

Part 2

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in your package

AT&T

9/1/1999

...INSTALLATIO



TABLE INSTALLATION

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- 1 Choose a spot near an electrical outlet and a telephone jack.
 - •• This phone requires a modular telephone jack and a standard electrical outlet (110V AC).
 - The outlet should not be controlled by a wall switch; if the switch is turned off, the phone will not operate.

2 Install the handset battery.

- ••Remove the battery case cover on the handset by pressing on the indentations and sliding the cover downward.
- ••Plug the battery pack cord into the handset and rest the cords on top of the battery pack.
- ••Replace the cover by sliding it on its track up over the battery compartment until it snaps firmly in place. (For an illustration of battery installation, see "BATTERIES.")

- 3 Install the base battery.
 - •Turn the unit over.
 - ••Open the battery cover by gently pulling on the movable tab.
 - •Connect the 9-volt battery and place it in the compartment.
 - •Close the battery cover.
- 4 Set the dial mode switch on the bottom of the base to TT if you have touch tone service, or DP if you have dial pulse/rotary service.
- 5 Set the ringer switch. Set the switch to ON (the handset will ring) or OFF (the handset will not ring).
- 6 Connect the telephone line cord. Plug one end of the telephone line cord into the jack on the top side of the base. Plug the other end of the line cord into a modular jack. Make sure the plug snaps firmly in place.

7 Plug in the power cord. Plug the AC adapter on the power cord into an electrical outlet.

NOTE: When you connect the unit to an electrical outlet, the system automatically begins to format (initialize) digital memory. The memory format routine takes approximately 8 seconds. While the system formats memory, the Message Window counts down from 8 to 0.

8 Charge the handset batteries for 4 hours.

Place the handset in the base. The CHARGING light on the base goes on to show the handset is in the right position to charge the batternes.

Check for dial tone. After the batteries are charged. pick up the handset and extend the base antenna. Press <u>PHONE</u>: the PHONE light should go on and you should hear a dial tone.

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INSTALLATION.....



WALL MOUNTING INSTALLATION

- 1 Follow Steps 1-5 in TABLE INSTALLATION.
- 2 Choose and mark the mounting position.

The mounting screws should screw into a wooden stud within the wall. Use the Wall Mounting Template and a pencil to mark the screw positions on the wall.

3 Install the mounting sleeves and screws.

Start the screw holes in the marks you made on the wall. Now slip the mounting sleeves onto the screws, with the larger end of the sleeve toward the screw head. Insert the screws in the heles you started, and tighten until the smaller end of the sleeve is flat against the wall.

4 Reverse the switchhook. In order to "hang up" the handset when the base is wall mounted, you'll need to remove the switchhook, reverse it, and replace it in the base.

- 5 Connect the telephone line cord. Plug one end of the telephone line cord into the jack on the top side of the base. Plug the other end of the line cord into a modular jack. Make sure the plug snaps firmly in place.
- 6 Mount the base on the wall. Hold the base so the mounting sleeves on the wall fit into the holes on the bottom of the base. Slide the base down onto the mounting sleeves until it locks into place.
- 7 Follow Steps 7-9 in TABLE INSTALLATION.

Setting the Clock

The clock feature will record the day and time of each message received.

To set the clock

- 1 Press <u>CHANGE</u>, then <u>CLOCK</u>. You hear a day of the week.
- 2 Press <u>REPEAT</u> or <u>FORWARD</u> until you hear the correct day.
- 3 Press \overline{CLOCK} to hear the hour.
- 4 Press <u>REPEAT</u> or <u>FORWARD</u> until you hear the correct hour. Make sure the hour is correct for AM or PM.
- 5 Press \overline{CLOCK} to hear the minute.
- 6 Press <u>REPEAT</u> or <u>FORWARD</u> until you hear the correct minute.
- 7 Press <u>CLOCK</u>. You will hear the day and time setting.

To review the clock

 Press <u>CLCCK</u>. You will hear the day and time setting. CAUTION: To reduce the risk of fire or injury to persons or damage to the telephone, read and follow these instructions carefully.

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- For the handset, use only the battery provided with this phone, or AT&T Replacement Battery 4051.
- Do not dispose of the battery in a fire. The cell might explode.
- Do not open, puncture or mutilate the battery. Released electrolyte is corrosive and might cause damage to the eyes or skin. It might be toxic if swallowed.

Charging the Handset Battery Pack

You'll know the batteries need charging when:

- The phone beeps four times when you press *PHONE*; .
- The LOW BATTERY light on the handset is on.
- The phone does not respond when you press (<u>PHONE</u>), and no lights go on.

Place the handset in the base so the CHARGING light goes on. The batteries will be fully charged in 4 hours. Once the batteries are fully charged, you need only put the handset in the base when the LOW BATTERY light goes on.

If it's more convenient for you, you can leave the handset in the base all the time. It is impossible to overcharge the batteries.

If you get a low-battery signal even after 4 hours of charging, the battery should be replaced.

Installing/Replacing the Battery Pack

TTERI

- 1 Remove the battery case cover on the handset by pressing on the indentation and sliding the cover downward.
- 2 Lift out the old battery pack and unplug it from the handset.
- 3 Hold the new battery pack and plug the cord into the handset. Place the battery pack in the case so the cords rest on top of the battery pack.
- 4 **Replace the cover** by sliding it on its track up over the battery case until it snaps firmly in place.
- 5 The new batteries must be charged before using the phone. Place the handset in the base and allow it to charge for 4 hours. The telephone might operate before that, but for best performance, let the handset batteries charge fully.

Installing/Replacing the Base Battery

The base battery provides backup power to retain memory in case of power failure.

- 1 Turn the unit over.
- 2 Open the battery cover located on the bottom of the base, on the upper right. Gently pull on the moveable tab to open.
- 3 Connect a new 9-volt alkaline battery and place it in the compartment.
- 4 Close the battery cover.

IMPORTANT: Do not dispose of batteries in household garbage. For information about recycling or proper disposal, consult your local solid waste (garbage) disposal organization.



. TELEPHONE OPERATION.

Making a Call

- 1 Press <u>PHONE</u>, and wait for the PHONE light to go on.
- 2 When you hear a diar tone, dial the number.

NOTE: You might experience a slight delay before you hear a dial tone, as the AutoSelect® feature searches for a clear channel.

Answering a Call

- If the handset is in the base, lift the handset. The PHONE light goes on, and the call is connected.
- If the handset is away from the base, press <u>PHONE</u>. The PHONE light goes on, and the call is connected.

Ending a Call

- If you are near the base, place the handset in the base.
- If you are away from the base, press OFF.

Redial

The last number dialed on this phone is stored in redial memory until you dial another number.

- 1 Press (PHONE), and wait for the PHONE light to go on.
- 2 When you hear a dial tone. press

Special Telephone Services

If you subscribe to special local telephone company services like Call Waiting or Call Forwarding, you can access them by pressing <u>PHONE</u> whenever you would press the switchhook on a regular phone. This is like the Flash button on some other phones.

Temporary Tone

If you have dial pulse (rotary) service, this feature allows you to enter codes or tones needed to operate answering machines, or use electronic banking services, calling cards, and other special services. This feature will operate most special services; however, some services may actually require a touch tone line. To be sure, ask the company that provides the special service.

- Dial the call, then press tone *.
 Any buttons pressed after this send tone signals.
- 2 After you hang up, the phone automatically returns to dial pulse (rotary) dialing.

NOTE: If you have touch tone service, you do not need to use the Temporary Tone feature.

Page

The Page feature allows you to signal someone at the handset from the base.

• Press <u>PAGEFIND</u> on the base. A 3-part paging tone will sound at the handset.

Find

This feature is useful if you misplace the handset.

To locate the handset using this feature:

Press and hold <u>PAGEFIND</u> on the base for approximately three seconds. A repeating paging tone is sounded in the handset.

To cancel the Find feature, press <u>OFF</u>: on the handset or <u>PAGEFIND</u>: on the base.

NOTE: The Find feature will turn itself off in approximately 3 minutes if you haven't turned it off before then.

End a call.

PHONE light goes on _ while you are on a call.

Answer calls and access special subscriber calling services requiring switchhook flash.

Redial last call made.

Temporary Tone

This cordless phone can store nine telephone numbers that you can dial just by pressing <u>MEMORY</u>; and one of the number buttons.

M E M O R Y.....

Storing a Number in Memory

- 1 Make sure the handset is OFF.
- 2 Press <u>MEMORY</u>. The PHONE light flashes.
- 3 Enter the phone number (up to 16 digits).
- 4 Press MEMORY.
- 5 Press any number button from 1 to 9 for the memory location where the number is to be stored.
- 6 A three-part tone confirms that the number was stored properly. If you hear a long buzzing tone, or nothing at all, press *OFF*, then follow the steps above to store the number again.

NOTE: You may choose to store emergency numbers in memory locations. The manufacturer assumes no responsibility for customer reliance upon this memory feature.

Dialing a Number in Memory

- 1 Press (PHONE).
- 2 Press MEMORY.
- 3 Press the number button (1-9) you assigned to the number you're calling.

Directory Card

There is a directory card with an erasable surface located on the base to record names or telephone numbers of the numbers stored in memory locations.

To write on the card, remove the plastic cover by inserting a pointed object in the hole and prying the cover up until it pops out. **NOTE:** The numbers stored in memory might be lost when you change the handset batteries or if the batteries run down completely; if this happens, you'll need to store the numbers again.

Replacing a Stored Number

You can replace a stored number by storing a new number in its place.

Storing a Pause in a Memory Dial Number

If this phone is connected to a switchboard, you might have to dial an access number (usually 9) to get an outside line. You can store the access number and a pause in the dialing sequence; the pause allows the switchboard enough time to get an outside line dial tone.

- When storing a memory number (see above), press and hold the number button of the digit that comes just before the pause, until a second beep is heard. This inserts a 2-second pause.
- 2 You can insert a longer pause by continuing to press and hold the number button of the digit that comes before the pause. A beep is heard for each 2-second pause inserted.

NOTE: Each pause you store is counted as a digit. You can store up to 16 digits in each memory location.

> For example, to store 9, PAUSE, 555-1234 in memory location 3: Press \overline{MEMORY} . Press and hold \overline{g} , until a second beep is heard. Then

press<u>5 3 3 1 2 3 4</u> <u>MEMORY</u> <u>3</u>.

ANS SYSTEM light goes on while Answering System / is accessed from handset.

Access Answering System Operation / from handset.

Change channels.

Store or access memory dialing numbers.

> LOW BATTERY light – goes on when battey needs to be charged.

..... O P E R A T I N G R A N G E.....

This cordless telephone operates at the maximum power allowed by the Federal Communications Commission (FCC). Even so, the handset and base can communicate over only a certain distance — which can vary with the locations of the base and handset, the weather, and the construction of your home or office. For best performance, keep the base and handset antennas fully extended.

If you receive a call while you are out of range, the handset might not ring or if it does ring, the call might not connect when you press *PHONE*. Move closer to the base, then press *PHONE* to answer the call.

If you move out of range during a phone conversation, you will hear noise or interference. To improve reception, move closer to the base.

If you move out of range without pressing OFF, the phone will be left "off the hook." To hang up properly, walk back into range, periodically pressing OFF until the PHONE light goes off.

Changing Channels

This cordless telephone has an advanced 25-channel **AutoSelect**® feature that minimizes the chance of interference. Every time you answer or make a call, the **AutoSelect** feature automatically searches for and selects a clear channel.

In the unlikely event you notice noise or interference while using the handset:

- 1 Press CHANNEL.
- 2 If the interference doesn't clear, continue to press <u>CHANNEL</u> until you find a clear channel (your call will not be interrupted)

— OR —

Move closer to the base and press [CHANNEL].

NOTE: You must be in range to change channels. If you press <u>CHANNEL</u> while out of range, you might lose the call. If you do lose the call, place the handset in the base for a few seconds, then make the call again.

... ANSWERING SYSTEM OPERATION...

Svstem

Mailboxes

Answering

This answering system has two voice mailboxes which provide a convenient way to share an answering system with other members of your household or business.

Callers can choose in which mailbox they wish to leave a message by pressing \Box or \Box on a touch tone phone after the system answers. Callers not using a touch tone phone can leave a message in Mailbox 1.

Record an Announcement

- 1 Press CHANGE.
- 2 Press ANNC: After you hear a beep, record your announcement. Speak in a normal voice, about 9 inches from the base unit, and avoid background noise. Make sure you tell your callers to press ① to record in Mailbox 1, and to press ② to record in Mailbox 2.
- 3 When you are finished, press <u>STOP</u>.

Review Your Announcement

Press <u>ANNC</u>. The recorded announcement will play until the end or until you press <u>STOP</u>.

Ring Select/Toll Saver

This answering system has three Ring Select choices: 2, 4, and TS (toll saver).

Set to 2 if you want the system to answer calls after the second ring.

Set to 4 if you want the system to answer calls after the fourth ring.

Set to TS (toll saver) if you want the system to answer calls after the second ring when you have new messages, and after the fourth ring when you do not have new messages. On this setting, when you call from another location for messages, you can hang up after three rings knowing you have no new messages, thus saving on toll charges.

Automatic Answering Operation

Operation

The system is ready to answer calls when it is turned on and the memory is not full.

After playing your announcement and sounding a beep, the system records your caller's message; it stops when the caller hangs up or is silent for more than 7 seconds. Messages can be up to 2 minutes long. The system can store up to 10 minutes of announcements and incoming messages.

NOTE: Callers can press \mathbb{R} to bypass the announcement after it begins.

Message Window

The Message Window displays the total number of messages (up to 9). If the Message Window is blank, the system is off and will not record messages.

Mailbox Lights

The light for a mailbox blinks when you have new messages waiting in that mailbox. The light is on steady when you have old messages in the mailbox.

Message Alert

You can set the system to beep every 15 seconds to notify you when new messages have been received. Set the MESSAGE ALERT switch on the right side of the unit to ON.

Message Volume Control

Use the message VOLUME control ($\textcircled{\bullet}$) to adjust the sound of your incoming messages. Move the control to find a comfortable listening level. This does not affect the level of the announcement heard by callers.

Listening to Your Messages

Press and release <u>MAILBOX 1</u> or <u>MAILBOX 2</u>. The system begins playing all messages in the selected mailbox. Pause message playback by pressing <u>STOP</u>. Press the appropriate mailbox button or <u>FORWARD</u> when you want to resume playback.

Save Your Messages

Base

the

After you listen to your messages, the system automatically saves them, and is ready to answer new calls.

Delete Messages

To delete all messages,

from

- 1 Press *DELETE*. Both mailbox lights flash rapidly.
- 2 Press the appropriate mailbox button. Only messages that have been listened to will be deleted.

To delete a selected message, press and release <u>DELETE</u> while the message is playing. The system deletes the message shown in the window, and continues with the next message.

You can replay a deleted message before the system announces "End of messages." Press and release <u>REPEAT</u> until the window displays the deleted message you want to replay.

Repeat and Review Messages

If you want to hear a message again, tap \overrightarrow{REPEAT} . To return to an earlier message, press and release \overrightarrow{REPEAT} until the number of that message is displayed. To repeat part of a message (review), hold down \overrightarrow{REPEAT} for a few seconds, then release it to resume playing. (The system beeps while the button is held down.)

Forward and Skip Messages

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Press and release *FORWARD* to skip to the next message. The window displays the numbers of the messages.

To skip only part of a message (cue), hold down FORWARD for a few seconds, the release it to resume playing. (The system beeps while the button is held down.)

To pause during a message, press and release \overline{STOP} . To continue playback, press $\overline{MAILBOX 1}$ or $\overline{MAILBOX 2}$.

... ANSWERING SYSTEM OPERATION...

Operation

from

the



Priority Calling

Answering

Svstem

Callers to whom you've given the Priority Calling Code will be able to signal you that they are calling. Callers must use a touch tone phone.

Your caller should

- 1 Dial your telephone number.
- 3 The system beeps three times, then pauses. Both you and the caller can hear the beeps. This is repeated until you answer the phone.

If you do not answer after 30 seconds, the caller hears two beeps, indicating the system is ready for another command. The caller can then press $\overline{*}$ and leave a message after the beep.

Call Screening/Call Intercept

Call Screening lets you listen to your incoming calls without answering the phone. While screening a call, you can also use the cordless handset or lift the handset of any extension phone to talk to the caller. When you intercept a call, the system stops playing or recording, and prepares to answer future calls.

- 1 If the handset is away from the base, press ANS SYSTEM and wait for the ANS SYSTEM light to go on.
- 2 You will hear you own announcement and the caller's message.
- 3 To end the call without answering, press and release [OFF], or return the handset to the base

<u>— OR</u> —

To pick up the call, press (PHONE). The PHONE light will go on and the answering system will stop. (If the answering system doesn't stop, press (PHONE).)

Record a Message When System is OFF

If you receive a call when the answering system is off, the system answers after 10 rings. The caller can then press \mathbb{F} after the 2-beep signal. If the system is not full, it beeps and begins recording the message.

Record a Memo

You can leave a memo in either mailbox. The memo will be saved as a message, and will be played during message playback.

- 1 On the base, tap <u>MEMO</u>.
- 2 Select <u>MAILBOX 7</u> or <u>MAILBOX 2</u>. The system beeps.
- **3** Begin recording your memo.
- 4 Press **STOP** when you are finished. (If the memory is full, or if you do not select a mailbox within 15 seconds, the system sounds 5 beeps.)

Remote Access Code

The Remote Access Code is a 2-digit security code which lets you access your answering system remotely. The factory setting is 50, but you can change this.

- 1 Press <u>CHANGE</u>, then press <u>CODE</u>. Valid codes are 50-99. The system says "Enter new code."
- 2 Press \overrightarrow{REPEAT} to decrease the number - OR --
- Press FORWARD; to increase the number. 3 Press STOP when you reach the
- desired code. The system announces your new code.

To review the Remote Access Code, press <u>CODE</u>. The system announces the code.

... ANSWERING SYSTEM OPERATION...

Answering System Operation from Cordless Handset or Remote Touch Tone Phone

You can operate the answering system from the cordless handset, or from any touch tone phone away from your home or office. The labels above the number buttens on the cordless handset will remind you of the correct buttons to press for each operation.

Connect with the Answering System (from the cordless handset)

1 Press ANS SYSTEM. The ANS SYSTEM light goes on.

- 2 The system announces whether or not you have messages, then beeps twice and is ready to accept a command.
- 3 Press 1 or 2. The system now prompts you to select a mailbox.

(from a remote touch tone phone)

- 1 Dial your telephone number.
- 2 When your answering system responds, enter your 2-digit Remote Access Code. The system announces whether or not you have any messages, then beeps twice and is ready to accept a command.
- 3 Press 1 or 2 . The system now prompts you to select a mailbox.

NOTE: If you do not enter a command or select a mailbox, the system plays back all messages in both maiboxes.

Remote Access Code

The Remote Access Code is a 2-digit security code which lets you access your answering system remotely. The factory setting is 50, but you can change this number.

To change remote access code

- 1 Press (#), (9) after the two beeps.
- 2 Enter a new code between 50 and 99.
- 3 If the entry is valid, the system announces your code, followed by two beeps. If the entry is invalid, you will hear a 5-beep signal.

To review remote access code

 Press g after the two beeps. The system announces your code, followed by two beeps. Play All Messages Press and release $\frac{\lambda(1)}{1}$.

Play New Messages Only Press and release 2.

Save Messages

The system automatically saves messages after playback.

Delete Messages

To delete all messages in a particular mailbox, press 3, then the desired mailbox number (1 or 2).

Repeat

Press and release $\begin{bmatrix} 4\\ 4 \end{bmatrix}$. The system now plays the current message from the beginning. To go to the previous message, press and release $\begin{bmatrix} 4\\ 4 \end{bmatrix}$.

Forward

Press and release $\begin{bmatrix} romune \\ \hline B \end{bmatrix}$ while the system is playing a message to advance to the next message. Each time you press and release $\begin{bmatrix} romune \\ \hline B \end{bmatrix}$ the system advances to the next message.

Stop

Press 5 while the system is playing a message. The system stops playing, beeps twice, and is ready to accept a command.

Outgoing Announcement

To record an announcement

- 1 Press $\overline{\#}$, $\overline{7}$. The system beeps and then begins recording.
- 2 Press 5 when you are done. If you pause for more than 7 seconds, the system will stop recording.
- 3 The system beeps and replays the announcement.

To review announcement

Press (7) after the 2-beep signal.

Record a Memo

- 1 Press ANS SYSTEM.
- 2 Press *MEMO/2 WAY
- 3 Enter mailbox number (1 or 2). The system beeps.

Record a Memo

- 1 Press ANS SYSTEM.
- 2 Press tone *.
- 3 Enter mailbox number (1 or 2). The system beeps.
- 4 Begin recording your message.
- 5 When you are finished, press 5 or <u>OFF</u> on the cordless handset, or hang up if you are on a remote touch tone phone.

Clock

To review time/day setting

Press and release $[\underline{\mathscr{B}}]$. The system announces the current day/time setting, and beeps twice to indicate it is ready to accept a command.

To change time/day setting

- 1 Press and release (#), (@). The system announces the current day setting.
- 2 To set day, press and release 4 to move a day earlier, or 6 to move a day later. When you hear the correct day, go on to set the hour.
- To set the hour, press and release
 B. The system announces the current hour setting. Press and release
 or
 to move the hour up or down. When you hear the correct hour setting, go on to set minutes.
 - To set minutes, press and release $\underline{3}$. The system announces the current minute setting. Press and release $\underline{4}$ or $\underline{6}$ to move the setting up or down. When you hear the correct minute setting, press $\underline{3}$.
- 5 The system announces the new time/day setting, and beeps twice to show it is ready for another command.

Room Monitor

You can call the system from any remote touch tone phone and listen to activity in the room. Press $\widehat{\mathfrak{G}} \cong$ to listen for 30 seconds. For another 30 seconds, press $\widehat{\mathfrak{G}} \cong$ again.

If you have difficulty operating this phone, try the suggestions below. If you still have trouble, call the National Service Center at 1 800 222-3111.

To turn Answering System Off from a remote location

- 1 Dial your telephone number.
- 2 When the answering system responds, enter your 2-digit Remote Access Code. The system announces whether or not you have any messages, then beeps twice and is ready to accept a command.
- 3 Press \mathbb{H} , $\overline{0}$ to turn the system Off.

To turn Answering System On from a remote location

- 1 Dial your telephone number.
- 2 Let the phone ring at least 10 times. When the answering system responds, enter your 2-digit Remote Access Code. The system announces whether or not you have any messages, then beeps twice and is ready to accept a command.
- 3 Press #, @ to turn the system On.

If the phone doesn't work at all, check these items first:

- Make sure the AC Adapter on the power cord is plugged into an outlet not controlled by a wall switch.
- Make sure the telephone line cord is plugged firmly into the base unit and the telephone jack.
- Make sure the base antenna is fully extended.
- If the phone does not beep when you press (*PHONE*), the batteries might need recharging.
- If the LOW BATTERY light is on, the batteries need recharging.
- Make sure the battery pack is installed correctly.
- If you have rotary service on your phone line, make sure the dial MODE switch is set to **DP**.
- If the above suggestions don't solve the problem, try resetting the security code (see below).

If you hear a two-beep signal when you try to use the handset:

.....IN CASE OF DIFFICULTY......

- The handset and base are not communicating properly. You might be out of range while attempting to dial. Move closer to the base and try the call again.
 - If moving closer to the base doesn't help, the handset and base might be set to different security codes. To reset the code, try the following:
 - Place the handset in the base, and check to make sure the CHARGING light is on. Wait 15 seconds, then pick up the handset and press (PHONE). The phone should operate properly. If it doesn't, try the next step.
 - Place the handset in the base, and check to make sure the CHARGING light is on. Unplug the AC adapter from the outlet, wait 15 seconds, then plug it in again. The CHARGING light should go on. Wait another 15 seconds, then pick up the handset and press: <u>PHONE</u>. The phone should operate properly. If it doesn't, try the next step.
 - Pick up the handset, open the battery compartment, and un plug the battery pack. Wait 15 seconds, then reinstall the battery pack, close the battery compartment, place the handset in the base, and check to make sure the CHARGING light is on. Wait another 15 seconds, then pick up the handset and press <u>PHONE</u>. The phone should operate properly.

If you have no dial tone, check all the previous suggestions. If you still don't hear a dial tone, disconnect the phone and try another phone in the same jack. If there is no dial tone on that phone either, the problem is probably in your wiring or local service. Call your local telephone company.

If you hear noise or interference when using the phone:

- Make sure the base and handset antennas are fully extended.
- You may be out of range. Move closer to the base.
- Press and release <u>CHANNEL</u> to change to another of the 25 channels available. If the noise is exceptionally loud, move closer to the base before changing channels.
- Household appliances plugged into the same circuit as the base can sometimes cause interference. Try moving the appliance or the base to another outlet.
- The layout of your home or office might be limiting the operating range. Try moving the base to another location, preferably on an upper floor.

If you lose a call after changing channels:

 You were probably almost out of range. Move closer to the base before changing channels. Before placing the call again, set the handset in the base for at least 15 seconds.

If the phone does not ring when you receive a call:

- Make sure the ringer switch on the base is set to on.
- Make sure the telephone line cord is connected firmly to the base and the telephone jack. Make sure the power cord is plugged into an outlet not controlled by a wall switch.
- You might be too far from the base. Move closer to the base.
- You might have too many extension phones on your telephone line to allow all of them to ring. Try unplugging some of the other phones.
- Try changing the channel.

.....IN CASE OF DIFFICULTY.....

If you hear noise in the handset and the buttons don't work:

• The base unit and handset might not be set to the same security code. Place the handset in the base for at least 15 seconds to reset the security code.

If you hear other calls while using the phone:

- Press <u>CHANNEL</u>, to change to another channel.
- Disconnect the base from the telephone jack and plug in a regular telephone. If you still hear other calls, the problem is probably in your wiring or local service. Call
- your local phone company.

If your announcement is incomplete:

The unit is voice-activated and will stop recording if you pause for more than seven seconds. Try recording the announcement without pausing.

If messages are incomplete:

- The system can accept messages up to two minutes long.
- If the caller pauses for more than seven seconds, the system stops recording and disconnects the call.
- If the memory becomes full during a message, the system stops recording and disconnects the call.

If you have difficulty hearing messages Try adjusting the volume control on the base.

If the Message Window is blank:

- Make sure the power cord is plugged into an electrical outlet not controlled by a wall switch.
- Inspect the connection at the back of the answering system.

If the system does not answer after the correct number of rings:

- Make sure the system is ON; the Message Window should be lit.
- If Toll Saver is on, the number of rings changes from four to two when you have messages waiting.
- In some cases, the system might be affected by the ringing system used by the local telephone company.
- If the memory is full or the system is off, the system answers after 10 rings.

If the system does not respond to remote commands:

- Make sure you are calling from a touch tone phone. When you dial a number, you should hear tones; if you hear clicks instead, the phone is not a touch tone phone.
- Some telephones transmit only one brief tone each time you press a key. If you are using one of these telephones, the answering system might not detect your Access Code while the announcement is playing. Wait until the announcement is over, and enter your code again.
- There might be noise interference on the phone line you are using. Press the dial buttons firmly.
- Make sure you are entering your access code correctly.

NOTE: After a power failure the Access Code might revert to the factory setting of 50.

Other Problems:

- Make sure you have followed the instructions in this manual to try to correct the problem.
- If you cannot correct the problem, press the Reset button on the back of the base unit. The system deletes the announcement and any messages, and begins the formatting routine explained in the Installation section of this manual.







