance, return the handset to the telephone base or charger when not in use.

‣ If the battery is depleted, charge the handset for at least 30 minutes before you use it. Refer to page 17 for details.

‣ Reset the telephone base. Unplug the electrical power. Wait for approximately 15 seconds, then plug it back in. Allow up to one minute for the handset and telephone base to reset.

‣ You may need to purchase a new battery. Please refer to **Battery installation and charging** (pages 17-18) in this user's manual.

The remote voice control feature does not work.

‣ Make sure the operating system of your cell phone is iOS 8 or later, or Android 4 or later.

‣ Make sure your cell phone is paired and connected to your telephone system via Bluetooth.

‣ Make sure no Bluetooth applications are running in the background of your cell phone.

‣ Keep your cell phone within 15 feet of the telephone base.

‣ Do not lock up your cell phone's screen or set passcode for activating the voice-controlled application (voice app).

‣ Make sure you have turned on or logged in to the applications on your cell phone that you will be sending your voice commands, such as GPS, e-mail and social networking accounts.

‣ Make sure your cell phone's data or Wi-Fi signal is in full strength and your cell phone can connect to the Internet.

‣ Try to activate the voice app on your cell phone to ensure it is in place.

Troubleshooting

‣ Once you have activated the remote voice control feature, you are using your cell phone's voice app to operate your cell phone. If the voice commands do not work, please check the cell phone user's manual and the voice app's help topics to find out what commands you can use and any limitations of the voice app.

‣ Some cell phone manufacturers or network carriers may customize the phone's operating system and implement their own voice app. If you want to use Google Now, you need to manually set it as your default voice app. For detailed instructions, refer to your cell phone user's manual, or contact your cell phone's manufacturer or network carrier. You may also go to "Google Product Forums" on the Internet and check the corresponding help topics.

‣ Due to the settings of certain cell phones and voice apps, your cell phone may not support the remote voice control feature. Contact your cell phone's manufacturer or network carrier, or check the voice app's help topics if you encounter any problems.

The remote voice control feature ends unexpectedly while it is in use.

‣ The Bluetooth function of your cell phone may be off, or you may have moved your cell phone out of Bluetooth range of the telephone base. Make sure the Bluetooth function of your cell phone is turned on and keep your cell phone within 15 feet of the telephone base.

‣ The data or Wi-Fi connection of your cell phone may be lost. Make sure your cell phone's data or Wi-Fi signal is in full strength.

‣ The feature may be ended automatically by your cell phone. For example, a cell call has been established via the remote voice control feature and the call has just ended.

‣ If you receive a landline or cell line incoming call when you have activated remote voice control on a connected cell phone, the remote voice control operation will be ended.

‣ The voice-controlled application of your cell phone may be affected by other cell phone operations in the background. If the problem persists, contact your cell phone's network carrier.

Troubleshooting

I cannot press any dialing keys (0-9, TONE ✳, QUIET #) when I am on a cell call using the remote voice control feature.

▸ When you press the dialing keys on the handset or telephone base during a cell call using the remote voice control feature, the telephone system may have no response and the call may be ended. Please use the cell lines of your telephone system for calls that require using the dialing keys during the call (see **Make, answer or end a cell call** on page 46).

The display shows No home line. I cannot get a dial tone.

▸ First try all the suggestions mentioned above.

▸ If the previous suggestions do not work, disconnect the telephone line cord from your telephone and connect the telephone line cord to another telephone.

  ▸ If there is no dial tone on that other telephone either, your telephone line cord may be defective. Install a new telephone line cord.

  ▸ If changing the telephone line cord does not help, the wall jack (or the wiring to this wall jack) may be defective. Try using a different wall jack in your home to connect your **DLP72212/DLP72362/DLP72412** telephone, or contact your telephone service provider (charges may apply).

I cannot dial out.

▸ Try all the suggestions in **The display shows No home line. I cannot get a dial tone** mentioned above.

▸ Make sure you have a dial tone before dialing. The handset may take a second or two to find the telephone base and produce a dial tone. This is normal. Wait an extra second before dialing.

▸ Eliminate any background noise. Noise from a television, radio or other appliances may cause the phone to not dial out properly. If you cannot eliminate the background noise, first try muting the handset before dialing, or dialing from another room in your home with less background noise.

▸ Disconnect the telephone base from the telephone wall jack and plug in a working telephone. If the other phones in your home are having the same problem, the problem is in your wiring or telephone service. Contact your telephone service provider (charges may apply).

Troubleshooting

My handset isn't performing normally.

‣ Make sure the power cord is securely plugged into the telephone base. Plug the power adapter into a different working electrical outlet not controlled by a wall switch.

‣ Move the handset closer to the telephone base. You might have moved out of range.

‣ Reset the telephone base. Unplug the electrical power. Wait for 15 seconds, then plug it back in. Allow up to one minute for the handset and telephone base to reset.

‣ Other electronic products such as HAM radios and other DECT phones, can cause interference to your cordless telephone. Try installing your telephone as far away as possible from these types of electronic devices.

The batteries do not hold a charge.

‣ If the handset is in the charger and the charge light does not turn on, refer to **The charge light is off** (page 140) in this **Troubleshooting** guide.

‣ Charge the battery in the handset for at least 11 hours. For optimum daily performance, return the handset to the telephone base or charger when not in use.

‣ If the battery is depleted, it may take approximately 30 minutes to charge the handset before it shows **Low battery**, refer to page 17 for details.

‣ You may need to purchase a new battery. Please refer to **Battery installation and charging** (pages 17-18) in this user's manual.

I get noise, static, or a weak signal even when I'm near the telephone base.

‣ If you subscribe to high-speed Internet service (digital subscriber line - DSL) through your telephone lines, you must install a DSL filter between the telephone line cord and the telephone wall jack (see page 15). The filter prevents noise and caller ID problems caused by DSL interference. Please contact your DSL service provider for more information about DSL filters.

‣ You may be able to improve the performance of your cordless phone by installing your new telephone base as far as possible from any other existing cordless telephone system that may already be installed.

‣ Other electronic products such as HAM radios and other DECT phones, can cause interference to your cordless telephone. Try installing your telephone as far away as possible from these types of electronic devices.

Troubleshooting

‣ Do not install this phone near a microwave oven or on the same electrical outlet. You may experience decreased performance while the microwave oven is operating.

‣ If your phone is plugged in with a modem or a surge protector, plug the phone (or modem/surge protector) into a different location. If this doesn't solve the problem, relocate your phone or modem farther apart from one another, or use a different surge protector.

‣ Relocate your phone to a higher location. The phone may have better reception when installed in a high area.

‣ Disconnect the telephone base from the telephone wall jack and plug in a working telephone. If the other phones in your home are having the same problem, the problem is in your wiring or telephone service. Contact your telephone service provider (charges may apply).

The charge light is off.

‣ Make sure the power and line cords are plugged in correctly and securely.

‣ Unplug the electrical power. Wait for 15 seconds, then plug it back in. Allow up to one minute for the handset and telephone base to reset.

‣ Clean the handset and telephone base charging contacts each month using a pencil eraser or cloth.

My caller ID isn't working.

‣ Caller ID is a subscription service. You must subscribe to this service from your telephone service provider for this feature to work on your phone.

‣ The caller may not be calling from an area that supports caller ID.

‣ Both your telephone service provider and your caller's telephone service provider must use caller ID compatible equipment.

‣ If you subscribe to high-speed Internet service (digital subscriber line - DSL) through your telephone lines, you must install a DSL filter between the telephone line cord and the telephone wall jack (see page 15). The filter prevents noise and caller ID problems caused by DSL interference. Please contact your DSL service provider for more information about DSL filters.

Troubleshooting

System screens all my incoming home calls.

‣ You may have selected **Screen unknown** screening profile setting for Smart call blocker (see page 83). The telephone asks callers to announce their names or press the pound key (**#**). We recommend that you add the phone numbers of your family members and friends, and desired businesses to your **Phonebook** (see page 66), or add their names to the **Star name list** (see page 92). This will avoid Smart call blocker to screen their calls.

My telephone does not screen incoming cell calls.

‣ The screening feature of Smart call blocker is applicable to home calls only. All incoming cell calls will get through and ring. You can block calls of a cell phone number by adding the number to the block list. See **Block list** on page 89.

I want to block a cell phone number.

‣ If you want to block calls of a cell phone number, add the number to the block list. See **Block list** on page 89.

While screening a home call, the telephone suddenly stops screening and connects to the call.

‣ Another handset may have picked up the screening call.

‣ If you have another telephone system sharing the same telephone line, and someone picks up the call on the other telephone system while the screening is in progress, the screening process will be terminated and connect you to the caller.

My telephone block calls from someone I know.

‣ You may have saved the caller's number to your block list. To remove the number from the block list. See **Delete a block entry** on page 91.

Forwarding all unknown calls to the answering system.

‣ If you want to forward all unknown calls without numbers and calls with numbers or names that are not in your phonebook or star name list to the answering system, select the **UnknownToAns.S** from **SCB screening** options. See **Set call screening mode on/off** on page 95.

Troubleshooting

I cannot retrieve voicemail messages.

‣ Your telephone has both a built-in answering system and voicemail indication. They are independent features and each alerts you to new messages differently (page 116). If you subscribe to voicemail service from your telephone service provider (charges may apply), contact your telephone service provider for more information on how to access your voicemail.

I've set my LCD language to Spanish or French and I don't know how to change it back to English.

‣ Press **MENU/SELECT** when the handset is not in use, then enter **364#** using the dialing keys. You hear a confirmation tone.

The answering system does not answer after the correct number of rings.

‣ Make sure the answering system is on. When the answering system is on, **ANS** ⏻ should show on the handset. The **ANS** ⏻ key light is lit on the telephone base.

‣ If toll saver is selected (page 113), the number of rings changes to two when there are new messages waiting.

‣ If the memory is full or the system is off, the system answers after 10 rings.

‣ In some cases, the answering system is affected by the ringing system used by the telephone service provider.

‣ If you subscribe to voicemail service, change the number of rings so that your answering system answers before your voicemail (page 113). To determine how many rings activate your voicemail, please contact your telephone service provider.

‣ If there is a fax machine connected to the same telephone line, try disconnecting the fax machine. If that solves the problem, consult your fax machine documentation for information on compatibility with answering systems.

Troubleshooting

The answering system does not record messages.

▸ Make sure the answering system is on.

▸ Make sure the memory of the answering system is not full. When the answering machine memory is full, it does not record new messages until some old messages are deleted.

▸ If you subscribe to voicemail service, change the number of rings so that your answering system answers before your voicemail (page 113). To determine how many rings activate your voicemail, please contact your telephone service provider.

▸ If there is a fax machine connected to the same telephone line, try disconnecting the fax machine. If that solves the problem, consult your fax machine documentation for information on compatibility with answering systems.

Common cure for electronic equipment:

If the telephone is not responding normally, try resetting the telephone. Do the following in the order listed:

1. Disconnect the power to the telephone base.
2. Disconnect the handset battery, and spare battery, if applicable.
3. Wait a few minutes.
4. Connect power to the telephone base.
5. Completely remove the battery. Replace the battery and place the handset into the telephone base.
6. Wait for the handset to reestablish its connection with the telephone base. Allow up to one minute for this to take place.

Maintenance

Taking care of your telephone

- Your cordless telephone contains sophisticated electronic parts, so it must be treated with care.

- Avoid rough treatment.

- Place the handset down gently.

- Save the original packing materials to protect your telephone if you ever need to ship it.

Avoid water

- Your telephone can be damaged if it gets wet. Do not use the handset in the rain, or handle it with wet hands. Do not install the telephone base near a sink, bathtub or shower.

Electrical storms

- Electrical storms can sometimes cause power surges harmful to electronic equipment. For your own safety, take caution when using electric appliances during storms.

Cleaning your telephone

- Your telephone has a durable plastic casing that should retain its luster for many years. Clean it only with a soft cloth slightly dampened with water or mild soap.

- Do not use excess water or cleaning solvents of any kind.

Remember that electrical appliances can cause serious injury if used when you are wet or standing in water. If the telephone base should fall into water, DO NOT RETRIEVE IT UNTIL YOU UNPLUG THE POWER CORD AND TELEPHONE LINE CORDS FROM THE WALL. Pull the telephone out by the unplugged cords.

FCC Part 68 and ACTA

This equipment complies with Part 68 of the FCC rules and with technical requirements adopted by the Administrative Council for Terminal Attachments (ACTA). The label on the back or bottom of this equipment contains, among other things, a product identifier in the format US:AAAEQ##TXXXX. This identifier must be provided to your telephone service provider upon request.

The plug and jack used to connect this equipment to premises wiring and the telephone network must comply with the applicable Part 68 rules and technical requirements adopted by ACTA. A compliant telephone cord and modular plug is provided with this product. It is designed to be connected to a compatible modular jack that is also compliant. An RJ11 jack should normally be used for connecting to a single line and an RJ14 jack for two lines. See Installation Instructions in the user's manual.

The Ringer Equivalence Number (REN) is used to determine how many devices you may connect to your telephone line and still have them ring when you are called. The REN for this product is encoded as the 6th and 7th characters following the US: in the product identifier (e.g., if ## is 03, the REN is 0.3). In most, but not all areas, the sum of all RENs should be five (5.0) or less. For more information, please contact your telephone service provider.

This equipment must not be used with Party Lines. If you have specially wired alarm dialing equipment connected to your telephone line, ensure the connection of this equipment does not disable your alarm equipment. If you have questions about what will disable the alarm equipment, consult your telephone service provider or a qualified installer.

If this equipment is malfunctioning, it must be unplugged from the modular jack until the problem has been corrected. Replacement to this telephone equipment can only be made by the manufacturer or its authorized agents. For replacement procedures, follow the instructions outlined under the Limited Warranty.

If this equipment is causing harm to the telephone network, the telephone service provider may temporarily discontinue your telephone service. The telephone service provider is required to notify you before interrupting service. If advance notice is not practical, you will be notified as soon as possible. You will be given the opportunity to correct the problem and the telephone service provider is required to inform you of your right to file a complaint with the FCC. Your telephone service provider may make changes in its facilities, equipment, operation, or procedures that could affect the proper functioning of this product. The telephone service provider is required to notify you if such changes are planned.

If this product is equipped with a corded or cordless handset, it is hearing aid compatible.

If this product has memory dialing locations, you may choose to store emergency telephone numbers (e.g., police, fire, medical) in these locations. If you do store or test emergency numbers, please:

▸ Remain on the line and briefly explain the reason for the call before hanging up.

▸ Perform such activities in off-peak hours, such as early morning or late evening.

FCC Part 68 and ACTA

Industry Canada

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

(1) This device may not cause interference.

(2) This device must accept any interference, including interference that may cause undesired operation of the device.
Privacy of communications may not be ensured when using this telephone.

The term "IC:" before the certification/registration number only signifies that the Industry Canada technical specifications were met.

The Ringer Equivalence Number (REN) for this terminal equipment is 0.1. The REN indicates the maximum number of devices allowed to be connected to a telephone interface. The termination of an interface may consist of any combination of devices subject only to the requirement that the sum of the RENs of all the devices not exceed five.

This product meets the applicable Innovation, Science and Economic Development Canada technical specifications.

FCC Part 15

NOTE: This equipment has been tested and found to comply with the requirements for a Class B digital device under Part 15 of the Federal Communications Commission (FCC) rules.

These requirements are intended to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

▸ Reorient or relocate the receiving antenna.

▸ Increase the separation between the equipment and receiver.

▸ Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

▸ Consult the dealer or an experienced radio/TV technician for help.

WARNING: Changes or modifications to this equipment not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with Part 15 of the FCC rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. Privacy of communications may not be ensured when using this telephone.

To ensure safety of users, the FCC/ISEDC has established criteria for the amount of radio frequency energy that can be safely absorbed by a user or bystander according to the intended usage of the product. This product has been tested and found to comply with the FCC/ISEDC criteria. The handset may be safely held against the ear of the user. The telephone base shall be installed and used such that parts of the user's body other than the hands are maintained at a distance of approximately 20cm (8 inches) or more.

This Class B digital apparatus complies with Canadian requirement:
CAN ICES-3 (B)/NMB-3(B)

California Energy Commission battery charging testing instructions

This telephone is set up to comply with the energy-conserving standards right out of the box. These instructions are intended for California Energy Commission (CEC) compliance testing only. When the CEC battery charging testing mode is activated, all telephone functions, except handset battery charging, will be disabled.

To activate the CEC battery charging testing mode:

1. Unplug the telephone base power adapter from the power outlet. Make sure all handsets are inserted with charged batteries before proceeding.

2. While you <u>press and hold</u> **FIND HS**, plug the telephone base power adapter back to the power outlet.

3. After about 20 seconds, when the **IN USE** light starts flashing, release **FIND HS** and then press it again within two seconds. You hear a confirmation tone. The **IN USE** light turns off and all handsets display **To register HS, see user manual**. Allow up to one minute for the process to complete.

⚠️ If the phone fails to enter this mode, repeat Step 1 through Step 3.

The telephone base will be powered up as normal if you fail to press **FIND HS** within two seconds in Step 3.

To deactivate the CEC battery charging testing mode:

1. Unplug the telephone base power adapter from the power outlet, then plug it back in. The telephone base is powered up as normal.

2. Register your handsets back to the telephone base. See page 128 for handset registration instructions.

Limited warranty

The AT&T brands are used under license. This product is covered by a one-year limited warranty. Any replacement or warranty service, and all questions about this product, should be directed to our website at **https://telephones.att.com** or call **1 (800) 222-3111**. In Canada, dial **1 (866) 288-4268**.

1. **What does this limited warranty cover?**

   The manufacturer of this AT&T Product, Advanced American Telephones, warrants to the holder of a valid proof of purchase ("Consumer" or "you") that the Product and all accessories provided by Advanced American Telephones in the sales package ("Product") are free from material defects in material and workmanship, pursuant to the following terms and conditions, when installed and used normally and in accordance with operation instructions. This limited warranty extends only to the Consumer for Products purchased and used in the United States of America and Canada.

2. **What will Advanced American Telephones do if the Product is not free from material defects in materials and workmanship during the limited warranty period ("Materially Defective Product")?**

   During the limited warranty period, Advanced American Telephones' authorized service representative will replace, at Advanced American Telephones' option, without charge, a Materially Defective Product. If we choose to replace this Product, we may replace it with a new or refurbished Product of the same or similar design. Advanced American Telephones will return replacement Products to you in working condition.

   Advanced American Telephones will retain defective parts, modules, or equipment. Replacement of Product, at Advanced American Telephones' option, is your exclusive remedy. You should expect the replacement to take approximately 30 days.

3. **How long is the limited warranty period?**

   The limited warranty period for SynJ® and Syn248® products is TWO (2) YEARS from the date of purchase, while all other products limited warranty period is ONE (1) YEAR from the date of purchase. If we replace a Materially Defective Product under the terms of this limited warranty, this limited warranty also applies to replacement Products for a period of either (a) 90 days from the date the replacement Product is shipped to you or (b) the time remaining on the original one-year limited warranty, whichever is longer.

4. **What is not covered by this limited warranty?**

   This limited warranty does not cover:

   ▸ Product that has been subjected to misuse, accident, shipping or other physical damage, improper installation, abnormal operation or handling, neglect, inundation, fire, water or other liquid intrusion; or

   ▸ Product that has been damaged due to repair, alteration or modification by anyone other than an authorized service representative of Advanced American Telephones; or

   ▸ Product to the extent that the problem experienced is caused by signal conditions, network reliability or cable or antenna systems; or

   ▸ Product to the extent that the problem is caused by use with non-Advanced American Telephones electrical accessories; or

   ▸ Product whose warranty/quality stickers, Product serial numbers plates or electronic serial numbers have been removed, altered or rendered illegible; or

   ▸ Product purchased, used, serviced, or shipped for repair from outside the United States, or used for commercial or institutional purposes (including but not limited to Products used for rental purposes); or

Limited warranty

- Product returned without valid proof of purchase (see 2 below); or
- Charges for installation or set up, adjustment of customer controls, and installation or repair of systems outside the unit.

5. How do you get warranty service?

To obtain warranty service in the United States of America, visit **https://telephones.att.com** or call **1 (800) 222-3111**. In Canada, please dial **1 (866) 288-4268**.

NOTE: Before calling for service, please check the user's manual. A check of the Product controls and features may save you a service call.

Except as provided by applicable law, you assume the risk of loss or damage during transit and transportation and are responsible for delivery or handling charges incurred in the transport of Product(s) to the service location. Advanced American Telephones will return replaced Product under this limited warranty to you, transportation, delivery or handling charges prepaid. Advanced American Telephones assumes no risk for damage or loss of the Product in transit.

6. What must you return with the PRODUCT to get warranty service?

1. Return the entire original package and contents including the Product to the Advanced American Telephones service location along with a description of the malfunction or difficulty;
2. Include "valid proof of purchase" (sales receipt) identifying the Product purchased (Product model) and the date of purchase or receipt; and
3. Provide your name, complete and correct mailing address and telephone number.

7. Other limitations

This warranty is the complete and exclusive agreement between you and Advanced American Telephones. It supersedes all other written or oral communications related to this Product. Advanced American Telephones provides no other warranties for this Product. The warranty exclusively describes all of Advanced American Telephones' responsibilities regarding the Product. There are no other express warranties. No one is authorized to make modifications to this limited warranty and you should not rely on any such modification.

State/Provincial Law Rights: This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Limitations: Implied warranties, including those of fitness for a particular purpose and merchantability (an unwritten warranty that the Product is fit for ordinary use) are limited to one year from date of purchase. Some states/provinces do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

In no event shall Advanced American Telephones be liable for any indirect, special, incidental, consequential, or similar damages (including, but not limited to lost profits or revenue, inability to use the Product, or other associated equipment, the cost of substitute equipment, and claims by third parties) resulting from the use of this Product. Some states/provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

Please retain your original sales receipt as proof of purchase.

Technical specifications

RF frequency band	1921.536MHz — 1928.448MHz
Channels	5
Telephone base voltage (AC voltage, 60Hz)	96 — 130 Vrms
Handset voltage	2.4 VDC, AAA x 2, Ni-MH
⚠ 📖 Telephone base voltage (DC adapter output)	6VDC @0.4A
Charger voltage (DC adapter output)	6VDC @0.4A
Operating times*	Talk time (handset): up to 10 hours
	Standby: up to 5 days

* Operating times vary depending on your actual use and the age of the battery.

DECT 6.0 digital technology

The AT&T DECT 6.0 products offer unsurpassed range performance and sound clarity. This is achieved through a unique antenna design and advances in noise-filtering technology. An independent laboratory has confirmed that AT&T DECT 6.0 products perform up to 45% better in range competitions against similarly equipped phones of the leading competition. Now, calls can be taken in the basement, backyard and garage with exceptional sound quality.

Telephone operating range

This cordless telephone operates within the maximum power allowed by the Federal Communications Commission (FCC). Even so, this handset and telephone base can communicate over a certain distance — which can vary with the locations of the telephone base and handset, the weather, and the construction of your home or office.

Redefining long range coverage and clarity

This telephone base comes with an antenna which gives much better clarity and covers a longer range than before.

Simulated full-duplex handset and base speakerphones

The simulated full-duplex speakerphones on your handset and telephone base allow both ends of a call to speak and be heard at the same time. Optimal performance is subject to external factors and individual usage.

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Remote access wallet card

The wallet card lists the commands needed to control your answering system from any touch-tone telephone.

Cut along dotted line.

AT&T

Call your telephone number, then enter your 2-digit remote access code (preset to **19**).

Action	Remote command
Play all messages	**1**
Play new messages	**2**
Delete the message	**3** (during message playback)
Delete all old messages	**33**
Repeat or go back	**4**

Fold here.

Stop	**5**
Help menu	***5**
Skip the message	**6**
Record announcement	***7**
Turn system on or off	**0**
End remote access call	**8** (or hang up)

DLP72212/DLP72362/DLP72412
DECT 6.0 cordless telephone/answering system with
BLUETOOTH® wireless technology

AT&T

https://telephones.att.com

Product code: DCX81 HS&BS