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**User's manual  
(Canada version)**

## 1740 Digital answering system

Before using this AT&T product, please read **Important product information** on pages 11-12 of this user's manual.

For customer service or product information, visit our website at [www.telephones.att.com](http://www.telephones.att.com) or call **1 (866) 288-4268**.



# Installation

## Parts list

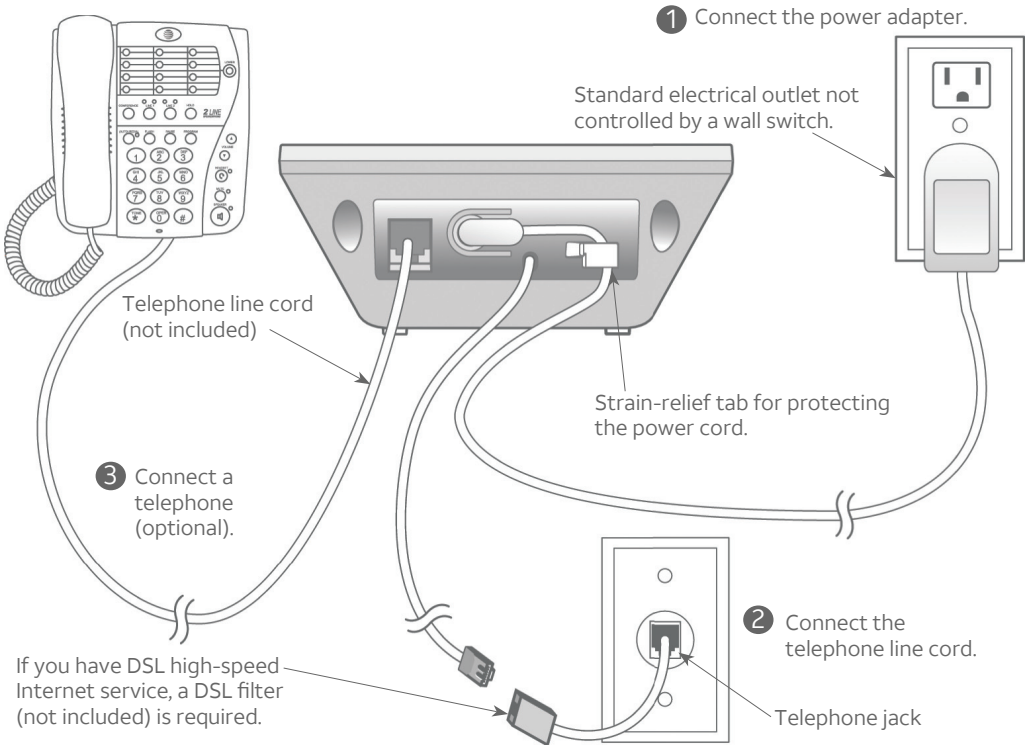
- 1740 answering system
- Wallet card
- User's manual
- Power adapter



Use only the power adapter supplied with this product. To obtain a replacement, visit our website at [www.telephones.att.com](http://www.telephones.att.com) or call **1 (866) 288-4268**.

## Before you install

Choose a location for the answering system near a telephone jack and a standard electrical outlet not controlled by a wall switch.



- 4 Press **ON/OFF** to turn the system on or off. If the system is on, the **ON/OFF** indicator light is on. If the system is off, the indicator light is off and the message window is blank. When the system is off and you press any key (except **ON/OFF**), it announces, "The machine is off. Press **ON/OFF** to turn on."
- 5 After you install the answering system for the first time, the system turns on automatically and announces, "To set the clock, press **CLOCK**." See **Set the clock** on page 2 for instructions.
- 6 To record your own announcement (optional), see **Record your announcement** on pages 2-3 for instructions.
- 7 To program other system features (optional), see pages 3-4 for details.


## NOTES:

- Power adapter - Input: 117V AC, 60 Hz / Output: 6V AC, 350 mA.
- If the message window is off, make sure the power adapter is securely connected to both the answering system and an electrical outlet not controlled by a wall switch.
- If you subscribe to high-speed Internet service (DSL - digital subscriber line) through your telephone line, you must install a DSL filter between the telephone line cord and the telephone wall jack. The filter prevents noise and caller ID problems caused by DSL interference. Please contact your DSL service provider for more information about DSL filters.


# Feature setup

## Set the clock

You must set the clock so that the system announces the correct day and time of incoming messages. Make sure the year is correct because the day of the week is calculated from the year. When you press **CLOCK**, the system announces the current time (if set) and “*To set the clock, press **CLOCK**.*” To exit at anytime while setting the clock, press **▶/■ PLAY/STOP**.

1. Press **CLOCK** and the message window displays . The system announces the day and “*To change the day, press **SKIP** or **REPEAT**. To accept and continue, press **CLOCK**.*”
2. To change the day, press **◀ MEMO/REPEAT** or **▶ ANNOUNCE/SKIP** until the correct day is announced.
3. Press **CLOCK**. The correct day is saved. The system announces the current hour setting and “*To change the hour, press **SKIP** or **REPEAT**. To accept and continue, press **CLOCK**.*”
4. To change the hour, press **◀ MEMO/REPEAT** or **▶ ANNOUNCE/SKIP** until the correct hour is announced.
5. Press **CLOCK**. The correct hour is saved. The system announces the current minute and “*To change the minute, press **SKIP** or **REPEAT**. To accept and continue, press **CLOCK**.*”
6. To change the minute, press **◀ MEMO/REPEAT** or **▶ ANNOUNCE/SKIP** until the correct minute is announced.
7. Press **CLOCK**. The correct minute is saved. The system announces the current year and “*To change the year, press **SKIP** or **REPEAT**. Press **CLOCK**, when you are done.*”
8. To change the year, press **◀ MEMO/REPEAT** or **▶ ANNOUNCE/SKIP** until the correct year is announced.
9. Press **CLOCK**. The correct year is saved. The new day, time and year are announced.

To check the day and time, press **CLOCK**.

 **NOTE:** In the event of a power failure, the clock needs to be reset. If the clock is not set, the system announces, “*Time and day not set,*” before message playback.

## Auto reset of answering system clock

If you subscribe to caller ID service, the day, month and time are set automatically with each incoming call. The year must be set so that the day of the week can be calculated from the caller ID information.

## Record your announcement

An announcement is the greeting callers hear when calls are answered by the answering system.

The telephone is preset with a greeting that answers calls with “*Hello, please leave a message after the tone.*” You can use this default announcement, or replace it with your own (up to three minutes long).

1. Press **▶ ANNOUNCE/SKIP**. The system announces, “*Announcement. Press **ANNOUNCE** to record or press **PLAY** to play.*”
2. Press **▶ ANNOUNCE/SKIP** again. The system announces, “*Record after the tone. Press **STOP** when you are done,*” followed by a long beep. Speak toward the answering system, from about nine inches away. While recording, the message window shows the recording time.

## Feature setup

3. To stop recording, press **▶/■ PLAY/STOP**. The system automatically plays back the recorded outgoing announcement.

**To review your announcement**, press **▶▶ ANNOUNCE/SKIP**. The system announces, “Announcement. Press **ANNOUNCE** to record or press **PLAY** to play.” Press **▶/■ PLAY/STOP** and the system plays the announcement.

**To erase your own recorded announcement**, press **X/DELETE** while the announcement is playing. Calls are then answered with the default announcement.

### Feature setup

1. To enter the feature setup mode, press **SETUP** until the system announces, “Language is... To change the setting, press **SKIP** or **REPEAT**. To accept and continue setup, press **SETUP**.”

2. Press **SETUP** repeatedly until you hear the desired feature.

3. When you hear the feature you want to modify, press **▶▶ ANNOUNCE/SKIP** or **◀◀ MEMO/REPEAT** to scroll through the setting's options.

4. Press **SETUP** to save and continue setup.

**-OR-**





Press **▶/■ PLAY/STOP** to save the setting and exit feature setup.

### Feature summary

FEATURE	SYSTEM ANNOUNCEMENT	OPTIONS
Language	“Language is...”	<ul style="list-style-type: none"><li>You may choose English or Francais (French) for the voice prompts used by the system.</li><li>During setup, the message window displays the current language setting (<b>E<sub>n</sub></b> for English or <b>F<sub>r</sub></b> for French)</li></ul>
Ring select	“Number of rings...”	<ul style="list-style-type: none"><li>Choose the number of rings before the system answers a call. You can set it between two and seven rings, toll saver 2/4 or toll saver 4/6.</li><li>When the toll saver is set as 2/4, the system will answer after two rings if there are new messages, or after four rings if there are no new messages. When the toll saver is set as 4/6, the system will answer after 4 rings if there are new messages, or after six rings if there are no new messages.</li><li>During setup, the message window displays the number of rings (or <b>2<sup>4</sup></b> for toll saver 2/4, <b>4<sup>6</sup></b> for toll saver 4/6).</li></ul>
Remote access code	“Remote access code is...”	<ul style="list-style-type: none"><li>Change the remote access code to any two-digit number between <b>10</b> and <b>99</b>.</li><li>The default remote access code is <b>19</b>. With it, you can access many features remotely from a touch-tone telephone.</li></ul>

# Feature setup

## Feature summary (continued)

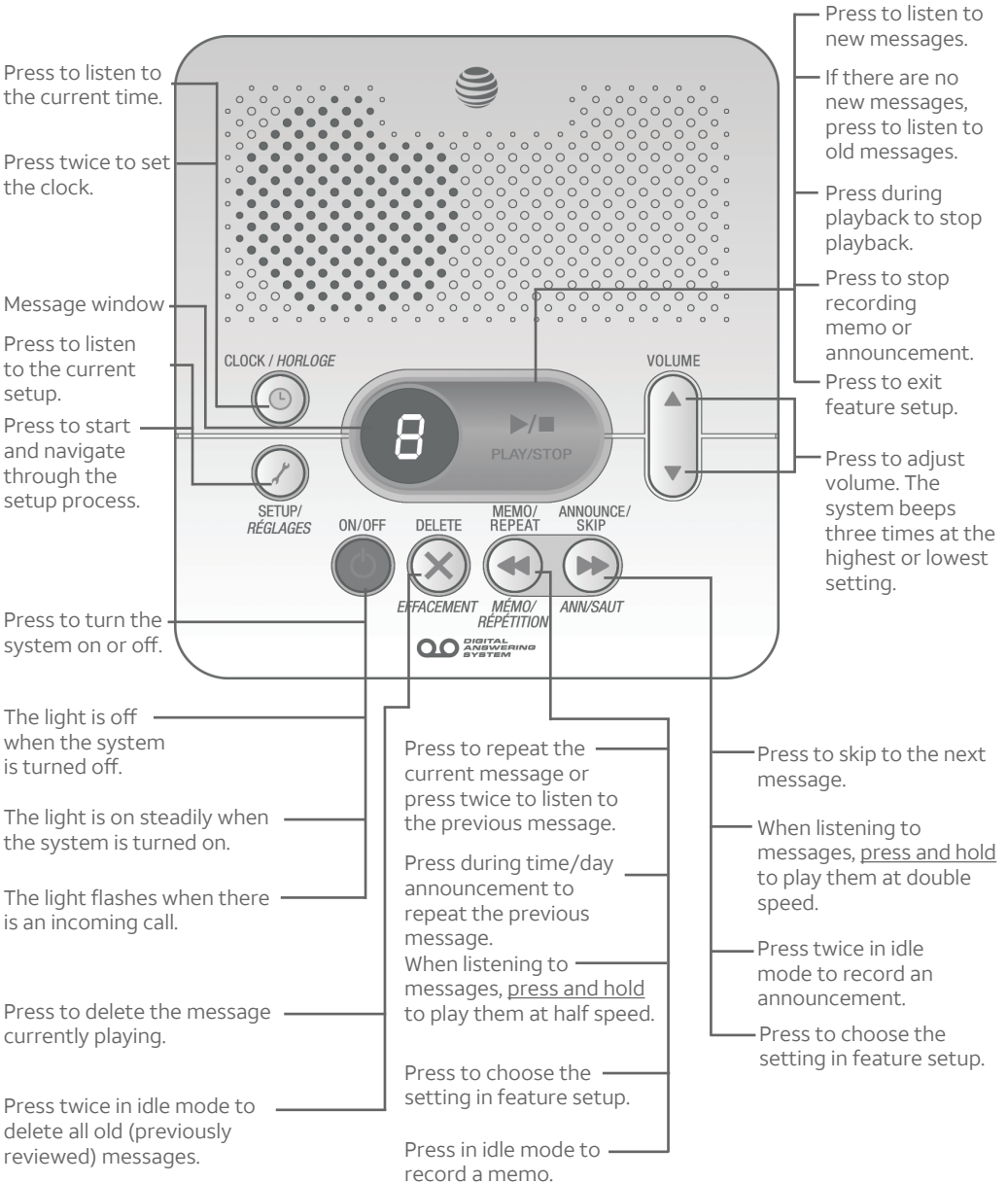
FEATURE	SYSTEM ANNOUNCEMENT	OPTIONS
<b>Announcement monitor</b>	<i>"Announcement monitor is..."</i>	<ul style="list-style-type: none"><li>When this feature is on, the answering machine broadcasts your outgoing announcement when answering a call. When the feature is off, your outgoing announcement is not broadcast from the answering machine, but callers will hear the announcement.</li></ul> <p> <b>NOTE:</b> You must set the volume to an audible level to use this feature.</p>
<b>Number announce</b>	<i>"Number announce is..."</i>	<ul style="list-style-type: none"><li>When this feature is on, the system announces the incoming telephone number.</li></ul> <p> <b>NOTE:</b> For this feature to work, you must subscribe to caller ID service from your telephone service provider. There may be a fee for this service, and it may not be available in all areas.</p>
<b>Store caller number</b>	<i>"Store caller number is..."</i>	<ul style="list-style-type: none"><li>When this feature is on, the system announces the incoming telephone number when it plays back a message.</li></ul> <p> <b>NOTE:</b> For this feature to work, you must subscribe to caller ID service from your telephone service provider. There may be a fee for this service, and it may not be available in all areas.</p>
<b>Accept blocked calls</b>	<i>"Accept blocked calls is..."</i>	<ul style="list-style-type: none"><li>When this feature is on, the system answers and records messages from any caller.</li><li>When this feature is off, the system responds to blocked calls with the announcement, <i>"We're sorry. Blocked calls to this number cannot be accepted,"</i> and hangs up without recording a message.</li></ul> <p> <b>NOTES:</b></p> <ul style="list-style-type: none"><li>Blocked calls can arrive from callers who have chosen to block their numbers from identification.</li><li>For this feature to work, you must subscribe to caller ID service from your telephone service provider. There may be a fee for this service, and it may not be available in all areas.</li></ul>
<b>Audible message alert</b>	<i>"Message alert is..."</i>	<ul style="list-style-type: none"><li>When this feature is on, the system beeps every 15 seconds when there are new messages.</li></ul>

# Operation

## Listen to, save & delete messages

- The system automatically saves all incoming messages until you delete them. You can store approximately 60 minutes of messages, memos and announcements (up to a maximum of 99 messages).
- Before playing each message, the system announces the day and time the message was received. If **Store caller number** is activated, the system also announces the caller's telephone number (see **Store caller number** under **Feature setup** on page 4). After playing the last message, the system announces, "End of messages."
- Messages cannot be deleted until they have been reviewed, and deleted messages cannot be retrieved.

## To operate the answering system, follow the instructions on this page.



# Operation

## Record memos

A memo can be up to 3 minutes and is stored as an incoming message.

1. Press **◀ MEMO/REPEAT**. The system announces, *“Record after the tone. Press **STOP** when you are done,”* followed by a long beep. Speak toward the answering system.
2. To stop recording, press **▶/■ PLAY/STOP**. The system saves the memo and plays a long beep.
3. To play a memo, press **▶/■ PLAY/STOP**.

## Answer calls

When the system answers a call, the caller hears the outgoing announcement followed by a beep. After the beep, the system begins recording the caller’s message. A caller can leave a message of up to three minutes. If the message is longer than three minutes, or if the caller is silent for more than seven consecutive seconds, the system hangs up followed by a beep. If the system runs out of memory, it announces, *“Memory is full”* and beeps twice. Then, after about 10 seconds, the system announces, *“The machine will now hang up,”* and then hangs up.

## Call screening

The call screening feature lets you listen at the answering system to a caller leaving a message. If the answering system is on, the incoming message broadcasts through the speaker when a call is answered by the answering system.

Options while a message is being recorded:

- Press **VOLUME ▲▼** to adjust the call screening volume.
- Press **▶/■ PLAY/STOP** to stop the message recording.

## Call intercept

When a caller is leaving a message on your answering system, you can talk to the caller by answering a call using any telephone on the same line.

When you take the call, the answering system beeps and stops recording. If the system does not disconnect immediately, press and release the telephone switch hook.

## Caller ID number announce

This system can announce the caller’s telephone number between the second and third ring (see **Feature setup** and **Feature summary** on pages 3 and 4 to turn this feature on or off).



**NOTE:** You must subscribe to caller ID service from your telephone service provider for this feature to work. There may be a fee for this service, and it may not be available in all areas.

## Store caller number

When this feature is on, the system announces the caller’s number before playing back a message (see **Feature setup** and **Feature summary** on pages 3 and 4 to turn this feature on or off).

## Accept blocked calls

When this feature is turned on, the system answers and records messages from any callers. When this feature is turned off, the system responds to blocked calls (from callers who have chosen to block their numbers from identification) with the announcement, *“We’re sorry. Blocked calls to this number cannot be accepted.”* The system then hangs up without recording any incoming messages (see **Feature setup** and **Feature summary** on pages 3 and 4 to turn this feature on or off).

# Operation

## Listen to incoming messages

When the system plays incoming messages, the message window displays the number of the message playing. Before playing each message, the system announces the day and time the message was received. If the clock was not set when the message was recorded, or there was a power failure after it was set, the system will announce, *"Time and day not set,"* before playing the message. After playing the last message, the system announces, *"End of messages."*

If you want the system to answer a call when you are playing a message, press ►/■ **PLAY/STOP** to end message playback.

**To play messages**, press ►/■ **PLAY/STOP**. If there are new messages, they will be played. If there are no new messages, the old messages will be played. If there are no messages, the system announces, *"No messages."*

**To play a message at half speed**, press and hold ◀◀ **MEMO/REPEAT** while the message is being played.

**To play a message at double speed**, press and hold ▶▶ **ANNOUNCE/SKIP** while the message is being played.

**To repeat a message**, press ◀◀ **MEMO/REPEAT**. Press ◀◀ **MEMO/REPEAT** during the time/day announcement or press ◀◀ **MEMO/REPEAT** twice to hear the previous message. If there is only one message recorded in the system, the same message will be played again.

**To skip to the next message**, press ▶▶ **ANNOUNCE/SKIP**.

**To stop message playback**, press ►/■ **PLAY/STOP**.

## Memory monitor

Find out the remaining recording time by turning the system on:

1. If the system is already on, press ⏻ **ON/OFF** to turn the system off.
2. Press ⏻ **ON/OFF** again to turn the system back on. The system announces the remaining recording time.

## Save messages

The system can record up to 99 messages, depending on the length of each message. Individual messages can be up to three minutes. The maximum combined recording time for the announcement, messages and memos is approximately 60 minutes. The actual recording time depends on individual message characteristics. Messages remain available for replay until you delete them.

## Message Guard®

The answering system protects the recorded messages from loss in the event of a power failure.

Message Guard® is a registered trademark of Advanced American Telephones.

## Memory is full

When the memory is full, or when 99 messages have been recorded, **F** flashes in the message window. You need to delete messages to make room for new ones. When the memory is full, the system answers calls after 10 rings, announces *"Memory is full,"* and then beeps twice without playing the outgoing announcement. You can delete messages from the answering machine (see the next page) or remotely (page 9).



## Operation

**To delete all previously played messages,** press **X/DELETE** in idle mode. The system announces, *“To delete all old messages, press **DELETE** again.”* Press **X/DELETE** again to delete all previously played messages. The system announces, *“Messages deleted.”*

**To delete selected messages,** press **X/DELETE** while the desired message is playing. The system deletes the message and announces, *“Deleted,”* and then plays the next message.

If you want to replay a message before deleting it, press **MEMO/REPEAT**.

### Message window

The message window displays the total number of messages recorded. If the message window displays **F**, then the memory is full and some messages must be deleted before new messages can be recorded.

### Message window displays

DISPLAY	FUNCTION
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 (Steady)	The system is in clock setting mode. <b>-OR-</b> The system is recording a message. <b>-OR-</b> The system is being accessed remotely.
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 (Flashing)	The system is playing the announcement. The system is in feature setting mode. The system is entering the announcement menu.
--	--

	There is no message in the system.
--	------------------------------------

 (Flashing)	Memory is full.
--	-----------------

	The number of rings before the system answers a call.
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	Toll saver is set to 2/4.
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	Toll saver is set to 4/6.
---	---------------------------

	The selected feature is on.
---	-----------------------------

	The selected feature is off.
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	The language is set to English.
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	The language is set to French.
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	The volume level appears while adjusting the volume.
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	The total number of messages (when the system is idle).
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 (Counting)	The system is recording an announcement or a memo.
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 (Flashing)	There are new messages or memos.
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# Remote operation

## Access the answering system remotely

You can access many features remotely from a touch-tone telephone.

1. Dial the telephone number of your answering system.
2. When the system answers, enter your two-digit remote access code during or after the announcement. The system announces the number of messages, then begins playing back the messages. If the announcement continues to play after you have entered your remote access code, wait for the announcement to end, then enter the remote access code again.
3. To use remote access commands (see below), press **5** during message playback and wait for the two-beep signal.
4. Enter a remote access command.

## Feature summary

<b>FUNCTION</b>	<b>COMMAND</b>
<b>Voice help menu</b>	Press <b>5</b> .
<b>Play all messages</b>	Press <b>1</b> .
<b>Play new messages</b>	Press <b>2</b> .
<b>Repeat a message</b>	Press <b>4</b> while the message is playing.
<b>Stop new playback</b>	Press <b>5</b> while the message is playing.
<b>Skip a message</b>	Press <b>6</b> while the message is playing.
<b>Save message</b>	Hang up.
<b>Delete message</b>	Press <b>3</b> while the message is playing. You hear "Deleted."
<b>Delete all messages</b>	After listening to all messages and the system has beeped twice, press <b>3</b> twice. You hear "Messages deleted."
<b>Record announcement</b>	Press <b>*7</b> after the beep. Record the announcement, and press <b>5</b> to stop. The system will then play back the announcement.
<b>Review announcement</b>	Press <b>7</b> .
<b>Record memo</b>	Press <b>#</b> , and speak after the beep. Press <b>5</b> to exit.
<b>Review the clock</b>	Press <b>8</b> .
<b>Set the clock</b>	Press <b>*8</b> . Follow the prompts to set the day, time and year.
<b>Turn system off</b>	Press <b>*0</b> .
<b>Turn system on</b>	When the system is off, it answers after 10 rings, and announces, " <i>The machine is off.</i> " The system beeps twice. You can turn the system on as follows: <ul style="list-style-type: none"><li>• Press <b>*0</b>. The system announces, "<i>The machine is on. XX minutes to record,</i>" and then beeps twice. The system is now turned on.</li></ul>
<b>Review settings</b>	Press <b>9</b> .

# Remote operation

## Feature summary (continued)

FUNCTION	COMMAND
End remote access call	Press *9. The system announces “ <i>The machine will now hang up,</i> ” and disconnects the call.



**NOTES:** If no commands are entered within 15 seconds, the system announces, “*The machine will now hang up,*” and then disconnects the call.

## In case of difficulty

If you have difficulty operating this answering system, try the following suggestions. For customer service, or to purchase accessories or obtain replacement parts, visit our website at **www.telephones.att.com** or call **1 (866) 288-4268**. Please retain your receipt as your proof of purchase.

### Messages are incomplete.

- The system can record messages of up to 3 minutes.
- If a caller leaves a long message, part of it might be lost when the system disconnects the call after 3 minutes.
- If the memory is full when recording a message, the system stops and disconnects the call.

### The system does not answer after the correct number of rings.

- If the toll saver feature is on, the number of rings changes from four to two, or six to four, when there are new messages waiting.
- In some cases, the system might be affected by the ringing system used by the telephone service provider.
- If the system’s memory is full or the system is off, the remote access system answers after 10 rings.
- If the system is in feature setup mode and a call comes in, it will not answer the call until you press ►/■ **PLAY/STOP** or the setup timeout has elapsed.

### The system does not record messages.

- When the memory is full, some saved messages must be deleted before new messages can be recorded.

### Incoming messages are not heard during recording.

- Press **VOLUME▲▼** until the desired volume is reached.

### System does not respond to remote commands.

- Make sure you are calling from a touch-tone telephone. When dialing a number, there should be audible tones. If there are clicks instead, the telephone is not a touch-tone telephone.
- The answering system may not detect the remote access code while the announcement is playing. Try entering the code again when the announcement is over.
- There may be noise interference on the telephone line. Press the dial buttons firmly.
- Make sure the remote access code is entered correctly.
- You might be calling from a telephone which sends tones that are too short for the answering system to detect.
- If there are many messages recorded, the system may take longer than usual to respond.

## In case of difficulty

### Power failure recovery

- If the system is disconnected from its AC power, it will not operate. The announcement and messages are retained in memory during a power failure, but it will be necessary to reset the clock.
- If the system announces, “*Time and day not set,*” after announcing the time and day, it may be necessary to reset the clock.

### The system takes longer than usual to respond.

- If there are too many messages recorded, the system may take longer than usual to respond.

### The message window is off.


- Make sure the power cord is securely connected to both the answering system and an electrical outlet not controlled by a wall switch.
- Press **ON/OFF** to turn on the system.

## General product care

To keep the answering system working and looking good, follow these guidelines:

- Avoid putting it near heating appliances and devices which generate electrical noise (motors, fluorescent lights, etc.)
- **DO NOT** expose it to direct sunlight or moisture.
- Avoid dropping the answering system and other rough treatment.
- Clean with a soft cloth.
- Never use a strong cleaning agent or abrasive powder because this will damage the finish.
- Retain the original packaging in case it is necessary to ship it at a later date.

## Important product information

 This symbol is to alert you to important operating or servicing instructions that may appear in this user’s manual. Always follow basic safety precautions when using this product to reduce the risk of injury, fire, or electric shock.


### Safety information

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- Read and understand all instructions in the user’s manual. Observe all markings on the product.
- Avoid using a telephone during a thunderstorm. There may be a slight chance of electric shock from lightning.
- Do not use a telephone in the vicinity of a gas leak. Under certain circumstances, a spark may be created when the adapter is plugged into the power outlet, or when the handset is replaced in its cradle. This is a common event associated with the closing of any electrical circuit. In an inadequately ventilated environment, the user should not plug the phone into a power outlet, nor put a charged handset into the cradle where there are concentrations of flammable or flame-supporting gases. A spark in such an environment could create a fire or explosion. Such environments might include: medical use of oxygen without adequate ventilation; industrial gases (cleaning solvents; gasoline vapors; etc.); a leak of natural gas; etc.
- Do not use this product near water or when you are wet. For example, do not use it in a wet basement or shower, nor next to a swimming pool, bathtub, kitchen sink, and laundry tub. Do not use liquids or aerosol sprays for cleaning. If the product comes in contact with any liquids, unplug any line or power cord immediately. Do not plug the product back in until it has dried thoroughly.

## Important product information

- Install this product in a protected location where no one can trip over any line or power cords. Protect cords from damage or abrasion.
- If this product does not operate normally, read the **In case of difficulty** section in the user's manual. If you cannot solve the problem, or if the product is damaged, refer to the limited warranty. Do not open this product except as may be directed in your user's manual. Opening the product or reassembling it incorrectly may expose you to hazardous voltages or other risks.
- If this product has a three-prong (grounding) plug or a polarized plug with one wide prong, it may not fit in non-polarized outlets. Do not defeat the purpose of these plugs. If they do not fit in your outlet, the outlet should be replaced by an electrician.

 **CAUTION** : Use only the power adapter provided with this product. To obtain a replacement, visit our website at [www.telephones.att.com](http://www.telephones.att.com), or call **1 (866) 288-4268**.

## SAVE THESE INSTRUCTIONS

### Especially about corded telephones

- **Electrical power:** The telephone base must be connected to a working electrical outlet. The electrical outlet should not be controlled by a wall switch. Calls cannot be made from the handset if the telephone base is unplugged or switched off, or if the electrical power is interrupted.
- **Power adapter:** The power adapter is intended to be correctly oriented in a vertical or floor mount position. The prongs are not designed to hold the plug in place if it is plugged into a ceiling, under-the-table or cabinet outlet.

### Especially about telephone answering systems

- **Two-way recording:** This unit does not sound warning beeps to let the other party know that the call is being recorded. To ensure that you are in compliance with any federal or state regulations regarding recording a telephone call, you should start the recording process and then inform the other party that you are recording the call.

## FCC and ACTA information

If this equipment was approved for connection to the telephone network prior to July 23, 2001, it complies with Part 68 of the Federal Communications Commission (FCC) rules. If the equipment was approved after that date, it complies with the Part 68 rules and with the Technical Requirements for Connection of Equipment to the Telephone Network adopted by the Administrative Council for Terminal Attachments (ACTA). We are required to provide you with the following information.

### 1. Product identifier and REN information

The label on the back or bottom of this equipment contains, among other things, an identifier indicating product approval and the Ringer Equivalence Number (REN). This information must be provided to your telephone service provider upon request. For equipment approved prior to July 23, 2001, the product identifier is preceded by the phrase "FCC Reg No." and the REN is listed separately. For equipment approved after that date, the product identifier is preceded by "US" and a colon (:), and the REN is encoded in the product identifier without a decimal point as the sixth and seventh characters following the colon. For example, the product identifier US:AAAEQ03T123XYZ would indicate an REN of 0.3.

The REN is used to determine how many devices you may connect to your telephone line and still have them ring when you are called. In most, but not all areas, the sum of all RENs should be five (5.0) or less. You may want to contact your telephone service provider for more information.

### 2. Connection and use with the nationwide telephone network

The plug and jack used to connect this equipment to the premises wiring and the telephone network must comply with the applicable Part 68 rules and technical requirements adopted by ACTA. A compliant telephone cord and modular plug is provided with this product. It is designed to be connected to a compatible modular jack that is also compliant. An RJ11 jack should normally be used for connecting to a single line and an RJ14 jack for two lines, see installation instructions in the user's manual. This equipment may not be used with coin telephone lines or with party lines. If you have specially wired alarm dialing equipment connected to our telephone line, ensure the connection of this equipment does not disable your alarm equipment. If you have questions about what will disable the alarm equipment, consult your telephone service provider or qualified installer.

### 3. Repair instructions

If this equipment is malfunctioning, it must be unplugged from the modular jack until the problem has been corrected. Repairs to this telephone equipment can only be made by the manufacturer or its authorized agents. For repair procedures, follow the instructions outlined under the limited warranty.

### 4. Rights of the telephone service provider

If this equipment is causing harm to the telephone network, the telephone service provider may temporarily discontinue your telephone service. The telephone service provider is required to notify you before interrupting service. If advance notice is not practical, you will be notified as soon as possible. You will be given the opportunity to correct the problem and the telephone service provider is required to inform you of your right to file a complaint with the FCC. Your telephone service provider may make changes in its facilities, equipment, operation, or procedures that could affect the proper functioning of this product. The telephone service provider is required to notify you if such changes are planned.

## FCC and ACTA information

### 5. Hearing aid compatibility

If this product is equipped with a corded or cordless handset, it is hearing aid compatible.

### 6. Programming/testing of emergency numbers

If this product has memory dialing locations, you may choose to store police, fire department and emergency medical service telephone numbers in these locations. If you do, please keep three things in mind:

- a. We recommend that you also write the telephone number on the directory card (if applicable), so that you can still dial the emergency number manually if the memory dialing feature doesn't work.
- b. This feature is provided only as a convenience, and the manufacturer assumes no responsibility for customer reliance upon the memory feature.
- c. Testing the emergency telephone numbers you have stored is not recommended. However, if you do make a call to an emergency number:
  - You must remain on the line and briefly explain the reason for the call before hanging up.
  - Programming/testing of emergency numbers should be performed during off-peak hours, such as in the early morning or late evening, when the emergency services tend to be less busy.

## Part 15 of FCC rules

Some telephone equipment generates, uses, and can radiate radio-frequency energy and, if not installed and used properly, may cause interference to radio and television reception. This product has been tested and found to meet the standards for a Class B digital device, as specified in Part 15 of the FCC rules. These specifications are designed to provide reasonable protection against such interference in a residential installation. However, there is no guarantee that interference will not occur in a particular installation.

If this product causes interference to radio, VCR or television reception when it is in use, you may correct the interference with any one or all of these measures:

- Where it can be done safely, reorient the receiving radio, VCR or television antenna.
- To the extent possible, relocate the radio, VCR, television or other receiver with respect to the telephone equipment.
- If this telephone product runs on AC power, plug your product into an AC outlet that is not on the same circuit as one used by your radio, VCR or television.
- Consult a dealer or an experienced radio/TV technician for help.

**Modifications to this product, not expressly approved by the manufacturer, could void the user's authority to operate the equipment.**

## Industry Canada

This telephone is registered for use in Canada.

The term "IC:" before the radio certification number only signifies that Industry Canada technical specifications were met.

Notice: This equipment meets the applicable Industry Canada Terminal Equipment Technical Specifications. This is confirmed by the registration number. The abbreviation, IC, before the registration number signifies that registration was performed based on a Declaration of Conformity indicating that Industry Canada technical specifications were met. It does not imply that Industry Canada approved the equipment.

## Industry Canada

Notice: The Ringer Equivalence Number (REN) for this terminal equipment is 0.1. The REN assigned to each terminal equipment provides an indication of the maximum number of terminals allowed to be connected to a telephone interface. The termination on an interface may consist of any combination of devices subject only to the requirement that the sum of the Ringer Equivalence Numbers of all the devices does not exceed five.

Before installing this equipment, users should ensure that it is permissible to be connected to the facilities of the local telecommunications company. The equipment must also be installed using an acceptable method of connection. The customer should be aware that compliance with the above conditions may not prevent degradation of services in some situations.

Repairs to certified equipment should be made by an authorized Canadian maintenance facility designated by the supplier. Any repairs or alterations made by the user to this equipment, or equipment malfunctions, may give the telecommunications company cause to request the user to disconnect the equipment.

Users should ensure for their own protection that the electrical ground connections of the power utility, telephone lines and internal metallic waterpipe system, if present, are connected together. This precaution may be particularly important in rural areas.

Caution: Users should not attempt to make such connections themselves, but should contact the appropriate electrical inspection authority, or electrician, as appropriate.

**This Class B digital apparatus complies with Canadian ICES-003.**

## Limited warranty

The AT&T brand is used under license - any repair, replacement or warranty service, and all questions about this product should be directed to: In Canada, call

**1 (866) 288-4268** or visit **[www.telephones.att.com](http://www.telephones.att.com)**.

### **1. What does this limited warranty cover?**

The manufacturer of this AT&T branded product warrants to the holder of a valid proof of purchase (“CONSUMER” or “you”) that the product and all accessories provided in the sales package (“PRODUCT”) are free from defects in material and workmanship, pursuant to the following terms and conditions, when installed and used normally and in accordance with the PRODUCT operating instructions. This limited warranty extends only to the CONSUMER for products purchased and used in the United States of America and Canada.



## Limited warranty

### 2. What will be done if the **PRODUCT** is not free from defects in materials and workmanship during the limited warranty period (“materially defective **PRODUCT**”)?

During the limited warranty period, the manufacturer’s authorized service representative will repair or replace at the manufacturer’s option, without charge, a materially defective **PRODUCT**. If the manufacturer repairs the **PRODUCT**, they may use new or refurbished replacement parts. If the manufacturer chooses to replace the **PRODUCT**, they may replace it with a new or refurbished **PRODUCT** of the same or similar design. The manufacturer will retain the defective parts, modules, or equipment. **Repair or replacement of the **PRODUCT**, at the manufacturer’s option, is your exclusive remedy.** The manufacturer will return the repaired or replacement products to you in working condition. You should expect the repair or replacement to take approximately 30 days.

### 3. How long is the limited warranty period?

The limited warranty period for the **PRODUCT** extends for ONE (1) YEAR from the date of purchase. If the manufacturer repairs or replaces a materially defective **PRODUCT** under the terms of this limited warranty, this limited warranty also applies to the repaired or replacement **PRODUCT** for a period of either (a) 90 days from the date the repaired or replacement **PRODUCT** is shipped to you or (b) the time remaining on the original one-year limited warranty; whichever is longer.

### 4. What is not covered by this limited warranty?

This limited warranty does not cover:

- **PRODUCT** that has been subjected to misuse, accident, shipping or other physical damage, improper installation, abnormal operation or handling, neglect, inundation, fire, water, or other liquid intrusion; or
- **PRODUCT** that has been damaged due to repair, alteration, or modification by anyone other than an authorized service representative of the manufacturer; or
- **PRODUCT** to the extent that the problem experienced is caused by signal conditions, network reliability or cable or antenna systems; or
- **PRODUCT** to the extent that the problem is caused by use with non-AT&T accessories; or
- **PRODUCT** whose warranty/quality stickers, **PRODUCT** serial number plates or electronic serial numbers have been removed, altered or rendered illegible; or
- **PRODUCT** purchased, used, serviced, or shipped for repair from outside the United States of America or Canada, or used for commercial or institutional purposes (including but not limited to products used for rental purposes); or
- **PRODUCT** returned without a valid proof of purchase (see item 6 on the next page); or
- Charges for installation or setup, adjustment of customer controls, and installation or repair of systems outside the unit.

### 5. How do you get warranty service?

To obtain warranty service in Canada, call **1 (866) 288-4268** or visit **[www.telephones.att.com](http://www.telephones.att.com)**.



**NOTE:** Before calling for service, please review the user’s manual. A check of the **PRODUCT**’s controls and features may save you a service call.

## Limited warranty

Except as provided by applicable law, you assume the risk of loss or damage during transit and transportation and are responsible for delivery or handling charges incurred in the transport of the PRODUCT(s) to the service location. The manufacturer will return the repaired or replaced PRODUCT under this limited warranty to you. Transportation, delivery or handling charges are prepaid. The manufacturer assumes no risk for damage or loss of the PRODUCT in transit. If the PRODUCT failure is not covered by this limited warranty, or proof of purchase does not meet the terms of this limited warranty, the manufacturer will notify you and will request that you authorize the cost of repair prior to any further repair activity. You must pay for the cost of repair and return shipping costs for the repair of products that are not covered by this limited warranty.

### **6. What must you return with the PRODUCT to get warranty service?**

You must:

- a. Return the entire original package and contents including the PRODUCT to the service location along with a description of the malfunction or difficulty; and
- b. Include a “valid proof of purchase” (sales receipt) identifying the PRODUCT purchased (PRODUCT model) and the date of purchase or receipt; and
- c. Provide your name, complete and correct mailing address, and telephone number.

### **7. Other limitations**

This warranty is the complete and exclusive agreement between you and the manufacturer of this AT&T branded PRODUCT. It supersedes all other written or oral communications related to this PRODUCT. The manufacturer provides no other warranties for this PRODUCT. The warranty exclusively describes all of the manufacturer’s responsibilities regarding the PRODUCT. There are no other express warranties.

No one is authorized to make modifications to this limited warranty and you should not rely on any such modification.

State/Provincial Law Rights: This warranty gives you specific legal rights, and you may also have other rights which vary from state to state or province to province.

Limitations: Implied warranties, including those of fitness for a particular purpose and merchantability (an unwritten warranty that the PRODUCT is fit for ordinary use) are limited to one year from date of purchase. Some states/provinces do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. In no event shall the manufacturer be liable for any indirect, special, incidental, consequential, or similar damages (including, but not limited to lost profits or revenue, inability to use the PRODUCT or other associated equipment, the cost of substitute equipment, and claims by third parties) resulting from the use of this PRODUCT. Some states/provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

**Please retain your original sales receipt as proof of purchase.**