AT&T

Complete user's manual

CL82115/CL82215/CL82315/
CL82415/CL82465/CL82515
DECT 6.0 cordless telephone/
answering system with
caller ID/call waiting

Scan the QR code for
support information

Congratulations

on your purchase of this AT&T product. Before using this AT&T product, please read the **Important safety information** section on pages 1-3 of this manual. Please thoroughly read this user's manual for all the feature operations and troubleshooting information necessary to install and operate your new AT&T product. You can also visit our website at
https://telephones.att.com or call **1 (800) 222-3111**.
In Canada, dial **1 (866) 288-4268**.

This telephone meets the California Energy Commission regulations for energy consumption. Your telephone is set up to comply with the energy-conserving standards right out of the box. No further action is necessary.

This telephone system is compatible with certain AT&T DECT 6.0 cordless headsets and speakerphones. Visit

https://telephones.att.com/accessories for a list of compatible cordless headsets and speakerphones.

Model number: CL82115 (one handset)
                  CL82215 (two handsets)
                  CL82315 (three handsets)
                  CL82415/CL82465 (four handsets)
                  CL82515 (five handsets)

Type: DECT 6.0 cordless telephone/answering system with caller ID/call waiting

Serial number: _____

Purchase date: _____

Place of purchase: _____

Both the model and serial numbers of your AT&T product can be found on the bottom of the telephone base.
Save your sales receipt and original packaging in case it is necessary to return your telephone for warranty service.

Telephones identified with this logo have reduced noise and interference when used with most T-coil equipped hearing aids and cochlear implants. The TIA-1083 Compliant Logo is a trademark of the Telecommunications Industry Association. Used under license.

The ENERGY STAR® program (www.energystar.gov) recognizes and encourages the use of products that save energy and help protect our environment. We are proud to mark this product with the ENERGY STAR® label indicating it meets the latest energy efficiency guidelines.

Parts checklist

Your telephone package contains the following items. Save your sales receipt and original packaging in the event warranty service is necessary.

Quick start guide

Telephone base

Cordless handset

(1 for CL82115)
(2 for CL82215)
(3 for CL82315)
(4 for CL82415/CL82465)
(5 for CL82515)

Charger for cordless handset with power adapter installed

(1 for CL82215)
(2 for CL82315)
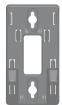(3 for CL82415/CL82465)
(4 for CL82515)

Battery for cordless handset

(1 for CL82115)
(2 for CL82215)
(3 for CL82315)
(4 for CL82415/CL82465)
(5 for CL82515)

Battery compartment cover

(1 for CL82115)
(2 for CL82215)
(3 for CL82315)
(4 for CL82415/CL82465)
(5 for CL82515)

Wall-mount bracket

Telephone line cord

Power adapter for telephone base
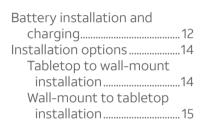
Complete user's manual

CL82115/CL82215/CL82315/
CL82415/CL82465/CL82515
DECT 6.0 cordless telephone/
answering system with
caller ID/call waiting

Table of contents

Important safety instructions

 This symbol is to alert you to important operating or servicing instructions that may appear in this user's manual. Always follow basic safety precautions when using this product to reduce the risk of injury, fire, or electric shock.

Safety information

- Read and understand all instructions in the user's manual. Observe all markings on the product.
- Avoid using a telephone during a thunderstorm. There may be a slight chance of electric shock from lightning.
- Do not use a telephone in the vicinity of a gas leak. Under certain circumstances, a spark may be created when the adapter is plugged into the power outlet, or when the handset is replaced in its cradle. This is a common event associated with the closing of any electrical circuit. In an inadequately ventilated environment, the user should not plug the phone into a power outlet, nor put a charged handset into the cradle where there are concentrations of flammable or flame-supporting gases. A spark in such an environment could create a fire or explosion. Such environments might include: medical use of oxygen without adequate ventilation; industrial gases (cleaning solvents; gasoline vapors; etc.); a leak of natural gas; etc.
- Do not use this product near water or when you are wet. For example, do not use it in a wet basement or shower, nor next to a swimming pool, bathtub, kitchen sink and laundry tub. Do not use liquids or aerosol sprays for cleaning. If the product comes in contact with any liquid, unplug any line or power cord immediately. Do not plug the product back in until it has dried thoroughly.
- Install this product in a protected location where no one can trip over any line or power cords. Protect cords from damage or abrasion.
- If this product does not operate normally, see the **Troubleshooting** section (pages 102-112). If you cannot solve the problem, or if the product is damaged, refer to the **Limited warranty** section (pages 118 - 120). Do not open this product except as directed in your user's manual. Opening the product or reassembling it incorrectly may expose you to hazardous voltages or other risks.
- Replace batteries, only as described in your user's manual (Page 12). Do not burn or puncture batteries — they contain caustic chemicals.
- This power adapter is intended to be correctly oriented in a vertical or floor mount position. The prongs are not designed to hold the plug in place if it is plugged into a ceiling or an under-the-table/cabinet outlet.
- For pluggable equipment, the socket-outlet shall be installed near the equipment and shall be easily accessible.

 CAUTIONS:

- Use only the power adapter provided with this product. To obtain a replacement, visit our website at **https://telephones.att.com** or call **1 (800) 222-3111**. In Canada, dial **1 (866) 288-4268.**

Important safety instructions

CAUTION: To prevent risk of fire or battery explosion, replace with the correct battery type. Dispose of used batteries according to the instructions.

▸ Disconnect the telephone line from the equipment before open the battery door.

Do not use the battery in following conditions:

  ▸ High or low extreme temperature during use, storage or transportation.
  ▸ Replacement of a battery with an incorrect type that can defeat a safeguard.
  ▸ Disposal of a battery into fire or a hot oven, or mechanically crushing or cutting of a battery, that can result in an explosion.
  ▸ Leaving a battery in an extremely high temperature surrounding environment that can result in an explosion or the leakage of flammable liquid or gas.
  ▸ A battery subjected to extremely low air pressure that can result in an explosion or the leakage of flammable liquid or gas.

▸ Use only the supplied rechargeable battery or replacement battery (model BT183342/BT283342). To order, visit our website at

https://telephones.att.com, or call **1 (800) 222-3111**. In Canada, dial **1 (866) 288-4268.**

▸ The applied nameplate is located at the bottom or near of the product.

Especially about cordless telephones

▸ Privacy: The same features that make a cordless telephone convenient create some limitations. Telephone calls are transmitted between the telephone base and the handset by radio waves, so there is a possibility that your cordless telephone conversations could be intercepted by radio receiving equipment within range of the cordless handset. For this reason, you should not think of cordless telephone conversations as being as private as those on corded telephones.

▸ Electrical power: The telephone base of this cordless telephone must be connected to a working electrical outlet which is not controlled by a wall switch. Calls cannot be made from the handset if the telephone base is unplugged, switched off or if the electrical power is interrupted.

▸ Potential TV interference: Some cordless telephones operate at frequencies that may cause interference to TVs and VCRs. To minimize or prevent such interference, do not place the telephone base of the cordless telephone near or on top of a TV or VCR. If interference is experienced, moving the cordless telephone farther away from the TV or VCR will often reduce or eliminate the interference.

▸ Rechargeable batteries: This product contains nickel-metal hydride rechargeable batteries. Exercise care in handling batteries in order not to create a short circuit with conductive material such as rings, bracelets, and keys. The battery or conductor may overheat and cause harm. Observe proper polarity between the battery and the battery charger.

▸ Nickel-metal hydride rechargeable batteries: Dispose of these batteries in a safe manner. Do not burn or puncture. Like other batteries of this type, if burned or punctured, they could release caustic material which could cause injury.

Important safety instructions

The RBRC Seal means that the manufacturer is voluntarily participating in an industry program to collect and recycle nickel-metal hydride rechargeable batteries when taken out of service within the United States. These batteries may be taken to a participating local retailer of replacement batteries or recycling center. You may call 1-800-8-BATTERY® for locations accepting spent Ni-MH batteries.

The RBRC Seal and 1-800-8-BATTERY® are registered trademarks of Call2recycle, Inc.

Precautions for users of implanted cardiac pacemakers

Cardiac pacemakers (applies only to digital cordless telephones):

Wireless Technology Research, LLC (WTR), an independent research entity, led a multidisciplinary evaluation of the interference between portable wireless telephones and implanted cardiac pacemakers. Supported by the U.S. Food and Drug Administration, WTR recommends to physicians that:

Pacemaker patients:

▸ Should keep wireless telephones at least six inches from the pacemaker.
▸ Should NOT place wireless telephones directly over the pacemaker, such as in a breast pocket, when it is turned ON.
▸ Should use the wireless telephone at the ear opposite the pacemaker.

WTR's evaluation did not identify any risk to bystanders with pacemakers from other persons using wireless telephones.

ECO mode

This power conserving technology reduces power consumption for optimal battery performance. The ECO mode activates automatically whenever the handset is synchronized with the telephone base.

Especially about telephone answering systems

Two-way recording: This unit does not sound warning beeps to inform the other party that the call is being recorded. To ensure that you are in compliance with any federal or state regulations regarding recording a telephone call, you should start the recording process and then inform the other party that you are recording the conversation.

SAVE THESE INSTRUCTIONS

You must install and charge the battery before using the telephone.

STOP!

See Page 11-13 for easy instructions.

Install the telephone base close to a telephone jack and a power outlet not controlled by a wall switch. The telephone base can be placed on a flat surface or vertically mounted on the wall (see page 14). For optimum range and better reception, place the telephone base in a central and open location.

If you subscribe to high-speed Internet service (DSL - digital subscriber line) through your telephone line, you must install a DSL filter between the telephone line cord and the telephone wall jack (see page 9). The filter prevents noise and caller ID problems caused by DSL interference. Please contact your DSL service provider for more information about DSL filters.

Your product may be shipped with protective stickers covering the handset and telephone base displays - remove them before use.

For customer service or product information, visit our website at

https://telephones.att.com or call **1 (800) 222-3111**. In

Canada, dial **1 (866) 288-4268**.

Avoid placing the telephone base and charger too close to:

▸ Communication devices such as television sets, VCRs, or other cordless telephones.
▸ Excessive heat sources.
▸ Noise sources such as a window with traffic outside, motors, microwave ovens, refrigerators, or fluorescent lighting.
▸ Excessive dust sources such as a workshop or garage.
▸ Excessive moisture.
▸ Extremely low temperature.
▸ Mechanical vibration or shock such as on top of a washing machine or workbench.

Quick reference guide - handset

CHARGE light
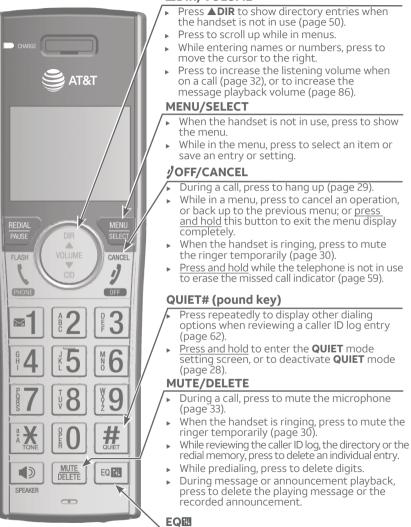
On when the handset is charging in the telephone base or charger.

▼CID/VOLUME

▸ Press **▼CID** to show caller ID log when the handset is not in use (page 61).
▸ Press to scroll down while in menus.
▸ While entering names or numbers, press to move the cursor to the left.
▸ Press to decrease the listening volume when on a call (page 32), or to decrease the message playback volume (page 86).

REDIAL/PAUSE

▸ Press repeatedly to view the last ten numbers dialed (page 30).
▸ While entering numbers, press and hold to insert a dialing pause (page 48).

ℂ PHONE/FLASH

▸ Press to make or answer a call (page 29).
▸ During a call, press to answer an incoming call when you receive a call waiting alert (page 32).
▸ During message playback, press to call back the caller if the caller's number is available (page 86).

✉ 1

▸ While reviewing a caller ID log entry, press repeatedly to add or remove 1 in front of the telephone number before dialing or saving it in the directory (page 62).
▸ Press and hold to set (page 23) or to dial your voicemail number (page 57).

TONE✕/a>A

▸ Press to switch to tone dialing temporarily during a call if you have pulse service (page 35).
▸ While entering names, press to change the next letter to upper or lower case (page 48).

◀》/SPEAKER

▸ Press to make or answer a call using the speakerphone (page 29).
▸ Press to switch between the speakerphone and the handset (page 30).

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▲DIR/VOLUME

▸ Press ▲**DIR** to show directory entries when the handset is not in use (page 50).
▸ Press to scroll up while in menus.
▸ While entering names or numbers, press to move the cursor to the right.
▸ Press to increase the listening volume when on a call (page 32), or to increase the message playback volume (page 86).

MENU/SELECT

▸ When the handset is not in use, press to show the menu.
▸ While in the menu, press to select an item or save an entry or setting.

♪OFF/CANCEL

▸ During a call, press to hang up (page 29).
▸ While in a menu, press to cancel an operation, or back up to the previous menu; or press and hold this button to exit the menu display completely.
▸ When the handset is ringing, press to mute the ringer temporarily (page 30).
▸ Press and hold while the telephone is not in use to erase the missed call indicator (page 59).

QUIET# (pound key)

▸ Press repeatedly to display other dialing options when reviewing a caller ID log entry (page 62).
▸ Press and hold to enter the **QUIET** mode setting screen, or to deactivate **QUIET** mode (page 28).

MUTE/DELETE

▸ During a call, press to mute the microphone (page 33).
▸ When the handset is ringing, press to mute the ringer temporarily (page 30).
▸ While reviewing the caller ID log, the directory or the redial memory, press to delete an individual entry.
▸ While predialing, press to delete digits.
▸ During message or announcement playback, press to delete the playing message or the recorded announcement.

EQ🎚

During an outside call, intercom call, message or announcement playback, press to change the audio quality to best suit your hearing (page 31).

**Handset
side view**

PUSH TO TALK

▸ Press to initiate a one-to-one (page 42)
or one-to-group broadcast (page 43).

▸ <u>Press and hold</u> to broadcast to a group of
system devices (page 43).

Main menu

Main menu

- Play messages (page 85)
- Answering sys (page 71)
- Directory (page 47)
- Caller ID log (page 58)
- Call block (page 65)
- Intercom (page 38)
- Ringers (page 17)
- Set date/time (page 19)
- Settings (page 20)
- Web address (page 27)

The **>** symbol highlights
a menu item.

```
>Play messages
 Answering sys

 ▯
```

Using menus:

▸ Press **MENU/SELECT** to show the menu.

▸ Press **▼CID** or **▲DIR** to scroll through menu items.

▸ Press **MENU/SELECT** to confirm or save changes to a highlighted
menu item.

▸ Press **⌀OFF/CANCEL** to cancel an operation, back up to the
previous menu, or exit the menu display.

IN USE indicator

▸ On when the handset is in use, or when the answering system is answering an incoming call.

▸ Flashes when another telephone is in use on the same line.

▸ Flashes when there is an incoming call.

Message counter

Shows the number of messages or other answering system information.

X/DELETE

▸ Press to delete the message currently playing (page 86).

▸ Press twice to delete all old messages when the phone is not in use (page 87).

▸▸/SKIP

Press to skip a message (page 86).

▸/■/PLAY/STOP

Press to start or stop message playback (page 86).

FIND HS

When the phone is not in use, press to page all handsets (page 37).

◂◂/REPEAT

▸ Press to repeat a message.

▸ Press twice to play the previous message (page 86).

⏻/ANS ON/OFF

Press to turn the built-in answering system on or off (page 73).

▼VOLUME and **▲VOLUME**

▸ During message playback, press to adjust the listening volume (page 86).

▸ When the phone is not in use, press to adjust the base ringer volume.

Telephone base and charger installation

Install the telephone base and charger, as shown below.

The telephone base is ready for tabletop use. If you want to change to wall-mounting, see **Installation options** on page 14 for details.

Telephone base installation

Plug one end of the telephone line cord into a telephone jack or a DSL filter.

If you have DSL high-speed Internet service, a DSL filter (not included) is required.

Route the telephone line cord through this slot.
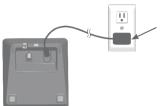
Plug the other end of the telephone line cord into the telephone jack on the back of the telephone base.

Plug the large end of the telephone base power adapter into a power outlet not controlled by a wall switch.

Route the power adapter cord through this slot.

Plug the small end of the telephone base power adapter into the power adapter jack on the back of the telephone base.

Raise the antenna.

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Telephone base and charger installation

Charger installation

Plug the power adapter into a power outlet not controlled by a wall switch.

IMPORTANT INFORMATION

- Use only the power adapter(s) supplied with this product. To order a replacement power adapter, visit our website at **https://telephones.att.com** or call **1 (800) 222-3111**. In Canada, dial **1 (866) 288-4268**.

- The power adapters are intended to be correctly oriented in a vertical or floor mount position. The prongs are not designed to hold the plug in place if it is plugged into a ceiling, under-the-table or cabinet outlet.

Battery installation and charging

Install the battery, as shown below. Once you have installed the battery, the screen indicates the battery status (see the following table). If necessary, place the handset in the telephone base or charger to charge the battery. For best performance, keep the handset in the telephone base or charger when not in use. The battery is fully charged after ten hours of continuous charging. See the table on page 121 for battery operating times.

If the screen shows **Place in charger** and ⬚ flashes, you need to charge the handset without interruption for at least 30 minutes to give the handset enough charge to use the telephone for a short time. The following table summarizes the battery charge indicators and actions to take.

Battery indicators	Battery status	Action
The screen is blank, or shows **Place in charger** and ⬚ (flashing).	Battery has no or very little charge. The handset cannot be used.	Charge without interruption (at least 30 minutes).
The screen shows **Low battery** and ⬚ (flashing).	Battery has enough charge to be used for a short time.	Charge without interruption (at least 30 minutes).
The screen shows **HANDSET X**.	Battery is charged.	To keep the battery charged, place it in the telephone base or charger when not in use.

📄 **NOTE:** If you are on a phone call in low battery mode, you hear four short beeps every minute.

Battery installation and charging
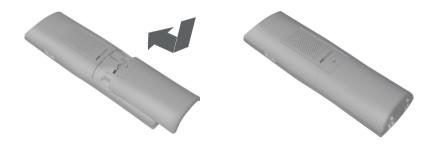
Step 1

Plug the battery connector securely into the socket inside the handset battery compartment. Insert the supplied battery with the label **THIS SIDE UP** facing up, as indicated.

Step 2

Align the cover flat against the battery compartment, then slide it upwards until it clicks into place.

Battery installation and charging

CHARGE light

Step 3

Charge the handset by placing it face forward in the telephone base or charger. The **CHARGE** light on the handset is on during charging.

After you install your telephone or power returns following a power outage, the handset will prompt you to set the date and time. For instructions, see **Set date/time** on page 19. To skip setting the date and time, press *♪* **OFF/CANCEL** on the handset.

After the date and time setting is done or skipped, the handset will prompt if you want to set up the answering system. Press **MENU/SELECT** to start the answering system setup via voice guide. For more details, see **Voice guide** on page 74. To skip the setup, press *♪* **OFF/CANCEL** on the handset.

```
SET DATE
MM/DD/YY
```

```
SET TIME
HH:MM --
```

```
Setup Ans sys?
```
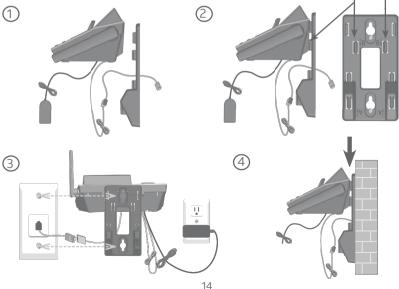
IMPORTANT INFORMATION

- Use only the supplied rechargeable battery or replacement battery (model BT183342/BT283342). To order, visit our website at **https://telephones.att.com** or call **1 (800) 222-3111**. In Canada, dial **1 (866) 288-4268**.
- If you do not use the handset for a long time, disconnect and remove the battery to prevent possible leakage.

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Installation options

Your telephone base is ready for tabletop use. If you want to mount your telephone on a wall, follow the steps to connect the telephone base with a standard dual-stud telephone wall-mounting plate. You may need a professional to install the mounting plate.

Tabletop to wall-mount installation

1. Plug the power cord and telephone line into the telephone base. If you are using a DSL filter, plug the other end of the telephone line into the filter. Route the telephone line cord (or DSL filter) through the wall-mount bracket hole.
2. Position the telephone base, as shown below. Insert the extended tabs (marked B in the following illustration) of the wall-mount bracket into the slots on the back of the telephone base. Push the telephone base down until it is securely in place.
3. Plug the telephone line cord (or DSL filter) into the wall jack. Plug the power adapter into a power outlet not controlled by a wall switch.
4. Align the holes on the wall-mount bracket with the standard wall plate and slide the wall-mount bracket down until it locks securely. Bundle the telephone line cord and power adapter cord neatly with twist ties.

Installation options

Wall-mount to tabletop installation

1. Unplug the large end of the power adapter from the electrical outlet.
2. If the telephone line cord and power adapter cord are bundled, untie them first. Slide the wall-mount bracket up and remove it from the wall-mounting plate.

3. Unplug the telephone line cord or the DSL filter from the telephone wall jack. Push the telephone base up and away from the wall-mount bracket to detach it from the wall-mount bracket.

4. See **Telephone base and charger installation** on page 9.

Handset settings

Use the menu to change the telephone settings.

1. Press **MENU/SELECT** on the handset when it is not in use to enter the main menu.

2. Press ▼**CID** or ▲**DIR** to scroll to the feature to be changed. When scrolling through the menu, the **>** symbol indicates the selected menu item.

3. Press **MENU/SELECT** to select the highlighted item.

```
>Play messages
 Answering sys
🔋
```

NOTE: Press ♪ **OFF/CANCEL** to cancel an operation, back up to the previous menu or exit the menu display. Press and hold ♪ **OFF/CANCEL** to return to idle.

Handset settings

Ringer volume

You can set the ringer volume level to one of six levels or turn the ringer off. When the ringer is off, 𝔔 appears on the screen.

1. Press **MENU/SELECT** when the handset is not in use to enter the main menu.

2. Press ▼**CID** or ▲**DIR** to scroll to **Ringers**, then press **MENU/SELECT**.

3. Press **MENU/SELECT** again to select **Ringer volume**.

4. Press ▼**CID** or ▲**DIR** to sample each volume level.

5. Press **MENU/SELECT** to save your preference. There is a confirmation tone and the screen returns to the previous menu.

```
 Intercom
>Ringers
▤
```

```
>Ringer volume
 Ringer tone
▤
```

```
RINGER VOLUME
■■■■□□
▤
```

📄 *NOTES:*

▸ The handset ringer volume also determines the ringer volume for intercom calls.

▸ If the ringer volume is set to off, that handset is silenced for all incoming calls except paging tone.

▸ If the ringer volume is set to off, the caller ID will not be announced and the screen will briefly display **Caller ID won't be announced**.

Handset settings

Ringer tone

You can choose one of ten ringer tones.

1. Press **MENU/SELECT** when the handset is not in use to enter the main menu.

2. Press ▼**CID** or ▲**DIR** to scroll to **Ringers**, then press **MENU/SELECT**.

3. Press ▼**CID** or ▲**DIR** to scroll to **Ringer tone**, then press **MENU/SELECT**.

4. Press ▼**CID** or ▲**DIR** to sample each ringer tone.

```
  Ringer volume
 >Ringer tone

 ▤
```

```
   RINGER TONE
 >Tone 1

 ▤
```

5. Press **MENU/SELECT** to save your preference.
   There is a confirmation tone and the screen returns to the previous menu.

NOTE: If you turn off the ringer volume, you will not hear ringer tone samples.

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Handset settings

Set date/time

The answering system announces the day and time of each message prior to playing it. Before using the answering system, set the date and time as follows. If you subscribe to caller ID service, the day, month and time are set automatically with each incoming call. The year must be set so that the day of the week can be calculated from the caller ID information. You can turn off the date and time settings of the caller ID service and set the date and time manually (see **Use caller ID to automatically set date and time** on page 26).

After a power failure or handset registration, the system prompts you to set the date and time.

To set the date and time manually:

1. When the handset is not in use, press **MENU/SELECT** to enter the main menu.

2. Press ▼**CID** or ▲**DIR** to scroll to **Set date/time** and then press **MENU/SELECT.**

3. Press ▼**CID** or ▲**DIR** to select the month, then press **MENU/SELECT**, or enter the number using the dialing keys.

4. Press ▼**CID** or ▲**DIR** to select the day, then press **MENU/SELECT**, or enter the number using the dialing keys.

5. Press ▼**CID** or ▲**DIR** to select the year, or enter the number using the dialing keys, then press **MENU/SELECT** to move on to set the time.

6. Press ▼**CID** or ▲**DIR** to select the hour, then press **MENU/SELECT**, or enter the number using the dialing keys.

7. Press ▼**CID** or ▲**DIR** to select the minute, then press **MENU/SELECT**, or enter the number using the dialing keys.

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8. Press ▼**CID** or ▲**DIR** to highlight **AM** or **PM**, or press **2** for **AM** or **7** for **PM**. Press **MENU/SELECT** to confirm. There is a confirmation tone and the screen returns to the previous menu.

📄 *NOTE:* If the clock is not set when a message is recorded, the system announces, *"Time and day not set,"* before it plays the message.

LCD language

You can select the language used for all screen displays.

1. Press **MENU/SELECT** when the handset is not in use to enter the main menu.

2. Press ▼**CID** or ▲**DIR** to scroll to **Settings**, then press **MENU/SELECT**.

   ```
   LCD LANGUAGE
   >English
   🔋
   ```

3. Press **MENU/SELECT** to choose **LCD language**.

4. Press ▼**CID** or ▲**DIR** to highlight **English**, **Français** or **Español**, then press **MENU/SELECT**. The screen prompts **Set English/Français/ Español as LCD language?**.

   ```
   Set Francais as
   LCD language?
   🔋
   ```

5. Press **MENU/SELECT** to save your preference. There is a confirmation tone and the screen returns to the previous menu.

📄 *NOTE:* If you accidentally change the LCD language to French or Spanish, you can reset it back to English without going through the French or Spanish menus. Press **MENU/SELECT** on the handset when it is not in use, then enter **364#**. There is a confirmation tone.

Handset settings

Voice language

You can select the voice language (English or French) to be used for the voice prompts in your answering system and caller ID announce.

📝 *NOTE:* This feature is available in Canada version only.

1. Press **MENU/SELECT** when the handset is not in use to enter the main menu.
2. Press ▼**CID** or ▲**DIR** to scroll to **Settings**, then press **MENU/SELECT**.
3. Press ▼**CID** or ▲**DIR** to scroll to **Voice language**, then press **MENU/SELECT**.
4. Press ▼**CID** or ▲**DIR** to highlight **English** or **Français**, then press **MENU/SELECT** to save your preference.

Caller ID announce

The caller ID announce feature lets you know who's calling without having to look at the display. When you have an incoming call, the handset and/or base speaks *"Call from..."* and the name of the caller based on the directory or caller ID information. If the caller's name is private or unknown, the phone number up to the last 11 digits will be announced. If the caller's phone number is also private or unknown, no information will be announced. The default setting is **On**.

```
LCD language
>Caller ID annc
🔋
```

To turn on or off the caller ID announce feature:

1. Press **MENU/SELECT** when the handset is not in use to enter the main menu.
2. Use ▼**CID** or ▲**DIR** to scroll to **Settings**, then press **MENU/SELECT**.

```
CALLER ID ANC
>Local handset
🔋
```

3. Use ▼**CID** or ▲**DIR** to scroll to **Caller ID annc**, then press **MENU/SELECT**.

```
HS CID ANNUNCE
>On
🔋
```

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Handset settings

4. Press ▼**CID** or ▲**DIR** to highlight the desired option, then press **MENU/SELECT**.

   ▸ **Set all On/Off** - Change the setting for the base and all handsets.

   ▸ **Local handset** - Change the setting for that handset only.

   ▸ **Base** - Change the setting for the telephone base only.

5. Press ▼**CID** or ▲**DIR** to highlight **On** or **Off**, then press **MENU/SELECT**. There is a confirmation tone and the screen returns to the previous menu. If you change the setting to **Set all On/Off**, the screen shows **CID Annc ON/OFF on all HS & BS**.

NOTES:

▸ To use the caller ID announce feature, you must subscribe to caller ID service from your telephone service provider.

▸ When there are up to five handsets registered, the telephone system supports caller ID announce for all handsets. If six or more devices are registered, the system supports caller ID announce for the first four registered handsets only.

▸ This feature does not announce information for call waiting calls.

▸ It takes at least two rings for the phone to receive caller ID information and announce it. If the phone is answered before the end of the second ring, the phone won't have time to announce the caller's information.

▸ Pronunciation of names may vary with this feature. Not all names may be pronounced correctly.

▸ Caller ID announce is available in English only.

▸ If you have paired an AT&T **TL80133** DECT 6.0 cordless speakerphone to the telephone base, the caller ID announce setting for all devices also applies to the cordless speakerphone. When the setting is **On**, the cordless speakerphone speaks "*Call from...*" and the name of the caller based on the directory or caller ID information during an incoming call. If the caller's name is unavailable, the phone number up to the last 11 digits will be announced.

Handset settings

Set speed dial voicemail number

This feature lets you save your voicemail number for easy access when you <u>press and hold</u> the ✉ **1** key.

Caller ID annc
>Voicemail #

To save your voicemail number:

1. Press **MENU/SELECT** when the handset is not in use to enter the main menu.

2. Press ▼**CID** or ▲**DIR** to scroll to **Settings**, then press **MENU/SELECT**.

VOICEMAIL #
800-222-3111_

3. Press ▼**CID** or ▲**DIR** to scroll to **Voicemail #**, then press **MENU/SELECT**.

4. Press the dialing keys to enter the voicemail access number provided by your telephone service provider (up to 30 digits) when prompted.

Voicemail #
saved

   ▸ Press ▼**CID** or ▲**DIR** to move the cursor to the left or right.

   ▸ Press **MUTE/DELETE** on the handset to erase a digit.

   ▸ <u>Press and hold</u> **MUTE/DELETE** on the handset to erase all digits.

   ▸ Press **REDIAL/PAUSE** to enter a three-second dialing pause (a **p** appears).

5. Press **MENU/SELECT** to save. There is a confirmation tone and the screen displays **Voicemail # saved**, then returns to the previous menu.

Voicemail (visual message waiting) indicator

If you subscribe to a voicemail service offered by your telephone service provider, this feature provides a visual indication when you have new voicemail messages.

HANDSET 1
New voicemail

        ✉

10:21ᴘᴍ   2/11

New voicemail and the ✉ icon appear on the handset screen.

Handset settings

📄 *NOTES:*

▸ This feature does not indicate new messages recorded on your phone's built-in answering system.

▸ For more information about the difference between your answering system and voicemail, see page 80.

Clear voicemail indication

Use this feature when the telephone indicates that you have new voicemail but there is none. For example, when you have accessed your voicemail while away from home. This feature only turns off the displayed **New voicemail** and the 🔀 icon; it does not delete your voicemail messages. As long as you have new voicemail messages, your telephone service provider continues to send the signal to turn on the indicators.

To manually turn off the new voicemail indicators:

1. Press **MENU/SELECT** when the handset is not in use to enter the main menu.

2. Press ▼**CID** or ▲**DIR** to scroll to **Settings**, then press **MENU/SELECT**.

3. Press ▼**CID** or ▲**DIR** to scroll to **Clr voicemail**, then press **MENU/SELECT**. The screen shows **Reset Voicemail Indicator?**.

4. Press **MENU/SELECT** again to turn the voicemail indication off. There is a confirmation tone and the screen returns to the previous menu.

```
>Clr voicemail
 Rename handset
 🔋
```

```
Reset Voicemail
  Indicator?
 🔋
```

📄 *NOTES:*

▸ Your telephone service provider voicemail may alert you to new messages with a stutter (broken) dial tone. Contact your telephone service provider for more details.

▸ For information about using your voicemail service, contact your telephone service provider.

Handset settings

Rename handset

You can edit the handset name for each
system handset.

1. When the handset is not in use, press
   MENU/SELECT.

2. Press ▼**CID** or ▲**DIR** to scroll to **Settings**, then
   press **MENU/SELECT**.

3. Press ▼**CID** or ▲**DIR** to scroll to **Rename handset**,
   then press **MENU/SELECT**.

4. Change the handset name when prompted.

   ▸ Press ▼**CID** or ▲**DIR** to move the cursor to the left or right.

   ▸ Use the dialing keys to enter a name (up to 11 characters).
     Each time you press a key, a character on that key appears.
     Additional key presses produce other characters on that key.
     See the chart on page 49.

   ▸ Press **MUTE/DELETE** to backspace and delete a character.

   ▸ Press and hold **MUTE/DELETE** to delete all characters.

5. Press **MENU/SELECT** to save the setting and return to the
   previous menu. There is a confirmation tone.

Handset settings

Key tone

The handset is set to beep with each key press. You can adjust the key tone volume or turn it off. If you turn off the key tone, there are no beeps when you press keys.

1. Press **MENU/SELECT** when the handset is not in use to enter the main menu.

2. Press ▼**CID** or ▲**DIR** to scroll to **Settings**, then press **MENU/SELECT**.

3. Press ▼**CID** or ▲**DIR** to scroll to **Key tone**, then press **MENU/SELECT**.

4. Press ▼**CID** or ▲**DIR** to select the desired volume or **Off**.

5. Press **MENU/SELECT** to save your preference. There is a confirmation tone and the screen returns to the previous menu.

```
Rename handset
>Key tone
```

```
   KEY TONE
███
```

Use caller ID to automatically set date and time

If you subscribe to caller ID service, the day, month and time are set automatically with each incoming call. Follow the steps to turn the **CID time sync** feature on or off. The default setting is **On**.

1. When the handset is not in use, press **MENU/SELECT** to enter the main menu.

2. Press ▼**CID** or ▲**DIR** to scroll to **Settings**, then press **MENU/SELECT**.

3. Press ▼**CID** or ▲**DIR** to scroll to **CID time sync**, then press **MENU/SELECT**.

4. Press ▼**CID** or ▲**DIR** to highlight **On** or **Off**, then press **MENU/SELECT** to save. There is a confirmation tone and the screen returns to the previous menu.

```
Key tone
>CID time sync
```

```
 CID TIME SYNC
>On
```

Handset settings

Dial mode

The dial mode is preset to tone dialing. If you have pulse (rotary) service, you must change the dial mode to pulse dialing before using the telephone.
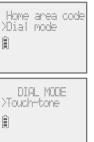
To set the dial mode:

1. Press **MENU/SELECT** when the handset is not in use to enter the main menu.

2. Press ▼**CID** or ▲**DIR** to scroll to **Settings**, then press **MENU/SELECT**.

3. Press ▼**CID** or ▲**DIR** to scroll to **Dial mode**, then press **MENU/SELECT**.

4. Press ▼**CID** or ▲**DIR** to highlight **Touch-tone** or **Pulse**, then press **MENU/SELECT**. There is a confirmation tone and the screen returns to the previous menu.

```
Home area code
>Dial mode

🔋
```

```
DIAL MODE
>Touch-tone

🔋
```

Web address

Use this feature to view the AT&T website address.

1. Press **MENU/SELECT** when the handset is not in use to enter the main menu.

2. Press ▼**CID** or ▲**DIR** to scroll to **Web address**, then press **MENU/SELECT**.

```
Settings
>Web address

🔋
```

```
www.telephones.
att.com

🔋
```

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Handset settings

QUIET mode

When **QUIET** mode is turned on, the telephone silences all sounds during the set period of time (1-12 hours). However, the handset locator paging tone and any sound-generating operations initiated by users, such as making calls using the speakerphone or setting ringer volume, will sound as normal. After you turn on **QUIET** mode, this feature activates immediately and the answering system turns on automatically. When **QUIET** mode is on, the answering system takes calls and records messages without broadcasting them.

To turn QUIET mode on:

1. Press and hold **QUIET #** when the handset is not in use to enter the **QUIET** mode setting screen. The screen shows **Quiet: _ _ hours (1-12 hours)**.
2. Use the dialing keys to enter the desired number of hours (1-12) you would like to turn on **QUIET** mode, then press **MENU/SELECT**. Your screen briefly shows **Answering sys is ON** and then **Quiet mode on**.

To turn QUIET mode off:

▸ While **QUIET** mode is on, press and hold **QUIET #**. The screen then shows **Quiet mode is off** and you hear a confirmation tone.

NOTES:

▸ If you change the base ringer, handset ringer, ringer volume, key tone, or caller ID announce features when QUIET mode is on, the sample plays but the feature is still muted after saving the setting.
▸ After QUIET mode is turned off or the set period of time has expired, all muted features will be activated again.
▸ The PTT function is not available when QUIET mode is on.
▸ Intercom is available during QUIET mode, but the handset will not ring.

Telephone operation

Making a call

▸ Press **\ PHONE/FLASH** or **◀》/SPEAKER**, then
  enter the telephone number.

The screen displays the elapsed time as you talk
(in hours, minutes and seconds).

📄 *NOTE:* Pressing **\ PHONE/FLASH** or **◀》/SPEAKER** to access
services from your telephone service provider does not affect the
elapsed time.

Elapsed time

```
Phone    0:00:30

🔋
  6:30PM      8/06
```

```
Speaker  0:00:30

🔋 ◀》
  6:30PM      8/06
```

On hook dialing (predialing)

1. Enter the telephone number. Press **MUTE/DELETE** to make
   corrections when entering the phone number.
2. Press **\ PHONE/FLASH** or **◀》/SPEAKER** to dial.

Answering a call

▸ Press **\ PHONE/FLASH** or **◀》/SPEAKER**.
  -OR-

▸ Press any dialing key (**0**-**9**, **TONE ✳** or **#**).

Ending a call

· Press **⌀ OFF/CANCEL** or return the handset to the telephone base
  or charger.

Auto off

A call ends automatically when you put the handset in the
telephone base or charger.

Telephone operation

Temporary ringer silencing

Press *J* **OFF/CANCEL** or **MUTE/DELETE** while
the telephone is ringing to silence the ringer
temporarily on that handset only. This turns off
the ringer without disconnecting the call. The next
incoming call rings normally at the preset volume.

```
Ringer muted

 [battery]   [bell]
```

Handset speakerphone

During a call, press ◀)**/SPEAKER** to switch between handsfree
speakerphone and normal handset use. Press *J* **OFF/CANCEL** or
return the handset to the telephone base or charger to hang up.

NOTES:

- ▸ When you use the speakerphone, the key pad and the ◀)/**SPEAKER** button on the handset are lit.
- ▸ The speakerphone uses more power than the normal handset. If the handset battery becomes very low while you are using the speakerphone, the call remains in speakerphone mode until you hang up or the battery becomes depleted.
- ▸ After installing a battery into the handset, the screen may show **Low battery**. If you use the speakerphone at this time, the battery may become depleted. Follow the instructions in the **Battery installation and charging** section on pages 11-13.

Last number redial

Each handset stores the last ten telephone numbers dialed (up to 30 digits).

To view the ten most recently dialed numbers:

- ▸ To display the most recently called number, press **REDIAL/PAUSE**.
- ▸ To view up to ten recently called numbers, press **REDIAL/PAUSE**, then ▼**CID**, ▲**DIR** or **REDIAL/PAUSE** repeatedly.

The handset beeps twice at the end of the list. Press *J* **OFF/CANCEL** to exit.

Telephone operation

To redial a number:

▸ To dial the displayed number, press
\PHONE/FLASH or **◀)/SPEAKER**.
-OR-

```
Redial    #1/10
     888-883-2445

🔋
```

▸ Press **\PHONE/FLASH** or **◀)/SPEAKER**, then
press **REDIAL/PAUSE** repeatedly to view the
redial memory. Press **MENU/SELECT** to dial the displayed number.

To delete a redial entry:

▸ While the screen displays the desired number, press
MUTE/DELETE to delete the number from the redial memory.

Equalizer

The handset equalizer enables you to change the quality of the
audio to best suit your hearing.

While on a call or intercom call, or listening to a message or
announcement, press **EQ🔲** to select the equalizer setting **Treble 1**,
Treble 2, **Bass** or **Natural** (the default setting). The current setting
is shown on the handset screen for two seconds.

NOTES:

▸ If you switch the call between the handset and the speakerphone by pressing ◀)/**SPEAKER**, the audio
setting remains unchanged.

▸ The current equalizer setting remains unchanged until a new setting is selected.

Options while on calls

Volume control

You can set the listening volume to one of six levels. While on a call, press ▼**CID/VOLUME** to decrease or press ▲**DIR/VOLUME** to increase the listening volume.

🗎 *NOTES:*

▸ Handset and speakerphone volume settings are independent.

▸ When the volume reaches the minimum or maximum setting, you hear two beeps.

Call waiting

If you subscribe to call waiting service from your telephone service provider, and someone calls while you are already on a call, you hear two beeps.

- Press **PHONE/FLASH** on the handset to put your current call on hold and take the new call.

- Press **PHONE/FLASH** on your handset at any time to switch back and forth between calls.

🗎 *NOTE:* Missed call waiting calls are not counted as missed calls.

Options while on calls

Mute

Use the mute function to turn off the microphone. You can hear the caller, but the caller cannot hear you.

To mute a call:

▸ While on a call, press **MUTE/DELETE**. When mute is on, the handset shows **Muted** for a few seconds and *MUTE* icon displays until you turn off mute.

To end mute a call:

▸ Press **MUTE/DELETE** again. When mute is off, **Microphone ON** appears temporarily on the handset.

Options while on calls

Chain dialing

Use this feature to initiate a dialing sequence from the numbers in the directory, caller ID log or redial memory while you are on a call.

Chain dialing is useful when you wish to access other numbers (such as bank account numbers or access codes) from the directory, caller ID log or redial list.

To access the directory while on a call:

1. Press **MENU/SELECT**.
2. Press ▼**CID** or ▲**DIR** to scroll to **Directory** and then press **MENU/SELECT**.
3. Press ▼**CID** or ▲**DIR** to scroll to the desired number.
4. Press **MENU/SELECT** to dial the number shown.

```
Answering sys
>Directory
🔋
```

```
Charlie Johnson
  888-083-2445
🔋
```

To access the caller ID log while on a call:

1. Press **MENU/SELECT**.
2. Press ▼**CID** or ▲**DIR** to scroll to **Caller ID log**, then press **MENU/SELECT**.
3. Press ▼**CID** or ▲**DIR** to scroll to the desired number.
4. Press **MENU/SELECT** to dial the number shown.

```
Phone   0:01:20
Charlie Johnson
🔋
 6:30PM    8/06
```

To access the redial list while on a call:

1. Press **REDIAL/PAUSE** to show the most recently dialed number.
2. Press ▼**CID** or ▲**DIR** to scroll to the desired number, or press **REDIAL/PAUSE** repeatedly to find the desired number. Press **MENU/SELECT** to dial the number shown.

```
REDIAL    #1/10
   800-360-4121
🔋
```

📝 *NOTES:*

▸ You cannot edit a directory entry while on a call. For more details about the directory, see pages 47-57.

▸ You cannot copy a caller ID entry into the directory while on a call. For more details about the caller ID log, see pages 58-64.

▸ If you press **REDIAL/PAUSE** while on a call, you can only view the ten most recently dialed numbers but you cannot erase the entries. For more details about the redial memory, see page 30.

▸ Press ☎ **OFF/CANCEL** on the handset to exit redial, directory or caller ID log when on a call.

Options while on calls

Temporary tone dialing

If you have pulse (rotary) service only, you can switch from pulse to touch-tone dialing temporarily during a call. This is useful if you need to send touch-tone signals to access your telephone banking or long distance services.

1. During a call, press **TONE✳**.
2. Use the dialing keys to enter the desired number. The telephone sends touch-tone signals.
3. The telephone automatically returns to pulse dialing after you end the call.

Options while on calls

Blind transfer

While on an outside call, you can transfer the call to a specific device or any device without notifying them.

To transfer an outside call directly without notifying the desired device:

1. During the call, press **MENU/select**.

2. Press **menu/SELECT** again to choose **Transfer**.

    ▸ If you have a two-handset system and no other registered devices, the outside call is put on hold and your handset shows **Transferring call...**. The other handset rings and shows **Transfer from other handset**.

    ▸ If you have other registered device(s) or more than two handsets, your screen shows **TRANSFER TO:**. Use the dialing keys to enter a specific device number (**1-9** for handsets 1-9, **TONE✳** followed by **0**-**2** for handsets 10-12, or **TONE✳** followed by **#** for all devices), or press **▼CID** or **▲DIR** to scroll to the desired device and press **menu/SELECT**. The outside call is put on hold and your handset screen shows **Transferring call...** or **Transferring call to all...**. The other device rings and shows **Transfer from HANDSET X** (**HANDSET** represents the handset name, **X** represents the handset number).

3. To answer the call on the destination handset, press **☏PHONE/flash**, **◀》/SPEAKER**, or any dialing key (**0**-**9**, **TONE ✳** or **#**). The initiating handset shows **Call transferred** and goes to idle.

🗎 *NOTES:*

▸ To cancel the transfer and return to the external call before the blind transfer call is answered, press *ʔ* **OFF/CANCEL**, **☏PHONE/flash** or **◀》/SPEAKER** on your handset.

▸ If the other device does not answer the transfer within 30 seconds, the transfer ends and the initiating device rings while showing **No response to transfer**. If it does not pick up within 30 seconds, the device returns to idle and the outside call ends.

Multiple handset use

Handset locator

The handset locator feature is useful if you misplace any handsets.

To start the paging tone:

▸ Press ✐ **FIND HS** on the telephone base to start the paging tone on all handsets for 60 seconds.

🗎 *NOTE:* If you press ⌀ **OFF/CANCEL** or **MUTE/DELETE** on a handset, the ringer of that handset stops, but the paging to the rest of the handsets continues.

To stop the paging tone:

▸ Press ⌀ **PHONE/FLASH**, ◀)**/SPEAKER**, or any dialing key (**0**-**9**, **TONE** ✳ or **#**) on the handset(s).

    -OR-

▸ Press ✐ **FIND HS** on the telephone base.

Join a call in progress

When a handset is already on a call and you would like to join the call, press ⌀ **PHONE/FLASH** or ◀)**/SPEAKER** on your handset.

To end the call using a handset, press ⌀ **OFF/CANCEL** or place the handset in the telephone base or charger. The call does not end until all handsets hang up.

🗎 *NOTES:*

▸ If you have registered a cordless headset or cordless speakerphone to the telephone base, you can also join a call in progress using the registered device. Refer to the user's manuals of your cordless headset or speakerphone for more information.

▸ You can use up to four system handsets at the same time on an outside call.

Intercom

Use the intercom feature for conversations between two handsets, or a handset and a cordless headset/speakerphone (sold separately). You can purchase expansion handsets (AT&T model CL80115), cordless headsets, and speakerphones (AT&T model TL80133) for this telephone base to expand your telephone system (up to 12 handsets, cordless headsets or speakerphones).

Using a handset to initiate intercom calls:

1. Press **MENU/SELECT** when the handset is not in use to enter the main menu. Press ▼**CID** or ▲**DIR** to scroll to **Intercom**, then press **MENU/SELECT.**

   ▸ If you have a two-handset system and no other registered devices, the handset shows **Calling other handset**.

   ▸ If you have more than two handsets and/or cordless headset(s)/speakerphone(s), the handset shows **INTERCOM TO:**. Use the dialing keys to enter a specific device number (**1-9** for handsets 1-9, **TONE**✳ followed by **0**-**2** for handsets 10-12, **#** for a single headset/speakerphone, **#** followed by **1** or **2** for headset/speakerphone 1 or 2, or **TONE**✳ followed by **#** for all devices), or press ▼**CID** or ▲**DIR** to scroll to the desired handset and press **MENU/SELECT**. Your handset screen shows **Calling HANDSET X** or **Calling all handsets**.

   The destination handset(s) rings and shows **Other handset is calling**, **HANDSET X is calling** or **HANDSET X is calling all** (**HANDSET** represents the handset name, **X** represents the handset number).

2. To answer the intercom call, press ╲**PHONE/FLASH**, ◀◗**/SPEAKER** or any dialing key (**0-9**, **TONE** ✳, or **#**) on the called device. Both devices now show **Intercom**.

3. To end the intercom call, one party presses ⏻ **OFF/CANCEL**, or place the handset back in the telephone base or charger. The other party hears four beeps. Both devices display **Intercom ended**.

Calling
HANDSET X

HANDSET X
is calling

Intercom

11:35ᴹ   12/02

Intercom

📄 *NOTES:*

- Before the intercom call is answered, you can cancel it by pressing *ℐ* **OFF/CANCEL**.
- If the called party does not answer within 100 seconds or if the handset is in use, on a call or out of range, the initiating device shows **No answer. Try again**.
- To temporarily silence the intercom ringer, press *ℐ* **OFF/CANCEL** or **MUTE/DELETE**.
- You can only use one pair of handsets at a time to make intercom calls.
- For cordless headsets and speakerphones, refer to the corresponding user's manual on how to answer and end an intercom call.
- If a total of two cordless headset(s) and/or speakerphone(s) are registered to the telephone base, they appear as **HEADSET 1** and **HEADSET 2**, respectively.

Answer an incoming call during an intercom call

If you receive an outside call during an intercom call, there is a two-beep call waiting tone.

- To answer the call, press **PHONE/FLASH**. The intercom call ends automatically. The party on the intercom call hears four beeps. Other system devices can also answer the incoming call by pressing **PHONE/FLASH**.
- To end the intercom call without answering the incoming call, press *ℐ* **OFF/CANCEL** on the handset.

Call transfer using intercom

Use the intercom feature to transfer an outside call to another system device. You can also share an outside call with another system device.

To transfer or share an outside call using intercom:

1. During the call, press **MENU/SELECT**.

2. Press ▼**CID** or ▲**DIR** to scroll to **Intercom** and press **MENU/SELECT**.

3. If you have a two-handset system and no other registered devices, your handset screen shows **Calling other handset**.

   -OR-

   If you have more than two handsets and/or cordless headset(s)/speakerphone(s), your screen shows **INTERCOM TO:**. Use the dialing keys to enter a specific device number (**1-9** for handsets 1-9, **TONE** ✳ followed by **0**-**2** for handsets 10-12, or **TONE** ✳ followed by **#** for all devices), or press ▼**CID** or ▲**DIR** to scroll to the desired handset and press **MENU/SELECT**. Your handset screen shows **Calling HANDSET X**, or **Calling all handsets**.

4. When the destination handset picks up, your handset shows **Intercom** and the outside call is put on hold. You have the following options:

   ‣ You can transfer the call. Press **MENU/SELECT** twice to choose **Transfer**. The handset shows **Call transferred**. The other handset automatically connects to the outside call.

   ‣ You can let the other handset join you on the outside call in a three-way conversation. Press **MENU/SELECT**. Press ▼**CID** or ▲**DIR** to highlight **Share call**, then press **MENU/SELECT**.

   ‣ You can end the intercom call and continue the outside call with your handset. Press ⟍**PHONE/FLASH** on your handset (the ended intercom call party hears four beeps).

Push-to-talk (PTT)

You can directly broadcast messages to the speakerphone of any device. <u>Press and hold</u> **PUSH TO TALK** on a handset to begin two-way communication.

PTT

▸ Only one device can talk at a time. To do so, <u>press and hold</u> **PUSH TO TALK**.

▸ You must release **PUSH TO TALK**, so the other person can respond.

▸ Only one PTT session can be active at a time.

▸ While PTT is in use between two devices, other devices cannot use the intercom feature but can access the answering system.

▸ When you attempt to place a PTT call to another device which is accessing the answering system or on an intercom call or outside call, your device screen shows **Not available at this time**.

NOTE: The PTT function is not available when QUIET mode is on or if you have only one handset.

Turn PTT on or off

1. Press **PUSH TO TALK** when the handset is not in use. The **PUSH TO TALK** menu displays.

2. Press ▼**CID** or ▲**DIR** to highlight **PTT On/Off**, then press **MENU/SELECT**.

3. Press ▼**CID** or ▲**DIR** to choose **On** or **Off**, then press **MENU/SELECT**.

```
PUSH TO TALK
>PTT On/Off

▉
```

NOTE: The handset screen displays **No Incoming PTT** when PTT is turned off.

PTT call to a single device

1. There are a few ways to begin a PTT call to a single device. When the handset is not in use:

   ▸ If you have a two-handset system, press and hold **PUSH TO TALK**.

   ▸ If you have more than two handsets:

      ⬥ Press **PUSH TO TALK** on the handset, then use the dialing keys to enter the destination device number.

      -OR-

      ⬥ Press **PUSH TO TALK** on the handset. Press ▼**CID** or ▲**DIR** to highlight the destination device number, then press **MENU/SELECT** or **PUSH TO TALK**.

```
   PUSH TO TALK
 )HANDSET    X
 ▯
```

```
 Connecting to
   HANDSET X...
 ▯
```

```
 Press and hold
  [PTT] to talk
 ▯
```

   The handset shows **Connecting to HANDSET X...** (**HANDSET** represents the handset name, **X** represents the destination handset number). When the connection is made, both your and the destination device screens display **Press and hold [PTT] to talk**.

2. Press and hold **PUSH TO TALK**. A chirp indicates your microphone is on. Speak towards the device. Your voice is broadcast to the destination device.

   While you are speaking, your handset shows **PTT To handset: X**.

```
     PTT To
   handset: X
 ▯
```

3. Release **PUSH TO TALK** after speaking. Both devices beep once again and the screens show **Press and hold [PTT] to talk**, then you can press and hold **PUSH TO TALK** to continue speaking or the destination device can respond (see **Answer a PTT call** on page 44).

4. To end the PTT call, press ⌀ **OFF/CANCEL** or place the handset in the telephone base or charger. The handset shows **Push to talk Ended**.

PTT call to multiple devices

When there are multiple handsets registered to the phone system, PTT supports one-to-group calls. PTT supports a maximum of one-to-four calls when one to five handsets are registered, and a maximum of one-to-three calls when six or more handsets are registered. The first four registered handsets will be able to use this feature. Other handsets can only use PTT for one-to-one calls.

To call multiple devices:

1. You have three ways to call multiple devices. When the handset is not in use:

   ‣ Press and hold **PUSH TO TALK** until the handset shows **Connecting to group...**.

   ‣ Press **PUSH TO TALK**. Press ▼**CID** or ▲**DIR** to choose **Group**. Press **MENU/SELECT** or press **PUSH TO TALK** and your handset shows **Connecting to group...**.

   ‣ Press **PUSH TO TALK**. Press **TONE**✳ followed by **#** (pound key). The handset shows **Connecting to group...**.

   When the connection is made, both the caller and the destination parties hear a beep. The speakerphones on all other devices automatically activate.

2. You need to press and hold **PUSH TO TALK** when you want to speak. Speak towards the handset. Your voice is broadcast to all devices.

3. Release **PUSH TO TALK** after speaking.

4. Any extension can reply (see **Answer a PTT call** on page 44).

NOTE: After **PUSH TO TALK** on the handset is released, the PTT call remains open for a short time. If no one presses **PUSH TO TALK** on the handset within ten seconds, the PTT call ends automatically.

Answer a PTT call

You can respond to a PTT call, as described below.

1. When your device receives a PTT call, it beeps and shows **Press and hold [PTT] to talk**.

2. When the other party is speaking, your speakerphone light is on, and your device shows **PTT From HS X To HS X** (the first **X** represents the initiating handset number, and the second **X** represents your handset number; a maximum of four handset numbers appear).

3. When your speakerphone light is off (the screen shows **Press and hold [PTT] to talk**), press and hold **PUSH TO TALK** on your handset. You will hear a chirp. Speak towards the device.

   ▸ While you are speaking, your device shows **PTT To handset: X** (**X** represents the handset numbers of one or more destination handsets; a maximum of four handset numbers appear).

   ▸ Your voice is broadcast to all destination devices.

   After speaking, release **PUSH TO TALK**. Your device will beep. After the beep, if your speakerphone light is off, you can press and hold **PUSH TO TALK** to continue speaking.

Change a one-to-one PTT call to an intercom call

You can convert a one-to-one PTT session to an intercom call.

1. When your device shows **Press and hold [PTT] to talk**, press **MENU/SELECT**. The screen shows **Intercom**.

2. Press **MENU/SELECT**. Your device displays **Calling other handset** or **Calling HANDSET X**. The destination device briefly shows **Push to talk Ended** and then **Other handset is calling** or **HANDSET X is calling**. The destination device rings.

3. Press **PHONE/FLASH** or any dialing keys (**0-9, #** or **TONE⋇**) on the destination device to answer the intercom call. Both devices now show **Intercom**.

4. To end the intercom call, press **OFF/CANCEL** on your handset or place the handset in the telephone base or charger. Both screens show **Intercom ended**.

Push-to-talk (PTT)

Answer an incoming call during a PTT call

When you receive an outside call during PTT, there is an alert tone.

▸ During a one-to-one PTT, press ☏ **PHONE/**ꜰʟᴀꜱʜ on the initiating or destination handset. The PTT call ends automatically and the outside call is answered.

▸ During a one-to-group PTT call, press ☏ **PHONE/**ꜰʟᴀꜱʜ on the initiating handset. The PTT call ends automatically and the outside call is answered.

▸ During a one-to-group PTT call, press ☏ **PHONE/**ꜰʟᴀꜱʜ on any one of the destination handsets. That device answers the outside call. The PTT call continues for the rest of the PTT participants.

▸ To leave the PTT call without answering the incoming call, press ☏ **OFF/**ᴄᴀɴᴄᴇʟ. The telephone continues to ring.

Make an outgoing call during PTT call

▸ During a one-to-one PTT call, press ☏ **PHONE/**ꜰʟᴀꜱʜ to get a dial tone. The PTT call ends automatically.

▸ During a one-to-group PTT call, press ☏ **PHONE/**ꜰʟᴀꜱʜ on the initiating handset. The PTT call ends automatically and you get a dial tone.

▸ During a one-to-group PTT call, press ☏ **PHONE/**ꜰʟᴀꜱʜ on any one of the destination handsets. That device gets a dial tone. The PTT call continues for the rest of the PTT participants.

End or leave a PTT call

For one-to-one PTT calls, both initiating and destination devices can end the PTT call. For PTT calls to multiple devices, the initiating device can end the PTT call. If any one of the destination devices leaves the PTT call, the call continues until all participants or the initiator hangs up.

Press ⚡ **OFF/CANCEL** on the handset. The screen shows **Push to talk Ended**.

-OR-

Place the handset in the telephone base or charger, then the handset returns to idle.

> *NOTE:* After **PUSH TO TALK** is released, the PTT call remains open for a short time. If no one presses **PUSH TO TALK** within ten seconds, the PTT call ends automatically.

About the directory

Shared directory

The directory is shared by all handsets. Changes
made to the directory from any device apply to all.

```
Charlie Johnson
 888-883-2445

▯
```

📄 *NOTE:* Only one handset can review the directory at a time. If another
device tries to enter the directory, the screen shows **Not available at
this time**.

Capacity

The directory can store up to 50 entries, with a maximum of 15
alphanumeric characters (including spaces) for names and 30
digits for telephone numbers. A convenient search feature can
help you find and dial numbers quickly (page 51).

If you try to save an entry when there are already 50 entries, the
screen shows **Directory full**. You cannot store a new number until
you delete one.

Create directory entries

Create a new directory entry

1. Press **MENU/SELECT** when the handset is not in use to enter the main menu.

2. Press ▼**CID** or ▲**DIR** to scroll to **Directory**, then press **MENU/SELECT**.

3. Press ▼**CID** or ▲**DIR** to highlight **Add contact**.

4. Press **MENU/SELECT**.

5. Use the dialing keys to enter a telephone number (up to 30 digits) when prompted.

    ▸ Press ▼**CID** or ▲**DIR** to move the cursor to the left or right.
    ▸ Press **MUTE/DELETE** to erase a digit.
    ▸ Press and hold **MUTE/DELETE** to erase all digits.
    ▸ Press and hold **REDIAL/PAUSE** to enter a three-second dialing pause (a **p** appears).

    -OR-

    Copy a number from the redial list by pressing **REDIAL/PAUSE**, then ▼**CID**, ▲**DIR**, or pressing **REDIAL/PAUSE** repeatedly to locate the number. Press **MENU/SELECT** to copy the number.

6. Press **MENU/SELECT** to move on to the name.

    ▸ The screen shows **Number already saved** if the number is already in the directory. You cannot save the same number twice.

7. Use the dialing keys to enter a name (up to 15 characters) when prompted. Each time you press a key, the character on that key appears. Additional key presses produce other characters on that key. See the chart on next page.

    ▸ Press ▼**CID** or ▲**DIR** to move the cursor to the left or right.
    ▸ Press **0** to add a space.
    ▸ Press **MUTE/DELETE** to erase a character.
    ▸ Press and hold **MUTE/DELETE** to erase all characters.
    ▸ Press **TONE** ✳ to change the next letter to upper or lower case.

Answering sys
>Directory

Review
>Add contact

ENTER NUMBER
  888-883-2445_

ENTER NAME
Robert Brown_

Saved

Create directory entries

> **NOTE:** The first letter of every word is a capital letter. The remaining letters in a word start as lower case letters, as shown in the chart below.

Dialing keys	Characters by number of key presses										
	1	**2**	**3**	**4**	**5**	**6**	**7**	**8**	**9**	**10**	**11**
1	1	.	–	'	(	)	*	#	&	/	,
2	A	B	C	a	b	c	2				
3	D	E	F	d	e	f	3				
4	G	H	I	g	h	i	4				
5	J	K	L	j	k	l	5				
6	M	N	O	m	n	o	6				
7	P	Q	R	S	p	q	r	s	7		
8	T	U	V	t	u	v	8				
9	W	X	Y	Z	w	x	y	z	9		
0	space	0									
*											
#											

8. Press **MENU/SELECT** to store your new directory entry. There is a confirmation tone and the screen shows **Saved**. To change the entry later, see page 53.

Add a predialed telephone number to the directory

You can save a predialed telephone number to the directory.

1. Enter the telephone number when the handset is not in use.
2. Follow the steps in **Edit a directory entry** on page 53.

Review the directory

Review directory entries

1. Press **▲DIR** when the handset is not in use. The summary screen shows briefly and then the first entry in the directory shows.
   -OR-
   Press **MENU/SELECT** when the handset is not in use, then press **▼CID** or **▲DIR** to scroll to **Directory**. Press **MENU/SELECT** twice.

2. Press **▼CID** or **▲DIR** to browse through the directory. Entries appear alphabetically by the first letter in the name.

NOTES:

▸ If the telephone number in the directory exceeds 15 digits, **<✳** appears in front of the telephone number. Press **TONE ✳** to move towards the end of the telephone number or press **#** (pound key) to move towards the beginning of the telephone number.

▸ If there are no directory entries when you press **▲DIR** when the handset is not in use, **Directory empty** appears briefly on the screen, followed by **Add contact?**. If you would like to add a new contact, press **MENU/SELECT** and refer to page 48 for instructions on creating a new directory entry. Otherwise, press *⌀* **OFF/CANCEL** to cancel.

Directory
Search the directory

Search by name

1. Press ▲**DIR** when the handset is not in use to show the first listing in the directory.

2. When an entry appears, press the dialing keys (**0**-**9**) to start a name search. The directory shows the first name beginning with the first letter associated with the dialing key, if there is an entry in the directory beginning with that letter. Press ▼**CID** or ▲**DIR** to scroll through the directory.

3. To see other names starting with the letters on the same dialing key, keep pressing the key. The names appear in alphabetical order.

   For example, if you have the names **Jennifer**, **Jessie**, **Kevin** and **Linda** in your directory:

   ▸ If you press **5 (JKL)** once, you see **Jennifer**. Press ▼**CID** and you see **Jessie**.

   ▸ If you press **5 (JKL)** twice, you see **Kevin**.

   ▸ If you press **5 (JKL)** three times, you see **Linda**.

   ▸ If you press **5 (JKL)** four times, you see **5** and then the directory entry beginning with 5 or the next closest entry after 5.

   ▸ If you press **5 (JKL)** five times, you see **Jennifer** again.

NOTES:

▸ If there is no name matching the first letter of the key you press, the directory shows a name matching the following letters of the key.

▸ If you press a key (**0**-**9**) and no name starts with any of the letters on that key, the directory shows the entry matching the next letter in the directory.

Dial, delete or edit directory entries

To dial, delete or edit a directory entry (name and number), the entry must be displayed on the screen. Use **Review the directory** (page 50) or **Search by name** (page 51) to show an entry.

Display dial

To dial a displayed number from the directory, press
☏ PHONE/FLASH or **◁))/SPEAKER**.

Delete a directory entry

To delete the displayed directory entry, press
MUTE/DELETE. Press **MENU/SELECT** to confirm.
There is a confirmation tone and the screen
shows **Contact deleted.** You cannot retrieve a
deleted entry.

```
 Robert Brown
Delete contact?
🔋
```

Dial, delete or edit directory entries

Edit a directory entry

1. When a directory entry displays, press
   MENU/SELECT. The screen shows **EDIT NUMBER**
   along with the phone number to be edited. If you
   only want to edit the name, skip to Step 3.

2. To edit the number:
   ‣ Press the dialing keys to add digits.
   ‣ Press ▼**CID** or ▲**DIR** to move the cursor to the
     left or right.
   ‣ Press **MUTE/DELETE** to erase a digit.
   ‣ Press and hold **MUTE/DELETE** to erase
     all digits.
   ‣ Press and hold **REDIAL/PAUSE** to add a
     three-second dialing pause (a **p** appears).

3. Press **MENU/SELECT** to move on to the name.
   The screen shows **EDIT NAME** along with the
   name to be edited.

4. To edit the name:
   ‣ Press the dialing keys to add characters (page 49).
   ‣ Press ▼**CID** or ▲**DIR** to move the cursor to the left or right.
   ‣ Press **0** to add a space.
   ‣ Press **MUTE/DELETE** to erase a character.
   ‣ Press and hold **MUTE/DELETE** to erase all characters.
   ‣ Press **TONE ✳** to change the next letter to upper or
     lower case.

5. Press **MENU/SELECT** to save the entry. There is a confirmation
   tone and the screen shows **Saved.**

NOTE: If the telephone number has more than 11 digits, **EDIT NUMBER** will not be displayed on the screen.

Linda Miller
888-722-7702

EDIT NUMBER
888-883-2445_

EDIT NAME
Robert Brown_

Robert Brown
888-883-2445

Speed dial

The telephone system has nine speed dial
locations (**2**-**9**, **0**) and a voicemail access location
✉ **1** where you can store the telephone numbers
you wish to dial more quickly. You can store up to
30 digits in each location. Speed dial assignments
can only be selected from the existing directory
entries. The voicemail access number must

Robert Brown
888-883-2445

2

Speed dial location

be manually entered. In the directory, speed dial locations are
indicated by their number on the bottom of the screen.

Assign a speed dial number

1. When the telephone is not in use, press **MENU/SELECT**.

2. Press ▼**CID** or ▲**DIR** to scroll to **Directory**. Press
MENU/SELECT.

Answering sys
>Directory

3. Press ▼**CID** or ▲**DIR** to scroll to **Speed dial**. Press
MENU/SELECT.

4. Press ▼**CID** or ▲**DIR** to choose your desired speed
dial location (**0** or **2**-**9**), then press **MENU/SELECT**.
The screen briefly shows **Copy from Directory...**
and then displays the directory list.

Add contact
>Speed dial

5. Press ▼**CID** or ▲**DIR** to scroll to the phone number
you wish to assign to the selected speed dial
location.

>2:Robert Brown
3:<Unassigned>

6. Press **MENU/SELECT** to save the setting
and return to the previous menu. There is a
confirmation tone and the screen returns to the
speed dial list.
-OR-

1. When the telephone is not in use, press and hold any dialing keys
(**0** or **2**-**9**).

2. Press ▼**CID** or ▲**DIR** to choose your desired speed dial location
(**0** or **2**-**9**), then press **MENU/SELECT**. The screen briefly shows
Copy from Directory... and then displays the directory list.

Speed dial

3. Press ▼**CID** or ▲**DIR** to scroll to the phone number you wish to assign to the selected speed dial location.

4. Press **MENU/SELECT** to save the setting and return to the previous menu. There is a confirmation tone and the screen returns to the speed dial list.

Assign your voicemail speed dial number

To assign your voicemail speed dial number to location 📨 **1**, see page 23.

Reassign a speed dial number

1. When the telephone is not in use, press **MENU/SELECT**.

2. Press ▼**CID** or ▲**DIR** to scroll to **Directory**. Press **MENU/SELECT**.

3. Press ▼**CID** or ▲**DIR** to scroll to **Speed dial.** Press **MENU/SELECT**.

4. Press ▼**CID** or ▲**DIR** to choose the location you wish to reassign, then press **MENU/SELECT** to show the directory entry.

5. Press **MENU/SELECT** again.

6. Scroll to **Change SD** and then press **MENU/SELECT**. The screen briefly shows **Copy from Directory...** and then displays the directory list.

7. Press ▼**CID** or ▲**DIR** to scroll to the phone number you wish to reassign to the selected speed dial location.

8. Press **MENU/SELECT** to save the setting and return to the speed dial list. There is a confirmation tone.

```
Robert Brown
888-883-2445
█
  2
```

```
Copy from
Directory...
█
```

```
Linda Miller
889-722-7702
█
  2
```

Speed dial

Delete a speed dial number

1. When the telephone is not in use, press **MENU/SELECT**.

2. Press ▼**CID** or ▲**DIR** to scroll to **Directory.** Press **MENU/SELECT**.

3. Press ▼**CID** or ▲**DIR** to scroll to **Speed dial.** Press **MENU/SELECT**.

4. Press ▼**CID** or ▲**DIR** to scroll to the location you wish to delete the speed dial number from, then:

   ‣ Press **MUTE/DELETE** to delete the displayed speed dial number. There is a confirmation tone and the screen shows **Speed dial empty** before returning to the speed dial list.

   -OR-

   i. Press **MENU/SELECT** to show the directory entry.

   ii. Press **MENU/SELECT** again.

   iii. Scroll to **Clear SD** and then press **MENU/SELECT** to delete the displayed speed dial number. There is a confirmation tone and the screen shows **Speed dial empty** before returning to the speed dial list.

> Linda Miller
> 888-722-7702
> 2

> Speed dial
> empty

> 2:(Unassigned)
> 3:(Unassigned)

Speed dial

Make a call using speed dial

When the handset is not in use, <u>press and hold</u> the dialing key (**0** or **2**-**9**) corresponding to the assigned location you wish to call.
-OR-

1. Press **MENU/SELECT** when the handset is not in use.

2. Press ▼**CID** or ▲**DIR** to scroll to **Directory**, then press **MENU/SELECT**.

3. Press ▼**CID** or ▲**DIR** to scroll to **Speed dial**, then press **MENU/SELECT**.

4. Press ▼**CID** or ▲**DIR** to scroll to the desired location (**0** or **2**-**9**) and then press ☏ **PHONE/FLASH** or ◀》**/SPEAKER.**

Check your voicemail using speed dial

When the handset is not in use, <u>press and hold</u> ✉ **1** to dial the voicemail number you have set. See page 23 to set your voicemail speed dial number.

About caller ID

This product supports caller ID services offered by most telephone service providers. Caller ID allows you to see the name, number, date and time of calls. The available caller ID information will appear after the first or second ring.

Information about caller ID with call waiting

Caller ID with call waiting lets you see the name and telephone number of the caller before answering the call, even while on another call.

It may be necessary to change your telephone service to use this feature. Contact your telephone service provider if:

► You have both caller ID and call waiting, but as separate services (you may need to combine these services).

► You have only caller ID service, or only call waiting service.

► You don't subscribe to caller ID or call waiting services.

There are fees for caller ID services. In addition, services may not be available in all areas.

This product can provide information only if both you and the caller are in areas offering caller ID service and if both telephone service providers use compatible equipment. The time and date, along with the call information, are from the telephone service provider.

Caller ID information may not be available for every incoming call. Callers may intentionally block their names and/or telephone numbers. You can only view a maximum of 15 digits of every caller ID log entry. To view caller ID log entries with numbers between 16 and 24 digits, you must save the entry to the directory (see page 48).

NOTE: You can use this product with regular caller ID service, or you can use this product's other features without subscribing to caller ID or combined caller ID with call waiting service.

Caller ID log

How the caller ID log works

The telephone stores caller ID information about the last 50 incoming calls. Entries are stored in reverse chronological order. The phone deletes the oldest entry when the log is full to make room for new calls. This information is common to all handsets, so changes made using any handset are reflected in all other devices. If you answer a call before the information appears on the screen, it does not show in the caller ID log.

NOTE: Each entry may have up to 24 digits for the phone number and 15 characters for the name.

Missed (new) call indicator

When a handset is not in use and has new or missed calls, its screen shows **XX Missed calls**.

All new and missed entries are counted as missed calls. Each time you review a new caller ID log entry (indicated by *NEW* on the screen), the number of missed calls decreases by one.

If you do not want to review the missed calls one by one, but still want to keep them in the caller ID log, you can press and hold *♪* **OFF/CANCEL** for four seconds when the handset is idle. You will hear a confirmation tone. All the entries in the caller ID log become old (reviewed already), and the missed calls message goes away.

```
    HANDSET    1
 6 Missed calls


 10:01ᴬᴹ  10/15
```

```
  Robert Brown
  888-883-2445
▯
          NEW
 09:30ᴬᴹ  10/15
```

Caller ID operation

Memory match

If the incoming telephone number matches the last 7 digits of a telephone number in your directory, the name that appears on the screen matches the corresponding name in your directory.

For example, if Christine Smith calls, her name appears as **Chris** if this is how you entered it into your directory.

NOTE: The number shown in the caller ID log will be in the format sent by the telephone service provider. The telephone service provider usually delivers ten-digit phone numbers (area code plus telephone number). If the telephone number of the caller does not match a number in your directory, the name will appear as it is delivered by the telephone service provider.

Caller ID operation

Review the caller ID log

Review the caller ID log to find out who called, to return the call, or to copy the caller's name and number into your directory. **Caller ID log empty** appears if there are no records in the caller ID log.

1. When the handset is not in use, press ▼**CID** to review the caller ID log in reverse chronological order starting with the most recent call.
   -OR-
   Review the caller ID log by pressing **MENU/SELECT**. Press ▼**CID** or ▲**DIR** to scroll to **Caller ID log**, then press **MENU/SELECT** twice to select **Review**.
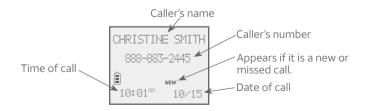
2. Press ▼**CID** or ▲**DIR** to scroll through the list.

3. Press ⚃**OFF/CANCEL** to exit the caller ID log.

You hear a double beep when the list reaches the beginning or end of the caller ID log.

> *NOTE:* Only one handset can review the caller ID log at a time. If another device tries to enter the directory or caller ID log, it shows **Not available at this time**.

Caller's name

CHRISTINE SMITH — Caller's number

888-883-2445 — Appears if it is a new or missed call.

Time of call — NEW

10:01ᴬᴹ   10/15 — Date of call

Caller ID operation

View dialing options

The incoming caller ID log entries have 10 digits (the area code plus the seven-digit number). You can add 1 in front of the telephone number before you dial in the caller ID log or store to the directory.

While reviewing the caller ID log, press **#** (pound key) or **1** repeatedly if you need to add or remove 1 in front of the telephone number before dialing or saving it in the directory.

```
    888-883-2445
1-888-883-2445
    888-883-2445
1-888-883-2445
```

Press **#** or **1**

When the number is in the correct format for dialing, press **PHONE/FLASH** or **/SPEAKER** to call the number.

To save the number to the directory, see **Save a caller ID log entry to the directory** on the next page.

Dial a caller ID log entry

1. When in the caller ID log, press ▼**CID** or ▲**DIR** to browse.
2. Press **PHONE/FLASH** or **/SPEAKER** to dial the displayed entry.

Delete caller ID log entries

To delete an entry:

▸ Press **MUTE/DELETE** to delete the shown entry.

To delete all entries:

1. Press **MENU/SELECT** when the handset is not in use.
2. Press ▼**CID** or ▲**DIR** to scroll to **Caller ID log**, then press **MENU/SELECT**.
3. Press ▼**CID** or ▲**DIR** to scroll to **Del all calls**, then press **MENU/SELECT**.

```
Review
>Del all calls
```

4. When the screen shows **Delete all calls?**, press **MENU/SELECT** to confirm. There is a confirmation tone and the screen returns to the previous menu.

Caller ID operation

Save a caller ID log entry to the directory

1. When in the caller ID log, press ▼**CID** or ▲**DIR** to browse.

2. When the desired entry displays, press **MENU/SELECT**.

3. Press **MENU/SELECT** to choose **Directory**.

4. When the screen displays **EDIT NUMBER**, use the dialing keys to edit the number.

   ▸ Press ▼**CID** or ▲**DIR** to move the cursor to the left or right.

   ▸ Press **MUTE/DELETE** to backspace and erase a digit.

   ▸ Press and hold **MUTE/DELETE** to erase the entire entry.

   ▸ Press and hold **REDIAL/PAUSE** to insert a three-second dialing pause (a **p** appears).

5. Press **MENU/SELECT** to move to the name.

6. When the screen displays **EDIT NAME**, use the dialing keys (page 49) to edit the name.

   ▸ Press ▼**CID** or ▲**DIR** to move the cursor to the left or right.

   ▸ Press **0** to add a space.

   ▸ Press **MUTE/DELETE** to erase a character.

   ▸ Press and hold **MUTE/DELETE** to erase all characters.

   ▸ Press **#** (pound key) to move the last word to the front. For example, **Johnson Charlie** becomes **Charlie Johnson** when you press **#** (pound key).

7. Press **MENU/SELECT** when done. The screen shows **Saved**.

📑 *NOTES:*

▸ You may need to change how a caller ID number is dialed if the entry does not appear in the correct format. Caller ID numbers may appear with an area code that is not necessary for local calls, or without a 1 that is necessary for long distance calls (see **View dialing options** on page 62).

▸ If the caller's name you received from the telephone service provider is all in capital letters, the first letter of every word remains a capital letter, while other letters become lower case. However, the next letter after the prefix "Mac", "Mc", "D'", "C'" or "O'", is kept as a capital letter. For example, the "D" in "MacDonald" is kept as a capital letter. Another exception is that "VAN DER" will be changed to "Van der".

▸ If the telephone number from the caller ID information has already been saved in the directory under a different name, the new name will overwrite the old one.

Reasons for missing caller ID information

There are occasions when other information or no information shows for various reasons:

On-screen message	Reason
PRIVATE NUMBER	The caller prefers not to show the phone number.
PRIVATE NAME	The caller prefers not to show the name.
PRIVATE CALLER	The caller prefers not to show the phone number and name.
UNKNOWN NUMBER	Your telephone service provider cannot determine the caller's number.
UNKNOWN NAME	Your telephone service provider cannot determine the caller's name.
UNKNOWN CALLER	Your telephone service provider cannot determine the caller's name and telephone number. Calls from other countries may also generate this message.

About call block

If you have subscribed to caller ID service, you can use the call block feature to reject certain calls automatically. The call block list stores up to 20 entries. The telephone system can reject calls automatically according to:

▸ Numbers saved into the call block list

▸ Incoming calls without numbers

This feature is only available on the cordless handset.

Blocked calls are disconnected automatically.

```
Blocked call
888-772-7702
```

NOTE: The blocked calls are displayed as **Blocked call** in the caller ID log.

Add a call block entry

1. Press **MENU/SELECT** on the handset when it is not in use.

2. Press ▼**CID** or ▲**DIR** to scroll to **Call block**, then press **MENU/SELECT**.

3. Press **MENU/SELECT** to choose **Block list**.

4. Press ▼**CID** or ▲**DIR** to scroll to **Add new entry**, then press **MENU/SELECT**.

5. When the screen displays **ENTER NUMBER**, use the dialing keys to enter a number (up to 30 digits).

   ▸ Press ▼**CID** or ▲**DIR** to move the cursor to the left or right.

   ▸ Press **MUTE/DELETE** to erase a digit.

   ▸ Press and hold **MUTE/DELETE** to erase all digits.

   ▸ Press and hold **REDIAL/PAUSE** to enter a three-second dialing pause (a **p** appears).

   -OR-

   Copy a number from the redial list by pressing **REDIAL/PAUSE**. Then, press ▼**CID,** ▲**DIR** or **REDIAL/PAUSE** repeatedly to find the desired number. Press **MENU/SELECT** to copy the number.

6. Press **MENU/SELECT** to move on to the name.

   ▸ The display shows **Number already saved** if the number is already in the call block list. You cannot save the same number twice.

Caller ID log
>Call block

>Block list
 Calls w/o num

 Review
>Add new entry

ENTER NUMBER
  888-883-2445_

Call block

7. When the screen displays **ENTER NAME**, use the dialing keys to enter a name (up to 15 characters). Press a key repeatedly until the desired character appears. The first character of every word is capitalized.

```
ENTER NAME
 Salesman_

```

   ► Press ▼**CID** or ▲**DIR** to move the cursor to the left or right.
   ► Press **0** to add a space.
   ► Press **MUTE/DELETE** to erase a character.
   ► Press and hold **MUTE/DELETE** to erase all characters.
   ► Press **TONE ✳** to change the next letter to upper or lower case.

8. Press **MENU/SELECT** to store your call block entry.

Review call block list

1. Press **MENU/SELECT** on the handset when it is not in use.

2. Press ▼**CID** or ▲**DIR** to scroll to **Call block**, and then press **MENU/SELECT**.

```
>Review
 Add new entry

```

3. Press **MENU/SELECT** to choose **Block list**.

4. Press **MENU/SELECT** to choose **Review**.

5. Press ▼**CID** or ▲**DIR** to browse through the call block entries.

```
 Salesman
 888-883-2445

```

NOTE: **Block list is empty** appears if there are no call block entries.

Call block

Save a caller ID log entry to call block list

1. Search for the desired caller ID log entry (see **Review the caller ID log** on page 61).
2. When the desired entry displays, press **MENU/SELECT**.
3. Press ▼**CID** or ▲**DIR** to scroll to **Call block**, then press **MENU/SELECT**.
4. The handset displays **EDIT NUMBER**. Use the dialing keys to edit the number, when necessary.
   - Press ▼**CID** or ▲**DIR** to move the cursor to the left or right.
   - Press **MUTE/DELETE** on the handset to backspace and erase a digit.
   - Press and hold **MUTE/DELETE** to erase the entire entry.
   - Press and hold **REDIAL/PAUSE** to insert a three-second dialing pause (a **p** appears).
5. Press **MENU/SELECT** to move to the name. The screen displays **EDIT NAME**.
6. Use the dialing keys to add or edit the name.
   - Press ▼**CID** or ▲**DIR** to move the cursor to the left or right.
   - Press **0** to add a space.
   - Press **MUTE/DELETE** to erase a character.
   - Press and hold **MUTE/DELETE** to erase all characters.
   - Press **#** (pound key) to move the last word to the front. For example, **Johnson Charlie** becomes **Charlie Johnson** when you press **#** (pound key).
7. Press **MENU/SELECT** when done and the screen shows **Saved**.

Call block

Edit a call block entry

1. Search for the desired entry in the call block list (see **Review call block list** on page 67).

2. When the desired entry displays, press **MENU/SELECT**. The screen displays **EDIT NUMBER** along with the phone number to be edited. If you only want to edit the name, skip to Step 4.

```
Salesman
888-883-2445

🔋
```

3. To edit the number:

   ▸ Use the dialing keys to enter digits.

   ▸ Press ▼**CID** or ▲**DIR** to move the cursor to the left or right.

   ▸ Press **MUTE/DELETE** on the handset to erase a digit.

   ▸ Press and hold **MUTE/DELETE** to erase all digits.

```
ENTER NUMBER
888-883-2445_

🔋
```

```
ENTER NAME
TV Salesman_

🔋
```

   ▸ Press and hold **REDIAL/PAUSE** to enter a three-second dialing pause (a **p** appears).

4. Press **MENU/SELECT** to move on to the name. The screen displays **EDIT NAME** along with the name to be edited.

5. To edit the name:

   ▸ Use the dialing keys to enter characters.

   ▸ Press ▼**CID** or ▲**DIR** to move the cursor to the left or right.

   ▸ Press **0** to add a space.

   ▸ Press **MUTE/DELETE** to erase a character.

   ▸ Press and hold **MUTE/DELETE** to erase all characters.

6. Press **MENU/SELECT** to save the entry. The screen displays **Saved**.

Call block

Delete a call block entry

1. Search for the desired entry in the call block list (see **Review call block list** on page 67).

2. When the desired entry displays, press **MUTE/DELETE** on the handset. The screen shows **Deleted** and the next entry displays. You cannot retrieve a deleted entry.

📝 *NOTE:* If the call block list is empty after an entry is deleted, the screen displays **Block list is empty**.

Block calls without number

You can use this feature to reject all incoming calls which are "out of area" or with numbers set to "Private".

1. Press **MENU/SELECT** on the handset when it is not in use.

2. Press ▼**CID** or ▲**DIR** to scroll to **Call block**, then press **MENU/SELECT**.

3. Press ▼**CID** or ▲**DIR** to scroll to **Calls w/o num**, then press **MENU/SELECT**.

```
 Block list
>Calls w/o num
🔋
```

4. Press ▼**CID** or ▲**DIR** to choose **Not block** or **Block**, then press **MENU/SELECT**.

```
>Not block
 Block
🔋
```

Answering system settings

Use the answering system menu of a system
handset to set up the announcement message, turn
on or off the answering system or message alert
tone, activate call screening, or change the number
of rings, remote access code or message recording

```
Play messages
>Answering sys
```

time. If you turn off the answering system and you change any
setting in the answering system setup menu, the answering system
automatically turns on again.

1. When the handset is not in use, press **MENU/SELECT** to enter the
   main menu.
2. Press ▼**CID** or ▲**DIR** to scroll to **Answering sys**, then press
   MENU/SELECT.

Announcement

Your outgoing announcement plays when calls are answered by
the answering system.

The telephone has a default outgoing announcement, *"Hello. Please
leave a message after the tone."* You can use this announcement, or
record your own.

You can record an announcement up to 90 seconds. The system
does not record any announcement shorter than two seconds.

To play your current outgoing announcement:

1. When the handset is not in use, press
   MENU/SELECT to enter the main menu.
2. Press ▼**CID** or ▲**DIR** to scroll to **Answering sys**,
   then press **MENU/SELECT**.
3. Press **MENU/SELECT** again to select
   Announcement.
4. Press ▼**CID** or ▲**DIR** to scroll to **Play annc**, then
   press **MENU/SELECT**.

```
>Announcement
 Delete all old
```

```
 Record annc
>Play annc
```

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Answering system settings

To record a new outgoing announcement:
1. When the handset is not in use, press **MENU/select** to enter the main menu.
2. Press ▼**CID** or ▲**DIR** to scroll to **Answering sys**, then press **menu/SELECT**.
3. Press **menu/SELECT** again to select **Announcement**.
4. Press **menu/SELECT** to select **Record annc**. The system announces, *"Record after the tone. Press 5 when you are done."*

```
>Record annc
 Play annc
🔋
```

5. Speak towards the handset to record your announcement. Press **5** to end recording. Your recorded announcement plays.

To listen to the recorded announcement again, scroll to **Play annc** and press **menu/SELECT**.

To reset your outgoing announcement:
1. When the handset is not in use, press **MENU/select** to enter the main menu.
2. Press ▼**CID** or ▲**DIR** to scroll to **Answering sys**, then press **menu/SELECT**.
3. Press **menu/SELECT** again to select **Announcement.**
4. Press ▼**CID** or ▲**DIR** to scroll to **Reset annc**, then press **menu/SELECT**. The screen shows **Reset to default annc?**. Press **menu/SELECT** again to confirm. The screen shows **Annc. reset to default** before returning to the previous menu.

   -OR-

   Press ▼**CID** or ▲**DIR** to scroll to **Play annc**, then press **menu/SELECT**. While the announcement is playing, press **mute/DELETE** to delete the announcement. The screen shows **Annc. Deleted** before returning to the previous menu.

When your announcement is deleted, the system answers calls with the default announcement described on page 71. You cannot delete the default announcement.

Answer on/off

By default, the answering system is on and ready to record messages. You can turn the answering system off, but if you do so, the answering system does not answer calls and record incoming messages.

To turn the answering system on or off:

Using a cordless handset:

1. When the handset is not in use, press **MENU/SELECT** to enter the main menu.

```
Play messages
>Answering sys
🔋
```

2. Press ▼**CID** or ▲**DIR** to scroll to **Answering sys**, then press **MENU/SELECT**.

3. Press ▼**CID** or ▲**DIR** to scroll to **Answer ON/OFF**, then press **MENU/SELECT**.

```
Record memo
>Answer ON/OFF
🔋
```

4. Press ▼**CID** or ▲**DIR** to highlight **On** or **Off**, then press **MENU/SELECT** to save the setting. You hear a confirmation tone.

```
ANSWER ON/OFF
>On
🔋
```

When the answering system is on, the handset shows **ANS ON**.

Using the telephone base:

▸ Press ☐**/ANS ON/OFF** to turn the answering system on or off. If the answering system is turned on, it announces, *"Calls will be answered."* If the answering system is turned off, it announces, *"Calls will not be answered."*

NOTE: If the answering system is off and there is an incoming call, the system answers after ten rings and announces, *"Please enter your remote access code."* For more information about remote access, see page 90.

Answering system settings

Voice guide

This feature is an alternative way for you to do the basic setup of the answering system. You can follow the voice guide to record your own announcement, set the number of rings, and set the message alert tone.

This feature is only available on the cordless handset.

1. Press **MENU/SELECT** on the handset when it is not in use.

```
Play messages
>Answering sys
```

2. Press **▼CID** or **▲DIR** to scroll to **Answering sys**, then press **MENU/SELECT**.

3. Press **▼CID** or **▲DIR** to scroll to **Voice guide**, then press **MENU/SELECT**. You hear a voice prompt, "*Hello! This voice guide will assist you with the basic setup of your answering system.*"

```
Answer ON/OFF
>Voice guide
```

4. Setup your answering system by inputting designated numbers, as instructed in the voice guide.

```
Setup Ans sys...
```

📄 *NOTES:*

▸ You can press 📞 **CANCEL/OFF** to quit the voice guide at any time.

▸ If the system does not receive any input, it will announce "*Sorry, I still have not received any input. If you want to restart the voice guide, please enter the menu and select Voice guide under Answering system. Good bye.*"

▸ After a power outage, the handset prompts you to set the date and time. After the date and time setting is done or skipped, the handset prompts if you want to set up the answering system via **voice guide**. Press **MENU/SELECT** to start the setup.

Answering system settings

Call screening

Use this feature to choose whether incoming messages can be heard over the speaker when they are being recorded. If you turn call screening on, you hear the incoming message. While monitoring an incoming message, you can answer the call by pressing **PHONE/flash** on the handset.

To change the setting:

1. When the handset is not in use, press **MENU/select** to enter the main menu.

2. Press ▼**CID** or ▲**DIR** to scroll to **Answering sys**, then press **MENU/SELECT**.

3. Press ▼**CID** or ▲**DIR** to scroll to **Ans sys setup**, then press **MENU/SELECT**.

4. Press **MENU/SELECT** to select **Call screening**.

5. Press ▼**CID** or ▲**DIR** to choose **On** or **Off**.

6. Press **MENU/SELECT** to save the setting. You hear a confirmation tone.

NOTE: For more information on call screening, see page 83.

```
 Voice guide
>Ans sys setup

 🔋
```

```
>Call screening
 # of rings

 🔋
```

```
CALL SCREENING
>On

 🔋
```

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Number of rings

You can set the answering system to answer an incoming call after two, three, four, five or six rings. You can also select toll saver. If toll saver is selected, the answering system answers a call after two rings when you have new messages, and after four rings when there are no new messages. This feature allows you to check for new messages and avoid paying long distance charges when calling from out of your local area. By default, the answering system answers an incoming call after four rings.

To set the number of rings:

1. When the handset is not in use, press **MENU/SELECT** to enter the main menu.

2. Press ▼**CID** or ▲**DIR** to scroll to **Answering sys**, then press **MENU/SELECT**.

3. Press ▼**CID** or ▲**DIR** to scroll to **Ans sys setup**, then press **MENU/SELECT**.

4. Press ▼**CID** or ▲**DIR** to scroll to **# of rings**, then press **MENU/SELECT**.

5. Press ▼**CID** or ▲**DIR** to choose among **2**, **3**, **4**, **5**, **6** or **Toll saver**.

6. Press **MENU/SELECT** to save the setting. You hear a confirmation tone.

```
Call screening
>#  of rings
```

```
   # OF RINGS
>4
```

NOTES:

▸ If you subscribe to voicemail service through your telephone service provider, see **Answering system and voicemail indicators** on page 80.

▸ If you set the number of rings for the answering system as two or three rings, the caller ID announce feature may not have enough time to announce the caller's full information.

Remote access code

To access your answering system remotely from any touch-tone phone, you need to enter a two-digit number (00-99). By default, the remote access code is **19**.

To change the remote access code:

1. When the handset is not in use, press **MENU/SELECT** to enter the main menu.

2. Press ▼**CID** or ▲**DIR** to scroll to **Answering sys**, then press **MENU/SELECT**.

```
Play messages
>Answering sys
```

3. Press ▼**CID** or ▲**DIR** to scroll to **Ans sys setup**, then press **MENU/SELECT**.

4. Press ▼**CID** or ▲**DIR** to scroll to **Remote code**, then press **MENU/SELECT**.

```
Voice guide
>Ans sys setup
```

5. Use the dialing keys to enter a two-digit number. Press **MUTE/DELETE** to backspace and delete a digit.

6. Press **MENU/SELECT** to save the setting. You hear a confirmation tone.

```
REMOTE CODE
        19
```

Message alert tone

When the message alert tone is set to **On**, and there is at least one new message, the telephone base beeps every ten seconds. By default, the message alert tone is set to off.

There is no audible alert at the handset.

To change the setting:

1. When the handset is not in use, press **MENU/SELECT** to enter the main menu.

2. Press ▼**CID** or ▲**DIR** to scroll to **Answering sys**, then press **MENU/SELECT**.

3. Press ▼**CID** or ▲**DIR** to scroll to **Ans sys setup**, then press **MENU/SELECT**.

4. Press ▼**CID** or ▲**DIR** to scroll to **Msg alert tone**, then press **MENU/SELECT**.

5. Press ▼**CID** or ▲**DIR** to choose **On** or **Off**.

6. Press **MENU/SELECT** to save the setting. You hear a confirmation tone.

```
 Remote code
>Msg alert tone
```

```
MSG ALERT TONE
>On
```

NOTES:

▸ The message alert tone beeps only if all the following conditions are met:
   - Answering system is on.
   - Message alert tone setting is on.
   - There are new messages.
▸ To temporarily turn off the message alert tone, see page 84.

Answering system settings

Message recording time

You can set the recording time allowed for incoming messages. The message length is three minutes by default.

To change the setting:

1. When the handset is not in use, press **MENU/SELECT** to enter the main menu.

```
Msg alert tone
>Recording time
```

2. Press ▼**CID** or ▲**DIR** to scroll to **Answering sys**, then press **MENU/SELECT**.

3. Press ▼**CID** or ▲**DIR** to scroll to **Ans sys setup**, then press **MENU/SELECT**.

```
RECORDING TIME
>3 minutes
```

4. Press ▼**CID** or ▲**DIR** to scroll to **Recording time**, then press **MENU/SELECT**.

5. Press ▼**CID** or ▲**DIR** to choose **3 minutes**, **2 minutes** or **1 minute**, then press **MENU/SELECT** to save the setting. You hear a confirmation tone.

About the answering system

Answering system and voicemail indicators

Your telephone has separate indicators for two different types of voice messages: those left on its built-in digital answering system and those left at your telephone service provider's voicemail (fees may apply). Your telephone's built-in digital answering system messages and voicemail messages are separate. Each alerts you to new messages differently.

▸ If **OO** and **XX New messages** show on the handset and the message window, there are new messages in the built-in answering system. To listen to messages recorded on your digital answering system, press ▶/■/**PLAY/STOP** on the telephone base (page 85).

▸ If ✉ and **New voicemail** display on the handset, your telephone service provider is indicating that it has new voicemail for you. To listen to your voicemail, dial an access number provided by your telephone service provider, followed by a security code or PIN.

Some telephone service providers bundle or combine multiple services like voicemail and call waiting, so you may not be aware that you have voicemail. To check what services you have and how to access them, contact your telephone service provider.

To use your voicemail service rather than the answering system, turn off the answering system. To use the answering system rather than your voicemail service, contact your telephone service provider to deactivate your voicemail service.

NOTE: After reviewing all new messages, the number of old messages appears on the message counter.

About the answering system

Using the answering machine and voicemail together

You can also use your telephone answering system and voicemail together by setting your built-in answering system to answer before voicemail answers, as described below. To learn how to program your voicemail settings, contact your telephone service provider. If you are on a call, or the answering system is busy recording a message and you receive another call, the second caller can leave a voicemail message.

Set your answering system to answer calls at least two rings earlier than your voicemail is set to answer. For example, if your voicemail answers after six rings, set your answering system to answer after four rings. Some voicemail providers may program the delay before answering calls in seconds instead of rings. In this case, allow six seconds per ring when determining the appropriate setting.

About the answering system

Message capacity

The answering system can record up to 99 messages, depending on the length of each message. Individual messages can be up to three minutes, and the maximum recording time is approximately 22 minutes. The actual recording time depends on individual message characteristics. Messages remain available for replay until you delete them.

When there are new messages (including memos) on the answering system, the number of messages stored shows in the message counter.

If the answering system has less than three minutes of recording time left, it announces, *"Less than three minutes to record,"* before message playback at the handset or the telephone base. **Rec mem low** displays on the device screen when idle. When you turn on the answering system at the telephone base, it announces, *"Calls will be answered. Less than three minutes to record."*

If the memory is full, the answering system announces, *"Memory is full,"* before message playback. The device screen displays **Rec mem full** when idle. Once the memory is full, you cannot turn the answering system back on if it has been turned off, nor can you record new messages until old ones have been deleted. **Memory full** displays if you want to turn on the answering system on the handset but there is no memory.

Voice prompts

The system provides voice prompts to guide you through the setup procedures on your handsets, message playback, remote access and recording outgoing announcements. The system also provide basic answering system setup via voice guide to record your own announcement, set the number of rings, and set the message alert tone.

Call screening

To screen a call at the telephone base:

If the answering system and call screening are on (see **Call screening** on page 75), the announcement and the incoming message broadcast at the telephone base when a call is answered by the answering system.

Options while a message is being recorded:

▸ Press ▲**VOLUME** or ▼**VOLUME** on the telephone base to adjust the call screening volume.

▸ Press ▸/■**/PLAY/STOP** to temporarily silence the call screening.

▸ Press ▸/■**/PLAY/STOP** to temporarily turn on the call screening if call screening is set to off.

To screen a call at the handset:

While a message is being recorded, the handset shows **To screen call, press [SELECT]**. Press **MENU/SELECT** to screen the call.

Options while a message is being recorded:

▸ Press ▼**CID/VOLUME** or ▲**DIR/VOLUME** on the handset to adjust the call screening volume.

▸ Press ⚋**OFF/CANCEL** to temporarily silence the call screening.

▸ Press **MENU/SELECT** to temporarily turn on the call screening if call screening is set to off.

▸ Press ◀⬤**/SPEAKER** to broadcast the announcement and the incoming message through the speakerphone. Press again to turn off the speakerphone.

About the answering system

Call intercept

While screening a call, you can stop recording and speak to the caller by pressing ☏ **PHONE/FLASH**.

Base ringer

Press ▲**VOLUME** or ▼**VOLUME** on the telephone base to adjust the ringer volume when the telephone is not in use.

You hear a sample of the ringer while adjusting the volume. The telephone base announces, "*Base ringer is off*," when you set the volume to **0**.

Temporarily turning off the message alert tone

If the message alert tone is turned on, the telephone base beeps every ten seconds when there are new messages. Pressing any telephone base key (except ☏**FIND HS**) temporarily silences the message alert tone.

However, if you press a key at the telephone base to silence the message alert tone, the telephone base will also perform the corresponding key function. For example, if you press **X/DELETE** when the handset is not in use to temporarily turn off the message alert tone, there is a voice prompt directing you to press **X/DELETE** again to delete all old messages. The message alert tone is temporarily off. Only press **X/DELETE** a second time if you wish to erase all old messages in your answering system.

The message alert tone resumes when you receive another message.

Message playback

If you have new messages, you hear only the new messages in chronological order. If there are no new messages, the system plays back all old messages (in chronological order). If there are both new and old messages, you have the option of playing the new or old messages on the cordless handset. The message counter flashes indicating the number of new messages saved.

When playback begins, the total number of messages is announced. Before each message, you hear the day and time of the recording. If the date and time are not set, you hear, *"Time and date not set,"* before playback. After the last message, you hear, *"End of messages."* If the recording time is less than three minutes, you hear, *"Less than three minutes to record"* before playback (see **Message capacity** on page 82).

To listen to messages at the telephone base:

Press ▶/■**/PLAY/STOP** on the telephone base to listen to the messages. The system announces the number of messages, then begins playback. Press ▶/■**/PLAY/STOP** again to end the message playback.

To listen to messages on a cordless handset:

1. When the handset is not in use, press **MENU/SELECT** to enter the main menu.

2. Press **MENU/SELECT** again to select **Play messages**.

   ▸ If there are new and old messages, press ▼**CID** or ▲**DIR** to select **Play new msgs** or **Play old msgs**, then press **MENU/SELECT**.

   ▸ If there are only new or only old messages, they will play automatically.

The system announces the number of messages, then begins playback. The message sequence is shown on the handset. If there are no recorded messages, the handset shows **No messages** and you hear, *"You have no message."*

>Play new msgs
 Play old msgs
ANS ON

You have:
 3 New messages
ANS ON

Charlie Johnson
4-Repeat 6-Skip
NEW
10:01AM MSG# 1/3

Message playback

Options during playback

When a message is playing, you can adjust the playback volume, skip, repeat, pause or delete the message.

When messages are playing on the telephone base:

▸ Press **▲VOLUME** or **▼VOLUME** to adjust the message playback volume.

▸ Press **▸▸/SKIP** to skip to the next message.

▸ Press **◂◂/REPEAT** to repeat the message. Press twice to hear the previous message.

▸ Press **X/DELETE** to delete the message.

▸ Press **▸/■/PLAY/STOP** to stop the playback.

When messages are playing on the handset:

▸ Press **▼CID/VOLUME** or **▲DIR/VOLUME** to adjust the message playback volume.

▸ Press **EQ▥** to adjust the message playback audio quality.

▸ Press **6** to skip to the next message.

▸ Press **4** to repeat the message. Press twice to hear the previous message.

▸ Press **MUTE/DELETE** to delete the message.

▸ Press **5** or **⫽OFF/CANCEL** to stop the playback.

▸ Press **◀�ᴰ/SPEAKER** to switch between speakerphone mode and handset mode.

▸ Press **☏PHONE/FLASH** to stop playback. The screen shows **Call back?**, then press **MENU/SELECT** or **☏PHONE/FLASH** to call back the caller if the caller's number is available. If the dialing format used is not correct, then use the following option to choose the correct dialing format before calling back the caller.

▸ Press **MENU/SELECT** to pause playback and show the caller ID information if available. From here, you can press **⫽OFF/CANCEL** to resume playback, or press **#** (pound key) repeatedly to show the desired dialing option (page 62), then press **MENU/SELECT** or **☏PHONE/FLASH** to call back the caller. If you do not call back within ten seconds, message playback resumes automatically.

NOTE: The equalizer stays on the same settings until you change it by pressing **EQ🔡**.

Delete all old messages

You can only delete old (reviewed) messages. You cannot delete new messages until you review them. You cannot retrieve deleted messages.

To delete all old messages on the telephone base:

1. When the telephone is not in use, press **X/DELETE**. The system announces, *"To delete all old messages, press DELETE again."*

   ```
   Announcement
   >Delete all old

   ▤
   ```

2. Press **X/DELETE** again. The system announces, *"All old messages deleted."*

To delete all old messages on the handset:

1. Press **MENU/SELECT** when the handset is not in use to enter the main menu.

   ```
   Delete all
   old messages?

   ▤
   ```

2. Press ▼**CID** or ▲**DIR** to scroll to **Answering sys**. Press **MENU/SELECT**.

3. Press ▼**CID** or ▲**DIR** to highlight **Delete all old**, then press **MENU/SELECT**. The screen shows **Delete all old messages?**.

   ```
   Deleting...

   ▤
   ```

4. Press **MENU/SELECT** again to confirm. The screen displays **Deleting...** and then **All old msgs deleted!**. There is a confirmation tone.

Recording and playing memos

Memos are your own recorded messages used as reminders for yourself or others using the same answering system. Play and delete them in the same way as incoming messages.

Record a memo

1. When the handset is not in use, press
   MENU/SELECT to enter the main menu.

2. Press ▼**CID** or ▲**DIR** to scroll to **Answering sys**.
   Press **MENU/SELECT**.

3. Press ▼**CID** or ▲**DIR** to highlight **Record memo**,
   then press **MENU/SELECT**. The system announces,
   "Record after the tone. Press 5 when you are done."
   You can record a memo for up to four minutes.

4. Speak towards the handset to record a memo.

5. Press **5** to stop recording. The system announces,
   "Recorded." The system does not save memos
   shorter than two seconds.

```
Play messages
>Answering sys
▯
```

```
Delete all old
>Record memo
▯
```

```
RECORD MEMO...
5-Stop
▯ ◀))
```

Play back a memo

Play memos the same way as messages. See **Message playback**
on page 85.

Base message counter displays

The base message counter shows the total number of answering system messages. See the following table for other message counter displays.

Message counter displays

0	No messages.
0 (flashing)	You need to set the date and time (page 16).
1—99	Total number of old messages and memos, or message number currently playing during old message playback.
1—99 (flashing)	Total number of messages and memos. The number flashes when there are new or missed messages. After a power failure, the number in the message counter flashes to indicate that you need to set the clock.
1—99 & F (alternating)	Memory is full. You must delete some messages before recording new messages.
----- -----	The system is answering a call, recording a message or memo, or is being reached remotely. The telephone line is in use.
0—6	Shows for two seconds while adjusting the telephone base ringer volume.
1—8	Shows for two seconds while adjusting the telephone base speaker volume.

Remote access

You can reach your answering system remotely by dialing your home telephone number from any touch-tone telephone.

To remotely reach your answering system:

1. Dial your telephone number from any touch-tone telephone.
2. When the system answers, enter the two-digit remote access code (**19** is the default code. See page 77 to change it).
   ‣ The system automatically announces the number of new or old messages (if any), and then begins to play them.
3. You can also enter the following remote commands:

Remote commands	Actions
1	Press to listen to all messages.
2	Press to listen to new messages only.
3	Press to delete the current message (during playback).
33	Press twice to delete all old messages.
4	Press to repeat the current message (during playback).
5	Press to stop any operation (including recording).
∗5	Press to listen to a list of remote commands.
6	Press to skip to the next message (during playback).
∗7	Press to record a new announcement.
8	Press to end remote access (the call will be terminated).
0	Press to turn the answering system on or off.

4. Hang up or press **8** to end the calls.

Remote access

Cut out and carry the remote access wallet card at the back of this user's manual for quick reference.

📄 *NOTES:*

▸ If you do not enter a valid remote access code, the system answers the call automatically.

▸ If you pause for more than four seconds during remote access, you hear a help menu listing all features and commands. If there is no command for another 20 seconds, the call ends automatically.

▸ If the memory is full, the answering system answers after ten rings and announces, "*Memory is full. Enter the remote access code.*" Enter your remote access code to access the messages and announcements.

Adding and registering handsets/headsets/speakerphones

Your telephone can support up to 12 DECT 6.0 cordless handsets, headsets or speakerphones. You can purchase additional handsets (AT&T model CL80115, sold separately) or up to ten cordless handsets and two cordless headsets or speakerphones (sold separately). Visit **https://telephones.att.com/accessories** for a list of compatible DECT 6.0 cordless headsets or speakerphones. Each new handset, headset or speakerphone must be registered to the telephone base before use. You must register each handset, headset or speakerphone separately.

To register a cordless headset or speakerphone to this telephone system, please refer to the corresponding user's manual for details. To register a cordless handset, see below.

The handsets provided within your product box are already registered as **HANDSET 1**, and so forth. Additional handsets are assigned numbers in the sequential order they are registered (up to **HANDSET 12**).

Register a handset to the telephone base

1. Before you begin registration, make sure the handset is out of the telephone base or charger and shows **To register HS, see manual**.

2. Put the handset you wish to register on the telephone base cradle.

3. The handset shows **Registering... Please wait** and the **IN USE** light on the telephone base turns on. **HANDSET X Registered** appears on the handset screen (**HANDSET** represents the handset name, **X** represents the handset number). The handset beeps and the **IN USE** light turns off. The handset is now registered with the telephone base.

```
To register HS,
 see manual.
🔋
```

```
Registering...
 Please wait
🔋
```

```
   HANDSET X
   Registered
🔋
```

Adding and registering handsets/headsets/speakerphones

For registration, put the handset on the
telephone base, not the handset charger.

If registration fails, the system will automatically try to register
again. If registration fails after the third try, **Registration failed**
appears on the screen for a few seconds, and then **To register HS,
see manual**. This may take up to five minutes to occur. Please start
again from Step 1.

NOTE: You cannot register a handset if any other system handset is in use.

Deregistering handsets

You may need to deregister your handsets if:

- You have 12 registered handsets and need to replace a handset.

-OR-

- You wish to change the designated handset number of your registered handsets.

You must first deregister ALL handsets, and then register each handset you wish to use again, one at a time.

Please read carefully through all the instructions on this page before beginning the deregistration process.

Deregister all handsets from the telephone base
In addition to the cordless handsets, this operation will also deregister all cordless headsets or speakerphones registered to your telephone base.

1. Make sure that all handsets are out of the telephone base and chargers before you begin deregistration.

2. Press and hold ✐ **FIND HS** on the telephone base for about ten seconds (until the **IN USE** light starts to flash). Release ✐ **FIND HS**.

3. Immediately press ✐ **FIND HS** while the **IN USE** light is still flashing. (If the light stops flashing, start again with Step 1.)

4. It takes up to ten seconds to complete the deregistration process. Before registering the handset again, wait for the cordless handset screen to display **To register HS, see manual**.

5. To register the handset(s) to the telephone base again, follow the registration instructions on pages 92-93.

Appendix
Deregistering handsets

📄
NOTES:

▸ If the deregistration process fails, you may need to reset the system and try again. To reset, unplug the power from the telephone base and plug it back in.

▸ You cannot deregister the handsets if any other system handset is in use.

▸ Even if the battery is depleted, you can still deregister the handsets by following the steps mentioned above. After the handset is charged for at least ten minutes, the screen shows **To register HS, see manual.**

Alert tones and lights

Handset screen icons

Icon	Description
(battery icons)	**Battery status** - battery is charging (animated display).
(battery icon)	**Battery status** - low battery (flashing); place the handset in telephone base or charger to recharge.
◀))	**Speakerphone** - the speakerphone is in use.
⚲	**Ringer off** - the handset ringer is off.
✉	**New voicemail** - you have new voicemail from your telephone service provider.
ANS ON	**Answering system on** - the answering system is turned on to answer calls.
◯◯	**Message** - new message in the built-in answering system.
NEW	**New caller ID log** - new and missed calls.
MUTE	**MUTE** - the handset microphone is off.
MSG# 1/2	**Message counter** - number of message playing/total number of messages.

◀)) ⚲ ✉ *MUTE* ANS ON
NEW ◯◯
10:01ᴬᴹ MSG# 1/3

96

Alert tones and lights

Handset alert tones

One short beep	Tone of each key press, if key tone is turned on.
One long beep	Indication to begin recording a message, memo or announcement.
Two short beeps	You are pressing ▼**CID** or ▲**DIR** on a cordless handset when the volume is already at its highest or lowest setting. **-OR-** Call waiting tone. **-OR-** Error tone.
Confirmation tone (three rising tones)	The system has completed the command successfully.
Four beeps	The other party has ended your intercom call. **-OR-** The handset has gone out of range from the base during a call.
Four short beeps	Low battery warning.

Telephone base alert tones

One long beep	Indicates the start of message recording during call screening or the end of a message playback session.
Four short beeps	Registration failure tone.
Beeps every ten seconds	Message alert.
Fast ringer tone	You are setting the ringer volume by pressing the ▲**VOLUME** or ▼**VOLUME** key on the telephone base.

Lights

IN USE
- On when the handset is in use, or when the answering system is answering an incoming call.
- On when a handset is being registered.
- Flashes quickly when there is an incoming call or when handsets are being deregistered.
- Flashes when another telephone is in use on the same line.

⏻/ANS ON/OFF
On when the answering system is on.

CHARGE light
On when the handset is charging in the telephone base or charger.

Extra large display

Big lighted buttons

◀))/SPEAKER
On when the speakerphone is on.

Screen display messages

Screen messages

Blocked call	An incoming call is blocked.
Block list is empty	There are no block list entries.
Call transferred	You have transferred an outside call to another device.
Caller ID log empty	There are no entries in the caller ID log.
Calling HANDSET X (for systems with 3 or more handsets)	The handset is calling another handset (for intercom calls). The handset is transferring an outside call to another handset.
Calling other handset (for systems with 2 handsets)	The handset is calling the other handset (for intercom calls).
CID Annc ON/OFF on all HS and BS	The caller ID announce features has been turned on or off on all handsets.
Contact deleted	A directory entry is deleted.
Directory empty	There are no directory entries.
Directory full	The directory is full. You cannot save any new entries unless you delete some current entries.
Ended	You have just ended a call.
HANDSET X is calling (for systems with 3 or more handsets)	Another system handset is calling.
Incoming call	There is a call coming in.
Intercom	The device is on an intercom call.
Intercom ended	The intercom call has just ended.
INTERCOM TO: (for systems with 3 or more handsets)	You have started the intercom process, and need to enter the number of the device you wish to call.

Screen display messages

Screen messages

Line in use	An extension phone, or one of the devices is in use.
Low battery	The battery is low. You should charge the battery.
Microphone ON	Mute is off so the other party can hear your voice.
Muted	The microphone is off. The other party cannot hear you.
New voicemail	There are new voicemail messages from your telephone service provider.
No answer. Try again	The device(s) you are trying to transfer a call to is out of range, off hook, or has no power.
No battery	The handset in the charger has no battery installed.
No caller info	The caller information is unavailable.
No Incoming PTT	The incoming PTT function is turned off. The handset will not receive PTT calls.
No line	There is no telephone line connection.
Not available at this time	Someone else is already using the directory or caller ID log.
Number already saved	The telephone number you have entered is already in the directory or call block list.
Out of range OR No pwr at base	The telephone base has lost power, or the handset is out of range.
** Paging **	The cordless handset is paged by the telephone base.
Phone	The handset is on a call.
Place in charger	The battery is very low. The handset should be charged.
Quiet mode on	QUIET mode is on.
Quiet mode is off	QUIET mode is turned off.

Screen display messages

Screen messages

Rec mem full	The system recording time is full.
Rec mem low	The system recording time is low.
Registering... Please wait	The handset is registering to the telephone base.
Registration failed	The handset registration is not successful.
Ringer off	The ringer is turned off.
Ringer muted	The ringer is off temporarily while the device is ringing.
Saved	An entry has been successfully saved in the directory or call block list.
Setup Ans sys...	The handset is playing voice guide.
Speaker	The handset speakerphone is in use.
TRANSFER TO: (for systems with 3 or more handsets)	You have started transferring a call, and need to enter the desired device number or choose all devices.
Transferring call...	The handset is transferring an outside call to the other handset.
To register HS, see manual.	Screen display before handset registration.
To screen call, press [SELECT]	Press **MENU/SELECT** to activate call screening.
Unable to call. Try again	You try to join a call when there are already four handsets on that call. You try to make an outside call when another device is transferring a call with the intercom feature.
XX Missed calls	There are new calls in the caller ID log.
XX New messages	There are new messages in the answering system.

Troubleshooting

If you have difficulty with your phone, please try the following suggestions. For Customer Service, visit our website at **https://telephones.att.com** or call **1 (800) 222-3111**. In Canada, dial **1 (866) 288-4268**.

My telephone doesn't work at all.

- ▸ Make sure the power cord is securely plugged in.
- ▸ Make sure you plug the battery connector securely into the cordless handset.
- ▸ Make sure you plug the telephone line cord securely and firmly into the telephone base and the telephone wall jack.
- ▸ Charge the battery in the cordless handset for at least ten hours. For optimum daily performance, return the cordless handset to the telephone base or charger when not in use.
- ▸ If the battery is depleted, it may take approximately 30 minutes to charge the handset before it shows **Low battery**. See page 11 for details.
- ▸ Reset the telephone base. Unplug the electrical power. Wait for approximately 15 seconds, then plug it back in. Allow up to one minute for the cordless handset and telephone base to reset.
- ▸ You may need to purchase a new battery. Please refer to **Battery installation and charging** in this user's manual on pages 11-13.

The display shows No line. I cannot get a dial tone.

- ▸ Try all the suggestions, as mentioned above.
- ▸ If the previous suggestions do not work, disconnect the telephone line cord from your telephone and connect the telephone line cord to another telephone.
  - ▸ If there is no dial tone on that other telephone either, your telephone line cord may be defective. Install a new telephone line cord.

Troubleshooting

▸ If changing the telephone line cord does not help, the wall jack (or the wiring to this wall jack) may be defective. Try using a different wall jack in your home to connect your CL82115/CL82215/CL82315/CL82415/CL82465/CL82515 telephone, or contact your telephone service provider (charges may apply).

I cannot dial out.

▸ Try all the suggestions, as mentioned above.
▸ Make sure you have a dial tone before dialing. The cordless handset may take a second or two to find the telephone base and produce a dial tone. This is normal. Wait an extra second before dialing.
▸ Eliminate any background noise. Noise from a television, radio or other appliances may cause the phone to not dial out properly. If you cannot eliminate the background noise, first try muting the cordless handset before dialing, or dialing from another room with less background noise.
▸ If other phones in your home are having the same problem, contact your telephone service provider (charges may apply).

My cordless handset isn't performing normally.

▸ Make sure you plug the power cord securely into the telephone base. Plug the power adapter into a different working electrical outlet without a wall switch.
▸ Move the cordless handset closer to the telephone base. You may have moved out of range.
▸ Reset the telephone base. Unplug the electrical power. Wait for 15 seconds, then plug it back in. Allow up to one minute for the cordless handset and telephone base to reset.
▸ Other electronic products such as HAM radios and other DECT phones, can cause interference with your cordless phone. Try installing your phone as far away as possible from these types of electronic devices.

Troubleshooting

Out of range OR No pwr at base appears on my cordless handset.

▸ Ensure you plug the telephone base in properly and the power is on.

▸ Place the cordless handset in the telephone base for one minute to allow the cordless handset and base to synchronize.

▸ Move the cordless handset closer to the telephone base. You may have moved out of range.

▸ Reset the telephone base. Unplug the electrical power. Wait for 15 seconds, then plug it back in. Allow up to one minute for the cordless handset and telephone base to reset.

▸ Other electronic products such as HAM radios and other DECT phones, can cause interference with your cordless phone. Try installing your phone as far away as possible from these types of electronic devices.

The batteries do not hold a charge.

▸ If the cordless handset is in the telephone base or charger and the charge light is not on, refer to **The charge light is off** (page 108).

▸ Charge the battery in the cordless handset for at least ten hours. For optimum daily performance, return the cordless handset to the telephone base or charger when not in use.

▸ If the battery is depleted, it may take approximately 30 minutes to charge the handset before it shows **Low battery**. Refer to the table on page 11 for details.

▸ You may need to purchase a new battery. Please refer to **Battery installation and charging** in this user's manual on pages 11-13.

Troubleshooting

I get noise, static, or weak signals even when I'm near the telephone base.

▸ If you subscribe to high-speed Internet service (DSL - digital subscriber line) through your telephone line, you must install a DSL filter between the telephone line cord and the telephone wall jack (page 9). The filter prevents noise and caller ID problems as a result of DSL interference. Please contact your DSL service provider for more information about DSL filters.

▸ You may be able to improve the performance of your cordless phone by installing your new telephone base as far as possible from any other existing cordless telephone system that may already be installed.

▸ Other electronic products such as HAM radios and other DECT phones, can cause interference with your cordless phone. Try installing your phone as far away as possible from these types of electronic devices.

▸ Do not install this phone near a microwave oven or on the same electrical outlet. You may experience decreased performance while the microwave oven is operating.

▸ If you plug your phone in with a modem or a surge protector, plug the phone (or modem/surge protector) into a different location. If this does not solve the problem, relocate your phone or modem farther apart from one another, or use a different surge protector.

▸ Move your phone to a higher location. The phone may have better reception in a high area.

▸ If other phones in your home are having the same problem, contact your telephone service provider (charges may apply).

Troubleshooting

I experience poor sound quality when using the handset speakerphone.

► For increased sound quality while using the handset speakerphone, place the handset on a flat surface with the dial pad facing up.

I hear other calls while using my phone.

► Disconnect the telephone base from the telephone jack, and plug in a different telephone. If you still hear other calls, call your telephone service provider.

My cordless handset does not ring when I receive a call.

► Make sure that the ringer is not off. Refer to **Ringer volume** on page 17 in this user's manual.
► Make sure you plug in the telephone line cord securely into the telephone base and the telephone jack. Make sure you plug in the power cord securely.
► The cordless handset may be too far from the telephone base.
► Charge the battery in the cordless handset for at least ten hours. For optimum daily performance, return the cordless handset to the telephone base or charger when not in use.
► You may have too many extension phones on your telephone line to allow all of them to ring simultaneously. Try unplugging some of the other phones.
► The layout of your home or office may be limiting the operating range. Try moving the telephone base to another location, preferably to a higher location.
► If other phones in your home are having the same problem, contact your telephone service provider (charges may apply).
► Test a working phone at the phone jack. If another phone has the same problem, contact your telephone service provider (charges may apply).

Troubleshooting

▸ Other electronic products can cause interference with your cordless phone. Try installing your phone as far away as possible from electronic devices such as television sets, VCRs, or other cordless telephones.

▸ Remove the battery. Install the battery again and place the cordless handset into the telephone base. Wait for the cordless handset to reestablish its connection with the telephone base. Allow up to one minute for this to take place.

▸ Your line cord may be defective. Try installing a new line cord.

My calls cut in and out while I'm using my cordless handset.

▸ Other electronic products such as HAM radios and other DECT phones, can cause interference with your cordless phone. Try installing your phone as far away as possible from these types of electronic devices.

▸ Do not install this phone near a microwave oven or on the same electrical outlet. You may experience decreased performance while the microwave oven is operating.

▸ If you plug your phone in with a modem or surge protector, plug the phone (or modem/surge protector) into a different location. If this does not solve the problem, relocate your phone or modem farther apart from one another, or use a different surge protector.

▸ Move your telephone base to a higher location. The phone may have better reception when installed in a high area.

▸ If other phones in your home are having the same problem, contact your telephone service provider (charges may apply).

Appendix
Troubleshooting

The charge light is off.

▸ Make sure you plug the power and line cords in correctly and securely.

▸ Unplug the electrical power. Wait for 15 seconds, then plug it back in. Allow up to one minute for the cordless handset and telephone base to reset.

▸ Clean the cordless handset, charger and telephone base charging contacts each month with a pencil eraser or cloth.

▸ The battery may not be connected to the handset or is missing completely. Ensure that the battery is installed properly.

My caller ID isn't working.

▸ Caller ID is a subscription service. You must subscribe to this service from your telephone service provider for this feature to work on your phone.

▸ The caller may be calling from an area that supports caller ID.

▸ Both your and your caller's telephone service providers must use caller ID compatible equipment.

▸ If you subscribe to high-speed Internet service (DSL - digital subscriber line) through your telephone line, you must install a DSL filter between the telephone line cord and the telephone wall jack (page 9). The filter prevents noise and caller ID problems resulting from DSL interference. Please contact your DSL service provider for more information about DSL filters.

System does not receive caller ID when on a call.

▸ Make sure you subscribe to caller ID with call waiting features from your telephone service provider. Caller ID features works only if both you and the caller are in areas offering caller ID service, and if both telephone service providers use compatible equipment.

Troubleshooting

Incomplete messages.

▸ If a caller leaves a very long message, part of it may be lost when the system disconnects the call after the maximum recording time you have set.

▸ If the caller pauses for longer than seven seconds, the system stops recording and disconnects the call.

▸ If the system's memory becomes full during a message, the system stops recording and disconnects the call.

▸ If the caller's voice is very soft, the system may stop recording and disconnect the call.

Difficulty hearing messages.

▸ Press ▲**VOLUME** to increase the telephone base speaker volume.

▸ Press ▲**DIR/VOLUME** to adjust the message playback volume on a handset.

System does not answer after the correct number of rings.

▸ Make sure that the answering system is on. **ANS ON** should show on the handset and the ⏻**/ANS ON/OFF** light on the telephone base should be on.

▸ If toll saver is activated, the number of rings changes to two when you have new messages stored (page 76).

▸ If the memory is full or the system is off, the system will answer after ten rings.

▸ In some cases, the answering system is affected by the ringing system used by your telephone service provider.

▸ If you subscribe to voicemail service, change the number of rings so that your answering system answers before your voicemail (page 76). To determine how many rings activate your voicemail, contact your telephone service provider.

Troubleshooting

▸ If there is a fax machine connected to the same telephone line, try disconnecting the fax machine. If that solves the problem, consult your fax machine documentation for information on compatibility with answering systems.

System does not respond to remote commands.

▸ Make sure to enter your remote access code correctly (page 90).

▸ Make sure you are calling from a touch-tone phone. When you dial a number, you should hear tones. If you hear clicks, the phone is not a touch-tone telephone and cannot activate the answering system.

▸ The answering system may not detect the remote access code while your announcement or message is playing. Try waiting until the announcement or message is over, or press command code **5** to stop the operation before entering other codes.

▸ There may be interference on the phone line you are using. Press dialing keys firmly.

System does not record messages.

▸ Make sure the answering system is on. **ANS ON** should show on the handset and the **⏻/ANS ON/OFF** light on the telephone base should be on.

▸ Make sure the memory of the answering system is not full.

▸ If you subscribe to voicemail service, change the number of rings so that your answering system answers before your voicemail (page 76). To determine how many rings activate your voicemail, contact your telephone service provider.

▸ If there is a fax machine connected to the same telephone line, try disconnecting the fax machine. If that solves the problem, consult your fax machine documentation for information on compatibility with answering systems.

Troubleshooting

System announces, *"Time and day not set."*

▸ You need to reset the system clock (page 19).

Outgoing announcement is not clear.

▸ When you record your announcement, make sure you speak in a normal tone of voice, about nine inches from the handset.

▸ Make sure there is no background noise (TV, music, etc.) while recording.

New voicemail and ✉ show on the screens, and I don't know why.

▸ Your telephone has both a built-in answering system and voicemail indication. If New voicemail and ✉ appear on the screens, then your telephone has received a signal from your telephone service provider that you have a voicemail message waiting for you to retrieve from them. Contact your telephone service provider for more information on how to access your voicemail.

I cannot retrieve voicemail messages.

▸ Your telephone has both a built-in answering system and voicemail indication. They are independent features and each alerts you to new messages differently (page 80). If you subscribe to voicemail service from your telephone service provider, contact your telephone service provider for more information on how to access your voicemail.

I've set my LCD language to Spanish or French and I don't know how to change it back to English.

▸ Press **MENU/SELECT** on your handset when it is not in use, then enter **364#**. You hear a confirmation tone.

Troubleshooting

I subscribe to a nontraditional telephone service that uses my computer to establish connections, and my telephone doesn't work.

▸ Make sure your computer is powered on.

▸ Make sure your Internet connection is working properly.

▸ Make sure that the software is installed and running for your nontraditional telephone service.

▸ Make sure to plug your USB telephone adapter into a dedicated USB port on your computer. Do not plug it into a multiple port USB hub (USB splitter) that is not powered.

▸ In a few rare instances, the USB port on your computer may not have enough power. Try using a USB hub with its own external power supply.

▸ If you are using a firewall, it may prevent access to your nontraditional telephone service provider. Contact your service provider for more information.

Common cure for electronic equipment.

If the telephone does not seem to be responding normally, try putting the cordless handset in the telephone base or charger. If it does not fix the problem, do the following (in the order listed):

1. Disconnect the power to the telephone base.

2. Disconnect the cordless handset battery.

3. Wait a few minutes.

4. Connect power to the telephone base.

5. Remove the battery. Replace the battery and place the cordless handset into the telephone base or charger.

6. Wait for the cordless handset to reestablish its connection with the telephone base. Allow up to one minute for this to take place.

Maintenance

Taking care of your telephone

▸ Your cordless telephone contains sophisticated electronic parts, so you must treat it with care.

▸ Avoid rough treatment.

▸ Place the handset down gently.

▸ Save the original packing materials to protect your telephone if you ever need to ship it.

Avoid water

▸ You can damage your telephone if it gets wet. Do not use the handset in the rain, or handle it with wet hands. Do not install the telephone base near a sink, bathtub or shower.

Electrical storms

▸ Electrical storms can sometimes cause power surges harmful to electronic equipment. For your own safety, take caution when using electric appliances during storms.

Cleaning your telephone

▸ Your telephone has a durable plastic casing that should retain its luster for many years. Clean it only with a soft cloth slightly dampened with water or mild soap.

▸ Do not use excess water or cleaning solvents of any kind.

Remember that electrical appliances can cause serious injury if used when you are wet or standing in water. If the telephone base should fall into water, DO NOT RETRIEVE IT UNTIL YOU UNPLUG THE POWER CORD AND TELEPHONE LINE CORDS FROM THE WALL. Pull the unit out by the unplugged cords.

FCC Part 68 and ACTA

This equipment complies with Part 68 of the FCC rules and with technical requirements adopted by the Administrative Council for Terminal Attachments (ACTA). The label on the back or bottom of this equipment contains, among other things, a product identifier in the format US:AAAEQ##TXXXX. This identifier must be provided to your telephone service provider upon request.

The plug and jack used to connect this equipment to premises wiring and the telephone network must comply with the applicable Part 68 rules and technical requirements adopted by ACTA. A compliant telephone cord and modular plug is provided with this product. It is designed to be connected to a compatible modular jack that is also compliant. An RJ11 jack should normally be used for connecting to a single line and an RJ14 jack for two lines. See the installation instructions in the user's manual.

The Ringer Equivalence Number (REN) is used to determine how many devices you may connect to your telephone line and still have them ring when you are called. The REN for this product is encoded as the 6th and 7th characters following the US: in the product identifier (e.g., if ## is 03, the REN is 0.3). In most, but not all areas, the sum of all RENs should be five (5.0) or less. For more information, please contact your telephone service provider.

This equipment may not be used with Party Lines. If you have specially wired alarm dialing equipment connected to your telephone line, ensure the connection of this equipment does not disable your alarm equipment. If you have questions about what will disable the alarm equipment, consult your telephone service provider or a qualified installer.

If this equipment is malfunctioning, it must be unplugged from the modular jack until the problem has been corrected. Repairs to this telephone equipment can only be made by the manufacturer or its authorized agents. For repair procedures, follow the instructions outlined under the Limited warranty.

If this equipment is causing harm to the telephone network, the telephone service provider may temporarily discontinue your telephone service. The telephone service provider is required to notify you before interrupting service. If advance notice is not practical, you will be notified as soon as possible. You will be given the opportunity to correct the problem and the telephone service provider is required to inform you of your right to file a complaint with the FCC. Your telephone service provider may make changes in its facilities, equipment, operation, or procedures that could affect the proper functioning of this product. The telephone service provider is required to notify you if such changes are planned.

If this product is equipped with a corded or cordless handset, it is hearing aid compatible.

If this product has memory dialing locations, you may choose to store emergency telephone numbers (e.g., police, fire, medical) in these locations. If you do store or test emergency numbers, please:

▸ Remain on the line and briefly explain the reason for the call before hanging up.

▸ Perform such activities in off-peak hours, such as early morning or late evening.

FCC Part 68 and ACTA

Industry Canada

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

(1) This device may not cause interference.

(2) This device must accept any interference, including interference that may cause undesired operation of the device.

Privacy of communications may not be ensured when using this telephone.

The term "IC:" before the certification/registration number only signifies that the Industry Canada technical specifications were met.

The Ringer Equivalence Number (REN) for this terminal equipment is 0.1. The REN indicates the maximum number of devices allowed to be connected to a telephone interface. The termination of an interface may consist of any combination of devices subject only to the requirement that the sum of the RENs of all the devices not exceed five.

This product meets the applicable Innovation, Science and Economic Development Canada technical specifications.

FCC Part 15

NOTE: This equipment has been tested and found to comply with the requirements for a Class B digital device under Part 15 of the Federal Communications Commission (FCC) rules. These requirements are intended to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

▶ Reorient or relocate the receiving antenna.

▶ Increase the separation between the equipment and receiver.

▶ Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

▶ Consult the dealer or an experienced radio/TV technician for help.

WARNING: Changes or modifications to this equipment not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. Privacy of communications may not be ensured when using this telephone.

To ensure safety of users, the FCC/ISEDC has established criteria for the amount of radio frequency energy that can be safely absorbed by a user or bystander according to the intended usage of the product. This product has been tested and found to comply with the FCC/ISEDC criteria. The handset may be safely held against the ear of the user. The telephone base shall be installed and used such that parts of the user's body other than the hands are maintained at a distance of approximately 20 cm (8 inches) or more.

This Class B digital apparatus complies with Canadian requirement:
CAN ICES-3 (B)/NMB-3(B)

California Energy Commission battery charging testing instructions

This telephone is set up to comply with the energy-conserving standards right out of the box. These instructions are intended for California Energy Commission (CEC) compliance testing only. When the CEC battery charging testing mode is activated, all telephone functions, except battery charging, will be disabled.

To activate the CEC battery charging testing mode:

1. Unplug the telephone base power adapter from the power outlet. Make sure all handsets are inserted with charged batteries before proceeding.

2. While you <u>press and hold</u> 🖉 **FIND HS**, plug the telephone base power adapter back to the power outlet.

3. After about 20 seconds, when the **IN USE** light starts flashing, release 🖉 **FIND HS** and then press it again within two seconds.

   The process takes up to one minute to complete. When the phone successfully enters the CEC battery charging testing mode, the **IN USE** light turns off and all handsets display **To register HS, see manual**. You hear a confirmation tone.

   When the phone fails to enter this mode, repeat the steps mentioned above.

Note: The telephone base will be powered up as normal if you fail to press 🖉 **FIND HS** within two seconds in Step 3.

To deactivate the CEC battery charging testing mode:

1. Unplug the telephone base power adapter from the power outlet, then plug it back in. The telephone base is powered up as normal.

2. Register your handsets back to the telephone base. See pages 92-93 for handset registration instructions.

Limited warranty

The AT&T brands are used under license. This product is covered by a one-year limited warranty. Any replacement or warranty service, and all questions about this product,

should be directed to our website at **https://telephones.att.com** or

call **1 (800) 222-3111**. In Canada, dial **1 (866) 288-4268**.

1. **What does this limited warranty cover?**

   The manufacturer of this AT&T Product, Advanced American Telephones, warrants to the holder of a valid proof of purchase ("Consumer" or "you") that the Product and all accessories provided by Advanced American Telephones in the sales package ("Product") are free from material defects in material and workmanship, pursuant to the following terms and conditions, when installed and used normally and in accordance with operation instructions. This limited warranty extends only to the Consumer for Products purchased and used in the United States of America and Canada.

2. **What will Advanced American Telephones do if the Product is not free from material defects in materials and workmanship during the limited warranty period ("Materially Defective Product")?**

   During the limited warranty period, Advanced American Telephones' authorized service representative will replace, at Advanced American Telephones' option, without charge, a Materially Defective Product. If we choose to replace this Product, we may replace it with a new or refurbished Product of the same or similar design. Advanced American Telephones will return replacement Products to you in working condition.

   Advanced American Telephones will retain defective parts, modules, or equipment. Replacement of Product, at Advanced American Telephones' option, is your exclusive remedy. You should expect the replacement to take approximately 30 days.

3. **How long is the limited warranty period?**

   The limited warranty period for SynJ® and Syn248® products is TWO (2) YEARS from the date of purchase, while all other products limited warranty period is ONE (1) YEAR from the date of purchase. If we replace a Materially Defective Product under the terms of this limited warranty, this limited warranty also applies to replacement Products for a period of either (a) 90 days from the date the replacement Product is shipped to you or (b) the time remaining on the original one-year limited warranty, whichever is longer.

4. **What is not covered by this limited warranty?**

   This limited warranty does not cover:

   ▸ Product that has been subjected to misuse, accident, shipping or other physical damage, improper installation, abnormal operation or handling, neglect, inundation, fire, water or other liquid intrusion; or

   ▸ Product that has been damaged due to repair, alteration or modification by anyone other than an authorized service representative of Advanced American Telephones; or

Limited warranty

- ▸ Product to the extent that the problem experienced is caused by signal conditions, network reliability or cable or antenna systems; or
- ▸ Product to the extent that the problem is caused by use with non-Advanced American Telephones electrical accessories; or
- ▸ Product whose warranty/quality stickers, Product serial numbers plates or electronic serial numbers have been removed, altered or rendered illegible; or
- ▸ Product purchased, used, serviced, or shipped for repair from outside the United States, or used for commercial or institutional purposes (including but not limited to Products used for rental purposes); or
- ▸ Product returned without valid proof of purchase (see 2 below); or
- ▸ Charges for installation or set up, adjustment of customer controls, and installation or repair of systems outside the unit.

5. How do you get warranty service?

To obtain warranty service in the United States of America, visit

https://telephones.att.com or call **1 (800) 222-3111**. In Canada, dial **1 (866) 288-4268**.

NOTE: Before calling for service, please check the user's manual. A check of the Product controls and features may save you a service call.

Except as provided by applicable law, you assume the risk of loss or damage during transit and transportation and are responsible for delivery or handling charges incurred in the transport of Product(s) to the service location. Advanced American Telephones will return replaced Product under this limited warranty to you, transportation, delivery or handling charges prepaid. Advanced American Telephones assumes no risk for damage or loss of the Product in transit.

6. What must you return with the PRODUCT to get warranty service?

1. Return the entire original package and contents including the Product to the Advanced American Telephones service location along with a description of the malfunction or difficulty;
2. Include "valid proof of purchase" (sales receipt) identifying the Product purchased (Product model) and the date of purchase or receipt; and
3. Provide your name, complete and correct mailing address and telephone number.

Limited warranty

7. Other limitations

This warranty is the complete and exclusive agreement between you and Advanced American Telephones. It supersedes all other written or oral communications related to this Product. Advanced American Telephones provides no other warranties for this Product. The warranty exclusively describes all of Advanced American Telephones' responsibilities regarding the Product. There are no other express warranties. No one is authorized to make modifications to this limited warranty and you should not rely on any such modification.

State/Provincial Law Rights: This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Limitations: Implied warranties, including those of fitness for a particular purpose and merchantability (an unwritten warranty that the Product is fit for ordinary use) are limited to one year from date of purchase. Some states/provinces do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

In no event shall Advanced American Telephones be liable for any indirect, special, incidental, consequential, or similar damages (including, but not limited to lost profits or revenue, inability to use the Product, or other associated equipment, the cost of substitute equipment, and claims by third parties) resulting from the use of this Product. Some states/provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

Please retain your original sales receipt as proof of purchase.

Technical specifications

RF frequency band		1921.536MHz - 1928.448MHz
Channels		5
⚠ 📖	Telephone base voltage (AC adapter output)	6V DC @ 0.4A Max. PS1 or LPS
	Charger voltage (AC adapter output)	6V DC @ 0.4A Max. PS1 or LPS
Handset battery		2.4V Ni-MH battery
Operating times*		Talk time (handset): up to 7 hours Standby: up to 5 days

* Operating times vary depending on your actual use and the age of the battery.

DECT 6.0 digital technology

The AT&T DECT 6.0 products offer unsurpassed range performance and sound clarity. This is achieved through a unique antenna design and advances in noise-filtering technology. An independent laboratory has confirmed that AT&T DECT 6.0 products perform up to 45% better in range competitions against similarly equipped phones of the leading competition. Now, calls can be taken in the basement, backyard and garage with exceptional sound quality.

Telephone operating range

This cordless telephone operates within the maximum power allowed by the Federal Communications Commission (FCC). Even so, this handset and telephone base can communicate over a certain distance — which can vary with the locations of the telephone base and handset, the weather, and the construction of your home or office.

Redefining long range coverage and clarity

This telephone base comes with an antenna which gives much better clarity and covers a longer range than before.

HD audio

HD audio improves sound quality by expanding and rebuilding frequencies that are lost with traditional phone calls. There is no additional telephone service requirement to use HD audio. It is designed to work with standard telephone service. Your system will automatically enhance all received sound with HD audio.

Simulated full-duplex handset speakerphone

The simulated full-duplex speakerphone on your handset allows both ends of a call to speak and be heard at the same time. Optimal performance is subject to external factors and individual usage.

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Remote access wallet card

Use the following wallet card to help you remember commands to control your answering system from any touch-tone telephone.

Cut along dotted line.

AT&T

Call your phone number, then enter your two-digit access code (preset to **19**).

Action	Remote command
Play all messages	1
Play new messages	2
Delete the message	3
Delete all old messages	33
Repeat or go back	4
Stop	5
Help menu	*5

Fold here.

Skip the message	6
Record announcement	*7
End remote access call	8 (or hang up)
Turn system off or on	0

Models: **CL82115/CL82215/CL82315/CL82415/CL82465/CL82515**
Type: **DECT 6.0 cordless telephone/answering system with caller ID/call waiting**

AT&T

https://telephones.att.com